

Our places and spaces





Our places and spaces




Our public places – our buildings, parks, shops and streets – are key centres of community life in Maitland. As much as possible we like to work, shop and socialise within easy travelling distance of our homes. And where this is not possible, we enjoy the proximity of Maitland a range of other locations, via road or rail.

Our built heritage, in particular, is what attracts many newcomers to our city. We have worked together to ensure the spirit and character of our heritage churches, halls, schools, buildings and homes has been retained. We have established precincts like Lochinvar, Lorn, and Morpeth, coupled with recent developments at Somerset Park and Aberglasslyn. This particular blend of old and new is much valued by the

people who call Maitland home.

Being one of the fastest growing inland cities in Australia is not without challenges. During the community engagement activities for 'Maitland 2021', our community made it clear that the provision of roads and management of traffic were high priorities, along with ensuring adequate public transport across the entire City.



"A great place to live, but thought and planning is needed now to cope with the growing population," survey respondent

"Roads need to be managed to keep up to the growing population," resident response to draft M2021 plan

"Please put more walkways and cycleways in as a matter of urgency," resident response to draft M2021 plan

"Upgrade buildings that have been crying out for restoration for decades," resident response to draft M2021 plan

'WHAT OUR COMMUNITY WOULD LIKE'

Community outcomes as expressed in the ten year community strategic plan 'Maitland 2021'

- Our infrastructure is well-planned, integrated and timely, meeting community needs now and into the future
- All residents are able to move around our City in safety and with ease - on foot, bicycle, car, bus or train
- Our unique built heritage is maintained and enhanced, coupled with sustainable new developments to meet the needs of our growing community
- Across the City, diverse and affordable housing options are available for our residents throughout all life stages

COUNCIL'S SERVICES THAT CONTRIBUTE TO MEETING COMMUNITY OUTCOMES

- Asset Construction and Maintenance
- Planning and Development
- Roads and Transport
- Community Services

COUNCIL'S RESPONSE TO OUR COMMUNITY PRIORITIES

In developing a program for the next four years, Council has developed a range of objectives to assist in meeting community outcomes and strategies. Our focus areas over the next four years include:

- Planning, building and maintaining our local road network
- Improved integration between land use and transport planning
- Improving the efficiency of movement throughout the City (including determining a position on the retention or otherwise of the Heritage Mall)
- Planning and improving our footpath and cycleway network
- Working in partnership to ease traffic congestion
- Promoting adaptive re-use of heritage buildings

Council has identified 26 objectives in this area, detailed over the following pages. Specific actions for the 2011/12 financial year are also listed.



HOW WILL WE KNOW IF COUNCIL IS ON TRACK TO MEETING ITS OBJECTIVES IN THIS AREA?

Council will report every six months on its progress toward objectives under 'Our places and spaces'.

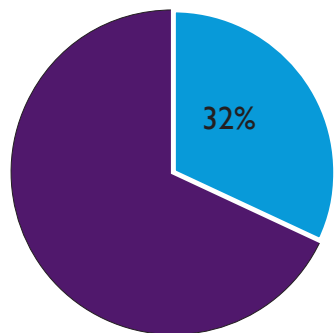
Measures that will be used include:

1. Delivery of capital works (maintenance and construction) programs for roads, footpaths and cycleways (Council statistics)
2. Road condition across the network (Council statistics)
3. Residents' views on the management and condition of local roads (community survey – annual)
4. Completed local area traffic studies (Results of study – annual)
5. Participation in events focused on riding/walking (Council report)
6. Delivery of maintenance and improvements to Maitland Town Hall (Council report)
7. Housing availability across the City (Development Approvals and Construction Certificates)

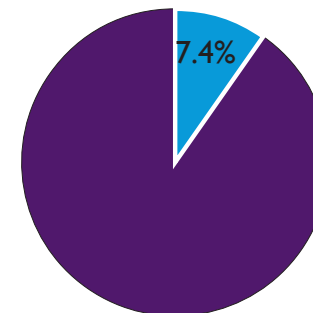
BUDGET ALLOCATION - OUR PLACES AND SPACES

Council's budget has been allocated across our five themes. Expenditure and revenue for the four years of our Delivery Program for Our Places and Spaces is as follows:

EXPENDITURE 2011/2012



REVENUE 2011/2012



Year	Expenditure		Total Expenditure
2011/2012	\$22,808,000	32.0%	\$71,177,000
2012/2013	\$28,915,000	34.0%	\$85,106,000
2013/2014	\$30,796,000	33.8%	\$91,201,000
2014/2015	\$31,756,000	34.0%	\$93,268,000

Year	Revenue		Total Revenue
2011/2012	\$5,274,000	7.4%	\$71,183,000
2012/2013	\$5,433,000	7.1%	\$76,493,000
2013/2014	\$5,595,000	6.9%	\$80,748,000
2014/2015	\$5,765,000	7.0%	\$82,071,000

Revenue sources:

Grants & contributions - RTA maintenance & construction - Urban local roads - Roads to recovery

User charges & fees - RTA charges (State roads not controlled by Council) - Construction certificates (Building) - Development application fees - S.149 certificates



4 Community Outcome **Our infrastructure is well-planned, integrated and timely, meeting community needs now and into the future.**

4.1 Community Strategy **Planning for our roads and public transport infrastructure is integrated and timely, improving the way we move about the city.**

4 year objective 2011-2015		2011/2012 Action	Performance Indicator	Target	Status	Funding	Responsibility
4.1.1	To improve the way we move around the city by integrating land use and transport planning	Establish a multidisciplinary team to review the Maitland Urban Settlement Strategy and Integrated Land Use and Transport Study	Review completed	Fourth quarter	New initiative	Operating budget	Manager Infrastructure Planning and Administration
		Produce an integrated capital works program derived from the Asset Management Strategy, Sec. 94 plans and community priorities	Integrated program produced	Fourth quarter	New initiative	Operating budget	Manager Assets
4.1.2	To increase public transport services through better coordination and planning	Liase and coordinate with public transport providers and transport focus groups to ensure improved public transport services	Regular meetings held with providers	Fourth quarter	New initiative	Operating budget	Manager Infrastructure Planning and Administration
		Actively represent Maitland's position as needed, in relation to the Newcastle rail line	Representation maintained	Fourth quarter	New initiative	Operating budget	Manager Infrastructure Planning and Administration
		Undertake strategic bus route planning	Development of bus route design standard	Fourth quarter	New initiative	Operating budget	Manager Infrastructure Planning and Administration



4.2	Community Strategy	Our community's current and future utility needs (such as water, sewer, gas, electricity and telecommunication) are identified and delivered.					
	4 year objective 2011-2015	2011/2012 Action	Performance indicator	Target	Status	Funding	Responsibility
4.2.1	To ensure that long term plans for growth are supported by appropriate public utility infrastructure plans	Coordinate with utility and other authorities on water, waste water, grey water, telecommunications, energy, drainage and flood mitigation structures	Authorities identified and contacted	Fourth quarter	Existing program	Operating budget	Manager Infrastructure Planning and Administration
4.2.2	To ensure that public utility infrastructure is delivered to meet essential needs	Commence investigations into public utility infrastructure deficiencies	Investigation commenced	Fourth quarter	New initiative	Operating budget	Manager Infrastructure Planning and Administration
4.3	Community Strategy	New development and infrastructure provision is aligned and meets requirements.					
4.3.1	To complete the alignment of Council's infrastructure planning with its community, corporate, land use, asset and environmental strategies	Initiate scoping of a city wide infrastructure plan to enable identification and prioritisation of infrastructure gaps	Draft plan developed	Fourth quarter	New initiative	Operating budget	Manager Infrastructure Planning and Administration
4.3.2	To secure better sequencing of infrastructure provision for new development	Commence the preparation of the Lochinvar Section 94 Plan (Yr 1 of 2)	Plan prepared	Fourth quarter	New initiative	Developer funded	Manager City Strategy
		Review the Thornton North Section 94 Plan	Review completed	Third quarter	Existing program	Developer funded	Manager City Strategy



5 Community Outcome All residents are able to move around our City in safety and with ease - on foot, bicycle, car, bus or train.

5.1 Community Strategy Our roads and related infrastructure will be designed, built and maintained to ensure connected and efficient movement of people both now and into the future.

4 year objective 2011-2015		2011/2012 Action	Performance Indicator	Target	Status	Funding	Responsibility
5.1.1	To provide and maintain local roads and related infrastructure based on sound asset management principles	Deliver road renewal works program (including major road reconstruction, road rehabilitation, road reseals, traffic facilities & bridge rolling works program)	Completion of works in the order of \$6 million	Fourth quarter	Existing program	Operating budget	Manager Assets Manager Civil and Recreation Works
		Deliver additional roadwork improvements across the city	Completion of proposed works	Fourth quarter	New initiative	SRV	Manager Assets Manager Civil and Recreation Works
		Deliver drainage construction program	Completion of works in the order of \$470,000	Fourth quarter	Existing program	Operating budget	Manager Assets Manager Civil and Recreation Works
		Issue monthly Maintenance Delivery Program – civil (road, footpath, cycleway, bridge, drainage)	Maintenance works issued in the order of \$2.7M	Fourth quarter	Existing program	Operating budget	Manager Assets
5.1.2	To optimise the connectivity of the transport network	Prepare an agreed road hierarchy based on the Maitland Land Use and Transport Study	Staged implementation commenced	Fourth quarter	New initiative	Operating budget	Manager Infrastructure Planning and Administration



4 year objective 2011-2015	2011/2012 Action	Performance Indicator	Target	Status	Funding	Responsibility
	Undertake investigations into Southern bypass route to identify route options and issues	Route issues identified and scoped	Fourth quarter	New initiative	Operating budget	Manager Infrastructure Planning and Administration
	Undertake investigations into the connection of Athol D’Ombrain Drive to High Street (east)	Route options identified and scoped	Fourth quarter	New initiative	Operating budget	Manager Infrastructure Planning and Administration
	Progressive delivery of bus shelters and bus stops	Plan commenced	Fourth quarter	New initiative	Operating budget	Manager Infrastructure Planning and Administration
5.1.3 To provide safe and effective transport infrastructure	Undertake inspections and condition assessments of Council’s road network, in accordance with risk management procedures	Inspections completed	Ongoing	Existing program	Operating budget	Manager Assets
	Implement road safety programs for the Maitland community, with particular focus on seat belts, drink driving and child restraints	Implement local government road safety program through project action plan	Fourth quarter	Existing program	Operating budget Grant Sponsorship	Manager Infrastructure Planning and Administration



4 year objective 2011-2015	2011/2012 Action	Performance Indicator	Target	Status	Funding	Responsibility
5.1.4 To improve the efficiency of movement throughout the City	Identify and respond to community traffic management issues from customer service requests	Issues compiled and prioritised	Fourth quarter	Existing program	Operating budget	Manager Infrastructure Planning and Administration
	Maintain the regulation and management of road and footway obstructions	To ensure safe and free passage of vehicles and pedestrians	Ongoing	Existing program	Operating budget	Manager Development and Environment
	Review and renew regulatory signage throughout City	Review commenced and 20% completed by fourth quarter	Fourth quarter	Existing program	Operating budget	Manager Assets
	Provide and manage road closures for community/special events across the City	Compliance with adopted processes and timeframes	Ongoing	Existing program	Operating budget	Manager Infrastructure Planning and Administration
5.1.5 To ensure our street lighting network meets community expectation, complies with appropriate standards and guidelines and is cost effective	Commence a review of street lighting network to identify areas that can be improved, rationalised or removed	Scope of review defined and review commenced	Fourth quarter	Existing program	Operating budget	Manager Infrastructure Planning and Administration



5.2 Community Strategy We will plan and build footpaths and cycle ways across the City to link our activity centres and facilities.

	4 year objective 2011-2015	2011/2012 Action	Performance indicator	Target	Status	Funding	Responsibility
5.2.1	To plan and improve our footpath network	Undertake a review of the pedestrian access mobility plan (PAMP)	Review completed	Fourth quarter	Existing program	Operating budget	Manager Assets
		Deliver footpath and cycleway works program (footpath construction; footpath refurbishments; access priority; and cycleway construction)	Completion of works in the order of \$440,000	Fourth quarter	Existing program	Operating budget	Manager Assets Manager Civil and Recreation Works
		Reconstruct the footpath at Lawes Street, East Maitland	Reconstruction complete	Fourth quarter	New initiative	SRV	Manager Assets Manager Civil and Recreation Works
		Refurbish footpaths in Central Maitland	Refurbishment complete	Fourth quarter	New initiative	SRV	Manager Assets Manager Civil and Recreation Works
		Repair footpaths and kerb and guttering at Swan Street, Morpeth	Reconstruction complete	Fourth quarter	New initiative	SRV	Manager Assets Manager Civil and Recreation Works



4 year objective 2011-2015	2011/2012 Action	Performance indicator	Target	Status	Funding	Responsibility
5.2.2 To plan and improve our cycleway network	Review the Maitland Bike Plan	Review completed	Second quarter	Existing program	Operating budget	Manager Assets
	Deliver footpath and cycleway works program (footpath construction; footpath refurbishments; access priority; and cycleway construction)	Completion of works in the order of \$440,000	Fourth quarter	Existing program	Operating budget	Manager Assets Manager Civil and Recreation Works
5.3 Community Strategy	We will work in partnership to explore long term solutions to traffic congestion on our highways and major roads.					
5.3.1 To identify real opportunities to ease traffic congestion	Continue to engage in active dialogue with government agencies for appropriate funding to address issues in response to regional growth and its required movement activities	Dialogue maintained	Ongoing	Existing program	Operating budget	Manager Infrastructure Planning and Administration
	Liaise with the RTA on traffic on state/regional roads and recommendations from the Integrated Land Use and Transport Study	Meetings held with RTA	Fourth quarter	Existing program	Operating budget	Manager Infrastructure Planning and Administration
	Undertake investigations into Southern bypass route to identify route options and issues	Route issues identified and scoped	Fourth quarter	New initiative	Operating budget	Manager Infrastructure Planning and Administration



4 year objective 2011-2015	2011/2012 Action	Performance indicator	Target	Status	Funding	Responsibility
	Continued monitoring of traffic issues on Council's major roads through implementation of intersection performance measurement, traffic volume counts and traffic flow measurement to inform strategic transport planning	Ongoing monitoring undertaken	Fourth quarter	Existing program	Operating budget	Manager Infrastructure Planning and Administration
5.3.2 To make plans and deliver on easing traffic congestion	Undertake one local area traffic study in response to identified community need and congestion	Study completed	Fourth quarter	Existing program	Operating budget	Manager Infrastructure Planning and Administration
5.3.3 To encourage utilisation of alternate methods of travelling around the city	Work with bus and other service providers to identify potential expansion of services and ensure appropriate and adequate services are available	Improved service provision	Fourth quarter	Existing program	Operating budget	Manager Infrastructure Planning and Administration
	Actively promote alternative transport services available to the community	Information available to community	Fourth quarter	New initiative	Operating budget	Manager Infrastructure Planning and Administration
	Coordinate the annual ride and walk to work day	Community participation	Fourth quarter	Existing program	Operating budget/ Grant	Manager Development and Environment



6 Community Outcome Our unique built heritage is maintained and enhanced, coupled with sustainable new developments to meet the needs of our growing community.

6.1 Community Strategy We will encourage and implement progressive urban design, sensitive to environmental and heritage issues.

4 year objective 2011-2015		2011/2012 Action	Performance Indicator	Target	Status	Funding	Responsibility
6.1.1	To encourage orderly, feasible and equitable development whilst safeguarding the community's interests, environmentally sensitive areas and residential amenity.	Development Applications will be assessed to maximise healthy, sympathetic and responsive design	Increase in take up and adaptation of existing building stock	Fourth quarter	Existing program	Operating budget	Manager Development and Environment
		Development assessment and construction certification will recognise alternate design solutions to encourage adaptation and reuse of heritage building stock	Adopt guidelines on adaptive re-use of heritage buildings	Fourth quarter	Existing program	Operating budget	Manager Development and Environment
6.1.2	To encourage and implement progressive urban design, sensitive to environmental and heritage issues	Ensure that access and universal design principles are built into urban design	5 year Access Improvement Plan developed	Fourth quarter	Existing program	Operating budget	Manager Community and Recreation Services



4 year objective 2011-2015	2011/2012 Action	Performance indicator	Target	Status	Funding	Responsibility	
	Undertake a review of the urban design chapter of the DCP	Adopt a DCP that is contemporary and complementary to good urban design.	Fourth quarter	Existing program	Operating budget	Manager Development and Environment	
	Undertake a review of the car parking Chapter of the DCP	Adopt a DCP that reflects a proper balance of supply over demand	Second quarter	Existing program	Operating budget	Manager Development and Environment	
	Develop a policy establishing best management practice of Council's own facilities and infrastructure to demonstrate Council's commitment to progressive design	Research and investigation into best practice commenced	Commenced Fourth Quarter	New initiative	Operating budget	Manager Infrastructure Planning and Administration	
6.1.3	To maintain and strengthen our relationship with the development industry and other stakeholders	Assess suitability of information available in print, web or through DCU	Assessment completed	Second quarter	Existing program	Operating budget	Manager Development and Environment
6.1.4	To maintain an appropriate and contemporary manual of engineering standards	Revise the 'Manual of Engineering Standards' to reflect contemporary standards and practices	Review completed	Fourth quarter	Existing program	Operating budget	Manager Infrastructure Planning and Administration



6.2	Community Strategy	Adaptive and creative uses for heritage sites and buildings across the City will be explored and promoted.					
4 year objective 2011-2015	2011/2012 Action	Performance indicator	Target	Status	Funding	Responsibility	
6.2.1	To promote and support the adaptive reuse of the city's heritage building stock	Maintain and conserve Maitland Gaol through staged implementation of adaptive re-use initiatives and maintenance requirements identified in the Conservation Management Plan and Interpretation Strategy	Implementation within budget	Fourth quarter	Existing program	Core Grant Sponsorship	Manager Marketing and Communications
		Undertake adaptive re-use initiatives and identified maintenance requirements at the Gaol	Implementation within budget	Fourth quarter	Existing program	Core Grant Sponsorship	Manager, Marketing and Communications
		Develop adaptive reuse and sustainability for Heritage Conservation Areas	Existing and contemporary guidelines reviewed	Fourth quarter	Existing program	Operating budget Grant	Manager Development and Environment
		Review Heritage Grants program based on identified priority buildings and precincts	Program reviewed and adopted	Second quarter	Existing program	Operating budget	Manager Development and Environment
		Develop a "prospectus" to support all applications for external funding	NSW Heritage grants program, Federal Heritage funding and sponsorship	Fourth quarter	New initiative	Grant (Heritage Office) Sponsorship	Manager Development and Environment



6.3	Community Strategy	Our iconic Town Hall will be revitalised to maximise the potential benefits of the building to the community					
	4 year objective 2011-2015	2011/2012 Action	Performance indicator	Target	Status	Funding	Responsibility
6.3.1	To conserve the Town Hall in keeping with its iconic heritage status	Commence implementation of the Town Hall Conservation Management Plan, including review and implementation of recommendations	Completion of selected projects in the Conservation Management Plan	Second quarter	Existing program	Operating budget SRV	Manager Assets
6.3.2	To broaden the appeal and utilisation of the Maitland Town Hall	Commence scoping of a business plan for the Town Hall	Scoping commenced	Fourth quarter	New initiative	Operating budget	Manager, Marketing and Communications



7 Community Outcome **Across the City, diverse and affordable housing options are available for our residents throughout all life stages.**

7.1 Community Strategy **The potential of Central Maitland for residential developments will be realised.**

4 year objective 2011-2015		2011/2012 Action	Performance Indicator	Target	Status	Funding	Responsibility
7.1.1	To put the framework in place to increase the residential population of Central Maitland	Prepare a floodplain risk management study for Central Maitland	Study commenced	Fourth quarter	New initiative	Operating budget	Manager Assets
		Identify opportunities for adaptive reuse and redevelopment of existing building stock and sites	Opportunity sites consistent with policy are identified	Fourth quarter	New initiative	Operating budget and/or Grant	Manager City Strategy
		Identify demand for a mix of housing types, including student accommodation, seniors living, boarding houses, social housing in Central Maitland	Report on housing demand completed	Second quarter	Existing program	Developer contributions	Manager City Strategy



7.2	Community Strategy	Planning and development of our new suburbs will provide for a mix of housing types.					
	4 year objective 2011-2015	2011/2012 Action	Performance indicator	Target	Status	Funding	Responsibility
7.2.1	To ensure land and housing choice is consistent with forecast demographic demand	Prepare appropriate development controls (Area Plans) for residential areas that require a mix of housing types	All release areas have development controls	Fourth quarter	Existing program	Operating budget	Manager City Strategy
		Continue to implement the land release program as adopted in Maitland Urban Settlement Strategy	Land release program report presented to Council	Fourth quarter	Existing program	Operating budget	Manager City Strategy
		Undertake Structure Planning for Anambah Investigation Area	Structure planning completed	Fourth quarter	Existing program	Operating budget	Manager City Strategy
7.3	Community Strategy	The diverse housing needs of our community will be met through research, active partnerships and development.					
	4 year objective 2011-2015	2011/2012 Action	Performance indicator	Target	Status	Funding	Responsibility
7.3.1	To provide a framework that will provide diverse, adaptable and affordable housing options	Undertake research and consultation into best practice housing strategies	Research completed and partnerships formed	Fourth quarter	New initiative	Operating budget	Manager Community and Recreation Services