

The **Assisted Waste Collection Service** is for residents who are physically unable to move their bins (general waste, recycling and garden organics bin) from their property to the kerbside to be emptied and back to their property each week.

To be eligible for an **Assisted Waste Collection Service**, complete the following **Application Form** and provide a current **Doctors Certificate**.

### PART 1: APPLICANT DETAILS

Name		Date of Birth	
Address of property where service is required			
Contact Number	Home:	Mobile:	

Applicants Signature

### DECLARATION (please tick)

- I am unable to move my bins from my property to the kerbside to be emptied
- There are no other people (for example: family, friends or neighbours) who can regularly put my bins out to be emptied
- I will let Council know if my circumstances change (for example, change of address, someone who is able to assist, lengthy hospital stays etc.)
- I have read and accept the Terms and Conditions of the Assisted Waste Collection Service (shown overleaf)

### TYPES OF SERVICES REQUIRED (please tick)

- Weekly general waste service       Fortnightly recycling service       Fortnightly garden organics service

### Next of Kin (secondary contact)

Name

Contact Number	
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Relationship to Applicant

### PART 2: MEDICAL SUPPORT

Name of Doctor	
Contact Number	

**In your opinion the applicant is physically unable to move their bins from their property to the kerbside to be emptied and back to their property each week.**

Ongoing assistance       Short-term assistance, please specify timeframe: \_\_\_\_\_

Doctors Signature		Provider Number	
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- Doctor's certificate attached

*Please note: the cost of the examination is to be borne by the applicant*

Please return the completed Assisted Waste Collection Service Application Form and Doctors Certificate to Maitland City Council.

Website: <https://www.maitland.nsw.gov.au/assisted-waste-collection-service>

Email: [info@maitland.nsw.gov.au](mailto:info@maitland.nsw.gov.au)

Post: PO BOX 220 Maitland NSW 2320

**Terms and Conditions:**

1. Where the property is assessed by Council as presenting an unacceptable Worth Health Safety risk to collection staff, the applicant will not be provided with the service.
2. The Assisted Waste Collection Service is not transferable and relate to the applicant and applicant's property only.
3. The applicant or next of kin, neighbour or friend must advise Council if the Assisted Waste Collection Service is no longer required or if circumstances change.
4. If the applicant moves to another property than the applicant must notify Council of the change of address to enable an assessment of the new property for the Assisted Waste Collection Service.
5. The bins must be visible from the front of the property. Council and contracted collection staff will not enter side gates, backyards etc.
6. If Council suspects that circumstances have changed at the Assisted Waste Collection Service property, then Council may investigate as to whether there is a genuine need for the service to continue.
7. Approved Assisted Waste Collection Services will be reviewed annually. A further medical certificate may be requested by Council as a requirement for the service to continue.