

maitland

city council

Delivery Program 2022-2026

**INCORPORATING OPERATIONAL
PLAN AND FEES AND CHARGES 2023-24**



Together, we make Maitland



ACKNOWLEDGEMENT OF COUNTRY

We acknowledge the Wonnarua People as the Traditional Owners and Custodians of the land within the Maitland Local Government Area. Council pays respect to all Aboriginal Elders, past, present and future with a spiritual connection to these lands.

Hunter River, Morpeth



Morpeth Bicentenary 2022

CONTENTS

6 | Welcome

8 | Message from our Mayor

9 | Message from our General Manager

10 | Our Maitland

12 | Our vision

14 | Our city our people

16 | Our elected leaders

18 | Our organisation

20 | Our services

21 | Our approach to service delivery

22 | Delivering for our community

24 | Integrated Planning and Reporting

27 | Community conversations

28 | Our informing plans and strategies

30 | Providing infrastructure

31 | Capital Works Program

32 | Asset portfolio summary

34 | Funding our plan

36 | Summary of 2023-24

38 | Key project highlights

40 | Delivering Maitland +10

42 | How to read this document

46 | Let's connect with each other

60 | Let's create opportunities

68 | Let's live sustainably

76 | Let's lead together

86 | Our Capital Works

90 | Capital Works Summary 2023-2027

110 | Our budget

114 | Budget 2023-2026

128 | Our Revenue Policy

130 | Revenue Policy 2023-24

136 | Our fees and charges

138 | Fees and charges

226 | Appendix

Welcome

8 | Message from our Mayor

9 | Message from our General Manager

Hunter River, Central Maitland



MESSAGE FROM OUR MAYOR

Welcome to the second year of our Delivery Program 2022-2026 and Operational Plan 2023-24. This is our commitment to the community about what we will deliver during the term in office and our response to the priorities identified by you in Maitland +10.

I'm proud to present a strongly aligned plan with our shared vision for Maitland, as captured in Maitland +10. The plan guides the projects, actions and services Council will provide in 2023-24, as we work together to make Maitland an even greater place to live.

Council's operations are diverse from events and activations, development assessment and compliance to facilities and sport and recreation - the work of Council impacts our residents daily, often without anyone realising.

This Operational Plan will see a range of new projects underway, from new and upgraded sports facilities, improved parks and playgrounds to an expanded shared pathway network. Our focus on renewing and replacing ageing facilities, roads and drainage will continue, as well as construction of new assets in our growing new suburbs.

Investment will occur right across our city with key highlights including:

- Commencement of construction for new multipurpose centres at Tenambit and Chisholm
- Delivery of an on demand bulky waste management service
- Improvements at Harold Gregson Park, Central Maitland
- Lighting and park amenities at Maitland Park, South Maitland
- Delivery of upgrades to Max McMahon Oval, Rutherford
- Upgrade works at Maitland Gaol, East Maitland
- Guided tours and interpretation of the new tower experience at Maitland Gaol, East Maitland
- Replacement of Melville Ford Bridge, Melville
- Progressing Stage 1 of the reopening and activation of Walka Water Works, Oakhampton
- Roy Jordan playground and skate park, Gillieston Heights.

The Thornton Road network continues to be a key focus, with more investments occurring in 2023-24. We will continue to advocate for broader State funded solutions, a range of new intersections, road upgrades.

Beyond our investment in capital works across the city, we are introducing a stronger focus on environmental programs, including Landcare programs, increased public tree plantings and community education and collaboration to improve the health of the Hunter River.

Furthermore, we are making changes to the way we manage waste. We are preparing for the food and garden organics waste collection services in 2025, finalising the construction of a Waste Transfer Station and implementing an on demand bulky waste management service all to meet our goal of waste minimisation into the future.

As the city continues to grow, over this term we will continue consultation with our community on our expenditure, and the services you expect from Council. This feedback will inform us as we work to ensure Council remains financially sustainable into the future.

Our Delivery Program and Operational Plan is our commitment to you, people of Maitland, by demonstrating a clear plan to deliver projects to make our city an even better place to live.

MESSAGE FROM OUR GENERAL MANAGER

Each financial year provides council with an opportunity to outline its commitments for the upcoming 12 months and explain to the community how we will continue shaping Maitland into the city we all love.

As we move into the next Operational Plan, we continue to focus our efforts on achieving the objectives, actions and projects set in our Delivery Program 2022-2026.

The core services of Council are critical to ensuring the liveability of our city. Our workforce of more than 540 people delivers maintenance across a full range of facilities, plans for city growth, assesses development, collects and disposes of waste, undertakes inspections to ensure public health and safety. They repair and improve our roads; provide events and great experiences for residents and visitors; operate our libraries, aquatic facilities, Gallery and Gaol; and much more in each and every year.

A major change in this program is the accelerated delivery of infrastructure funded by development contributions in the expanding suburbs of Thornton/Chisholm, Lochinvar and Gillieston Heights. Programmed over this council term are new multipurpose centres, parks and playgrounds, sport facilities, road widenings and intersections.

Our city is one of Australia's fastest growing inland cities with an annual growth rate consistently above 2.4%. We welcome around 2,000 new residents each year with the population expected to grow to at least 144,550 by 2041.

Our Long Term Financial Plan reveals the impacts of this continuing and rapid greenfield growth on Council's financial sustainability. While there may be a community perception that Council significantly benefits from additional rate revenue as new homes are built, in practice this is not the case. Our Delivery Program forecasts that for every dollar spent on Council services, rates will contribute approximately \$0.55, with remaining required funds coming from grants, developer contributions and other revenues such as user fees.

These growing pains are not uncommon. Local government industry estimates show that greenfield development comes at six times the cost of infill development. This results in significant financial impacts as newly constructed roads, footpaths, drainage, community, recreation and sports facilities are handed to Council for operation, maintenance and ultimately renewal over time. These developments provide residents with improved liveability but significantly increase Council's operational, maintenance and depreciation costs.

With this in mind, a key focus of council is to continue on the path of financial sustainability and deliver the many essential services expected of local government and our community within the tight constraints of the rate peg. The current rate peg methodology is based on changes in the average costs faced by NSW councils and each council's population growth. Maitland's rate peg is 5.9% which includes a growth factor to accommodate the high population growth we are experiencing.

Over the next few years, we will address the challenges of and explore solutions to ensuring our ongoing financial sustainability. We will be open about how maintaining Council's existing services and service levels to an expanded community will require additional revenue.

Lastly, I would like to thank the entire Maitland City Council workforce for their role in creating this plan and their commitment to delivering it. We are incredibly fortunate to have a workforce so committed to delivering on the community's vision.



Our Maitland

- 12 | Our vision
- 14 | Our city, our people
- 16 | Our elected leaders
- 18 | Our organisation
- 20 | Our services
- 21 | Our approach to service delivery



OUR VISION

We are a proud and changing community, celebrating our heritage and future potential. Our housing choices are diverse, with education and job opportunities for all. From parks to sport and culture, we have all that we need close to home. The iconic Hunter River shapes our landscape, bringing both opportunities and challenges. We aim to live sustainably, restoring our natural environment and reducing waste where we can. Our leaders are always listening, and let the community know about decisions made. Together, we make Maitland



LET'S CONNECT WITH EACH OTHER

We love our city and our neighbourhoods, from our heritage areas to our new areas, and want everyone to feel welcome. We take opportunities to connect and relax with each other and make sure everyone feels included, in areas such as sports, culture and arts, and health and wellbeing. We want to be active, yet feel safe. We want access to all the essential services a growing community needs and to move quickly and easily about the city, no matter how we choose to travel.



LET'S CREATE OPPORTUNITIES

We want our new suburbs to have everything in place, and to complement existing suburbs and villages. We want all kinds of homes, for all types of families. We want to show off our city and its iconic sites and events. Shopping and working locally is vital, as is helping us to prepare for future industries and jobs.



LET'S LIVE SUSTAINABLY

We love our green spaces, from parks to bushland, rivers to floodplains. We worry about our environment and want to work together to reduce our impact, including what we buy, use and throw away. We know we need to be more resilient to the impacts of climate changes.



LET'S LEAD TOGETHER

We want diverse leaders to listen and represent us in government, as well as in industry and community forums. We want to have our say in important decisions, including making sure our city is well planned, and knowing what will go where and when and how we are doing. We want innovative access to services and better use of technology.

MAITLAND +10

Maitland +10 and our Delivery Program and Operational Plan are all founded based on the quadruple bottom line - social, economic, environmental and governance factors through four themes:

- Let's connect with each other
- Let's create opportunities
- Let's live sustainably
- Let's lead together.



OUR CITY OUR PEOPLE

HUNTER REGION

396km² Area

228 persons/km² Population density



MAITLAND
NEWCASTLE
SYDNEY

Located in the lower Hunter region of New South Wales, Maitland is a 90 minute freeway drive to Sydney, 30 minutes to the vineyards, Newcastle and Port Stephens, with the airport, shipping terminals and freight rail access. You won't find a better place than Maitland.



89,750 Estimated residential population

144,550 Population projection by 2041

2.4% Annual growth

61% Forecast population growth over the next 20 years

The Wonnarua people are the traditional land owners and custodians of the Maitland area, and their lands extend throughout the Hunter Valley. A Dreamtime story explains how the hills and rivers in the Hunter Valley were created by a spirit called Baiame. Neighbouring nations to Wonnarua include Geawegal, Worimi, Awabakal, Gamilaroi, Wiradjuri, Darkinjung and Birpai.

Maitland is one of the oldest regional centres in Australia, built on the banks of the Hunter River, and a key centre in the Hunter Region. The city provides a diverse mix of iconic heritage sites, historic villages and town centres. The river and floodplains provide a distinctive mix of rural, agricultural, residential and commercial lands.

With more than 90,000 residents settled within the town centres, new and growing suburbs and quiet rural areas spread over the 396 square kilometres of the city limits. We welcome around 2,000 new people each year, and the population is expected to grow to at least 144,550 by 2041, representing a forecast population growth of 61% over the next 20 years.

Our city is one of the fastest growing inland cities in Australia with an annual growth rate consistently above 2.4%.

OUR COMMUNITY

2023 DEMOGRAPHICS

37 YEARS Median age	39 YEARS NSW median age
25,244 Families	7.5% Aboriginal and Torres Strait Islander
6.7% People with a disability	15.6% Population over 65
13.1% Born overseas	9.4% Speak another language

OUR ECONOMY

\$11.6^B Economic output (June 2022)	\$5.8^B Gross regional output (June 2022)
5,555 Active trading businesses	45,403 People in labour force

NUMBER OF JOBS

6,973 Healthcare	4,387 Retail trade	4,083 Construction	3.5% Unemployment
-------------------------	---------------------------	---------------------------	--------------------------

OUR HOUSING

30% Renting	2.7 PEOPLE Average per household
39% Dwellings owned with a mortgage	87.3% Single detached dwellings
28% Dwellings owned outright	

\$1,766 Median weekly household income	\$1829 Median monthly mortgage repayment	\$370 Median weekly rent
---	---	---------------------------------

OUR ENVIRONMENT

426KM Creeks and rivers	8,534^{HA} Native vegetation
450^{HA} Passive and open spaces	16% Remnant bushland
1,290 Recorded flora species	390 Recorded fauna species



Community Fun Days Rutherford 2022

OUR ELECTED LEADERS

Maitland City Council has a popularly elected Mayor and 12 councillors representing our city, elected in four wards North, West, Central and East. Wards are established to have an equal number of voters.

Elected in December 2021, Council now has the highest representation of female council members in its history.

In January 2022, councillors elected Councillor Mitchell Griffin to undertake the role of Deputy Mayor until the next local government election, scheduled for September 2024.

Council represents our community by:

- actively reviewing and debating matters that come before them for decisions
- participating in the allocation of Council's resources to optimise benefits to the community
- assisting in the creation and undertaking reviews of Council's policies, strategies, plans and programs
- reviewing the management performance of Council and our delivery of services
- facilitating communication between residents and Council
- providing leadership to the community.

Our Mayor also carries civic and ceremonial functions and presides over the meetings of Council.

All Council decisions are made at Council meetings or through them, usually held on the second and fourth Tuesdays of the month from 5.30pm. A schedule of meetings, including agendas and minutes, is available at maitland.nsw.gov.au/meetingagendasandminutes.



Mayor

Philip Penfold

First elected to Council in 2008, Mayor Philip Penfold was born and raised in Maitland.

He studied at Maitland Boys High School and Rutherford Technology High School, played soccer with Rutherford Football and the Maitland Magpies, and discovered a passion for martial arts.

During a stint living in the United States, where he saw first hand the positive impact of community working together, Philip was inspired to run for Council, citing a desire to have a seat at the table and make a difference.

Philip is a Justice of the Peace and has a career background in banking and finance. He is an eager contributor to his community and an advocate for causes such as homelessness and support for people in crisis.

His priorities include sound fiscal management, increased focus on sporting and recreation infrastructure, and improvements to roads that reduce traffic congestion.



Scan the QR code to get to know who is representing you and how to contact them.

NORTH WARD



Deputy Mayor

Mitchell Griffin



Councillor

Robert Aitchison



Councillor

Mike Yarrington

WEST WARD



Councillor

Ben Mitchell



Councillor

Stephanie Fisher



Councillor

Kristy Flannery

CENTRAL WARD



Councillor

Loretta Baker



Councillor

Sally Halliday



Councillor

Bill Hackney

EAST WARD



Councillor

Peter Garnham



Councillor

Kanchan Ranadive



Councillor

Ben Whiting

OUR ORGANISATION

We are a large regional Council with more than 540 employees and a cash budget of \$172 million in 2023-24.

We are responsible for providing services and facilities to more than 90,000 people.

We seek to employ highly skilled employees who are motivated and able to contribute to the efficient and effective provision of a diverse range of services to the city of and our community.

Our structure establishes clear lines of accountability and responsibility to ensure we achieve the outcomes our community expects.

OUR ORGANISATION'S STRUCTURE



GENERAL MANAGER

David Evans PSM

INFRASTRUCTURE & WORKS



David Moloney

Buildings Projects & Services
Works
Engineering & Design
Asset Strategy, Planning & Plant

STRATEGY, PERFORMANCE & BUSINESS SYSTEMS



Leah Flint

Finance & Procurement
Corporate Planning & Performance
Chief Financial Officer
Governance and Risk

CULTURE, COMMUNITY & RECREATION



Judy Jaeger

Maitland Regional Art Gallery
Community & Recreation
Libraries & Learning

PLANNING & ENVIRONMENT



Matt Prendergast

Strategic Planning
Environment & Sustainability
Development & Compliance

VIBRANT CITY



Rachel MacLucas

Customer, Engagement & Marketing
City Experiences & Economy

DIGITAL TRANSFORMATION



Mark Margin

Business Systems
Enterprise Architecture

WORKPLACE CULTURE & SAFETY



Tiffany Allen

Human Resources
Work Health & Safety

- Group Managers
- Executive Managers

OUR WORKFORCE

As an employer, we pride ourselves on providing opportunities for staff to be part of a high performing, dynamic and progressive team and establish fulfilling careers. Our people come from diverse backgrounds and professions creating a dynamic workforce. We are highly motivated and focused on providing a positive customer experience as we work towards delivering the outcomes set by our community.

To ensure that we are working toward achieving our community's vision, we undertake workforce planning to project staffing needs and ensure we have the capacity and capabilities to deliver our role within the community.

We achieve this by identifying how our staffing levels and skill requirements will be met, including recruitment, staff progression and development and succession planning.

Our environment requires flexibility, responsiveness and a continuous improvement mindset to meet agile labour markets, skills shortages and an ageing workforce.

OUR PEOPLE



540
Employees



45%
Are female



43
Average employee age



63%
Indoor staff



55%
Are male



37%
Outdoor staff



14.5%
Staff turnover rate

*Data as at June 2022

OUR GUIDING PRINCIPLES

Our Guiding Principles help guide us to live and breathe customer centric behaviours that our customers value. We embrace these principles in everything we do, whether we're planning a new road, designing a new policy or interacting directly with our community.

We will:



MAKE THINGS EASY

Do the hard work to make things intuitive for me.



BE WELCOMING

Care for me as a person, not a task or a number.



BE OPEN MINDED

Listen to me and work with me to find solutions.



LOOK OUT FOR ME

Thoughtfully anticipate what will make my days go smoother.



KEEP YOUR PROMISES

Follow through on your commitments to me.

OUR SERVICES



CITY LEADERSHIP

We steer the development of a contemporary city and desirable community through the leadership of our elected councillor and senior staff. Together, these groups represent community interests, making decisions, setting policies and delivering services.



ASSET CONSTRUCTION AND MAINTENANCE

We plan, build and manage community assets including roads, footpaths, car parks, stormwater drains, recreation facilities and cemeteries to meet the needs of a growing community.



CITY APPEARANCE

We plan and deliver a range of activities that contribute to the character of our city, from parklands to street trees, signage and flags to street sweeping, graffiti removal and litter collection.



CULTURAL AND EDUCATIONAL SERVICES

We contribute to our community's cultural development and learning through the management and promotion of our libraries, art gallery and museum in addition to initiatives like public art.



COMMUNITY SERVICES

We enhance and support our community and the many groups within it through active planning, partnerships and provision of high quality, accessible services.



EVENTS AND PLACE ACTIVATION

We deliver and support events celebrating what we love about our city and commit to retaining a sense of place in Maitland's streets and public places.



ECONOMIC DEVELOPMENT AND MARKETING

We contribute to the growth of our local economy through efficient, timely approval processes, marketing and visitor economy as well as supporting high profile events and developing Maitland Gaol and Walk Water Works as iconic tourist destinations.



ENVIRONMENT MANAGEMENT

We help protect and enhance our natural environment through planning, partnerships and the delivery of a range of programs.



HEALTH AND SAFETY

We enhance community health and safety through the delivery of a range of programs, as well as help protect our community in times of emergency or disaster.



PLANNING AND DEVELOPMENT

We plan and manage the sustainable growth and development of our city, while respecting our heritage rich built environment.



RECREATION AND LEISURE

We manage our city's recreation areas including parks, sports grounds and green spaces, as well as aquatic facilities and a range of community buildings including neighbourhood centres and the Town Hall.



ROADS AND TRANSPORT

We provide transport routes for vehicles, bicycles and pedestrians through planning and management of road and transport networks in the city.



WASTE MANAGEMENT AND RECYCLING

We manage the collection and disposal of our waste as well as recovering recyclable materials.

OUR APPROACH TO SERVICE DELIVERY

We have always strived to provide quality and inclusive services to our community. Built on our culture of continuous improvement, our framework will see our commitment to delivering our services better and support our focus on our Customer Driven Transformation Program to deliver services in an un-council like way.

INCLUSION

We have a key role in ensuring that our community has fair and equitable access to facilities and services and the opportunity to participate in engagement, activities, programs and events. We have focused on accessibility and inclusivity for all community members through this Delivery Program and the Operational Plan.

SERVICE REVIEWS

We're building upon our culture of continuous improvement to deliver services to our community in a better way.

We deliver diverse services to the community through our assets, programs and events. To provide a better approach to delivering our services, this Delivery Program will see the implementation of our Service Review Framework.

This framework is a vital process to ensure our services are:

- **Effective** - improves resource use and redirects savings to finance new or improved services
- **Efficient** - deliver targeted, better quality services in new ways
- **Appropriate** - services meet the current and future community needs and wants
- **Quality** - provides services and assets to a standard guided by our community.

It outlines how we engage with the community and other stakeholders to define service level expectations and identify appropriate indicators to measure the achievement of objectives identified in the service review.

Supported by our Communication and Engagement Strategy we will ensure that we check in with the community on the levels of service expected from the different areas of Council.

As we move through this process, we will inform the community about the impacts of changes to the service levels and impacts to other services, the cost of changes and how these would be funded.

Our focus in this Delivery Program will continue to be on reviewing customer experience related to using digital technologies and responses to customer service requests within defined service level agreements.

CUSTOMER DRIVEN TRANSFORMATION

Our Customer Driven Transformation Program commenced in 2021 with a vision to deliver consistently great service regardless of how customers choose to interact with us. The program draws together two pivotal plans, our Customer Experience Plan and Digital Transformation Strategy and Roadmap, to deliver a shared vision: delivering un-council like service.

- We put our customers first in designing and delivering of our services and experiences, using digital technologies and offline opportunities to make their engagement with us easy.
- We empower our staff to deliver services in an 'un-council' like way by providing them with data and digital technologies to get things done.
- We use data and smart solutions to manage land, our built and natural environment and plan for a sustainable future for our city.
- We achieve all this using cost effective, 'ever-green' digital platforms that flex to meet Council and community needs.

The program has completed a range of significant milestones with the review of services with high customer impact, including bins, facility bookings, rates, roads, footpaths and driveways. Taking a human centered design approach to these reviews, we have directly involved customers in designing how they prefer to interact with our services.

BUSINESS CONTINUITY

Just as we plan to support our community in times of incidents and emergency events, we also plan to manage our business operations so that we can provide vital services such as waste management and road management.

Council adopted our Business Continuity Plan in December 2020 to provide a framework for organisational resilience in identifying and managing potential operational threats and their impacts.

Delivering for our community

- 24 | Integrated Planning and Reporting
- 27 | Community conversations
- 28 | Our informing plans and strategies
- 30 | Providing infrastructure
- 31 | Capital Works Program
- 32 | Asset portfolio summary
- 34 | Funding our plan
- 36 | Summary of 2023-24
- 38 | Key project highlights

Dive in Cinema 2023

INTEGRATED PLANNING AND REPORTING

WHAT IS INTEGRATED PLANNING AND REPORTING

Legislated by the *Local Government Act 1993*, the Integrated Planning and Reporting framework allows NSW Councils to draw their plans together, to understand how they interact and inform each other, and to get the maximum benefit from their efforts by planning holistically for the community's future.

WHY IS IT IMPORTANT?

The Integrated Planning and Reporting framework allows Maitland City Council to:

- integrate the community's vision and priorities into strategies and plans
- support our community and stakeholders to play an active role in the shaping future of their community
- plan resources to support the delivery our vision and priorities
- maintain accountability and transparency through regular reporting.

At Maitland City Council, the IPR framework comprises of the Community Strategic Plan, Delivery Program and Operational Plan.



HOW WE WILL DELIVER

MAITLAND +10

Our community's vision

Maitland +10, our Community Strategic Plan, is the highest level plan that Maitland prepares. Its purpose is to identify the community's main priorities and aspirations for the future and to plan strategies for achieving these. Maitland +10 guides all other Maitland strategies and plans.

DELIVERY PROGRAM

Our commitment of delivery to the community

The Delivery Program is Council's commitment to the community about what will be delivered during the term in office, outlining the principal activities to be undertaken to implement the strategies to achieve Maitland +10.

OPERATIONAL PLAN

Our plan for action

Our action plan for achieving the community's priorities outlined in Maitland+10 and the Delivery Program. Our Operational Plan is prepared each year and shows the individual actions, projects and activities to be undertaken. It includes Council's annual budget, Statement of Revenue Policy and fees and charges.

HOW WILL WE RESOURCE IT?

RESOURCING STRATEGY

Our resources to deliver Maitland +10

Clearly shows how council will resource its priorities. The Resourcing Strategy includes three interrelated elements:

- **Financials** - Long Term Financial Planning
- **People** - Workforce Management Planning
- **Assets** - Asset Management Planning

REPORTING TO OUR COMMUNITY

Delivery indicators and operational measures will help us understand how well we are performing. They also support evidence based decision making to inform other stages in our planning cycle.

- **Community indicators** - measures the wellbeing of our city and community.
- **Delivery indicators** - measures the highlevel impact of our service delivery on our city and community.
- **Operational measures** - measures the impact of our programs and services.

We use a variety of reporting documents to outline our progress in towards achieving the actions of the Operational Plan, Delivery Program objectives and community outcomes from Maitland +10.

- **Annual Report** The report outlines the achievements in implementing our Delivery Program.
- **Six monthly progress report** Reports on how Council is tracking against its commitments made in the Delivery Program.
- **State of the City** Reports on the term of the previous council's, tracking progress against Maitland +10.





Maitland Your Say pop up, Rutherford Library

COMMUNITY CONVERSATIONS

Community is at the heart of local government. Listening and having community voices shapes Council plans and supports strong communities.

Maitland +10 has been developed through an extensive engagement process undertaken throughout 2020-21. Over 2,645 citizens and stakeholders across our community were involved in shaping the vision and outcomes outlined in our community strategic plan.

The focus of this process was to listen to the needs and aspirations of our community to determine our future priorities based on our strengths, challenges and opportunities.



We are committed to ongoing and honest conversations with our community and engagement activities that are shaped by our Guiding Principles, social justice principles and best practice engagement.

Our engagement approach can vary depending on the need and impact of the project, and includes a range of online and offline tools including surveys, social media quick polls, event pop ups, forums and focus groups, workshops and meetings, committee and community ambassadors, online Q&A's, mapping and ideas walls. We are also committed to continuing to adapt and use new and emerging technologies to meet our communities needs.

OUR ENGAGEMENT GOAL:
To facilitate honest conversations with our community and develop an approach built on best practice, which reflects our community's values.

OUR INFORMING PLANS AND STRATEGIES

Informing strategies help to deliver community aspirations. They provide specific, detailed guidance on how we will achieve the objectives and priorities of Maitland +10.

DELIVERED AT THE STATE LEVEL

- Premier’s Priorities**
These priorities represent the NSW Government’s commitment to making a significant difference to enhance the quality of life of the people of NSW. They have been set with the purpose of delivering on the State’s key policy priorities.
- NSW Disability Inclusion Plan (2021-2025)**
The *Disability Inclusion Act 2014* (the Act) commits the NSW Government to creating a more inclusive community in which mainstream services and community facilities are accessible to people with disability to help them achieve their full potential.
- Future Transport Strategy**
NSW Government’s Future Transport Strategy sets Transport’s vision for safe, healthy, sustainable, accessible and integrated passenger and freight journeys in NSW.
- Net Zero Plan 2020-2030**
NSW’s action on climate change and goal to reach net zero emissions by 2050. The plan supports a range of initiatives targeting energy, electric vehicles, hydrogen, primary industries, technology, built environment, carbon financing and organic waste.
- NSW Visitor Economy Strategy 2030**
The NSW Government’s Visitor Economy Strategy 2030 that focuses on five strategic pillars; road to recovery, build the brand, showcase our strengths, invest in world class events and facilitate growth.
- Housing 2041**
NSW Housing Strategy sets a long term strategy for better housing outcomes across NSW housing in the right locations, housing that suits diverse needs and housing that feels like home.

DELIVERED AT THE REGIONAL LEVEL

- Hunter Regional Economic Development Strategy 2018-2022**
Long term vision and associated strategy for the Hunter Region, formed in collaboration with Cessnock City, Dungog Shire, Maitland City, Muswellbrook Shire, Port Stephens, Singleton and Upper Hunter Shire Councils.
- Hunter Regional Plan 2041**
Twenty year strategic planning blueprint to ensure the ongoing prosperity of the region’s vibrant and connected communities. The draft plan responds to this era of rapid change to promote sustainable growth, connected communities, resilience and a region that all residents have a stake in.
- Greater Newcastle Metropolitan Plan 2036**
NSW Government’s outcomes and strategies for an integrated metropolitan city with focus on a skilled workforce, environmental resilience and quality of life, and connections to jobs, services and recreation.
- Greater Newcastle Future Transport Plan 2056**
NSW Government’s strategic transport network and vision of future transport planning for the Greater Newcastle area.
- The Hunter JO Strategic Plan 2032**
Draws from the community strategic plans of our ten member councils, regional level plans, and other state strategic documents to clearly identify the highest regional priorities.
- Lower Hunter Regional Conservation Plan**
This Regional Conservation Plan (RCP) sets out a 25 year program to direct and drive conservation planning and efforts in the Lower Hunter Valley. It is a partner document to the Government’s Lower Hunter Regional Strategy (LHRS).

DELIVERED AT THE LOCAL LEVEL

- Local Strategic Planning Statement 2040+**
Sets out our 20 year vision for land use planning in Maitland, including how we intend to manage population growth while respecting the existing character of the city’s suburbs and community values.
- Disability Inclusion Action Plan 2017-2023**
Outlines Council’s commitment to improving opportunities for people of all ages with any disability to participate fully in community life.
- Communication and Engagement Strategy 2022-2026**
It helps communities shape their own futures and informs the vision and direction of council, while keeping the community informed through quality and responsive communications.
- Hunter Estuary Coastal Zone Management Plan 2017**
Guides future decision making regarding the management of the Hunter Estuary and surrounding area.
- Destination Management Plan 2017**
Provides a 10 year plan for building and managing Maitland’s visitor economy.
- Maitland Gaol Development Plan and Site 2020**
Identifies and prioritises the strategic direction for the development and operation of Maitland Gaol as a business.
- Customer Experience Plan 2019**
Outlines service model concepts to enhance customer experience.
- Digital Transformation Strategy and Roadmap 2021**
Ensures Council has the skills, resources, digital architecture, security measures and strategy to fully implement the Customer Experience Plan and to enable wider process improvement and resource efficiency within every business unit.
- Central Maitland Structure Plan (2009)**
Sets out a vision, supported by strategies to guide growth and development over the next 20 years.
- Central Maitland Interpretation Plan**
A plan to bring the heritage of Central Maitland to life through walks, installations and web based media.
- Open Museums, Open Minds**
Documents the public, socioal and cultural assets that contribute to the visitor economy and Maitland’s cultural landscape.

PROVIDING INFRASTRUCTURE

We manage around \$1.7 billion in infrastructure assets. This includes roads, footpaths and cycleways, drainage, bridges and major culverts, buildings, aquatic facilities, recreational assets, land, works depots, plant and equipment.

The city is located within a major growth corridor of the Greater Newcastle Metropolitan region, which identifies significant current and future housing and industrial/commercial growth. This growth impacts on the use of current assets and the creation of new assets against community needs and expectations.

In 2022-23 we reviewed our 10 year Asset Management Policy, strategy and the Asset Management Plans for our different types of assets. This ensures we provide community infrastructure at an agreed level of service and in a financially sustainable way, as guided by Maitland +10. The process of asset management planning considers assets that are critical for growth, and the cost of building, maintaining and replacing these, including resources, timeframes and capabilities.

The delivery of infrastructure is supported by an annual program of capital works contributions made by developers, which can be funds or physical infrastructure grant funding and loans.

Over the past 10 years our asset management approach has been focused on maintaining and incrementally improving assets over time, while providing key major infrastructure improvements via grant funding, developer contributions and loan borrowing. To achieve this, we have been highly successful in securing grant funding which has enabled the delivery of projects such as The Levee, the Maitland Regional Sports Complex, major road upgrades, playground improvements and shared pathway extensions. All of these projects would otherwise have required alternate funding and would have taken much longer to achieve.

As we grow, our five current Development Contribution Plans have identified over \$350 million in infrastructure required by new residents, ranging from roads, drainage and shared pathways to sports facilities, parks and playgrounds. These plans are a legislated requirement for developers to contribute to the infrastructure that supports growth. It is important to note that contributions are received over extended periods of time as land is released for development. Details of works funded by developer contributions can be found on our website.

In addition, we use loan funding as a fundamental source of capital revenue to fund appropriate infrastructure renewals and where necessary, match grant funding. This allows those who will benefit from new facilities over the life of the asset to share in meeting the cost of providing those facilities.

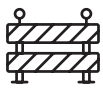
MAJOR PROJECTS OVER THE TERM

- Maitland Regional Sports Complex Stage 4 Harold Gregson Park
- Maitland Regional Art Gallery facade, roof, underground power
- Morpeth to Walka Water Works shared pathway stages
- Community Centres Tenambit, Chisholm
- Chisholm and Lochinvar sportsgrounds planning
- Administration building adaptive reuse
- Thornton intersections and road upgrades
- Melville Ford Bridge replacement
- Maitland Gaol redevelopment
- Walka Water Works redevelopment
- Mount Vincent Waste Transfer and Recycling Facility
- Former Anambah landfill
- Walka Water Works remediation action plan
- Roy Jordan Oval skate park and play space
- Pothole Repair Program



Council Infrastructure and Works team

CAPITAL WORKS PROGRAM



\$6.2M
Road works major construction



\$7.4M
Road rehabilitation and resurfacing



\$0.9M
Drainage



\$0.3M
Bridge and guardrail works



\$0.45M
Footpath construction and renewal



\$0.8M
Cycleways



\$4.5M
Building works



\$0.7M
Traffic facilities



\$0.1M
Car parking



\$2.8M
Recreation works

ASSET PORTFOLIO SUMMARY

BRIDGES

- 2 timber bridges
- 14 concrete bridges
- 1 steel/concrete composite bridge
- 45 major culverts

BUILDINGS

- 5 district buildings
- 4 libraries
- 4 childcare buildings
- 16 community halls/centres
- 34 amenities buildings
- 22 public toilet blocks
- 8 grandstands
- 14 kiosks
- 2 outdoor pools
- 1 indoor pool
- 22 equipment sheds
- 1 Maitland Gaol
- 1 Walka Water Works
- 1 Mount Vincent Road Waste Management Centre

STORMWATER

- 429 kilometres conduits/culverts
- 18,018 pits and headwalls
- 42 flood gates
- 146 detention basins/ponds
- 186 gross pollutant traps
- 1 pump station

ROADS AND ROADSIDE INVENTORY

- 699 kilometres sealed local roads
- 32 kilometres regional roads
- 20 kilometres unsealed roads
(figures do not include State roads)
- 342 kilometres footpaths/cycleways
- 992 kilometres kerb and gutter
- ALL bus stops
- ALL signage

OPEN SPACE AND RECREATION

- 1 Regional Sports Complex
- 326 hectares passive open space
- 118 hectares recreational open space
- 79 playgrounds
- 2 aquatic centres
- 7 skate parks
- 49 shade structures
- 20 public barbeques
- 2 baseball facilities
- 250 light poles
- 38 netball courts
- 1 basketball stadium
- 1 hockey facility
- 32,000 square metres of park roads
(5.3 kilometres)
- 60,000 square metres of car parking
- 1 BMX facility
- 31 tennis courts
- 9 cemeteries
- ALL park furniture, lights, fencing, signage
- ALL sportsground fencing



Delivering for
our community

Norm Chapman Oval, Rutherford

FUNDING OUR PLAN

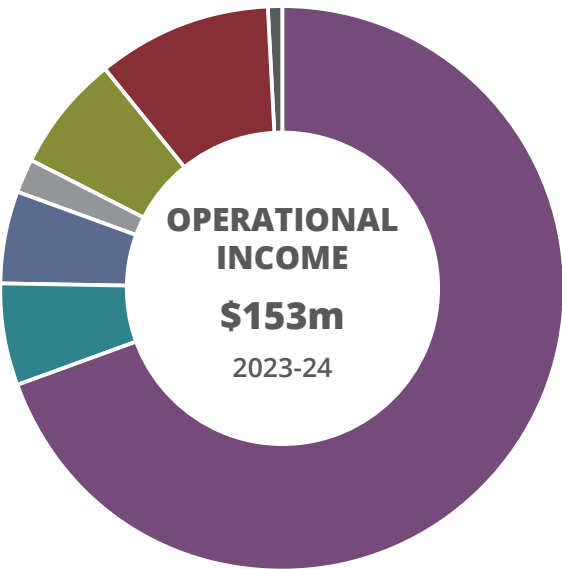
We plan to spend \$153 million this year to provide services and facilities to more than 90,000 residents.

We generate income to fund services and facilities via rates on property, government grants, interest on investments and user charges. This income is then spent on construction, maintenance, wages, grants to the community, and other services like libraries, pools, parks art gallery and waste facilities.

WHERE DOES OUR MONEY COME FROM?

Income from rates and annual charges contributed \$107 million or 69% of total revenue.

Federal and State Government grants and contributions assist us to provide facilities and services in the community. This year we forecast to receive \$26 million or 17% of grant and contributions (including capital and operational).



- Rates and annual charges
- User charges and fees
- Interest and investment revenue
- Other revenue
- Grants and contributions - operating
- Grants and contributions - capital
- Other income

WHERE DOES OUR MONEY GO?

Our total operating expenditure of \$139 million contributed towards our services to the community such as community and cultural facilities including libraries, Maitland Regional Art Gallery, community centres, road maintenance, waste management, parks, recreation, sporting, and our pools.



- Employment costs
- Borrowing costs
- Materials and services
- Depreciation and amortisation
- Other expenses

FINANCIALLY SUSTAINABLE

A financially sustainable Council is one that can meet the service and asset needs of the community both now and into the future. Financial sustainability is a key focus of Maitland.

Our Long Term Financial Plan (LTFP) is updated annually and outlines the financial implications of delivering Maitland +10 and our annual and multiyear objectives within our Delivery Program and Operational Plan, while providing a framework for the prioritisation and allocation of our financial resources.

The LTFP ensures that Maitland maintains financial sustainability into the future and effectively mitigates financial impacts and challenges as they occur, including population growth and the changing needs across our city.

Our community is growing at a rate of around 2.4% per annum¹, bringing around 2,000 new people to the city each year. This population growth has seen around 1,000 new dwellings built each year, supported by new streets, footpaths, kerb and gutter, playgrounds and resulting in new assets to be maintained and renewed by Council over time.

While we collect funds from developers, the cap placed on these legislated contributions by State Government, has made it challenging to deliver the required infrastructure in greenfield release areas.

Additionally, the amount of money that can be raised from rating revenue is also capped, meaning that more houses does not mean an equivalent amount of additional funding. This leaves a gap in covering the costs of the delivery of new assets and service demands generated by new residents.

Council will continue to engage with the community to ensure awareness and understanding of our financial challenges and consult on how we might overcome challenges in the future, including service and rating changes.

2023-24 RATE PEG INCREASE

Independent Pricing and Regulatory Tribunal (IPART) has been setting the rate peg for councils across NSW since 2010. The rate peg limits the total amount by which councils can increase their income from rates each year. The current rate peg methodology is based on changes in the average costs faced by NSW councils and each council's population growth.

In September 2022, IPART set the rate peg for Maitland to 5.9%.

Our LTFP confirms that the full rate peg of 5.9% is the best way to achieve a balanced budget while maintaining our core services and facilities the foundation of what Maitland community expects.

To mitigate future risks and ensure we can continue to deliver services and infrastructure spending, we remain committed to identifying opportunities for future funding and cost saving.

EFFICIENCY DIVIDEND

We are committed to increasing our productivity and efficiencies as we balance the challenges presented with the growth of the city. We will continue to apply an efficiency dividend to our internal budgets and support a culture of continuous improvement through our dedicated Service Review Framework to enable the identification of improvement opportunities and efficiency gains.

We commit to each year finding an efficiency dividend or reduction of \$500,000

We report the information about our productivity, service reviews and improvements via our Annual Report and the six monthly report On the Move. We also encourage a shared understanding within the community of Council's work and challenges faced in sustainably delivering services to our growing community over time.

GRANT FUNDING

We have worked hard over recent years to secure opportunities for grant funding for numerous capital and operational projects that enhance community wellbeing and lifestyle.

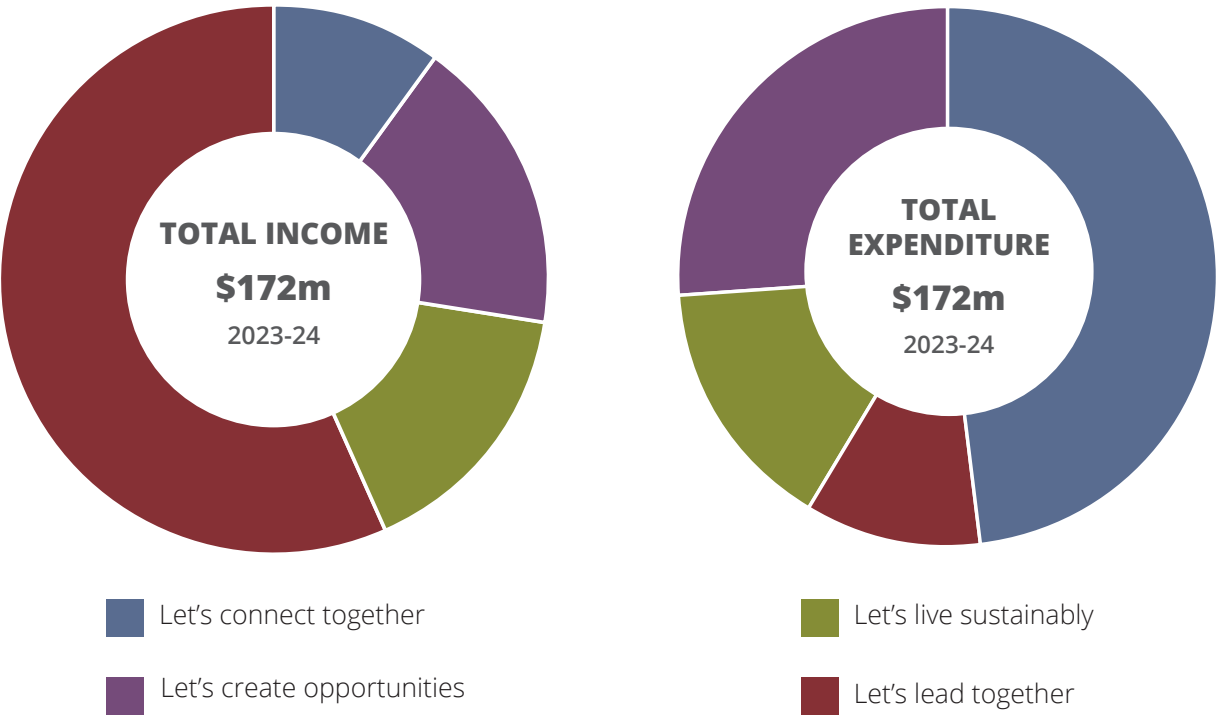
We will continue to focus on securing grant funding as we deliver identified projects throughout this Delivery Program and the 2023-24 financial year that have been enabled because of successful grant contributions from Federal and State Governments.

Delivering for our community

¹ NSW Department of Planning

SUMMARY OF 2023-24

A snapshot of our total budget (including both operational and capital) for 2023-24 against the four themes of Maitland +10 is provided below. More detailed information is provided in our budget section.



ITEM	OPERATIONAL PLAN			
	YEAR 1 2022-23 \$'000	YEAR 2 2023-24 \$'000	FORECAST YEAR 3 2024-25 \$'000	FORECAST YEAR 4 2025-26 \$'000
INCOME				
Let's connect with each other	13,435	17,620	17,981	17,966
Let's create oppportunities	37,629	29,867	32,266	36,682
Let's live sustainably	23,499	27,147	27,113	29,199
Let's lead together	88,296	97,424	101,531	105,789
Total income	162,859	172,058	178,891	189,636
EXPENDITURE				
Let's connect with each other	84,123	83,127	89,441	97,214
Let's create oppportunities	15,076	18,103	16,457	16,925
Let's live sustainably	22,185	26,116	27,750	28,324
Let's lead together	41,463	44,702	45,241	47,165
Total Expenditure	162,847	172,048	178,889	189,627
NET PROGRAM SURPLUS/(DEFICIT)	12	10	2	9

WE MANAGE

\$1.7B worth of infrastructure and assets

WE WILL SPEND

\$172M on services for the community

\$24.3M on infrastructure projects

WE FORECAST

BALANCED BUDGET

WE WILL DELIVER

101 projects

254 actions

HIGHLIGHTS FOR 2023-24

- Commence construction of new multipurpose centres Tenambit and Chisholm
- Deliver Harold Gregson Park improvements
- Progress Stage 1 of the reopening and activation of Walka Water Works
- Deliver Major Chisholm/Thornton Road network improvements
- Upgrade Maitland Park lighting
- Deliver upgrades to Max McMahon Oval
- Continue advocacy for infrastructure at Thornton
- Deliver a new approach to customer experience
- Plan and deliver expanded Riverlights Multicultural Festival
- Continue to rollout new and improved services through the My Council self service portal
- Upgrade works at Maitland Gaol
- Deliver guided tours and interpretation of the new tower experience at Maitland Gaol
- Implement the Environmental Sustainability Strategy
- Deliver an on demand bulky waste management service
- Continue the Recycle Smart collection program to increase recycling of problem wastes
- Deliver Landcare program
- Develop an action plan for future flood studies and mapping
- Increase opportunities for community engagement.

KEY PROJECT HIGHLIGHTS



1. LET’S CONNECT WITH EACH OTHER

RAYMOND TERRACE ROAD AND GOVERNMENT ROAD INTERSECTION UPGRADE

Council's long term strategy for the Thornton Road Network will progress in 2023-24 with work underway on a \$26 million project to upgrade the intersection of Raymond Terrace Road and Government Road in Thornton.

Construction started in January 2023 and is expected to finish mid 2024. The upgrades include:

- Installing traffic lights to aid traffic flow
- Adding dedicated right hand turning lanes and left hand turn slip lanes
- Widening both Raymond Terrace Road and Government Road for tow lanes in each direction
- Adding a northern leg to make the intersection four way.

RECREATION AND COMMUNITY FACILITIES

We continue to invest in recreation facilities as it is a key focus area for Council. We will see upgrades to Maitland Park, Max McMahon Oval, Cooks Square Park and planning for a new sportsground at Thornton North. Construction will commence for new multipurpose centres in Tenambit and Chisholm.



2. LET’S CREATE OPPORTUNITIES

MAITLAND’S DESTINATION MANAGEMENT PLAN

We will continue to implement the Maitland Destination Management Plan with the progression of Stage 1 reopening and activation of Walka Water Works and continuation of the staged development of Morpeth to Walka Water Works shared pathway.

The fourth and final stage of the Maitland Regional Sports Complex upgrades will be completed, funded by the NSW Government. A brand new playspace, full sized basketball and multipurpose court, parkour equipment, and an upgraded skate park will be delivered at Harold Gregson Reserve.

The transformation will see an events lawn and amphitheatre, an amenities block, lark picnic shelter, RV parking, public electric charging, new parking and shade for the existing offroad remote control track.



3. LET’S LIVE SUSTAINABLY

BULKY WASTE COLLECTION

A new on demand bulky waste kerbside collection service will be available to all domestic properties in the Maitland LGA. The service is set to commence in June 2023 and will be included in the total cost to the domestic waste charge on rate notices from 2023-24.

Through this service residents will have the option to book a date for bulky waste kerbside collection or can request waste vouchers to redeem at Mount Vincent Road Waste Management Centre.

MAITLAND RESOURCE RECOVERY FACILITY

Major works and upgrades to our Waste Management Centre will create a modern Maitland Resource Recovery Facility which maximises circular economy opportunities now and into the future.

This operational plan will see the continuation of Stage 3 of the project for a resource recovery and transfer building, with the commencement of Stage 4 seeing construction of upgraded amenities including offices, development of and education facility and construction of a Circular economy/ reuse centre.



4. LET’S LEAD TOGETHER

ADVOCATING FOR MAITLAND’S FUTURE

We have a proud history of working with the State Government to deliver the infrastructure needed to meet our growing population and meet Maitland’s position in New South Wales as a major regional growth corridor.

Maitland City Council has identified five key funding and policy priorities ahead of the 2023 NSW State Government election.

These priorities are to:

- To ensure NSW Government services meet the needs of our existing and growing population
- To address funding shortfalls for new local infrastructure and services, to meet the needs of the growing young population
- To recognise the significance of key roads through their transfer to the State
- To maximise the value of State assets to the Maitland community
- To address the inherent challenges of a floodplain city in a changing climate through new infrastructure and community education.

We have released an Election Advocacy Report NSW State Election 2023 that reflects the needs and views of the Maitland community.

An aerial photograph of Maitland, New South Wales, Australia. The town is built on a hillside overlooking the Hunter River. The river is visible in the foreground, with a stone weir across it. The town features a mix of residential houses and commercial buildings, including a prominent church with a tall steeple. The image is used as a background for the document's title page.

Delivering Maitland +10

42 | How to read this document

46 | 1. Let's connect with each other

60 | 2. Let's create opportunities

68 | 3. Let's live sustainably

76 | 4. Let's lead together

Hunter River, Central Maitland

HOW TO READ THIS DOCUMENT

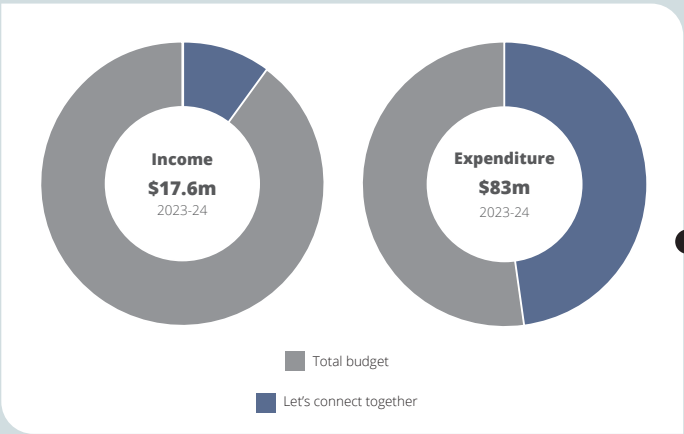
OUR COMMITMENT TO OUR COMMUNITY

Our Delivery Program and Operational Plan is presented in the same four themes as Maitland +10, our Community Strategic Plan.



HOW WE WILL ACHIEVE OUR PRIORITIES

These pages showcase the actions and measures we will undertake within the financial year 2023-24, including the funding required to deliver these actions.



FUNDING BY THEME
Breakdown of total operational income and expenditure by community theme.

OPERATIONAL PLAN ACTION		RESPONSIBILITY
Community Outcome: 1.1 To stay happy, friendly and proud as our city grows		
Delivery Program Objective:		
1.1.1 Welcome new residents and foster community connection		
Delivery Indicator: Community satisfaction with overall quality of life		
Operational Plan actions:		
1.1.1.1 Continue to engage and build connections with our multicultural community	Community & Recreation	
1.1.1.2 Engage and develop next stage of Neighbourhood Plans to be determined by Social Profile data and implement Woodberry, Metford, Telarah and Rutherford Neighbourhood Plans		
1.1.1.3 Continue to welcome people to the city through our new resident initiatives		City Experiences & Economy
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
1.1.2 Provide inclusive spaces where people can access services, and participate in a wide range of recreation, cultural and social activities		
Delivery Indicator: Community satisfaction with quality of life		
Operational Plan actions:		
1.1.2.1 Deliver programmed maintenance and improvements across prioritised assets		Building Projects & Services
1.1.2.2 Increase usage and availability of our community centres	Community & Recreation	
1.1.2.3 Increase usage of community spaces in the Maitland Town Hall		
1.1.2.4 Develop and adopt a Disability and Inclusion Action Plan (DIAP 202325)		
1.1.2.5 Investigate and review community based preschool needs across the Local Government Area		
1.1.2.6 Act on Council's decision in relation to the future use of the former Council Administration building		General Manager
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
1.1.3 Improve the appearance and presentation of the city, supporting a sense of community pride		
Delivery Indicator: Community satisfaction with city appearance		
Operational Plan actions:		
1.1.3.1 Deliver a city wide graffiti removal program in partnership with Rotary		Building Projects & Services

DELIVERY PROGRAM OBJECTIVES
Council objectives contributing to the community outcomes.

OPERATIONAL PLAN ACTIONS
These are the specific activities that we will undertake during the year to deliver our Deliver Program objective.

1. LET'S CONNECT WITH EACH OTHER

1.1 To stay friendly, happy and proud as our city grows

Make our neighbourhoods great with spaces, activities and programs that connect us.

Connect with each other through participating in local arts, cultural and library activities and programs.

Take steps to feel safe wherever we are, anytime of day or night.

1.2 To easily get to where we want to go

Plan to meet the need of those using our roads.

Make it safe and easy to get around the city, no matter how we choose to travel.

1.3 To acknowledge First Nations peoples and their stewardship of the land within our city

Recognise and respect our First Nations peoples and their connection with the land and waterways for thousands of years.

THEMES

These four themes are our key focus areas and based on the quadruple bottom line reflecting what's important to our community.

COMMUNITY OUTCOMES

These are the community's long term priorities and aspiration for our city. They contribute to achieving our community vision.

COMMUNITY STRATEGIES

Strategies are the approach we will take to meet the community outcomes.



1. LET'S CONNECT WITH EACH OTHER

1.1 To stay friendly, happy and proud as our city grows

Make our neighbourhoods great with spaces, activities and programs that connect us.

Connect with each other through participating in local arts, cultural and library activities and programs.

Take steps to feel safe wherever we are, anytime of day or night.

1.2 To easily get to where we want to go

Plan to meet the need of those using our roads.

Make it safe and easy to get around the city, no matter how we choose to travel.

1.3 To acknowledge First Nations peoples and their stewardship of the land within our city

Recognise and respect our First Nations peoples and their connection with the land and waterways for thousands of years.

1.4 To be healthy and active with access to local services and facilities

Ensure the community and health services and facilities we need are available as our population grows and changes.

Expand and enhance formal education opportunities from preschool to post graduate.

Provide facilities that enable us to participate in recreational and sports activities, no matter our background, ability or age.

1.5 To celebrate what makes our city unique our history, our people and our river

Understand and acknowledge the rich culture of our people.

Recognise the importance of our heritage buildings and precincts.

Embrace the Hunter River as an iconic part of our city.



2. LET'S CREATE OPPORTUNITIES

2.1 To shop and work locally

Access what we need in our local neighbourhoods.

Attract new and innovative industries and opportunities.

2.2 To afford the house we want in the neighbourhood we like

Access different housing options in new and old suburbs, villages and townships.

Manage growth sustainably, integrating the new and old while respecting our rural amenity and character.

2.3 To have Central Maitland as the vibrant heart of our city

Make Central Maitland 'the' place to visit contemporary, vibrant and full of experiences.

2.4 To show off our city

Showcase our iconic attractions and experiences.

Promote major facilities to attract events and activities.

Retain and promote our unique rural landscapes, farms and food markets.

HOW WILL WE DELIVER THE MAITLAND +10?

Our **Delivery Program** is our commitment to the community, outlining the principal activities and programs to be undertaken during the council term.

The annual **Operational Plan** is our action plan for achieving the community's priorities outlined in Maitland+10 and the Delivery Program.

The **Resourcing Strategy** (including Long Term Financial Planning, workforce management planning and asset management planning) outlines how we will resource our priorities.

Our **Annual Budget** describes how we will allocate funds to deliver the annual Operational Plan actions.



3. LET'S LIVE SUSTAINABLY

3.1 To love and look after our great outdoors

Tread lightly while enjoying our areas of bushland and open spaces.

Protect our native plants and animals.

Improve the quality of our waterways and wetlands.

3.2 To reduce our reliance on non renewable natural resources

Learn how to positively contribute to our environmental wellbeing, at home and as a community.

3.3 To be ready in case of more hot days, storms and floods

Understand climate risks and our impacts and take action against these.

3.4 To reduce our waste

Limit the amount of waste we create and send to landfill.

HOW WILL WE REPORT OUR PROGRESS?

We report our progress every six months through **On the Move** and the **Annual Report**.

The **State of City** report summarises our achievements with each council term.



4. LET'S LEAD TOGETHER

4.1 To have elected leaders that look out for us

Take opportunities to have our say on Council decisions that impact us.

Access our leaders to discuss local issues.

Have our elected leaders make decisions in the best interest of our community.

4.2 To have an efficient and effective Council.

Ensure our city infrastructure, services and finances are managed sustainably and transparently.

Have a local government that is 'un-council like' in the delivery of great service.

Hear what our Council is doing and how that is serving the community.

4.3 To work together to be the best our community can be.

Partner across all levels of government and the private sector to plan our city's future.

Contribute to a positive city future in our day to day activities.

READ MORE ABOUT OUR COMMUNITY STRATEGIC PLAN

[mait.city/
communitystrategicplan](https://mait.city/communitystrategicplan)





1. LET'S CONNECT WITH EACH OTHER

OUR COMMUNITY WANTS:

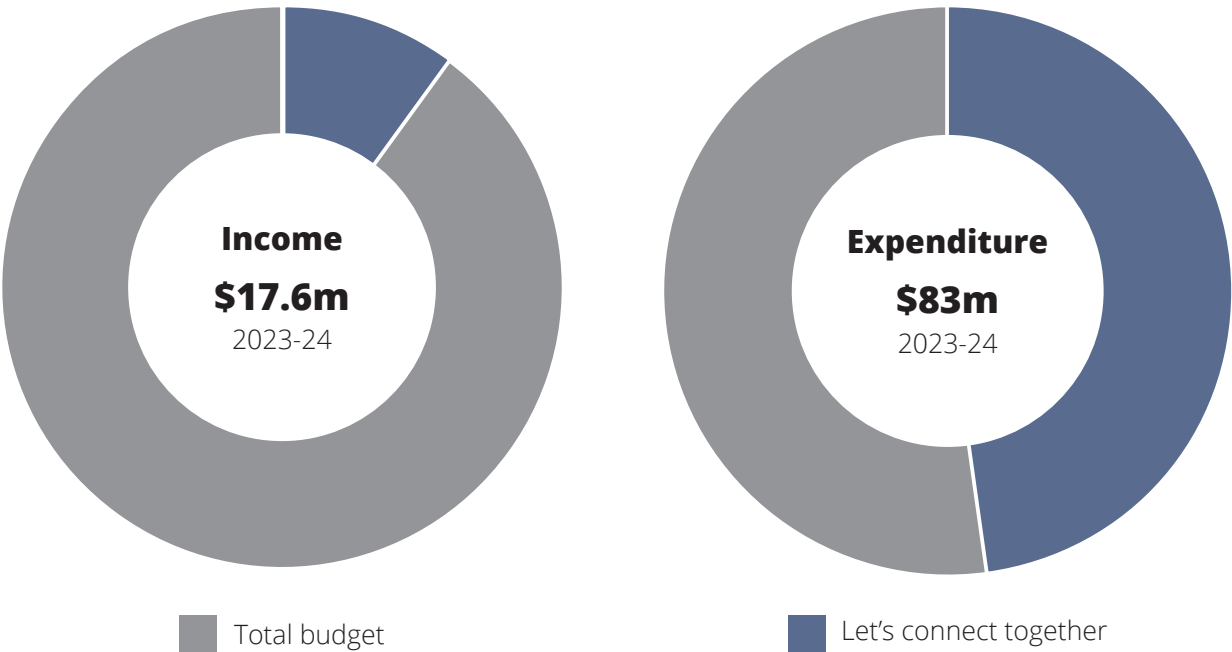
- 1.1 To stay friendly happy and proud as our city grows.
- 1.2 To easily get to where we want to go.
- 1.3 To acknowledge First Nations peoples and their stewardship of the land within our city.
- 1.4 To be healthy and active with access to local services and facilities.
- 1.5 To celebrate what makes our city unique - our history, our people and our river.



The Levee, High Street

OUR COMMITMENT TO DELIVER

We have made a commitment to working together with our community, stakeholders and partners to ‘connect with each other’ to deliver the following objectives, actions, indicators and measures.



OPERATIONAL PLAN ACTION	RESPONSIBILITY
Community Outcome: 1.1 To stay happy, friendly and proud as our city grows	
Delivery Program Objective:	
1.1.1 Welcome new residents and foster community connection	
Delivery Indicator: Community satisfaction with overall quality of life	
Operational Plan actions:	
1.1.1.1 Continue to engage and build connections with our multicultural community	Community & Recreation
1.1.1.2 Engage and develop next stage of Neighbourhood Plans to be determined by Social Profile data and implement Woodberry, Metford, Telarah and Rutherford Neighbourhood Plans	
1.1.1.3 Continue to welcome people to the city through our new resident initiatives	City Experiences & Economy
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	
Delivery Program Objective:	
1.1.2 Provide inclusive spaces where people can access services, and participate in a wide range of recreation, cultural and social activities	
Delivery Indicator: Community satisfaction with quality of life	
Operational Plan actions:	
1.1.2.1 Deliver programmed maintenance and improvements across prioritised assets	Building Projects & Services

OPERATIONAL PLAN ACTION	RESPONSIBILITY
1.1.2.2 Increase usage and availability of our community centres	Community & Recreation
1.1.2.3 Increase usage of community spaces in the Maitland Town Hall	
1.1.2.4 Develop and adopt a Disability and Inclusion Action Plan (DIAP 202325)	
1.1.2.5 Investigate and review community based preschool needs across the Local Government Area	Office of the General Manager
1.1.2.6 Act on Council's decision in relation to the future use of the former Council Administration building	

Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report

Delivery Program Objective:
1.1.3 Improve the appearance and presentation of the city, supporting a sense of community pride
Delivery Indicator: Community satisfaction with city appearance

Operational Plan actions:	
1.1.3.1 Deliver a city wide graffiti removal program in partnership with Rotary	Building Projects & Services
1.1.3.2 Complete the installation of branded signage for the city	Works
1.1.3.3 Maintain New England Highway medians and verges under agreement with Transport for NSW	

Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report

Delivery Program Objective:
1.1.4 Deliver vibrant and valued community events and programs
Delivery Indicator: Community satisfaction with events

Operational Plan actions:	
1.1.4.1 Investigate new opportunities to deliver neighbourhood events and place activation activities across our suburbs	City Experiences & Economy
1.1.4.2 Engage with our community to develop community programs	Community & Recreation
1.1.4.3 Deliver the Vibrant City Sponsorship Program	Customer, Engagement & Marketing

Operational measures: actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report

Delivery Program Objective:
1.1.5 Commence construction of new multipurpose centres at Thornton, Tenambit and Chisholm
Delivery Indicator: Community satisfaction with community halls and community centres

Operational Plan actions:	
1.1.5.1 Commence construction to expand Thornton Branch Library	Building Projects & Services
1.1.5.2 Commence construction of a new multipurpose centre at Tenambit	
1.1.5.3 Commence construction of a new multipurpose centre at Chisholm	

Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report

OPERATIONAL PLAN ACTION		RESPONSIBILITY
Delivery Program Objective:		
1.1.6 Complete design documentation for a new multipurpose facility at Lochinvar		
Delivery Indicator: Community satisfaction with community halls and community centres		
Operational Plan actions:		
1.1.6.1 Develop a concept design for a new community hub at Lochinvar	Building Projects & Services	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report		
Delivery Program Objective:		
1.1.7 Enhance library facilities, content and collections to maximise opportunities for community connection and learning		
Delivery Indicator: Community satisfaction with Maitland libraries		
Operational Plan actions:		
1.1.7.1 Deliver contemporary library operations and experiences across the Maitland LGA	Libraries & Learning	
1.1.7.2 Provide a diverse range of literacies and learning programs, conversations, workshops and partnerships that are inclusive and accessible across a lifelong learning framework		
1.1.7.3 Increase community engagement with the libraries through increasing membership, content and participation opportunities		
1.1.7.4 Provide access to and opportunities to connect with diverse collections through the management of physical and digital collections including community heritage		
1.1.7.5 Provide access to accessible and easy to use digital experiences through provision of latest technology and interactive digital library experience		
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report		
Delivery Program Objective:		
1.1.8 Deliver contemporary and engaging art exhibitions and cultural programs to our community and visitors through Maitland Regional Art Gallery		
Delivery Indicator: Community satisfaction with Maitland Regional Art Gallery		
Operational Plan actions:		
1.1.8.1 Provide a range of inclusive and accessible cultural and educational programs and partnerships that engage local artists, youth, students, First Nations, multicultural and disabled communities	Maitland Regional Art Gallery	
1.1.8.2 Store and display the city's collection of art, including increasing the availability of online content through asset digitisation		
1.1.8.3 Provide opportunities to connect with and enjoy local, national and international artists, through a program of exhibitions, creative workshops and artistic programs		
1.1.8.4 Identify potential additional streams of revenue for the Maitland Regional Art Gallery while continuing to reduce reliance on rate income		
1.1.8.5 Increase community engagement with the gallery through memberships, volunteering or engagement with online content		
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report		

OPERATIONAL PLAN ACTION	RESPONSIBILITY
Delivery Program Objective:	
1.1.9 Design and manage our public spaces to ensure people feel safe	
Delivery Indicator: Perception of safety in our community	
Operational Plan actions:	
1.1.9.1 Increase the perception of safety through supporting increased night time place activation	City Experiences & Economy
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	
Community Outcome: 1.2 To easily get to where we want to go	
Delivery Program Objective:	
1.2.1 Better align land use and transport planning to move toward the region’s target of 15 minute neighbourhoods with access to housing, jobs, services and transport	
Delivery Indicator: Community satisfaction with overall quality of life	
Operational Plan actions:	
1.2.1.1 Participate in long term transport planning that supports the delivery of state and regional plans	Engineering & Design
1.2.1.2 Advocate to and engage with Transport for NSW on the long term management of city roads and road related infrastructure	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	
Delivery Program Objective:	
1.2.2 Work with the State Government to fund the timely maintenance and/or delivery of essential State infrastructure across the City and its urban release areas	
Delivery Indicator: Community satisfaction with providing leadership that enables and moves community forward	
Operational Plan actions:	
1.2.2.1 Represent community needs to the NSW Government in relation to funding and partnering for improvements to Raymond Terrace Road the corridor through Thornton linking Weakleys Drive and Raymond Terrace Road	Office of the General Manager
1.2.2.2 Work with Transport for NSW and other stakeholders to develop a Place Plan for Maitland LGA, focusing on the Eastern, Western and Central Precincts	Engineering & Design
1.2.2.3 Continue to work with Transport for NSW to address the increasing traffic congestion along the New England Highway corridor	
1.2.2.4 Work with relevant stakeholders to ensure the timely delivery of enabling infrastructure and services	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	
Delivery Program Objective:	
1.2.3 Develop and promote Council’s long term program for road and related infrastructure construction and maintenance	
Delivery Indicator: Community satisfaction with long term planning for maitland	

OPERATIONAL PLAN ACTION	RESPONSIBILITY
Operational Plan actions:	
1.2.3.1 Promote Council's Capital Works Program and major infrastructure projects via the web and other mediums to increase community awareness	Customer, Engagement & Marketing
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report	
Delivery Program Objective:	
1.2.4 Make our roads safer through the timely delivery of road maintenance and safety programs	
Delivery Indicator: Community satisfaction with our roads, footpaths and traffic management	
Operational Plan actions:	
1.2.4.1 Deliver a road safety program, in accordance with funding provided by the State Government's Local Government Road Safety Program	Engineering & Design
1.2.4.2 Review and update the Road Safety Action Plan	
1.2.4.3 Deliver traffic facilities, such as pedestrian refuges and line marking, to support road user safety (refer Capital Works Program)	Works
1.2.4.4 Deliver major road maintenance and construction programmed works at Aberglasslyn, Berry Park, Bolwarra Heights, East Maitland, Lochinvar, Luskintyre, Maitland, Farley, East Maitland and Morpeth (refer Capital Works Program)	
1.2.4.5 Deliver city wide programmed urban and rural road maintenance, rehabilitation, resurfacing and renewal works (refer Capital Works Program)	
1.2.4.6 Deliver programmed bridge and culvert maintenance and inspection works (refer Capital Works Program)	
1.2.4.7 Continue to progress the delivery of programmed improvements to the Thornton Road network (refer Capital Works Program)	
1.2.4.8 Deliver Pump House Control Access Road, Oakhampton Heights	
1.2.4.9 Progress construction of the Raymond Terrace and Government Road intersection upgrade at Thornton, in accordance with Council's works program and part funding received by the State Government Restart NSW program	
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report	
Delivery Program Objective:	
1.2.5 Continue to advocate for more and improved public transport services including stops and service frequency in areas of identified residential and economic growth	
Delivery Indicator: Community satisfaction with providing leadership that enables and moves the community forward	
Operational Plan actions:	
1.2.5.1 Advocate for more reliable, frequent and connected public transport services	Engineering & Design
1.2.5.2 Contribute to the review of the Hunter Regional Transport Plan, reiterating support for improved access to rail travel, stations and parking	
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report	

OPERATIONAL PLAN ACTION	RESPONSIBILITY
Delivery Program Objective:	
1.2.6 Resolve parking and accessibility challenges in key community and recreation precincts	
Delivery Indicator: Community perception of parking availability	
Operational Plan actions:	
1.2.6.1 Deliver programmed car park maintenance and construction works (refer Capital Works Program)	Works
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report	
Delivery Program Objective: 1.2.7 Replace the bridge at Melville Ford to improve access for residents Delivery Indicator: Melville Ford construction complete	
Operational Plan actions:	
1.2.7.1 Remove and replace Melville Ford Bridge with a raised deck	Works
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report	
Community Outcome: 1.3 To acknowledge First Nations peoples and their stewardship of the the land within our city land within our city	
Delivery Program Objective: 1.3.1 Acknowledge and improve engagement with our indigenous community, the caretakers of the land, who have been looking after both land and waterways for thousands of years Delivery Indicator: Community engagement improved	
Operational Plan actions:	
1.3.1.1 Engage and partner with Mindaribba Local Aboriginal Land Council our Aboriginal community to explore options for progressing relevant cultural tourism experiences identified in the Destination Management Plan	City Experiences & Economy
1.3.1.2 Continue to draw on information, guidance and strategic advice through a revised and representative Aboriginal Reference Group on matters relating to Aboriginal community, culture and heritage.	Customer Engagement & Marketing
1.3.1.3 Engage with our Aboriginal community to progress the development and implementation of a reflect reconciliation action plan	
1.3.1.4 Support the delivery of NAIDOC week celebrations	Community & Recreation
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report	
Community Outcome: 1.4 To be healthy and active with access to local services and facilities	
Delivery Program Objective: 1.4.1 Deliver Council's community health responsibilities Delivery Indicator: All legislative obligations are met and regulations are enforced	
Operational Plan actions:	
1.4.1.1 Provide four free immunisation clinics each month for children up to four years of age, in line with the NSW immunisation schedule	Environment & Sustainability

OPERATIONAL PLAN ACTION	RESPONSIBILITY
1.4.1.2 Investigate, enforce and educate the community on local laws, policies and guidelines as they refer to food safety and hygiene	Development & Compliance
Operational measures: Operational plan actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	
Delivery Program Objective:	
1.4.2 Provide continued and improved cemetery services	
Delivery Indicator: Level of cemetery services met	
Operational Plan actions:	
1.4.2.1 Prepare a project plan and cost estimates for the digitisation of cemetery records and headstones	Governance & Risk
1.4.2.2 Manage cemetery enquiries and the administration of cemetery records	
1.4.2.3 Identify and implement a prioritised program for the replacement and maintenance of cemetery fencing, as required, across the city	Building Projects & Services
1.4.2.4 Facilitate burials and ash interments at the city's four operational cemeteries	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	
Delivery Program Objective:	
1.4.3 Manage community assets in line with agreed levels of service as captured in asset management plans, policy and strategy	
Delivery Indicator: Community satisfaction with community facilities	
Operational Plan actions:	
1.4.3.1 Develop asset lifecycle plans for high priority assets	Asset, Strategy, Planning & Plant
1.4.3.2 Deliver the actions of Council’s Asset Management Strategy	
1.4.3.3 Deliver the plant replacement program	
1.4.3.4 Develop a plan of management for community land, including Crown Land sites	Community & Recreation
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	
Delivery Program Objective:	
1.4.4 Deliver the final stages of Maitland Regional Sports Complex Masterplan	
Delivery Indicator: Community satisfaction with Maitland Regional Sports Complex	
Operational Plan actions:	
1.4.4.1 Complete Stage 4 of the Maitland Regional Sports Complex, the upgrade of Harold Gregson Park, in accordance with funding provided by the State Government Resources for Regions Fund	Building Projects & Services
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	
Delivery Program Objective:	
1.4.5 Progress the delivery of improvements to Cooks Square Park	
Delivery Indicator: Community satisfaction with Maitland Regional Sports Complex	
Operational Plan actions:	

OPERATIONAL PLAN ACTION	RESPONSIBILITY
1.4.5.1 Upgrade amenities and changerooms, including to provide gender inclusivity and accessibility, at Cooks Square Park, East Maitland, in accordance with funding provided by the State Government Stronger Country Communities Fund	Building Projects & Services
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	
Delivery Program Objective:	
1.4.6 Provide play spaces across the city to accommodate all age and ability groups	
Delivery Indicator: Community satisfaction with Playgrounds	
Operational Plan actions:	
1.4.6.1 Develop concept plan for Farley youth and playspace	Community & Recreation
1.4.6.2 Progress Councils position on a playground of significance	
1.4.6.3 Plan development and commence community consultation for inclusive play space improvements at Metford Oval, in accordance with funding provided by the State Government's Stronger Country Communities fund (Round 5)	
1.4.6.6 Deliver an inclusive play space and skate park in Roy Jordan Oval, Gillieston Heights, in accordance with funding provided by the State Government's Places to Play Program	Infrastructure & works
1.4.6.4 Deliver universal toilet and carparking at Wirraway Park, Thornton, in accordance with funding provided by the State Government's Stronger Country Communities fund (Round 5)	
1.4.6.5 Deliver play space works across the city in accordance to the Capital Works Program	
1.4.6.7 Deliver shared pathway and exercise stations at Norm Chapman Oval, Rutherford, in accordance with funding provided by the State Government's Stronger Country Communities fund (Round 5)	Infrastructure & Works
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	
Delivery Program Objective:	
1.4.7 Construct, maintain and manage inclusive sport and recreation facilities across the city	
Delivery Indicator: Community satisfaction with sports grounds and ovals	
Operational Plan actions:	
1.4.7.1 Research and develop a Maitland City Council recreation profile	Community & Recreation
1.4.7.2 Pursue grant opportunities to implement actions from the tennis review and plan for the improvement of tennis facilities	
1.4.7.3 Develop affordable and appropriate playspace and recreation infrastructure guidelines for use internally and externally	
1.4.7.4 Prepare a prioritised plan for the delivery of infrastructure identified in Council's repealed and current S.7.11 Contributions Plans using funds held in Council's S7.11 Reserve, to facilitate expedited delivery and where appropriate, grant readiness	Strategic Planning
1.4.7.5 Upgrade sports and recreation amenities and changerooms works program to provide accessible and inclusive access (refer Capital Works Program)	Building Projects & Services
1.4.7.6 Implement Councils resolution in relation to Kyle Street motorcycle flat track	

OPERATIONAL PLAN ACTION	RESPONSIBILITY
1.4.7.7 Provide access to a range of community sporting and recreation facilities that support various sporting pursuits, through scheduled bookings for sporting clubs, schools and other parties	Community & Recreation
1.4.7.8 Manage the booking and use of the Maitland Regional Sports Complex, including the Maitland Regional Sportsground and Maitland Regional Athletics Centre grounds and function rooms	
1.4.7.9 Facilitate the Sport and Recreation Advisory Committee with peak sporting bodies	
1.4.7.10 Commence design and investigation for Thornton North Sportsground in accordance with funding provided by the State Government's NSW Accelerated Infrastructure Fund (Round 3)	
1.4.7.11 Maintain and improve the quality of sportsground playing surfaces, lighting and facilities	Works
1.4.7.12 Deliver upgrades to tennis courts at Bolwarra, Rutherford and East Maitland	
1.4.7.13 Deliver site improvements and sewer connection works at Lochinvar Sports Complex and Rural Fire Station, in accordance with funding provided by the State Government's Resources for Regions Fund	Building Projects & Services
1.4.7.14 Commence construction to Max McMahon Oval Building and Facilities Rutherford	
1.4.7.15 Progress planning to act on an enclosed off leash dog area on the western side of the LGA	
1.4.7.16 Develop a concept plan, location and costing estimate for an outdoor roller skating facility in time for deliberation for 2024/25 budget.	
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report	
Delivery Program Objective:	
1.4.8 Plan and build more shared pathways that connect sites and centres via walking and riding, both within the Maitland local government area and regionally	
Delivery Indicator: Community satisfaction with footpaths	
Operational Plan actions:	
1.4.8.1 Develop a concept plan identifying a shared pathway route across the city Rutherford to Walka Water Works, Walka Water Works to Central Maitland, Maitland to Morpeth and identify funding to deliver the section from Walka to Central Maitland as soon as practicable	Engineering & Design
1.4.8.2 Deliver Stage 2B of a shared pathway route from Walka Water Works to Morpeth, linking Steamer Street to Queens Wharf Road via Morpeth Road, in accordance with funding provided by the State Government's Resources for Regions Fund	
1.4.8.3 Continue the delivery of improved shared pathway connections between Chisholm and Thornton, including construction of a shared pathway between Hillgate Drive and A&D Lawrence Sportsfield, Thornton	
1.4.8.4 Continue to work with Transport for NSW on shared path link from Hillgate Drive to Settlers Boulevarde on Raymond Terrace Road	Works
1.4.8.5 Deliver programmed pathway maintenance works (refer Capital Works Program)	
1.4.8.6 Review and update the pedestrian access and mobility plan together with Maitland Bicycle Plan	
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report	

OPERATIONAL PLAN ACTION	RESPONSIBILITY
Delivery Program Objective:	
1.4.9 Operate Council’s aquatics service in line with community needs	
Delivery Indicator: Community satisfaction with swimming pools	
Operational Plan actions:	
1.4.9.1 Operate community pools in compliance with NSW Health, Royal Life Saving NSW and Workplace Health and Safety requirement	Community & Recreation
1.4.9.2 Operate a kiosk facility at Maitland Aquatics Centre, servicing not only the pool but the wider Maitland Park	
1.4.9.3 Deliver a range of inclusive and accessible aquatics programs, including learn to swim, swim and survive, and fitness and squad programs	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	
Delivery Program Objective:	
1.4.10 Plan for the long term management and improvement of the Maitland Park precinct	
Delivery Indicator: Maitland Park master plan progressed	
Operational Plan actions:	
1.4.10.1 Upgrade amenities and changerooms to be inclusivity and accessibility, at Maitland Park outer fields, Maitland, in accordance with funding provided by the State Government Stronger Country Communities Fund	Building Projects & Services
1.4.10.2 Install shared pathway and facility lighting around Maitland Park and commence placement of flood lighting on the outer fields in accordance with funding provided by the State Government Stronger Country	Works
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	
Delivery Program Objective:	
1.4.11 Work in partnership with the State Government to remediate and improve the Walka Water Works Precinct	
Delivery Indicator: Remediation works and stage 1 complete	
Operational Plan actions:	
1.4.11.1 Deliver Walka Water Works site remediation as funded by Crown Lands	Building Projects & Services
1.4.11.2 Urgently act upon State/Federal funding for remediation of the picnic area number one at Walka Water Works	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	
Delivery Program Objective:	
1.4.12 Progress the delivery of the Maitland Aquatics Masterplan, including new and inclusive amenities	
Delivery Indicator: Community satisfaction with Maitland swimming pools	
Operational Plan actions:	
1.4.12.1 Finalise Maitland Aquatic Strategy	Community & Recreation
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	

OPERATIONAL PLAN ACTION		RESPONSIBILITY
Delivery Program Objective:		
1.4.13 Plan for and facilitate the development of an expanded health precinct at the East Maitland catalyst area		
Delivery Indicator: East Maitland catalyst area completed		
Operational Plan actions:		
1.4.13.1 Work in collaboration with the relevant NSW Government agencies to plan and develop the East Maitland catalyst area	Strategic Planning	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report		
Delivery Program Objective:		
1.4.14 Advocate for the provision of education facilities and services that meet current and anticipated community growth		
Delivery Indicator: Community satisfaction with leadership that enables and moves the community forward		
Operational Plan actions:		
1.4.14.1 Provide a diverse range of literacies and learning programs, conversations, workshops and partnerships that are inclusive and accessible across a lifelong learning framework	Libraries & Learning	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report		
Delivery Program Objective:		
1.4.15 Commence delivery of a new sportsground at Weblands Reserve, Rutherford		
Delivery Indicator: Webland Reserve progressed		
Operational Plan actions:		
1.4.15.1 Planning and design for Weblands Street district sportsground Rutherford	Building Projects & Services	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report		
Community Outcome: 1.5 To celebrate what makes our city unique our history, our people and our river		
Delivery Program Objective:		
1.5.1 Curate and promote our unique history through our collections, museums and experiences		
Delivery Indicator: Community satisfaction with protecting heritage values and buildings		
Operational Plan actions:		
1.5.1.1 Promote our unique history to attract visitors and investment	City Experiences & Economy	
1.5.1.2 Continue to deliver projects from the Maitland Heritage Interpretation Masterplan, including plans for post markers and shopfront projections.		
1.5.1.3 Continue to support the Morpeth Museum committee in its mission to collect, preserve and interpret the history of Morpeth and district for future generations	Community & Recreation	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report		

OPERATIONAL PLAN ACTION		RESPONSIBILITY
Delivery Program Objective:		
1.5.2 Support the recording of stories and development of new narratives about Maitland’s identity		
Delivery Indicator: Community satisfaction with protecting heritage values and buildings		
Operational Plan actions:		
1.5.2.1 Implement Council resolution for a physical depiction of Maitland Hall of Fame recipients	City Experiences & Economy	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report		
Delivery Program Objective:		
1.5.3 Support a modern approach to the interpretation of our city’s built heritage through development controls and incentives		
Delivery Indicator: Community satisfaction with protecting heritage values and buildings		
Operational Plan actions:		
1.5.3.1 Conserve the city’s heritage items through a heritage incentive program, providing matching funding for works approved within the guidelines of the Local Heritage Fund	Strategic Planning	
1.5.3.2 Commence a review of the city’s local heritage items and heritage precincts to support the review of the Maitland Local Environmental Plan		
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report		
Delivery Program Objective:		
1.5.4 Manage Council’s heritage assets, including our buildings and cemeteries, in line with community expectations		
Delivery Indicator: Community satisfaction with protecting heritage values and buildings		
Operational Plan actions:		
1.5.4.1 Deliver improvement and restoration works at Morpeth Museum, Morpeth School of Arts, Maitland Regional Art Gallery (refer to Capital Works Program)	Building Projects & Services	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report		
Delivery Program Objective:		
1.5.5 Improve facilities at the Steamfest Rally Ground		
Delivery Indicator: Community satisfaction with protecting heritage values and buildings		
Operational Plan actions:		
1.5.5.1 Continue to support the delivery of Steamfest and support of the Steamfest working group	City Experiences & Economy	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report		



2. LET'S CREATE OPPORTUNITIES

OUR COMMUNITY WANTS:

- 2.1 To shop and work locally.
- 2.2 To afford the house in the neighbourhood we like.
- 2.3 To have central Maitland as the vibrant heart of our city.
- 2.4 To show off our city.



Maitland River Regatta 2023

We have made a commitment to working together with our community, stakeholders and partners to create opportunities to deliver the following objectives, actions, indicators and measures.

Delivering Maitland+10

OPERATIONAL PLAN ACTION		RESPONSIBILITY
2.2.3.5 Assess scoping and planning proposals against the adopted Planning Framework, and refer these for determination by the state government as required		Strategic Planning
2.2.3.6 Provide advice on development applications, planning proposals, and other strategic initiatives impacting heritage items		
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
2.2.4 Review the city's Development Control Plan and Local Environmental Plan		
Delivery Indicator: Review of relevant plans complete		
Operational Plan actions:		
2.2.4.1 Review and prepare an amended Maitland Development Control Plan for community consultation		Strategic Planning
2.2.4.2 Commence a review of the Maitland Local Environmental Plan to reflect the key actions within the Local Housing Strategy and the Rural Lands Strategy		
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
2.2.5 Update city's planning and engineering policies and guidelines to ensure a contemporary legislated framework to guide development activities		
Delivery Indicator: Engineering standards compliant		
Operational Plan actions:		
2.2.5.1 Commence and complete a review of Council's Manual of Engineering Standards which sets the engineering guidelines and drawings for major subdivision testing and construction		Engineering & Design
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Community Outcome: 2.3 To have Central Maitland as the vibrant heart of our city		
Delivery Program Objective:		
2.3.1 Continue to promote and market the business and shopping opportunities within Central Maitland		
Delivery Indicator: Community satisfaction with the Levee lifestyle precinct, festivals and major events, and place activation		
Operational Plan actions:		
2.3.1.1 Support the delivery of a range of events and public programs in Central Maitland, including night time events		City Experiences & Economy
2.3.1.2 Deliver trader networking and education programs to support business development and attraction		
2.3.1.3 Deliver a marketing and activity plan for The Levee which delivers marketing campaigns, promotions and activities		Customer, Engagement & Marketing
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
2.3.2 Continue to deliver infrastructure improvements in Central Maitland		
Delivery Indicator: Community satisfaction with the Levee lifestyle precinct, festivals and major events, and place activation		

OPERATIONAL PLAN ACTION		RESPONSIBILITY
Operational Plan actions:		
2.3.2.1 Complete Stage 4 of the Maitland Regional Sports Complex, the upgrade of Harold Gregson Park, in accordance with funding provided by the State Government Resources for Regions Fund	Building Projects & Services	
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
2.3.3 Deliver car parking improvements in Central Maitland		
Delivery Indicator: Customer satisfaction with parking		
Operational Plan actions:		
2.3.3.1 Improve the number of and accessibility of car parking in Central Maitland	Engineering & Design	
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Community Outcome: 2.4 To show off our city		
Delivery Program Objective:		
2.4.1 Deliver flagship events and place activation programs		
Delivery Indicator: Community satisfaction with festivals and major events, and place activation		
Operational Plan actions:		
2.4.1.1 Deliver an annual program of iconic events	City Experiences & Economy	
2.4.1.2 Review the Maitland Place Activation Strategy		
2.4.1.3 Plan and deliver expanded Riverlights Multicultural Festival in line with the Multicultural NSW Funding		
2.4.1.4 Continue to implement the Maitland Place Activation Program		
2.4.1.5 Install a large Christmas tree, in a prominent public place in the city		
2.4.1.6 Install a large flagpole in the Queen Elizabeth II Park		
2.4.1.7 Commence planning for the new biennial event in Central Maitland, following the successful pilot program		
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
2.4.2 Progress the implementation of the Maitland Destination Management Plan		
Delivery Indicator: Community satisfaction with our major destinations		
Operational Plan actions:		
2.4.2.1 Continue to provide a visitor information service	City Experiences & Economy	
2.4.2.2 Prioritise and, where possible, implement the actions identified in the Visitor Information Services Review Report		
2.4.2.3 Continue the staged development of the Morpeth to Walka shared pathway		
2.4.2.4 Progress Stage 1 of the reopening and activation of Walka Water Works		
2.4.2.5 Promote opportunities identified for visitor accommodation in the Visitor Accommodation Development Report		
2.4.2.6 Refresh our destination marketing brand and marketing plan		
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		

OPERATIONAL PLAN ACTION		RESPONSIBILITY
Delivery Program Objective:		
2.4.3 Progress the delivery of Maitland Gaol Development Plan		
Delivery Indicator: Community satisfaction with Maitland Gaol		
Operational Plan actions:		
2.4.3.1 Continue upgrade works at the historic Maitland Gaol, including an activity hub, boutique accommodation and Chapel improvements in accordance with funding received from Federal and State Governments	City Experiences & Economy	
2.4.3.2 Develop and implement guided tours and interpretation of the new tower experience		
2.4.3.3 Undertake the preparatory work required to allow for expressions of interest to be called for the proposed hotel development		
2.4.3.4 Prioritise, and where possible, progress actions in the Maitland Gaol Interpretation Plan		
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report		
Delivery Program Objective:		
2.4.4 Operate Maitland Gaol as an iconic tourism destination, driven by its unique heritage and innovative experiences		
Delivery Indicator: Community satisfaction with Maitland Gaol		
Operational Plan actions:		
2.4.4.1 Showcase Maitland Gaol’s significant heritage and cultural value through a range of guided and self guided tours, booking spaces, functions and events	City Experiences & Economy	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report		
Delivery Program Objective:		
2.4.5 Support visitor experience at Morpeth		
Delivery Indicator: ‘It must be Morpeth’ campaign implemented		
Operational Plan actions:		
2.4.5.1 Partner with the ‘It Must be Morpeth’ Business Association (IMBM) to establish Morpeth as a priority destination hub in line with the Destination Management Plan	City Experiences & Economy	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report		
Delivery Program Objective:		
2.4.6 Support opportunities for agritourism across the city, including access to local and seasonal produce and farm gate experiences		
Delivery Indicator: Community satisfaction with promotion of the city		
Operational Plan actions:		
2.4.6.1 Identify education, planning and promotional pathways for agritourism and deliver actions to develop and grow the industry	City Experiences & Economy	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report		

OPERATIONAL PLAN ACTION		RESPONSIBILITY
Delivery Program Objective:		
2.4.7 Attract major events and increase utilisation of major venues including the Maitland Regional Sports Complex, Maitland Regional Art Gallery and Maitland Town Hall		
Delivery Indicator: Community satisfaction with festivals and major events, and place activation		
Operational Plan actions:		
2.4.7.1 Attract significant national and regional sporting and cultural events	City Experiences & Economy	
2.4.7.2 Provide guidance and opportunities for external event organisers to host events, increase visitation and city vibrancy		
2.4.7.3 Unlock the potential commercial opportunities of Maitland Town Hall		
2.4.7.4 Review Council's annual flagship event program		



3. LET'S LIVE SUSTAINABLY

OUR COMMUNITY WANTS:

- 3.1 To love and look after our outdoors.
- 3.2 To reduce our reliance on non-renewable natural resources.
- 3.3 To be ready for more hot days, storms and floods.
- 3.4 To reduce our waste.



Purple Pear Farm, Maitland

We have made a commitment to working together with our community, stakeholders and partners to 'live sustainability with each other' to deliver the following objectives, actions, indicators and measures.



Delivering Maitland+10

OPERATIONAL PLAN ACTION		RESPONSIBILITY
Delivery Program Objective:		
3.2.2 Implement solutions that reduce our reliance on nonrenewable natural resources		
Delivery Indicator: Increase usage of renewable energy		
Operational Plan actions:		
3.2.2.1 Monitor energy use at our facilities, and install building and lighting upgrades as identified to maximise use of renewable energy	Building Projects & Services	
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
3.2.3 Develop a remediation action plan former landfill sites		
Delivery Indicator: Remediation action plans developed		
Operational Plan actions:		
3.2.3.1 Implement and manage remediation action plan for the former Anambah landfill	Environment & Sustainability	
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Community Outcome: 3.3 To be ready for more hot days, storms and floods		
Delivery Program Objective:		
3.3.1 Partner with the community to develop a sustainability strategy and action plan		
Delivery Indicator: Sustainability Strategy and action plan complete		
Operational Plan actions:		
3.3.1.1 Develop dashboards and data sharing approaches to monitor and share our environmental performance over time	Environment & Sustainability	
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
3.3.2 Address urban heat island effects through increased tree planting and retention across the city		
Delivery Indicator: Tree canopy coverage		
Operational Plan actions:		
3.3.2.1 Encourage community involvement in reducing the impacts of hot days, through seedling giveaways and tree planting events	Environment & Sustainability	
3.3.2.2 Develop strategic initiatives to suport increased tree canopy cover and reduce urban heat across selected Council managed lands		
3.3.2.3 Increase street tree planting on roadsides and community spaces	Works	
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
3.3.3 Support the State Government's commitment to the reduction of greenhouse gas emissions and use of fossil fuel		
Delivery Indicator: Reduce our greenhouse gas emmissions		

OPERATIONAL PLAN ACTION		RESPONSIBILITY
Operational Plan actions:		
3.3.3.1 Monitor energy use at select Council sites, and develop and implement site specific energy efficiency programs where high use is detected	Environment & Sustainability	
3.3.3.2 Participate in the development of a Hunter Regional Electric Vehicle (EV) charging regional strategy with the Hunter JO and Hunter Councils and develop a local approach to its implementation		
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
3.3.4 Participate in partnership and seek grant funding to achieve climate change action		
Delivery Indicator: Climate change resilience action plan commenced		
Operational Plan actions:		
3.3.4.1 Take a regional approach to environmental sustainability, working with other Hunter councils on projects to increase our environmental resilience	Environment & Sustainability	
3.3.4.2 Develop local climate change resilience plans for locations affected by heat, fire and flooding		
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
3.3.5 Ensure Council is appropriately managing the risk to current and future residents on land impacted by flooding		
Delivery Indicator: Community satisfaction with flood planning and emergency response		
Operational Plan actions:		
3.3.5.1 Undertake a review of the Maitland Local Environmental Plan 2011 and/ or Maitland Development Control Plan to reflect State changes to flood planning in New South Wales	Strategic Planning	
3.3.5.2 Revise the Maitland Floodplain Risk Management Study and Plan for the whole of Maitland LGA in accordance with the NSW floodplain risk management process (pending the availability of funding)	Environment & Sustainability	
3.3.5.3 Undertake further Hunter River and local catchment flood studies to address flood information gaps (pending the availability of funding)		
3.3.5.4 Improve the availability of flood mapping data for the Maitland community		
3.3.5.5 Install flood warning signage on major evacuation routes	Works	
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Community Outcome: 3.4 To reduce our waste		
Delivery Program Objective:		
3.4.1 Support the State Government's commitment to diversion of waste from landfill		
Delivery Indicator: Increase waste diversion from landfill		
Operational Plan actions:		
3.4.1.1 Reduce the amount of waste produced at Council events	City Experiences & Economy	

OPERATIONAL PLAN ACTION	RESPONSIBILITY
3.4.1.2 Provide community recycling and reuse education, workshops and programs	Environment & Sustainability
3.4.1.3 Develop technical guidance and monitoring tools to support the use of circular economy enabled goods and services (that is those that support the use of existing products)	
3.4.1.4 Continue the Recycle Smart collection program to increase recycling of problem wastes	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	
Delivery Program Objective:	
3.4.2 Deliver a sustainable waste management collection and disposal service	
Delivery Indicator: Community satisfaction with waste and recycling services	
Operational Plan actions:	
3.4.2.1 Provide general waste, organics and recycling collection and disposal services	Environment & Sustainability
3.4.2.2 Provide additional resource recovery options at our waste and recycling centres	
3.4.2.3 Deliver an on demand bulky waste management service and engage the community on the correct use of this service	
3.4.2.4 Commence a review for the long term use of the tip face and remediation of the Mt Vincent Road Waste Management Centre landfill	
3.4.2.5 Develop an Asset Management Plan for Waste Services	Asset, Strategy, Planning & Plant
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	
Delivery Program Objective:	
3.4.3 Increase focus on eliminating litter and illegal dumping	
Delivery Indicator: Reduce illegal dumping	
Operational Plan actions:	
3.4.3.1 Collect waste and investigate illegal dumping activities, at the same time educating our community on alternatives for getting rid of problem waste, like mattresses, tyres and furniture	Environment & Sustainability
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	
Delivery Program Objective:	
3.4.4 Complete construction of the Mount Vincent Waste Transfer Station	
Delivery Indicator: Project completed	
Operational Plan actions:	
3.4.4.1 Progress the staged delivery of the Waste Management Centre upgrade	Environment & Sustainability
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	

OPERATIONAL PLAN ACTION	RESPONSIBILITY
Delivery Program Objective:	
3.4.5 Implement waste service changes, including the introduction of Food Organics and Garden Organics (FOGO) collection	
Delivery Indicator: FOGO Implemented	
Operational Plan actions:	
3.4.5.1 Deliver a community education program to introduce the FOGO service	Environment & Sustainability
3.4.5.2 Roll out kitchen caddies and liners to all residential premises in preparation for the food organics service	
Operational measure: Actions will be reported as ‘achieved’ or ‘not achieved’ in our 2023-24 Annual Report	



Maitland street sweeper



4. LET'S LEAD TOGETHER

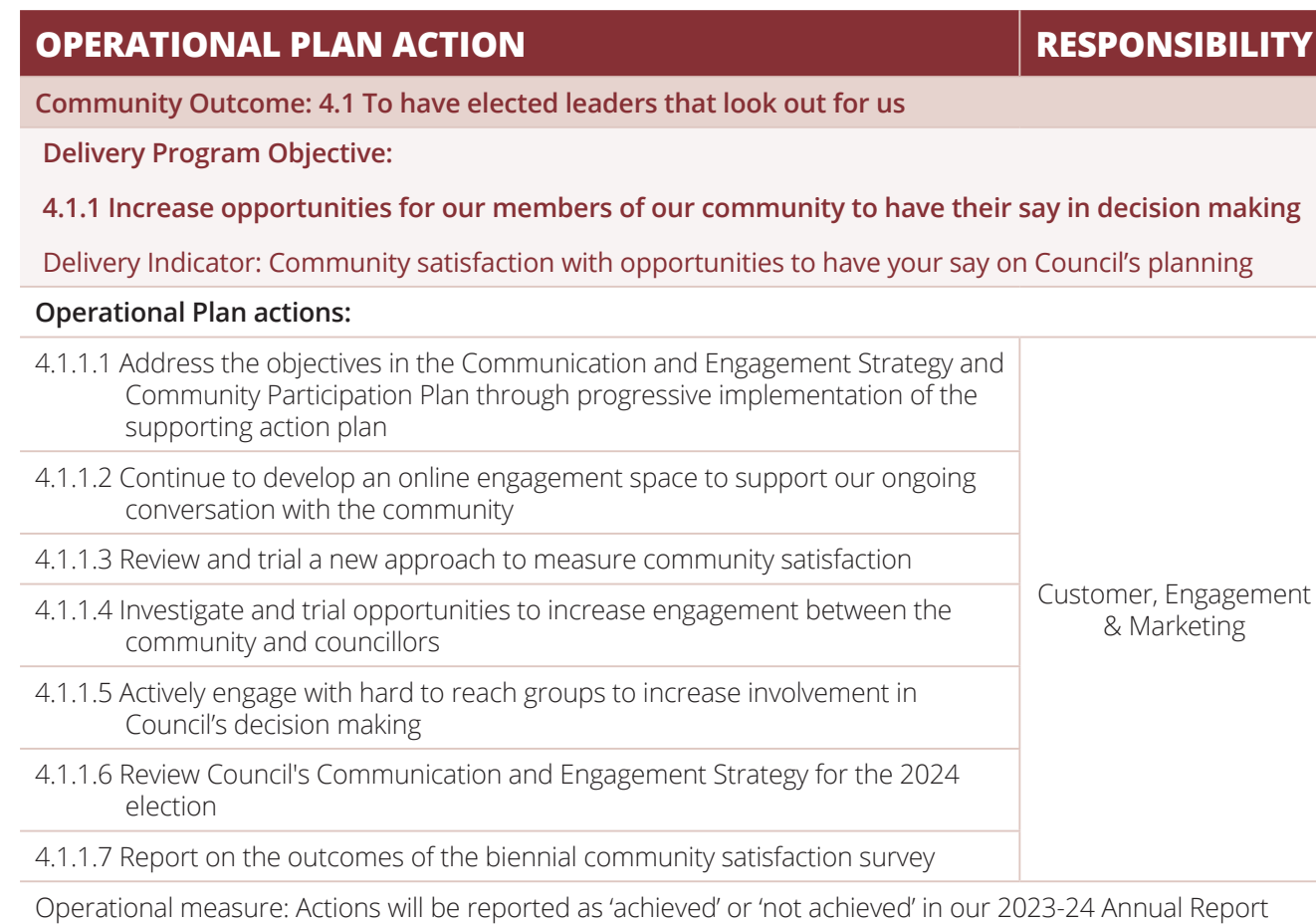
OUR COMMUNITY WANTS:

- 4.1 To have elected leaders that look out for us.
- 4.2 To have an effective and efficient Council.
- 4.3 To work together to be the best our community can be.



Morpeth Bicentenary 2022

We have made a commitment to working together with our community, stakeholders and partners. To lead together with each other' to deliver the following objectives, actions, indicators and measures.



Delivering Maitland+10

OPERATIONAL PLAN ACTION		RESPONSIBILITY
Delivery Program Objective:		
4.2.2 Ensure Council is financially sustainable and meets required levels of performance		
Delivery Indicator: Financial performance ratio met		
Operational Plan actions:		
4.2.2.1 Deliver Council services within available financial resources, and in compliance with local government performance benchmarks	Chief Financial Officer	
4.2.2.2 Complete annual financial statement and audit processes in line with legislated requirements	Chief Financial Officer	
4.2.2.3 Review the policy and framework for fees and charges for sports venues	Community & Recreation	
4.2.2.4 Deliver Council's Section 356 Community Grants Program, including annual community grants, commemorative and recognised days and high achievers		
4.2.2.5 Appropriately manage the investment of funds in accordance with legislative requirements	Finance & Procurement	
4.2.2.6 Manage the receipt and expenditure of funding in line with legislated requirements		
4.2.2.7 Review Council's community and operational land and buildings for potential disposal	Governance & Risk	
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
4.2.3 As a growing city, ensure our community understand our financial challenges and are engaged on potential solutions for long term sustainability		
Delivery Indicator: Community satisfaction with Council's financial management		
Operational Plan actions:		
4.2.3.1 Develop a program that incorporates a suite of educational materials and engagement opportunities that build community understanding of local government	Customer, Engagement & Marketing	
4.2.3.2 Host Facebook live question and answer sessions with Executive Leadership Team		
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
4.2.4 Implement and maintain a contemporary governance, audit and risk framework		
Delivery Indicator: Legislated obligations met		
Operational Plan actions:		
4.2.4.1 Manage Council's Audit, Risk and Improvement Committee in accordance with regulations	Governance & Risk	
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		

OPERATIONAL PLAN ACTION		RESPONSIBILITY
Delivery Program Objective:		
4.2.5 Implement a new approach to customer experience		
Delivery Indicator: Overall community satisfaction		
Operational Plan actions:		
4.2.5.1 Continue to deliver the 10 service model concepts identified in the Customer Experience Plan	Customer, Engagement & Marketing	
4.2.5.2 Operate Council's Customer Experience Team		
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
4.2.6 Improve customer experience through new front and back office technology		
Delivery Indicator: Overall community satisfaction		
Operational Plan actions:		
4.2.6.1 Provide technology and equipment that supports workplace efficiency and effectiveness to improve customer experience	Business Systems	
4.2.6.2 Implement Information Security Management System tooling and processes to manage, monitor, audit and improve Council's security posture		
4.2.6.3 Continue to progress the programs of work identified within Council's Digital Capability and Capacity Strategy and Roadmap, under the Customer Driven Transformation Program, to improve customer experience	Digital Transformation	
4.2.6.4 Design and implement secure, adaptable IT solutions that support the delivery of Council's strategic outcomes		
4.2.6.5 Continue to redesign our customer service interactions based on feedback received from our staff and customers that will generate efficiencies, increase productivity and improve customer interactions with Council and their experience across the city	Customer, Engagement & Marketing	
4.2.6.6 Deliver and enhance digital services that enable self service and are user friendly, consistent, accessible, intuitive and easy for customers to use		
4.2.6.7 Continue to progressively rollout new and improved services through the My Council self service portal		
4.2.6.8 Deliver the program of works for the Business Performance Stewardship portfolio under the Customer Driven Transformation	Digital Transformation	
4.2.6.9 Deliver the program of works for the Customer Experience portfolio under the Customer Driven Transformation		
4.2.6.10 Deliver the program of works for the Growing Cultural and Community Spaces portfolio under the Customer Driven Transformation		
4.2.6.11 Deliver the program of works for the Intelligent Asset Management portfolio under the Customer Driven Transformation		
4.2.6.12 Deliver the program of works for the Sustainable Future portfolio under the Customer Driven Transformation	Digital Transformation	
4.2.6.13 Deliver the program of works for the Connected Workforce portfolio under the Customer Driven Transformation		
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		

OPERATIONAL PLAN ACTION		RESPONSIBILITY
Delivery Program Objective:		
4.2.7 Foster an engaged workforce that is skilled, collaborative and focused on our customers		
Delivery Indicator: Employee satisfaction		
Operational Plan actions:		
4.2.7.1 Deliver the actions of Council's Workforce Management Plan	Human Resources	
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
4.2.8 Monitor and report progress against the delivery of projects and services, as identified in the Community Strategic Plan, Delivery Program and annual Operational Plan		
Delivery Indicator: Plans and reports delivered		
Operational Plan actions:		
4.2.8.1 Demonstrate our commitment to transparency and accountability by reporting to our community on delivering projects and services outlined in the delivery program and operational plan	Corporate Planning & Performance	
4.2.8.2 Lead a centralised function to capture and understand community indicators and operational measures to improve community outcomes and measure the success of our strategies		
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
4.2.9 Increase understanding of Council activities through accessible and clear messaging and information		
Delivery Indicator: Overall community satisfaction		
Operational Plan actions:		
4.2.9.1 Promote our services and city experiences through marketing, advertising, signage, imagery and the ten different brands we manage, including libraries, pools, gaol, gallery, The Levee and events	Customer, Engagement & Marketing	
4.2.9.2 Undertake an audit and review of Council's brands to make sure they are accessible, positioned correctly, and managed appropriately		
4.2.9.3 Provide opportunities for increased understanding of Council services and programs through the provision of information via various multimedia, publications, websites and social media platforms		
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Community Outcome: 4.3 To work together to be the best our community can be		
Delivery Program Objective:		
4.3.1 Develop contemporary and integrated community and corporate strategic and operational plans		
Delivery Indicator: Strategies and plans developed		

OPERATIONAL PLAN ACTION		RESPONSIBILITY
Operational Plan actions:		
4.3.1.1 Develop Council's Delivery Program and Operational Plan by applying an integrated and collaborative approach that aligns the priorities of Maitland +10	Corporate Planning & Performance	
4.3.1.2 Use Council's Service Review Framework to implement a continuous improvement program to increase efficiencies in our service delivery		
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
4.3.2 Work with service providers and other levels of government to deliver land use planning and community infrastructure outcomes		
Delivery Indicator: Community satisfaction with providing leadership that enables and moves community forward		
Operational Plan actions:		
4.3.2.1 Engage with, and advocate to, our regional, state and federal politicians and departments to identify and deliver opportunities to deliver our Community Strategic Plan	Office of the General Manager	
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
4.3.3 Take a regional approach to service provision and community benefits through membership on the Hunter Joint Organisation of Councils		
Delivery Indicator: Active membership of the Hunter Joint Organisation of Councils and collaborative with member councils		
Operational Plan actions:		
4.3.3.1 Join member councils at the Hunter Joint Organisation to deliver a regional approach to planning for our economic, environmental and social future	Office of the General Manager	
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
4.3.4 Represent the views of the community in relation to the health and usage of the Hunter River and its floodplains		
Delivery Indicator: Active membership of the Hunter Joint Organisation of Councils and collaborative with member councils		
Operational Plan actions:		
4.3.4.1 Work with Lower Hunter councils and stakeholders to revise the Hunter Estuary and Coastal Zone Management Plan	Environment and Sustainability	
4.3.4.2 Continue to represent the views of stakeholders at relevant forums	Office of the General Manager	
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
4.3.5 Participate in the planning and delivery of emergency management and response activities		
Delivery Indicator: Collaborative participation in emergency planning		

OPERATIONAL PLAN ACTION		RESPONSIBILITY
Operational Plan actions:		
4.3.5.1 Assist our community to prepare for, respond to and recover from emergency events through joining with key agencies to develop and maintain emergency plans		Group Manager Infrastructure & Works
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
4.3.6 Recognise community contributions to the city through Council's civic programs		
Delivery Indicator: Providing leadership that enables and moves the community forward		
Operational Plan actions:		
4.3.6.1 Prepare and deliver a corporate volunteer policy and framework, and recognition of service		Executive Manager Vibrant City
4.3.6.2 Deliver community awards and recognition programs		City Experiences & Economy
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
4.3.7 Facilitate opportunities for community leaders to connect and collaborate		
Delivery Indicator: Number of opportunities provided		
Operational Plan actions:		
4.3.7.1 Deliver a program of business development functions and initiatives that meets the diverse needs of City Economy stakeholders		City Experiences & Economy
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		
Delivery Program Objective:		
4.3.8 Provide an environment of safety and wellbeing for Council's workforce		
Delivery Indicator: Safety standard met or exceed industry standard		
Operational Plan actions:		
4.3.8.1 Ensure our staff maintain personal safety and wellbeing through a range of workplace health and safety programs		Workplace Health & Safety
Operational measure: Actions will be reported as 'achieved' or 'not achieved' in our 2023-24 Annual Report		



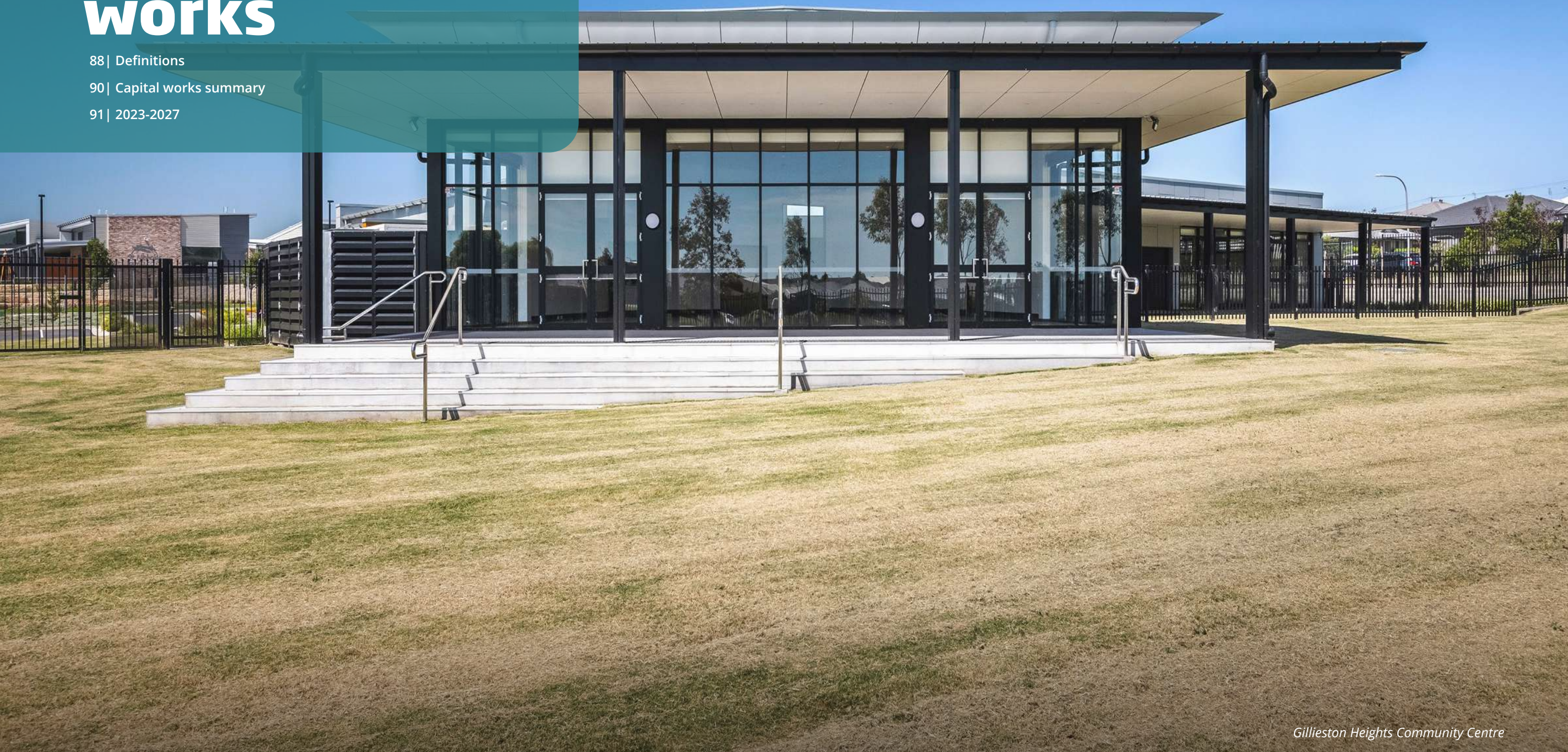
Maitland Taste Festival 2022

Our capital works

88 | Definitions

90 | Capital works summary

91 | 2023-2027



Gillieston Heights Community Centre



Road Works

DEFINITIONS

ROAD WORKS - MAJOR CONSTRUCTIONS

Projects selected for inclusion in this program are roads where the pavement is near the end of its life, and rehabilitation is not an option. Also, roads requiring upgrade to an appropriate standard. The allocation includes:

- Roads to Recovery (R2R) - Projects are typically roads of significance and/or of high use
- Urban Local Roads (ULR) - Projects are typically collector and distributor type roads
- New Works Urban - other roads categories requiring reconstruction and/or kerb
- Rural Reconstruction - focus on the rural road network
- Regional Repair Program - funding aimed at the Regional Road network.

ROAD WORKS - REHABILITATION

Road rehabilitation is an important treatment in renewing road pavement and surfaces. It corrects road deformation and increases pavement strength. Typically, the treatment is applied once a reseal treatment is not feasible and the pavement reaches prescribed intervention levels. Treatments include in situ stabilisation, tining and adding gravels and gravel overlays. The process reuses the existing materials and can significantly increase the service level on both a single road and a whole of network perspective. It is significantly less expensive than full reconstruction and is a preferred option if viable. Council uses a pavement management system to assist in road management.

- Urban Local Roads (ULR)
- Accelerated Roads Rehabilitation Program from Major Roads Reconstruction Program funding sources.

ROAD RESURFACING

Road resurfacing is an important treatment in prolonging the life of the pavement. It covers cracks and prevents water from entering the pavement. Timing is critical and typically the treatment is applied before noticeable pavement deterioration. Treatments include bitumen/chip seals, mill and asphalt, 'liquid' road and micro asphalt. Council uses a pavement management system to assist in road management. The allocation includes:

- Citywide local roads
- Accelerated Roads Resurfacing Program from Major Roads Reconstruction Program funding sources.

BRIDGE AND GUARDRAIL WORK CONSTRUCTION AND RENEWALS

The bridge works program is determined from an inspection and testing regime to minimise structural deterioration and improve the overall condition of the existing bridge stock. Typical activities include major repairs, rehabilitation, and replacement of components such as guardrails, girders, joints and decks. In addition, Council bridges are gradually being upgraded or replaced when required.

DRAINAGE

The drainage program is designed to improve drainage systems by modifying, repairing, and replacing drainage infrastructure. Catchment studies, condition assessments and customer requests determine the works and also improves environmental issues such as detention and water quality. The program is complemented by routine maintenance and the stormwater management charge.

TRAFFIC FACILITIES

The program includes pedestrian facilities, bus shelters, stops and furniture, line marking, traffic control devices, road safety projects, street lighting, etc.

FOOTPATH CONSTRUCTION

Program to establish footpaths in older areas that current standards now warrant. Generally, projects are investigated and prioritised based on factors such as usage, connectivity, safety and evidence of need. Also, footpaths should only be installed on one side of the road unless there are safety/usage issues.

FOOTPATH RENEWALS

Footpath renewal is based on risk management and level of service principles. We use a broad range of remediation techniques, from minor adjustments to full replacement. Based on an adopted risk management protocol, the footpath/cycleway network is surveyed for defects. Reactive footpath repairs are also performed under routine maintenance allocations.

ACCESS PRIORITY PROGRAM - ACCESS TO MEET ACCESSIBILITY STANDARDS

The Access Priority Program targets access inequities throughout the City. The program is developed from the recommendations in Council's Pedestrian Access Mobility Plan (PAMP), requests to Council from customers and councillors, consideration of the Disability Inclusion Action Plan (DIAP) and other works programs.

CYCLEWAY WORKS

This program of works is primarily based on the Maitland Bike Plan (2014) and promotes a hierarchy of trunk, collector and scenic routes.

BUILDING WORKS - CONSTRUCTION AND RENEWALS

The building program has been developed from condition assessments and conservation management plans for buildings. The program includes work on the physical structure, fit out, operations, health, safety and security.

RECREATION WORKS

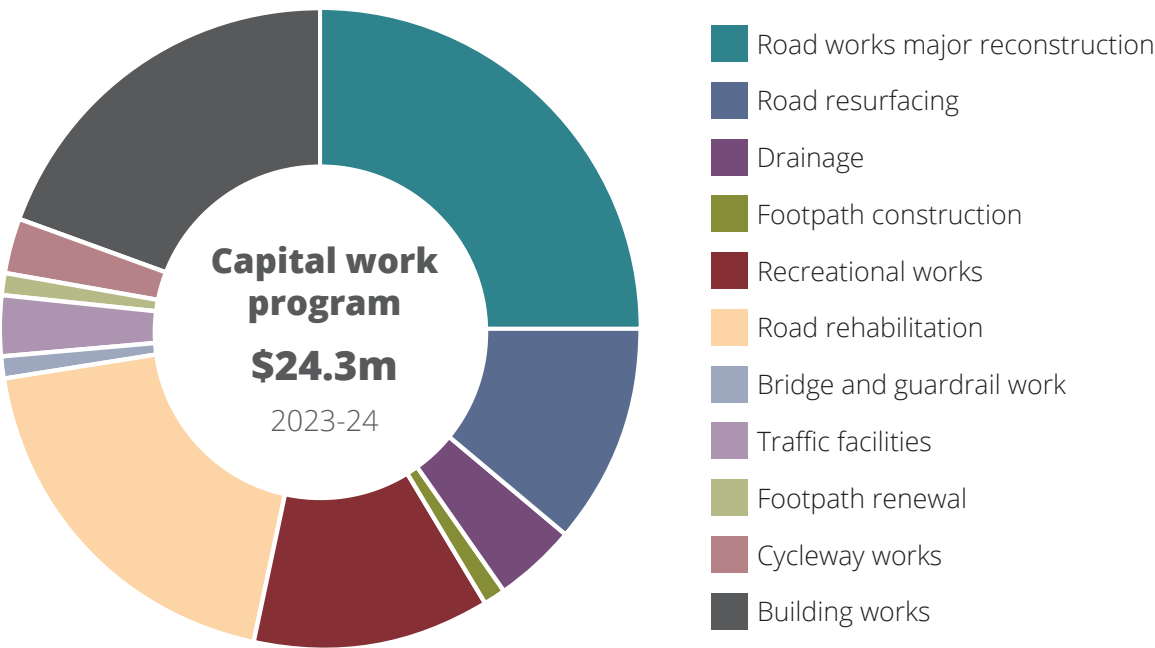
Recreation capital works include major repairs, rehabilitation or replacement of recreation facilities and supporting infrastructure. Projects include playground equipment, fencing, floodlights, amenities and playing surfaces.

CAR PARK RENEWALS

The Car Park Renewal Program allocates funding to extend the life of public car parks throughout the Maitland local government area. Project selection considers the area of coverage for the available budget, car park condition and level of usage. The condition of selected car parks may vary due to a correlation between higher condition rating and cheaper renewal costs. Improvements to car parks may be included in works such as a stronger wearing surface, additional drainage, and footpath access.

CAPITAL WORKS SUMMARY

We plan to invest \$24.3m in our Capital Works Program for 2023-24. Our Delivery Program to 2026 sees us invest a further \$65m in capital works. Presented as a four year rolling program 2026-27 is also shown to provide assurance to the community of future planning.



CAPITAL WORKS SUMMARY	OPERATIONAL PLAN			
	YEAR 1 2022-23 \$'000	YEAR 2 2023-24 \$'000	FORECAST YEAR 3 2024-25 \$'000	FORECAST YEAR 4 2025-26 \$'000
Road works – major reconstructions	10,767	6,168		2,095
Road rehabilitation	3,879	4,722	12,350	12,685
Road resurfacing	3,400	2,736	3,269	3,300
Bridge and guardrail work	310	310	325	250
Drainage	2,657	912	1,600	2,160
Traffic facilities	830	728	695	750
Footpath construction	555	290	155	0
Footpath renewals	150	150	300	500
Access Priority Program	50	50	50	50
Cycleway works	1,192	799	250	250
Building works	3,337	4,502	4,691	1,100
Recreation works	2,470	2,812	5,675	6,739
Car park renewals	180	106	886	1,024
SUMMARY TOTALS	29,777	24,284	30,247	34,245

YEAR: 2023-24

SUBURB	LOCATION	PROJECT DESCRIPTION	OPERATIONAL PLAN \$'000
ROAD WORKS – MAJOR RECONSTRUCTIONS			
Bolwarra Heights	Tocal Road	Maitland Vale Road to Lang Drive (repair program)	1,373
Largs	Dalveen Road	Corina Avenue to High Street	1,468
Luskintyre	Luskintyre Road	Progressive north from Knockfin Road	200
Maitland	St Andrews Street	Caroline Street to High Street	1,056
Maitland	Sempill Street	High Street to Sempill Street	106
Maitland	Sempill Street	Hannan Street to Court House end	559
Maitland	Hannan Street	High Street to Sempill Street (design coal tar and petrol plume)	686
Oakhampton Heights	Scobies Lane	Oakhampton Road to South Willards Lane (Scobies Lane realignment)	720
TOTAL			6,168

ROAD REHABILITATION			
Aberglasslyn	Denton Park Drive	Poplar Close to Tea Tree Avenue	600
East Maitland	Blaxland Street	Curtin Street to Page Street	137
East Maitland	Bruce Street	Blaxland Street to Hughes Street	121
East Maitland	Rous Street	Brunswick Street to Adelaide Street	167
East Maitland	Oxley Close	Chisholm Road to end	139
East Maitland	Rusden Close	Chisholm Road to end	139
East Maitland	Richardson Street	Brunswick Street to Ultimo Street	380
Louth Park	Louth Park Road	Yarrabong Bridge to Trappaud Road	428
Louth Park	Louth Park Road	Gullivers Road to Yarrabong Bridge	185
Millers Forest	Scotch Creek Road	Pavement strengthening	374
Morpeth	Morpeth Road	450m across Brush Farm Road intersection	670
Rutherford	St Fagans Parade	Jonathan Street to No.21	121
Thornton	Cambewarra Avenue	Somerset Drive Lemonwood Circuit including roundabout at Lemonwood Circuit	272
Thornton	Edwards Avenue	Eurimbla Street to Somerset Drive (Dependant on grant funding)	598
Woodberry	Curlew Crescent	Kookaburra Parade to Swallow Avenue	227
Woodberry	Kookaburra Parade	Swallow Avenue to Redbill Drive	161
TOTAL			4,722

SUBURB	LOCATION	PROJECT DESCRIPTION	FORECAST \$'000
ROAD RESURFACING			
East Maitland	Grant Street	Reseal New England Highway to Lawes Street including car park near New England Highway	67
East Maitland	Victoria Street	Raymond Terrace Road to Waller Street	12
East Maitland	Waller Street	Victoria Street to end including car park	33
East Maitland	Lindesay Street	Victoria Street to end	14
Largs	Mckimms Road	Reseal Flat Road to Dalveen Road	645
Maitland	St Andrews Street	Resurface of car park between St Andrews Street and Little Hunter Street	128
Maitland	St Andrews Street	Resurface of car park St Andrews Street (east side) opposite St Andrews Lane	87
Maitland	High Street	Resurface Abbot Street to Smith Street	397
Maitland	Victoria Street	Resurface No.36 to Athel D'Ombraín Drive	67
Morpeth	Tank Street	Reseal Swan Street to High Street (no kerb)	34
Rutherford	Piper Close	Reseal Liddell Avenue to end	18
Rutherford	Barnett Street	Reseal Broughton Street to Liddell Street	24
Rutherford	St Fagans Parade	Reseal No.21 to Ventura Close	42
Rutherford	Easton Close	Reseal and cape seal turning bowl	41
Rutherford	Crown Close	Reseal and cape seal turning bowl	37
Rutherford	Poplar Close	Denton Park Drive to end and cape seal turning bowl	36
Rutherford	Jacaranda Close	Denton Park Drive to end and cape seal turning bowl	55
Telarah	John Street	New England Highway to Gillies Street	128
Tenambit and East Maitland	Metford Road	Between Collinson Street and Raymond Terrace Road	278
Tenambit	Alpine Close	Reseal bend to end	14
Tenambit	Centre Street	Reseal Foster Street to Clarence Street	35
Various	Citywide	Rejuvenations	500
Woodberry	Michael Hill Avenue	Reseal Lawson Avenue to Bangalay Close	46
TOTAL			2,736

SUBURB	LOCATION	PROJECT DESCRIPTION	FORECAST \$'000
BRIDGE AND GUARDRAIL WORK CONSTRUCTION AND RENEWALS			
Louth Park	Yarrabong Bridge	Capital element rectification and concrete repairs	310
TOTAL			310
TRAFFIC FACILITIES			
Maitland	Western sector and main roads	Road linemarking renewal	310
Lorn	Belmore Road	Implement 40km/hr zone	50
Metford	Fieldsend Street	Street lighting improvement	170
Maitland	High Street	Extend 40km/hr zone	50
Various	Citywide	Prescribed traffic control devices as advised by Local Traffic Committee	50
Various	Citywide	Installation of bus shelters	98
TOTAL			728
FOOTPATH CONSTRUCTION			
East Maitland	Maize Street	View Street to Narang Street (north side)	79
East Maitland	Narang Street	East Maitland Aquatic Centre to Maize Street	127
Tenambit	Hodge Street	Narang Street to High Street (north side)	84
TOTAL			290
FOOTPATH RENEWALS			
Maitland	St Andrews Street	High Street to Lintott Lane (west)	50
Maitland	St Andrews Street	High Street to Andrews Street car park (east)	50
Maitland	St Andrews Street	St Andrews Street car park to Caroline Street (east)	50
TOTAL			150
ACCESS PRIORITY PROGRAM ACCESS TO MEET ACCESSIBILITY STANDARDS			
Telarah	Raymond Street	School crossing access improvements	50
TOTAL			50

SUBURB	LOCATION	PROJECT DESCRIPTION	FORECAST \$'000
CYCLEWAY WORKS			
Various	Citywide	Installation of missing links	158
Tenambit	Goldingham Street	Shared pathway (Maize Street to Canterbury Drive)	640
TOTAL			799
BUILDING WORK CONSTRUCTON AND RENEWALS			
Chisholm	Chisholm Multipurpose Centre	Northern Catchment Central Precinct	1,590
Thornton	Thornton	Thornton Library extension	1,571
East Maitland	Bruce Street	Citywide building components - Bruce Street Community Hall	11
Maitland	Maitland Regional Art Gallery	Replacement of slate roof and facade repairs	475
Maitland	Former Administration Building	Renewal	148
Maitland	Les Darcy Drive	Maitland Aquatic Centre - UV system upgrade for pool	84
Maitland	High Street	Building components - Maitland Regional Art Gallery	63
Maitland	Les Darcy Drive	Building components - Maitland Pool	58
Maitland	New England Highway	Building components - Steamfest Shed	11
Maitland	James Street	Building components - Maitland No.1 Sportsground	11
Metford	Metford Road	Building component renewal - Works Depot	190
Morpeth	High Street	Building components - Morpeth School of Arts	21
Morpeth	Close Street	Building components - Morpeth Scout Hall	21
Tenambit	Kenneth Street	Building components -Tenambit Community Hall	21
Tenambit	Metford Road	Beryl Humble Oval - gender inclusive changerooms	158
Tenambit	Maize Street	Tenambit Sports Field - gender inclusive changerooms	53
Rutherford	Waterworks Road	Building components- Rutherford SES	16
TOTAL			4,502

SUBURB	LOCATION	PROJECT DESCRIPTION	FORECAST \$'000
RECREATION WORKS			
Ashtonfield	Ashtonfield Reserve	Replace synthetic cricket pitch	13
Chisholm	Harvest Boulevard	Playground softfall replacement	80
East Maitland	Goodhugh Street	Play equipment replacement	100
East Maitland	Victoria Street/Rous Street	Play equipment replacement	112
Gillieston Heights	Roy Jordan Oval	Fencing replacement	150
Largs	Largs Oval	Replace synthetic cricket pitch	13
Largs	Ernie Jurd Oval	Field fencing	80
Maitland	Harold Gregson Reserve	Remediation of soil quality	1,260
Metford	Chelmsford Drive Complex	Replace synthetic cricket pitch	13
Metford	Chelmsford Drive	Play equipment replacement	105
Maitland	Maitland Park	Replace synthetic cricket pitch	13
Rutherford	Norm Chapman Oval	Sports flood lighting improvements	250
Telarah	Coronation Oval	Sportsfield fencing upgrades	90
Thornton	Thornton Oval	Sports flood lighting improvements	210
Thornton	Somerset Sportsfield	Play equipment replacement	125
Thornton	Thornton Oval	Irrigation upgrades	200
TOTAL			2,812
CAR PARK RENEWALS			
Lorn	Nillo Street	Renewal of car park at Lorn Park	106
TOTAL			106
DRAINAGE			
East Maitland	Day Street	Scour repairs north side of Day Street near King Street	510
Oakhampton Heights	Scobies Lane	Oakhampton Road to South Willards Lane (power house control new access road)	52
Aberglasslyn	Golden Ash Drive	Draining piping renewal	225
Bolwarra Heights	Riverview Road	Stabilisation including drainage construction	125
TOTAL			912

YEAR: 2024-25

Subject to future budget, constraints and opportunities

SUBURB	LOCATION	PROJECT DESCRIPTION	FORECAST \$'000
ROAD RESURFACING			
Ashtonfield	Malay Street	Pacific Crescent to Lord Howe Drive	40
East Maitland	Morton Stree	Bruce Street to Fieldsend Street	90
East Maitland	Turton Street	Fieldsend Street to Middleton Drive	80
East Maitland	Mount Vincent Road	Reseal Wilton Drive to No.300	709
Rutherford and Aberglasslyn	Aberglasslyn Road	New England Highway to First Avenue	276
Telarah	Gillies Street	Between Walter and Brooks Streets	104
Various	Citywide	Rejuvenations	1,000
Various	Citywide	To be confirmed from Pavement Management Services and test results	970
TOTAL			3,269
BRIDGE AND GUARDRAIL WORK – CONSTRUCTION AND RENEWALS			
Various	Bridge and guardrail renewals	Culvert and bridge projects	325
TOTAL			325
ACCESS PRIORITY PROGRAM ACCESS TO MEET ACCESSIBILITY STANDARDS			
Various	Various	To be confirmed from Pedestrian Access Management Plan and investigations	50
TOTAL			50
CYCLEWAY WORKS			
Various	Citywide	Missing links and connection to key facilities	250
TOTAL			250
DRAINAGE			
East Maitland	Two Mile Creek	Embankmant stabilisation and flood mitigation works west of Turton Street.	1,100
Various	Citywide	Renewals per drainage priority program and road work opportunities	500
TOTAL			1,600

SUBURB	LOCATION	PROJECT DESCRIPTION	FORECAST \$'000
ROAD REHABILITATION			
Duckenfield	Duckenfield Road	Progressive Duckenfield Road	540
Luskintyre	Luskintyre Road	Progressive north from Knockfin Road	1,000
Lochinvar	Windermere Road	Luskintyre Road to No.155	1,420
Rosebrook	Maitland Vale Road	Progressive West of Melville Ford	800
Rutherford	Queen Street	John Street to Aberglasslyn Road	700
South Maitland	Trappaud Road	Louth Park Road to Cultivation Road	740
South Maitland	Trappaud Road	Cultivation Road to Pender Road	840
Anambah	Anambah Road	Ch1380 Culvert to Ch2200 No.223	228
Anambah	Anambah Road	Ch3735 Culvert to Ch4420 Driveway Quarry	282
Berry Park	Duckenfield Road	Ch4134 Eales Bridge to Ch4461 Middle Bridge (section 8)	190
Bolwarra Heights	Lang Drive	Lang Drive progressive from Darfield Close	300
Duckenfied	Duckenfield Road	Progressive rehabilitation of Duckenfield Road near Eales Bridge	736
East Maitland	Fieldsend Street	Turton Street to Middleton Drive	287
East Maitland	Bruce Street	Quarry Road to Bray Street	190
East Maitland	Turton Street	Fieldsend Street to Middleton Drive	75
East Maitland	Brisbane Street	William Street to Banks Street	113
East Maitland	Fitzroy Street	Riley Street to Old Newcastle Road	113
East Maitland	Riley Street	Melbourne Street to Fitzroy Street	228
East Maitland	Victoria Street	Lawes Street to railway station car park	408
East Maitland	Lawes Street	Victoria Street to High Street	574
Lambs Valley	Luskintyre Road	Ch10650 No.1065 to CH11925 Maitland Vale (section 22)	159
Lambs Valley	Maitland Vale Road	Ch17415 to Ch17990 Luskintyre Road (last section)	222
Largs	Phoenix Park Road	Ch3890 Unicom No. 3960 to Ch4650 Hunter (last section 11)	311
Lochinvar	Luskintyre Road	Ch650 No.93 to Ch950 (section 3) east of bridge to bridge	281
Lochinvar	Luskintyre Road	Windemere Road to Ch650 No.93 (sections 1 and 2)	393
Morpeth	Duckenfield Road	Edward Street to McFarlanes Road	209
Rutherford	Liddell Avenue	Fairfax Street to end	123
Rutherford	Broughton Street	Fairfax Street to Weblands Street	368

SUBURB	LOCATION	PROJECT DESCRIPTION	FORECAST \$'000
Rutherford	Peter Street	Avery Street to No.17	165
Thornton	Taylor Avenue	Sharp Street to Haussman Drive	288
Woodberry	Kingfisher Lane	Kingfisher Lane shops	67
TOTAL			12,350
TRAFFIC FACILITIES			
Various	Citywide	Installation of bus shelters	30
Various	Citywide	Line marking longitudinal (east)	400
Various	Citywide	Traffic and road safety projects	60
Various	Citywide	Street lighting projects	145
Various	Citywide	Furniture (bus shelter and litter bins)	10
Various	Citywide	Prescribed traffic control devices through traffic committee	50
TOTAL			695
FOOTPATH CONSTRUCTION			
East Maitland	Porter Avenue	New England Highway to Lawes Street	155
TOTAL			155
FOOTPATH RENEWALS			
East Maitland	Cumberland Street	Cumberland Street - west side	150
Maitland	High Street	Progressive - south side	150
TOTAL			300

SUBURB	LOCATION	PROJECT DESCRIPTION	FORECAST \$'000
BUILDING WORK – CONSTRUCTION AND RENEWALS			
Chisholm	Chisholm Multipurpose Centre	Northern Catchment - Central Precinct	1,446
Thornton	Thornton Multipurpose Centre	Thornton Library Extension	1,428
East Maitland	Stockade Hill	Heritage Park - relocate and new amenities	140
East Maitland	East Maitland Aquatic Centre	Flood lighting	120
Maitland	Maitland Aquatic Centre	New amenities	730
Maitland	Maitland Aquatic Centre	Splash pad renewal	36
Maitland	Former Administration Building	Building renewal	260
Morpeth	Morpeth Museum	Renewal of courtyard	200
Rutherford	Max McMahon Oval	Investigation and design of new amenities	100
Various	Citywide	Renewal of building components	80
Various	Citywide	Major building works	140
Various	Citywide	Furniture renewal	12
TOTAL			4,691
CAR PARK RENEWALS			
East Maitland	High Street	Renewal of car park between Lawes Street and Day Street	80
Morpeth	Edward Street	Renewal of car park at Morpeth Oval	57
Morpeth	Edward Street	Renewal of car park at Ray Lawler Reserve	74
Thornton	Taylor Avenue	Renewal of car park at Pat Hughes Community Centre	147
Woodberry	Lawson Avenue	Renewal of car park at Fred Harvey Sporting Complex	180
Woodberry	Kingfisher Lane	Renewal of car park between Lawson Avenue and Kingfisher Lane	135
Woodberry	Lawson Avenue	Renewal of car park between Lawson Avenue and Kookaburra Parade	97
Woodberry	Lark Street	Renewal of car park at Noel Unicomb Community Hall	116
TOTAL			886

SUBURB	LOCATION	PROJECT DESCRIPTION	FORECAST \$'000
RECREATION WORKS			
Lochinvar	Sportsground	Central Catchment - Central Precinct	3,739
Lochinvar	Sportsground	Land acquisition	221
Ashtonfield	Leinster Circuit	Play equipment replacement	100
East Maitland	Cooks Square Park	Sports floodlighting Upgrades	290
Gillieston Heights	Judd Greedy Park	Play equipment replacement	85
Largs	Ernie Jurd Oval	Turf wicket upgrade	80
Lorn	Lorn Park	Play equipment replacement	135
Maitland	Maitland Park	Furniture renewal	40
Maitland	Victoria Street	Play equipment replacement	90
Metford	Fieldsend Oval	Floodlighting improvements	160
Thornton	A&D Lawrence Oval	Floodlighting improvements	270
Thornton	A&D Lawrence Oval	Athletics infrastructure improvements	150
Woodberry	Fred Harvey Oval	Sports floodlighting upgrades	250
Various	Citywide	Shade sail replacements Tom Lantry/ Rutherford Community Centre/Cooney Park	65
TOTAL			5,675

YEAR: 2025-26

Subject to future budget, constraints and opportunities

SUBURB	LOCATION	PROJECT DESCRIPTION	FORECAST \$'000
ROAD WORKS – MAJOR RECONSTRUCTIONS			
Farley	Wollombi Road	Owl Pen Lane to west intersection (F12)	2,095
TOTAL			2,095

ROAD REHABILITATION			
Ashtonfield	Molucca Close	Molucca Close to End	290
Ashtonfield	Luzon Street	Molucca Close to End	150
Ashtonfield	Torres Close	Molucca Close to End	130
Berry Park	Duckenfield Road	Ch4461Middle Bridge to Ch5829 No.223 (section 5,6 & 7)	642
Berry Park	McFarlanes Road	Culvert to No.321 (sections 7 and 8)	501
Bolwarra	Paterson Road	No. 131 to No 171 (repair program)	400
East Maitland	Lawes Street	Brunswick to High Street, George Street to Banks Street	1,334
East Maitland	Brunswick Street	New England Highway to Rous Street	280
East Maitland	High Street	New England Highway to Lawes Street (repair program)	400
East Maitland	Mount Vincent Road	Wilton Drive to Waste Management Centre	1,000
Harpers Hill	Harpers Hill Lane	New England Highway to end	350
Harpers Hill	Walkers Hill Lane	New England Highway to end	400
Hillsborough	Maitland Vale Road	Maitland Vale Road Bridge towards Hillsborough Road Progressive	1,170
Lochinvar	Old North Road	Ch2030 No. 203 to Ch3120 No.324 (section 7)	209
Lorn	Glenarvon Road	Meads Road to Dawsons Road	626
Luskintyre	Luskintyre Road	Progressive North	936
Rosebrook	Maitland Vale Road	No.902 to No.1014	1,183
Rosebrook	Maitland Vale Road	No.1014 to No. 1070	546
Rutherford	Fairfax Street	No.21 to Denton Park Drive	495
Rutherford	Verge Street	New England Highway to Goodlet Street	500
Rutherford	Second Avenue	Weblands Street to Fourth Avenue (sections 2 and 3)	219
Telarah	Bligh Street	Elizabeth to South Street including car park	610
Telarah	Bronwyn Street	Simpsons Lane to end	314
TOTAL			12,685

SUBURB	LOCATION	PROJECT DESCRIPTION	FORECAST \$'000
ROAD RESURFACING			
Various	Citywide	To be confirmed from pavement management system and test results	2,200
Various	Citywide	Rejuvenations	1,100
TOTAL			3,300
BRIDGE AND GUARDRAIL WORK – CONSTRUCTION AND RENEWALS			
Various	Bridge and guard rail element renewals	Major culvert and bridge projects	250
TOTAL			250
DRAINAGE			
East Maitland	Waller Street	Waller Street drainage upgrade	200
Maitland	Ken Tubman Drive	150m South of High Street intersection west to Analby Street	250
Metford	Lupin Close	Reinstatement of overland flow path in drainage reserve behind Lupin Close	250
Telarah	South Street and Bligh Street	Construct secondary pipeline at South Street sag point.	660
Various	Citywide	Renewals per Drainage Priority Program (CCTV surveys) and road work opportunities	800
TOTAL			2,160
TRAFFIC FACILITIES			
Various	Citywide	Line marking longitudinal (west)	350
Various	Citywide	Traffic and road safety projects	180
Various	Citywide	Street lighting projects	160
Various	Citywide	Furniture (bus shelter renewal. seats and litterbins)	10
Various	Citywide	Prescribed traffic control devices through traffic committee	50
TOTAL			750

SUBURB	LOCATION	PROJECT DESCRIPTION	FORECAST \$'000
FOOTPATH RENEWALS			
Various	Citywide	Based on footpath defect surveys	500
TOTAL			500
ACCESS PRIORITY PROGRAM ACCESS TO MEET ACCESSIBILITY STANDARDS			
Various	Citywide	To be confirmed from Pedestrian Access Management Plan and investigations	50
TOTAL			50
CYCLEWAY WORKS			
Various	Citywide	Missing links and connections to key facilities	250
TOTAL			250
BUILDING WORK – CONSTRUCTON AND RENEWALS			
Lochinvar	Community Hub	Central Catchment Central Precinct (L15)	2,500
Lochinvar	Porter Place Park	New amenities	150
Morpeth	Morpeth Museum	Building restoration works internal	600
Maitland	Maitland Aquatic Centre	New amenities	800
Tenambit	Tenambit Oval	Amenities renewal	77
Various	Building Components	Renewal of buildings and components	100
Various	Building Components	Various	200
Various	Minor Building Works	Furniture renewal	15
TOTAL			4,442

SUBURB	LOCATION	PROJECT DESCRIPTION	FORECAST \$'000
CAR PARK RENEWALS			
Maitland	Maitland Park	Renewal of car park at Maitland Park opposite bore	180
Rutherford	East Mall	Refubishment of Rutherford Shopping Centre car park	536
Maitland	Cathedral Street	Renewal of car park at Cathedral Street	141
Maitland	Sun Street	Renewal of car park at end of Sun Street	56
Tenambit	Maize Street	Renewal of car park at Tenambit shops	111
TOTAL			1,024

RECREATION WORKS			
Lochinvar	Sportsground Hub	Central Catchment Central precinct (L15)	5,039
Aberglasslyn	Honey Oak Drive	Play equipment replacement	110
Ashtonfield	Shamrock Oval	Irrigation upgrades	220
Bolwarra	Hunter Glenn	Playground	160
East Maitland	King Edward Park	Park furniture, BBQ upgrades	40
Maitland	Maitland Park outer fields	Flood lighting upgrades stage 1	300
Rutherford	Norm Chapman Oval	Field drainage	200
Rutherford	Melbee Street	Playground shade upgrades	120
Telarah	Hartcher Field	Spectator seating and fencing upgrades	40
Telarah	Russell Street	Playground and shade upgrades	100
Tenambit	Troy Close	Playground replacements	110
Thornton	Parkwood North	Play equipment replacement	100
Thornton	A&D Lawrence Sports Complex	Play equipment replacement	130
Various	Citywide	Park furniture, BBQ upgrades	70
TOTAL			6,739

YEAR: 2026-27

Subject to future budget, constraints and opportunities

SUBURB	LOCATION	PROJECT DESCRIPTION	FORECAST \$'000
ROAD RESURFACING			
Aberglasslyn	Weblands Street	No.120 to Denton Park Drive	972
Ashtonfield	Four Mile Creek Road	Driveway to No.45	238
Bolwarra Heights	Paterson Road	No.171 Paterson Road to No.21 Tocal Road	840
Bolwarra Heights	Paterson Road	Largs Avenue to Lang Drive	374
East Maitland	Martin Close	Stronach Avenue to end	147
East Maitland	Turnbull Drive	Glenayre Close gateway to No.70 opposite Rosebrook Row	990
East Maitland	Woodrow Way	Turnbull Drive to No.6	87
East Maitland	Lawes Street	George Street to Banks Street	1,035
Metford	Waters Way	Stonehaven Drive to end	195
Morpeth	Elizabeth Street	Green Street to Tank Street	25
Oakhampton	Oakhampton Road	Ch3600 North Willards Lane to to Ch5020 Boundary	588
Oakhampton	Dillions Lane	Oakhampton to end of seal	43
Lorn	Belmore Road	Belmore Bridge to No.19	312
Raworth	Jenna Drive	Bronte Close to No.41	276
Rosebrook	Maitland Vale Road	Upgrade road near fire service	2,500
Rutherford	Arthur Street	New England Highway to Wollombi Road via Ryan Street and Jonathan Street	918
Rutherford	Denton Park Drive	Adam Avenue to Poplar Close	315
Rutherford	Howarth Street	Logan Road to end	141
Rutherford	Tabor Close	Garwood Street to end	75
Rutherford	Verona Close	Brigantine Street to end	183
Rutherford	Weblands Street	Roundabout to Dunkley Street	642
Telarah	Brodie Lane	Bungaree Street to Railway Parade	72
Tenambit	Maize Street	Byng Street to Goldingham Street	900
Thornton	Somerset Drive	Gymea Place to Rosewood Avenue	429
Various	Citywide	Future investigation and design	300
TOTAL			12,597

SUBURB	LOCATION	PROJECT DESCRIPTION	FORECAST \$'000
ROAD RESURFACING			
Various	Citywide	Rejuvenations to be confirmed from Pavement Management System and test results	1,000
Various	Citywide	Resurface/Resealing to be confirmed from Pavement Management System and test results	3,215
TOTAL			4,215
BRIDGE AND GUARDRAIL WORK – CONSTRUCTION AND RENEWALS			
Various	Bridge and Guard Rail Element Renewals	Major culvert and bridge projects	310
TOTAL			310
DRAINAGE			
Maitland Vale	Maitland Vale Road	Culvert extentions between Melville Ford Road and Hillsborough Road	500
Maitland	Athel D'Ombraín Drive	Box drain between Bent Street and Devonshire Street	550
East Maitland	Browns Lane	Drainage improvement works from Hinder Street to Hunter Street	250
Various	Citywide	Stormwater pipe renewals focus on Rutherford and Telarah	200
Various	Citywide	Detention basin renewal	300
Various	Citywide	Renewals per Drainage Priority Program and road work opportunities	500
TOTAL			2,300
TRAFFIC FACILITIES			
Various	Citywide	Linemarking longitudinal (West)	390
Various	Citywide	Traffic and road safety projects	185
Various	Citywide	Street lighting projects	165
Various	Citywide	Furniture (Bus shelter refurbishment seats and litter bins)	10
Various	Citywide	Prescribed traffic control devices through Traffic Committee	50
TOTAL			800

SUBURB	LOCATION	PROJECT DESCRIPTION	FORECAST \$'000
FOOTPATH RENEWALS			
Various	Citywide	Based on footpath defect surveys	325
TOTAL			325
ACCESS PRIORITY PROGRAM ACCESS TO MEET ACCESSIBILITY STANDARDS			
Various	Citywide	To be confirmed from Pedestrian Access Management Plan and investigations	100
TOTAL			100
CYCLEWAY WORKS			
Various	Citywide	Missing links and connections to key facilities	250
TOTAL			250
BUILDING WORK – CONSTRUCTON AND RENEWALS			
Various	Citywide	Renewal works building systems and service components	250
Various	Citywide	Renewal works building structures	250
Vairous	Citywide	Amenities renewals	150
Various	Citywide	Renewal works of buildings internal	300
Various	Citywide	Future feasibility, business case and design development	250
Various	Citywide	Renewal works pool and plant	300
Various	Citywide	Decommissioning works	200
TOTAL			1,700

SUBURB	LOCATION	PROJECT DESCRIPTION	FORECAST \$'000
RECREATION WORKS			
East Maitland	Eckford Reserve	Playground shade upgrades	120
East Maitland	Fern Street	Playground replacement	100
East Maitland	Victoria Street Tennis Courts	Sports lighting improvements	330
Metford	Metford Recreation Reserve	Skate park	800
Rutherford	Max McMahon Oval	Sports lighting improvements	200
Tenambit	Korbel Street Park	Play equipment replacement	140
Thornton	Thornton Tennis Court	Sports lighting infrastructure	220
Windella	Cecily Reserve Park	Playground shade upgrades	140
Various	Citywide	Private pole inspections	80
Various	Citywide	Cricket net structure renewals Largs, Bolwarra, Norm Chapman Oval	120
TOTAL			2,250
CAR PARK RENEWALS			
Various	Citywide	Car park Maitland City Centre	130
Various	Citywide	Car park renewals	270
TOTAL			400



East Maitland Playground

Our Budget

112 | Sources of Income

114 | Our budget 2023-24

118 | Overall summary



Maitland Aquatics Centre

SOURCES OF INCOME

Our income streams are largely determined and regulated by the Local Government Act 1993. These include rates, fees and charges for particular services, grants and subsidies from higher levels of government, loans, interest on invested funds, and occasionally the sale of redundant assets or business activities. The income we receive is important in determining our capacity to increase levels of service or provide new services.

RATING

Income from rates provides the largest single portion of our total income, with the amount that the total rates yield of a council can increase by each year set by the Independent Pricing and Regulatory Tribunal (IPART).

Calculating rates is a complex process, largely driven by the value of the property and also what it is used for a residence, a business, a farm or a mine. This means that while the increase set by IPART is applied across the total amount of rates, individual properties may see increases or decreases in rates dependent on the value of their property as compared to others in the rating category.

FEES AND CHARGES

Fees and charges are set on a user pays basis and allow for partial recovery of the cost of providing the service, rather than full recovery. The Revenue Policy, contained within our Operational Plan, ensures fees and charges do not result in unreasonable cost subsidising by the wider community. If the fee or charge provides additional income, this is used to provide services for the wider community.

GRANTS AND CONTRIBUTIONS

We receive both annual grants, which are reasonably consistent and discretionary grants, which we pursue specific projects, from the Federal and State governments. These grants help to fund a range of services and major capital projects, including environmental projects, community service programs, road safety programs, public library operations and road construction and other infrastructure works. While the provision of grants is at the discretion of other levels of government, for us they are a key source of income, and we are active in pursuing opportunities to obtain funding to support the delivery of projects.

BORROWINGS

Long term borrowing is a useful tool for funding major new assets. By spreading the debt over a longer period it ensures assets provide a benefit to residents now and into the future.

INVESTMENTS

At any point in time, we can hold a significant amount of cash received from grant monies, contributions to works paid by developers, and general income from rates, fees and charges. This money is committed to various works and services through our annual budget and development contribution plans.

However, there can be a period of time between receiving and spending the money. To ensure it is generating income through interest, it is invested for a period between collection and expenditure. Income from investments can vary significantly due to economic climate, interest rate fluctuations and expenditure against commitments.

ASSET SALES

Our significant asset base includes infrastructure, property, plant and equipment. Operational holdings, that is land and buildings, are regularly reviewed to identify opportunities to dispose of assets no longer needed for service delivery. Any asset that is sold generates revenue from the sale and reduces the maintenance cost associated with continued ownership.

ENTREPRENEURIAL ACTIVITIES

Commercial activities are limited to the generation of rental and lease income from property, merchandise sales and some tourism offerings. Any involvement in other activities that could generate sustainable income would be canvassed for community support and undertake a merit based risk assessment to assess the impact on public resources.

DEVELOPMENT CONTRIBUTION PLANS

Development contributions are paid by property developers to assist in the provision of infrastructure and facilities in newly developed areas, as well as address the needs of these new residents in the broader functioning of the city. A portion of our annual Capital Works Program is funded by development contributions, and we often need to hold these funds until we collect a sufficient amount to enable the delivery of works. Details of works funded by development contribution plans can be found on our website at [maitland.nsw.gov.au/ourservices/buildinganddevelopment/developmentcontributions](https://www.nsw.gov.au/ourservices/buildinganddevelopment/developmentcontributions).

RESERVES

At any given time, Council will hold funds in 'Reserves' that have been established for a specific purpose. Currently, Council has reserves established for transfer station construction, waste site rehabilitation, employee leave entitlements, workers compensation, developer contributions tied to future projects, information technology, asset maintenance and economic development. While held in reserve, these funds do generate interest which can be returned to the reserve (if required) or used as revenue.

EXPENDITURE

Our expenditure is regulated by the Local Government Act 1993 and focuses on the delivery of services, cost of goods, loans for new assets and depreciation.

EMPLOYEE COSTS

These are the greatest expense for most councils and provide for wages, salaries, leave entitlements, superannuation, workers compensation, fringe benefits and payroll tax.

BORROWING COSTS

Borrowing costs cover the repayment of loans taken out to fund new assets.

MATERIALS AND SERVICES

Raw materials such as sand and concrete, contractor and consultancy costs, audit services and legal fees are included in this expense.

DEPRECIATION AND AMORTISATION

Depreciation reduces the book value of assets as a result of wear and tear or age, with assets having to be replaced or renewed once they reach the end of their useful life. Amortisation is similar to depreciation in that it lowers the book value over time, however it is applied to intangible assets.



Our Budget

The Riverlink, The Levee

OUR BUDGET 2023-24

During 2023-24 Council has budgeted a spend of \$172 million on the delivery of services and capital works.

Council delivers a number of key services including libraries, cemeteries, community and recreation facilities, roads, footpaths, cycleways, waste management and town planning. We also manage an asset portfolio that has a replacement value of \$1.7 billion.

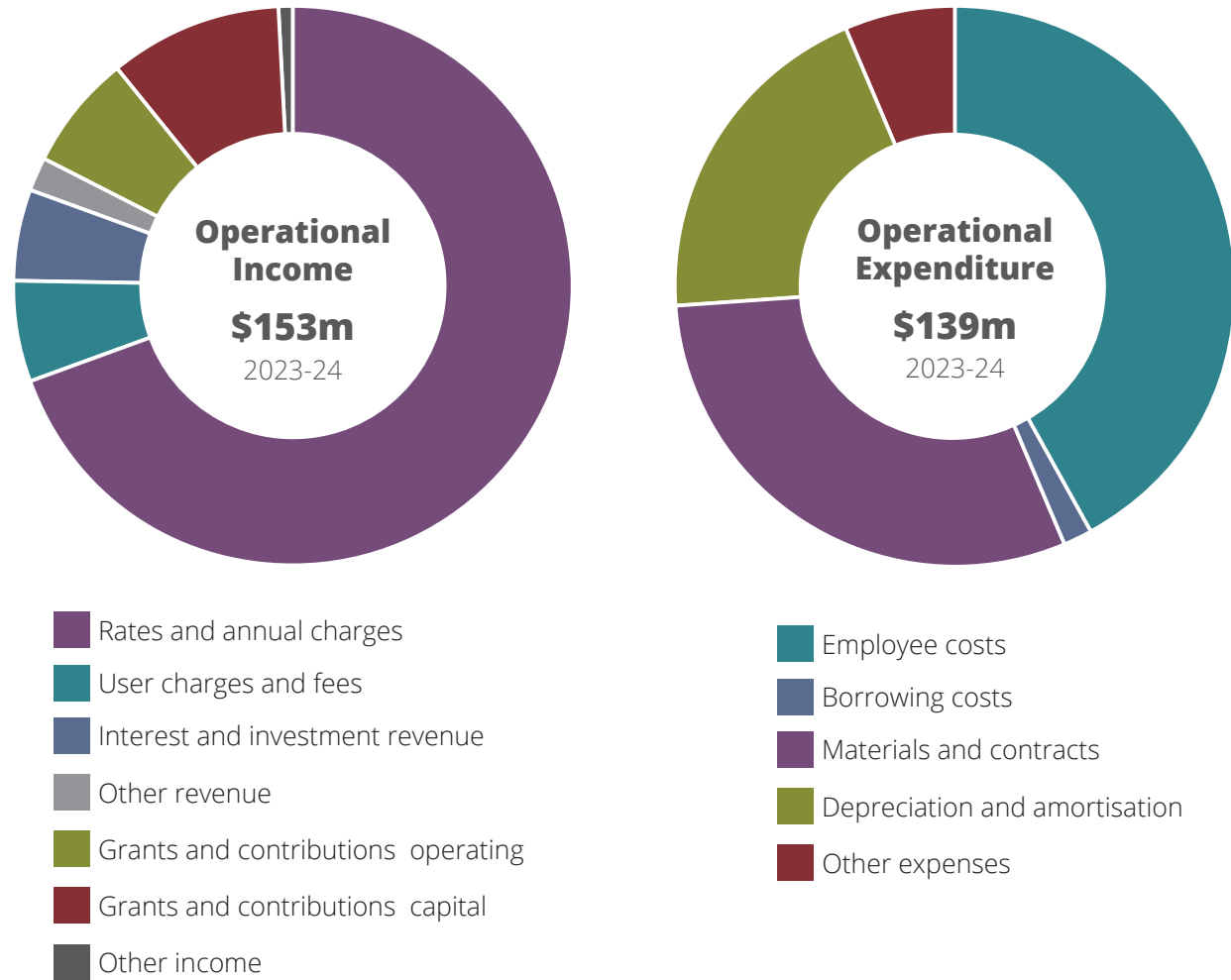
The budget has been prepared in line with our long term financial plan, and clearly shows our financial position for the 2023-24 financial year and supports the delivery of our actions and projects.

OUR SPENDING FOR 2023-24

DISCRETIONARY VS. NON DISCRETIONARY

While Council's budget for 2023-24 shows total cash revenue of \$172.1 million, there are a range of costs that Council must pay that take up a significant proportion of the budget. These items are considered non discretionary and include:

- Payments for State Government waste levy of \$7.1 million
- Loan repayments of \$9.4 million
- Employee and councillor costs of more than \$58.8 million, inclusive of commitments to cover service delivery
- Developer contributions linked to future related projects of more than \$14.2 million
- Expenditure of grant and levy funding for their specific purpose of over \$19.1 million.



OVERALL BUDGET

Council's overall predicted budget position in the operational plan is a surplus of approximately \$9,708. This result is influenced in the year ahead by the following significant factors:

KEY BUDGET CHANGES

ITEM	2022-23 \$000	2023-24 \$000	CHANGE \$'000	
INCOME				
Rates income	78,185	84,327	6,142	▲
Financial assistance grant	7,380	7,700	320	▲
Interest income general fund	2,025	8,189	6,164	▲
Domestic waste management service charge	18,145	20,782	2,637	▲
Tipping fee income	2,513	2,219	294	▼
EXPENDITURE				
Wages and salaries	51,125	58,788	7,663	▲
Workers compensation premium	1,200	1,400	200	▲
Maintenance costs	16,471	18,177	1,706	▲
Street lighting costs	2,400	2,800	400	▲
Superannuation costs	3,588	4,600	712	▲
Waste disposal costs	17,355	20,673	3,318	▲

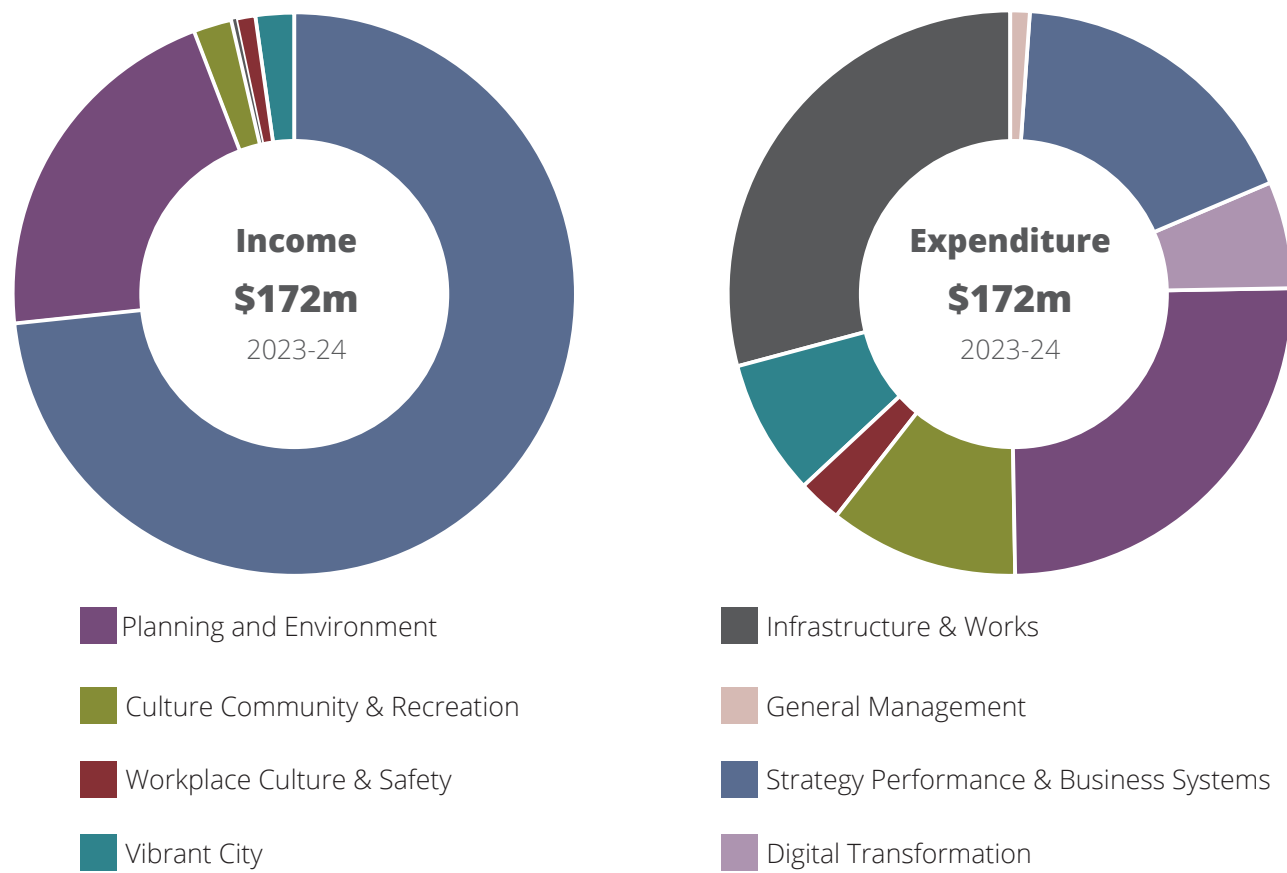
PROJECTED INCOME STATEMENT

ITEM	OPERATIONAL PLAN			
	YEAR 1 2022-23 \$'000	YEAR 2 2023-24 \$'000	FORECAST YEAR 3 2024-25 \$'000	FORECAST YEAR 4 2025-26 \$'000
INCOME FROM CONTINUING OPERATIONS				
Rates and annual changes	97,975	106,796	113,252	118,331
User charges and fees	9,049	9,214	9,493	9,755
Interest and investment revenue	2,025	8,189	7,063	6,354
Other revenue	2,285	2,736	2,823	2,900
Grants and contributions operating	9,699	10,475	10,704	11,031
Grants and contribution capital	14,873	15,174	16,230	16,598
Other income	858	1,084	1,118	1,147
Total income from continuing operations	136,764	153,668	160,683	166,116
EXPENSES FROM CONTINUING				
Employee benefits and on costs	51,125	58,788	60,791	62,367
Borrowing cost	2,187	2,491	2,481	2,491
Materials and services	38,134	42,240	44,167	47,041
Depreciation and amortisation	26,264	27,332	28,152	28,856
Other expenses	8,111	8,885	9,151	9,379
Total expenses from continuing operations	125,821	139,736	144,742	150,134
Operating result from continuing operations	10,943	13,932	15,941	15,982
LESS TRANSFER TO RESERVES AND BALANCE SHEET ITEMS				
Transfers to internal reserves	820	2,587	1,108	1,132
Transfers to S.711/S.712 reserves	14,236	17,938	17,668	17,622
Transfers to external reserves	2,854	1,300	1,530	1,561
Plant and equipment purchases	3,093	4,166	2,116	3,635
Other capital expenditure	32,955	24,267	31,108	35,510
Principal repayments Loans	8,787	8,739	8,090	8,251
Principal repayments Hire purchase	594	697	731	689
Total	63,339	59,694	62,351	68,400
Total funds required	52,396	45,762	46,410	52,418

ITEM	OPERATIONAL PLAN			
	YEAR 1 2022-23 \$'000	YEAR 2 2023-24 \$'000	FORECAST YEAR 3 2024-25 \$'000	FORECAST YEAR 4 2025-26 \$'000
FUNDED BY				
Loan drawdowns	6,000	6,000	6,000	6,000
Hire purchase drawdowns	1,350	1,989	0	1,408
Non cash funding depreciation	26,264	27,332	28,152	28,856
Transfers from internal reserves	4,318	2,800	2,955	4,008
Transfers from S.711/S.712 reserves	14,309	7,651	9,305	12,155
Transfer from external reserves	167	0	0	0
	52,408	45,772	46,412	52,427
Surplus/(deficit)	12	10	2	9

OVERALL SUMMARY

A snapshot of the total budget (include both operational and capital) for 2023-24 by Council's organisational structure.



ITEM	OPERATIONAL PLAN			
	YEAR 1 2022-23 \$'000	YEAR 2 2023-24 \$'000	FORECAST YEAR 3 2024-25 \$'000	FORECAST YEAR 4 2025-26 \$'000
OPERATING INCOME \$'000				
Strategy Performance & Business Systems	88,655	101,291	104,870	108,884
Planning & Environment	25,828	29,014	31,085	31,862
Culture Community & Recreation	2,498	2,767	2,850	2,922
Workplace Culture & Safety	151	153	157	161
Vibrant City	1,257	1,298	1,337	1,370
Infrastructure & Works	2,185	2,347	2,418	2,478
Total	120,574	136,871	142,717	147,684

ITEM	OPERATIONAL PLAN			
	YEAR 1 2022-23 \$'000	YEAR 2 2023-24 \$'000	FORECAST YEAR 3 2024-25 \$'000	FORECAST YEAR 4 2025-26 \$'000
OPERATING EXPENDITURE				
General Management	1,393	1,434	1,483	1,527
Strategy Performance & Business Systems	13,221	20,719	18,524	18,380
Digital Transformation	7,755	7,213	7,772	8,941
Planning & Environment	25,657	29,575	31,179	31,864
Culture Community & Recreation	11,847	12,590	13,005	13,369
Workplace Culture & Safety	2,692	3,264	3,288	3,381
Vibrant City	8,322	9,178	9,374	9,638
Infrastructure & Works	29,619	34,142	35,690	37,507
Total	100,505	118,117	120,316	124,607
Net Operating Surplus/(Deficit)	20,069	18,747	22,400	23,071

CAPITAL INCOME				
Strategy Performance & Business Systems	25,614	18,123	17,936	23,241
Planning & Environment	13,388	13,631	14,040	14,391
Infrastructure & Works	3,283	3,440	4,199	4,326
Total	42,285	35,194	36,175	41,958

CAPITAL EXPENDITURE				
Strategy Performance & Business Systems	26,376	25,506	25,357	25,882
Digital Transformation	900	340	350	359
Planning & Environment	1,020	1,287	1,326	1,359
Culture Community & Recreation	402	393	404	415
Infrastructure & Works	33,644	26,405	31,135	37,004
Total	62,342	53,931	58,573	65,019
Net Capital Surplus/(Deficit)	(20,057)	(18,737)	(22,398)	(23,061)

NET PROGRAM SURPLUS/(DEFICIT)	12	10	2	9
-------------------------------	----	----	---	---

OFFICE OF THE GENERAL MANAGER

RESPONSIBILITY: GENERAL MANAGER DAVID EVANS

The services and function provided by General Manager contribute to achieving the theme:


-  Let's connect with each other
-  Let's create opportunities
-  Let's live sustainably
-  Let's lead together

ITEM	OPERATIONAL PLAN			
	YEAR 1 2022-23 \$'000	YEAR 2 2023-24 \$'000	FORECAST YEAR 3 2024-25 \$'000	FORECAST YEAR 4 2025-26 \$'000
OPERATING EXPENDITURE				
Total	1,393	1,434	1,483	1,527
Net Operating Surplus/(Deficit)	(1,393)	(1,434)	(1,483)	(1,527)

WORKPLACE CULTURE & SAFETY

RESPONSIBILITY: EXECUTIVE MANAGER TIFFANY ALLEN

The services and function provided by Workplace Culture & Safety contribute to achieving the theme:

-  Let's lead together

ITEM	OPERATIONAL PLAN			
	YEAR 1 2022-23 \$'000	YEAR 2 2023-24 \$'000	FORECAST YEAR 3 2024-25 \$'000	FORECAST YEAR 4 2025-26 \$'000
OPERATING INCOME				
Total	151	153	157	161
CAPITAL EXPENDITURE				
Workplace Culture & Safety	2,692	3,264	3,288	3,381
Total	2,692	3,264	3,288	3,381
Net Operating Surplus/(Deficit)	(2,541)	(3,111)	(3,131)	(3,220)

DIGITAL TRANSFORMATION

RESPONSIBILITY: EXECUTIVE MANAGER MARK MARGIN

The services and function provided by Digital Transformation contribute to achieving the theme:


-  Let's connect with each other
-  Let's create opportunities
-  Let's live sustainably
-  Let's lead together

ITEM	OPERATIONAL PLAN			
	YEAR 1 2022-23 \$'000	YEAR 2 2023-24 \$'000	FORECAST YEAR 3 2024-25 \$'000	FORECAST YEAR 4 2025-26 \$'000
OPERATING EXPENDITURE				
Digital Transformation	994	1,130	1,170	1,204
Digital Programs	3,127	1,082	1,500	2,500
Business Systems	3,634	5,001	5,102	5,237
Total	7,755	7,213	7,772	8,941
Net Operating Surplus/(Deficit)	(7,755)	(7,213)	(7,772)	(8,941)
CAPITAL EXPENDITURE				
Business Systems	900	340	350	359
Total	900	340	350	359
Net Capital Surplus/(Deficit)	900	340	350	359
NET PROGRAM SURPLUS/(DEFICIT)				
	(8,655)	(7,553)	(8,122)	(9,300)

STRATEGY, PERFORMANCE & BUSINESS SYSTEMS

RESPONSIBILITY: GROUP MANAGER LEAH FLINT

The services and function provided by Strategy, Performance & Business Systems (SPBS) contribute to achieving the theme:




Let's lead together

ITEM	OPERATIONAL PLAN			
	YEAR 1 2022-23 \$'000	YEAR 2 2023-24 \$'000	FORECAST YEAR 3 2024-25 \$'000	FORECAST YEAR 4 2025-26 \$'000
OPERATING INCOME				
SPBS	0	0	0	20
Finance & Procurement	87,786	100,630	104,197	108,175
CFO	531	316	324	332
Governance & Risk	338	345	349	357
Total	88,655	101,291	104,870	108,884
OPERATING EXPENDITURE				
SPBS	1,310	1,465	1,516	1,559
Corporate Planning & Performance	448	516	430	443
Finance & Procurement	1,227	1,674	1,732	1,783
CFO	6,192	12,614	10,257	9,883
Governance & Risk	4,044	4,450	4,590	4,711
Total	13,221	20,719	18,524	18,380
Net Operating Surplus/(Deficit)	75,434	80,572	86,346	90,504
CAPITAL INCOME				
CFO	25,614	18,123	17,936	23,241
Total	25,614	18,123	17,936	23,241
CAPITAL EXPENDITURE				
Finance & Procurement	700	885	912	934
CFO	25,623	24,567	24,390	24,891
Governance & Risk	53	54	55	57
Total	26,376	25,506	25,357	25,882
Net Capital Surplus / (Deficit)	(762)	(7,383)	(7,421)	(2,642)
NET PROGRAM SURPLUS/(DEFICIT)	74,672	73,189	78,925	87,863


PLANNING & ENVIRONMENT

RESPONSIBILITY: GROUP MANAGER MATTHEW PRENDERGAST

The services and function provided by Planning & Environment contribute to achieving the theme:



Let's create opportunities



Let's live sustainably

ITEM	OPERATIONAL PLAN			
	YEAR 1 2022-23 \$'000	YEAR 2 2023-24 \$'000	FORECAST YEAR 3 2024-25 \$'000	FORECAST YEAR 4 2025-26 \$'000
OPERATING INCOME				
Strategic Planning	135	338	348	356
Development & Compliance	3,771	3,850	3,966	4,065
Environment & Sustainability	21,922	24,826	26,771	27,441
Total	25,828	29,014	31,085	31,862
OPERATING EXPENDITURE				
Planning & Environment	1,162	1,218	1,259	1,296
Strategic Planning	1,096	1,461	1,270	1,160
Development & Compliance	5,675	5,944	6,144	6,321
Environment & Sustainability	17,724	20,952	22,506	23,087
Total	25,657	29,575	31,179	31,864
Net Operating Surplus/(Deficit)	171	(561)	(94)	(2)
CAPITAL INCOME				
Development & Compliance	13,388	13,631	14,040	14,391
Total	13,388	13,631	14,040	14,391
CAPITAL EXPENDITURE				
Environment & Sustainability	1,020	1,287	1,326	1,359
Total	1,020	1,287	1,326	1,359
Net Capital Surplus/(Deficit)	12,368	12,344	12,714	13,032
NET CAPITAL SURPLUS/(DEFICIT)	12,539	11,783	12,620	13,030

CULTURE, COMMUNITY & RECREATION

RESPONSIBILITY: GROUP MANAGER JUDY JAEGER

The services and function provided by Culture, Community & Recreation contribute to achieving the theme:



Let's connect with each other

ITEM				
	YEAR 1 2022-23 \$'000	OPERATIONAL PLAN YEAR 2 2023-24 \$'000	FORECAST YEAR 3 2024-25 \$'000	FORECAST YEAR 4 2025-26 \$'000
OPERATING INCOME				
Community & Recreation	1,732	1,877	1,933	1,982
Library Services	352	395	407	417
Art Gallery	414	495	510	523
Total	2,498	2,767	2,850	2,922
OPERATING EXPENDITURE				
Culture, Community & Recreation	1,077	1,103	1,140	1,174
Community & Recreation	6,452	6,703	6,921	7,111
Library Services	2,537	2,820	2,916	3,000
Art Gallery	1,781	1,964	2,028	2,084
Total	11,847	12,590	13,005	13,369
Net Operating Surplus/(Deficit)	(9,349)	(9,823)	(10,155)	(10,447)
CAPITAL EXPENDITURE				
Community & Recreation	40	40	41	42
Library Services	321	333	343	351
Art Gallery	41	20	21	22
Total	402	393	404	415
Net Capital Surplus/(Deficit)	(402)	(393)	(404)	(415)
NET PROGRAM SURPLUS/ (DEFICIT)				
(9,751) (10,216) (10,559) (10,862)				

INFRASTRUCTURE & WORKS

RESPONSIBILITY: GROUP MANAGER DAVID MOLONEY

The services and function provided by Infrastructure & Works contribute to achieving the theme:




Let's connect with each other

ITEM				
	YEAR 1 2022-23 \$'000	OPERATIONAL PLAN YEAR 2 2023-24 \$'000	FORECAST YEAR 3 2024-25 \$'000	FORECAST YEAR 4 2025-26 \$'000
OPERATING INCOME				
Infrastructure & Works	0	52	54	55
Engineering & Design	984	1,004	1,034	1,060
Civil & Recreation	1,061	1,149	1,183	1,213
Asset Strategy, Planning & Plant	140	142	147	150
Total	2,185	2,347	2,418	2,478
OPERATING EXPENDITURE				
Infrastructure & Works	3,017	3,640	3,591	3,648
Engineering & Design	5,614	6,358	6,461	6,639
Civil & Recreation	18,802	20,509	22,117	23,484
Building Projects & Services	2,948	4,314	4,391	4,623
Asset Strategy, Planning & Plant	(762)	(679)	(870)	(887)
Total	29,619	34,142	35,690	37,507
Net Operating Surplus/(Deficit)	(27,434)	(31,795)	(33,272)	(35,029)
CAPITAL INCOME				
Civil & Recreation	3,283	3,440	4,199	4,326
Total	3,283	3,440	4,199	4,326
CAPITAL EXPENDITURE				
Engineering & Design	0	35	0	0
Civil & Recreation	27,902	18,576	25,601	29,849
Building Projects & Services	3,342	4,506	4,322	4,447
Asset Strategy, Planning & Plant	2,400	3,288	1,212	2,708
Total	33,644	26,405	31,135	37,004
Net Capital Surplus/(Deficit)	(30,361)	(22,965)	(26,936)	(32,678)
NET PROGRAM SURPLUS/(DEFICIT)				
(57,795) (54,760) (60,208) (67,707)				

VIBRANT CITY

RESPONSIBILITY: EXECUTIVE MANAGER RACHEL MACLUCAS

The services and function provided by Vibrant City contribute to achieving the theme:



Let's create opportunities

ITEM	OPERATIONAL PLAN			
	YEAR 1 2022-23 \$'000	YEAR 2 2023-24 \$'000	FORECAST YEAR 3 2024-25 \$'000	FORECAST YEAR 4 2025-26 \$'000
OPERATING INCOME				
City Experiences & Events	1,257	1,298	1,337	1,370
Total	1,257	1,298	1,337	1,370
OPERATING EXPENDITURE				
Vibrant City	909	790	765	787
Customer, Engagement & Marketing	2,640	3,134	3,210	3,303
City Experiences & Events	4,773	5,254	5,399	5,548
Total	8,322	9,178	9,374	9,638
Net Operating Surplus/(Deficit)	(7,065)	(7,880)	(8,037)	(8,268)
NET PROGRAM SURPLUS/(DEFICIT)	(7,065)	(7,880)	(8,037)	(8,268)



Our Budget

Our Revenue Policy

130 | Our Revenue Policy 2023-24



Maitland Regional Art Gallery

OUR REVENUE POLICY 2023-24

Our Revenue Policy is prepared annually in accordance with Section 404 of the Local Government Act 1993.

The Revenue Policy includes the following statements for the year 2023-24:

- a statement of Council’s pricing policy with respect to the goods and services provided
- a statement with respect to each ordinary rate and each special rate proposed to be levied
- a statement with respect to each charge proposed to be levied
- a statement of the types of fees proposed to be charged by Council and the amounts of each fee
- a statement of the amounts or rates proposed to be charged for carrying out by Council of work on private land
- a statement of the amounts of any proposed borrowings, the sources from which they are proposed to be borrowed and how they are proposed to be secured
- a statement containing a detailed estimate of Council’s income and expenditure

FACTORS INFLUENCING REVENUE AND PRICING POLICY

The following factors will influence Council’s proposed revenue and pricing policy for providing goods, services and facilities.

COMMUNITY SERVICE OBLIGATIONS

Council’s community service obligation is a fundamental consideration when determining a pricing policy for community services and facilities. Council’s community service obligation is reflected in the proposed pricing structure for the hire and use of services and facilities such as the Maitland Town Hall, community centres, Maitland Visitor Centre, public swimming pools, libraries, Maitland Regional Art Gallery, parks, gardens, sporting and recreation fields and facilities.

FULL COST RECOVERY

The principle of full cost recovery is the recovery of all direct and indirect costs involved in providing service.

USER PAYS

The User Pays principle involves pricing the provision of goods, services and facilities, which requires the user/consumer to pay the actual cost of the service provided.

Full, partial or zero cost recovery describes how the aggregate level of revenue derived from a service relates to its fully absorbed or ‘true cost’.

Council’s motivation for service involvement guides the pricing policy applied to a particular service. The following table notes each circumstance by which Council is involved in a service and describes the pricing principle or basis.

MOTIVE	PRICING PRINCIPLE
Public goods and the exclusion principle	Council services may be provided free of charge in those circumstances where it is impossible or impractical to exclude users who for various reasons do not have the ability to pay.
Externalities	Fees may be discounted to a level below the cost of a service where the production or consumption of the service generates external benefits to the community (hence creating a community service obligation), provided the cost of the discount does not exceed the estimated benefit.
Merit goods	Fees may be discounted to a level below the cost of a service if full cost recovery would prevent or discourage its consumption and the service is regarded as having particular merit to the welfare and wellbeing of the community (hence creating a community service obligation), provided the cost of the discount does not exceed the estimated benefit.
Neutral monopoly	Where Council has a monopoly over the production of a good or service, prices should be set at a level to fully recover costs unless there are explicit community service obligations or equity objectives.

REVENUE SOURCES

The NSW Local Government Act 1993 largely determines Council’s revenue streams. These streams include rates, fees and charges for particular services, grants and subsidies from higher levels of government, loans taken up by Council, income from interest on invested funds, and occasional revenue from the sale of unwanted assets or business activities. Either directly or indirectly, almost all these revenue streams are regulated in some way. However, all are important to Council, particularly in the context of their capacity to generate additional revenue for increased service or new services.

OUR RATING STRUCTURE

The current rating structure contains the four primary categories of ordinary rate, being:

1. FARMLAND HAS TWO SUBCATEGORIES, BEING:

- Farmland High Intensity
- Farmland Low Intensity

The rating structure for each of the farmland subcategories is based on a combination of a base amount and an ad valorem (amount in the dollar) component. The level of the base amount has been set to achieve 10% of total rate income of each farmland subcategory, with the ad valorem component raising 90% of the total income from each subcategory.

2. RESIDENTIAL HAS TWO SUBCATEGORIES, BEING:

- Residential non-urban
- Residential urban

The rating structure for each of the residential subcategories is based on a combination of a base amount and an ad valorem component. The level of the base amount for the Residential Non Urban subcategory has been set to achieve 10% of total rate income of that subcategory, with the ad valorem component raising 90% of the total income from that subcategory. The level of the base amount for the Residential Urban subcategory has been set to achieve 35% of total rate income of that subcategory, with the ad valorem component raising 65% of the total income from that subcategory.

3. MINING HAS NO SUBCATEGORIES.

The rating structure for the Mining category is based wholly on an ad valorem component.

4. BUSINESS HAS NO SUBCATEGORIES.

The rating structure for the Business category is based wholly on an ad valorem component.

Land has been categorised for rating purposes in accordance with Sections 515 to 519 of the Local Government Act 1993.

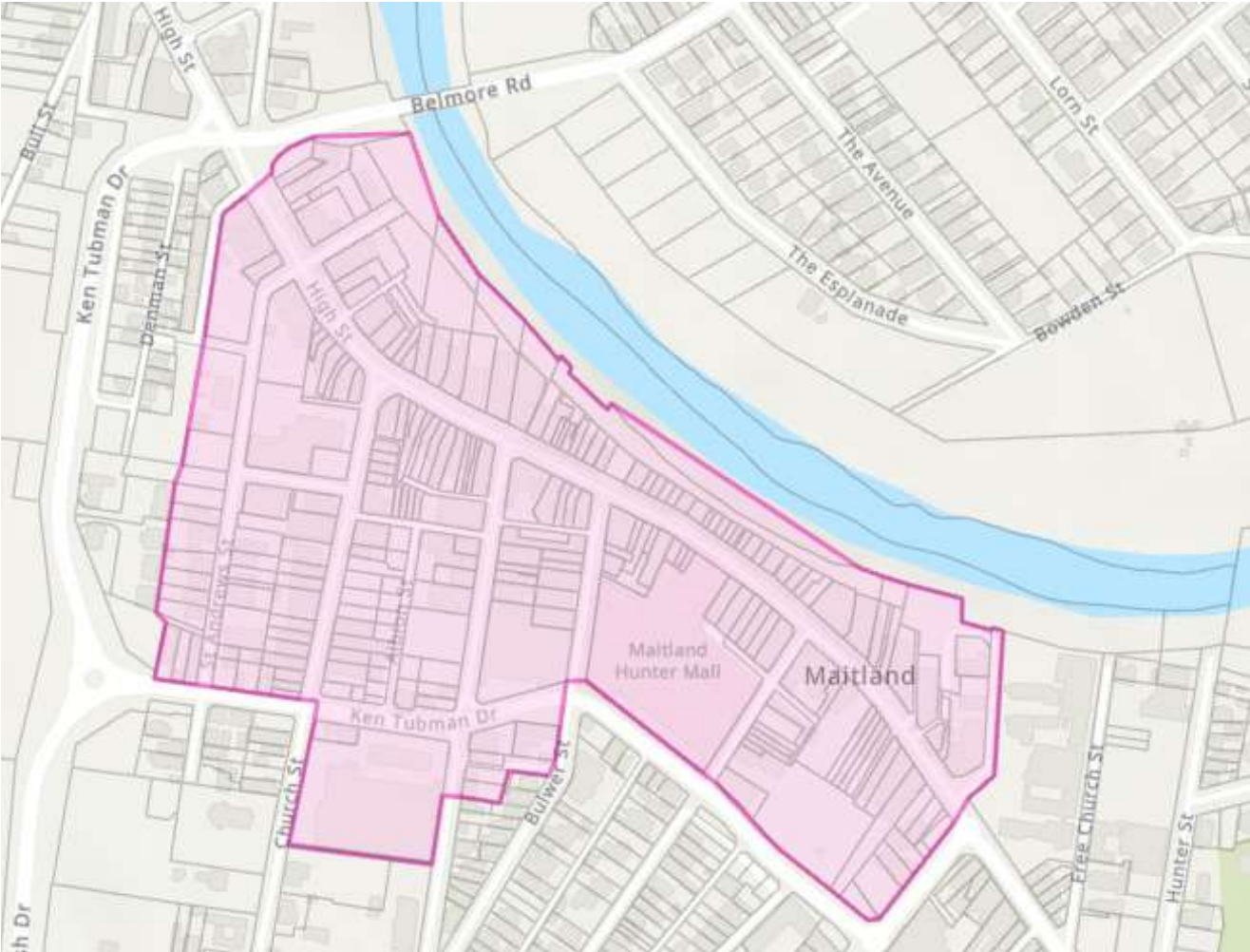
STATEMENT OF RATING FOR 2023-24 5.9%

RATE TYPE	CATEGORY	SUB CATEGORY	AD VALOREM RATE IN \$ VALUE	BASE CHARGE	BASE CHARGE %	ESTIMATED RATE YIELD
Ordinary	Farmland	High Intensity	0.002081	428.89	10	2,354,920
Ordinary	Farmland	Low Intensity	0.001979	295.41	10	445,553
Ordinary	Residential	Non urban	0.003429	290.73	10	4,695,118
Ordinary	Residential	Urban	0.002739	639.53	35	59,657,167
Ordinary	Mining	N/a	0.109631	0	0	505,399
Ordinary	Business	Ordinary	0.012567	0	0	16,378,949
Special	CBD	See note 1	0.005179	0	0	528,677

Notes:

1. The CBD rate is levied for the purpose of promoting the Maitland City Centre.

MAITLAND CBD RATE MAP



HUNTER LOCAL LANDS SERVICES

Council includes on its rate notice a catchment contribution collected on behalf of Hunter Local Land Services (HLLS).

The Authority sets the rate in the dollar in June each year after receiving Ministerial approval. Catchment contributions are collected under the *Local Land Services Act 2013*, and are passed on to HLLS.

All rateable land with a value exceeding \$300 within the defined catchment area is subject to the contribution.

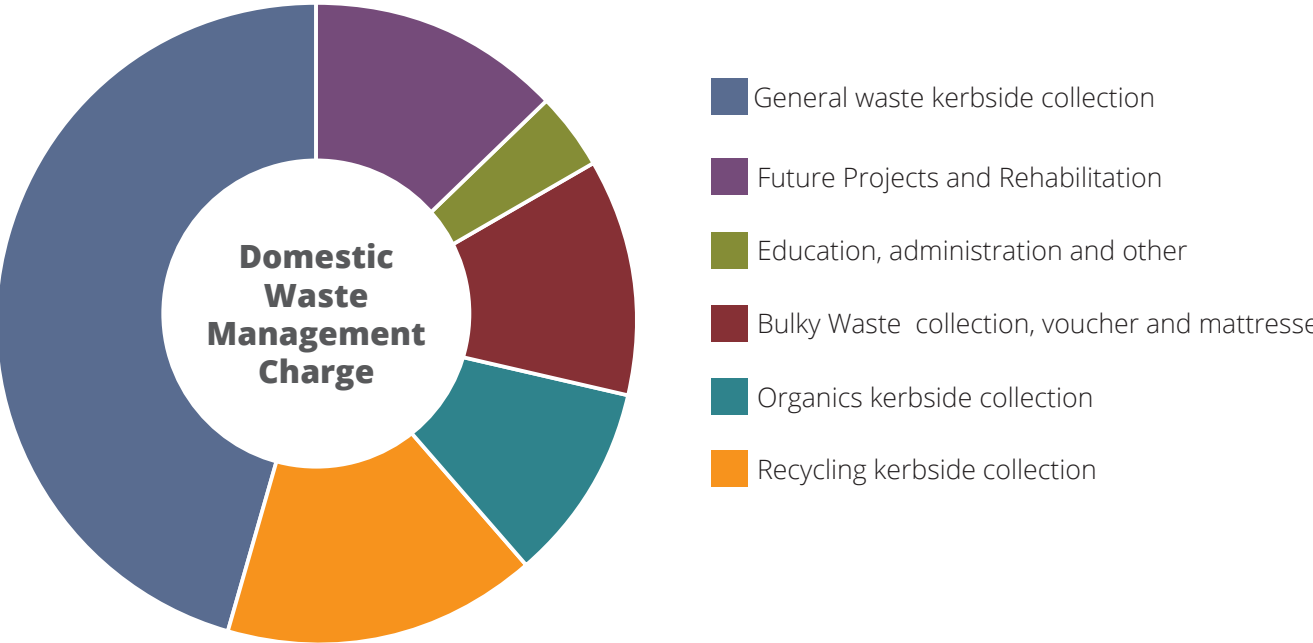
CHARGES

DOMESTIC WASTE MANAGEMENT SERVICE

- Council provide a weekly domestic waste management service and biweekly recycling and garden organics collection service.
- Council make an annual charge for that total service under Section 496 of the Local Government Act 1993.
- The amount of that charge during the year commencing 1 July 2023 to the 30 June 2024 for each parcel of rateable land for which the service is available will be:
 - Vacant land \$50 (estimated yield = \$79,950)
 - Occupied land \$575.75 for each dwelling on that land (estimated yield = \$20,701,667).
- Under Section 543(3) of the Local Government Act 1993 the charge be named the 'Domestic Waste Management Service Charge'.

COMMERCIAL WASTE MANAGEMENT SERVICE

- Council provide a weekly commercial waste management service to all occupied rateable properties categorised as Business and who have not entered into a contractual agreement for a trade waste collection service from a private contractor.
- Council make an annual charge for the use of that service under Section 502 of the Local Government Act 1993.
- The amount of that charge during the year commencing 1 July 2023 to 30 June 2024 will be \$746.60 per bin for that year (estimated yield of \$1,149,150).
- Under Section 543(3) of the Local Government Act 1993 the charge be named the Commercial Waste Management Service.



INTEREST ON OVERDUE RATES AND CHARGES

Interest payable on overdue rates and charges for the period 1 July 2023 to 30 June 2024 (inclusive) is yet to be announced by the Office of Local Government.

STORMWATER MANAGEMENT CHARGE

Council make an annual charge for stormwater management services under Section 496A of the Local Government Act 1993 and clauses 125A and 125AA of the Local Government (General) Regulation 2005. The amount of that charge during the year commencing 1 July 2023 to 30 June 2024 for eligible properties be as follows:

*Under Section 543(3) of the Local Government Act 1993 the charge be named the Stormwater Management Services Charge

CATEGORY	AREA RANGE (M²)	CHARGE
Residential	N/a	\$25
Residential Strata Unit	N/a	\$12.50
Business Strata Unit	N/a	\$5
Business	0700	\$25
Business	701 - 2,000	\$75
Business	2,001 - 10,000	\$100
Business	10,001- 50,000	\$200
Business	Over 50,000 m²	\$250

STORMWATER MANAGEMENT PROPOSED ALLOCATION 2023-24

URBAN DRAINAGE TYPE	STORMWATER MANAGEMENT ACTIVITY	STORMWATER SERVICE OUTCOME	SERVICE CHARGE FUNDED
Pits, conduits pipes and culverts	Maintenance: inspection, monitoring and cleaning	Additional to existing service level that manages both water quantity and quality	\$399,580
Open channels/ drains	Maintenance: inspection, monitoring and cleaning	Additional to existing service level that manages both water quantity and quality	\$332,194
MCC flood gates	Maintenance: annual inspection, testing and operational maintenance	Additional to existing service level that manages both water quantity and quality	\$100,000
Detention basins	Maintenance: silt and debris removal and water quality control	Additional to existing service level that manages both water quantity and quality (non-riparian)	\$200,000
Gross pollutant traps/trash racks	Maintenance: clear, clean and maintain	Additional to existing service level that manages both water quantity and quality (non-riparian)	\$220,000
TOTAL DRAINAGE WORKS			\$892,152

APPROVED FEES FOR SERVICE

Section 608 of the Local Government Act 1993 provides that Council may charge and recover an approved fee for any service it provides, other than a service provided, or proposed to be provided on an annual basis for which it is authorised or required to make an annual charge under Section 496 or 501 of the Act.

Section 609 of the Act provides that when determining the approved fee, Council must take into account the following factors:

- cost of the Council providing the service
- price suggested for that service by any relevant industry body or in any schedule of charges published, from time to time, by the Office of Local Government
- importance of service to the community
- any factors specified in the regulations under the Act.

A schedule of proposed fees and charges has been prepared by Council, which identifies the type and amount of fees approved by Council for services provided in the 2023-24 financial year. Copies of the fees and charges policy statement are available upon request from Council.

A Goods and Services Tax (GST) has been applied against the fees and charges that are subject to GST.

PRIVATE WORKS

Council will, from time to time, carry out, by agreement with the owner or occupier of private land, any work that may be lawfully carried out on the land in accordance with Section 67 of the Local Government Act 1993.

Private work is undertaken based on a charge representing full cost recovery of the work carried out plus a margin for profit. The profit margin is dependent on and subject to market forces applying at the time.

EXTERNAL BORROWINGS

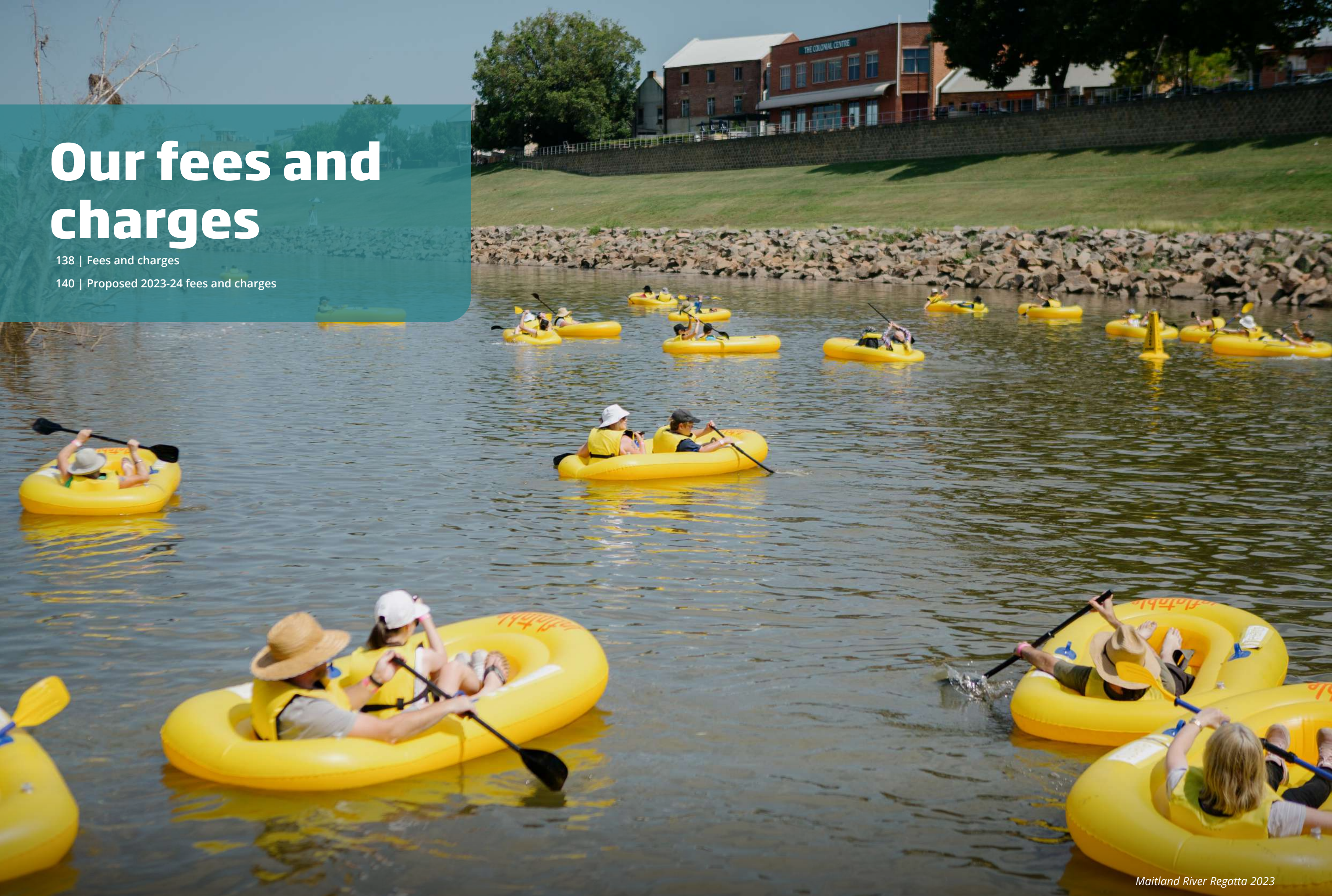
Council will borrow \$6 million from an approved financial institution in 2023-24 for the purposes nominated below. Amounts borrowed will be secured by a mortgage over the income of Council.

NORMAL PROPOSED PROJECTS	AMOUNT PROPOSED TO BE BORROWED
Infrastructure construction	\$6,000,000
Total	\$6,000,000

Our fees and charges

138 | Fees and charges

140 | Proposed 2023-24 fees and charges



Maitland River Regatta 2023

ESTABLISHED CATEGORIES FOR FEE WAIVING OR REDUCTION (under Council Policy provisions)

Under Section 610E of the Local Government Act 1993, Council may waive or reduce fees in accordance with the following provisions:

- A council may waive payment of, or reduce, a fee (whether expressed as an actual or a maximum amount) in a particular case if the council is satisfied that the case falls within a category of hardship or any other category in respect of which the council has determined payment should be so waived or reduced.
- However, a council must not determine a category of cases under this section until it has given public notice of the proposed category in the same way as it is required to give public notice of the amount of a proposed fee under section 610F (2) or (3).

Council has determined that on application, fees may be waived or reduced in the following categories:

- Hardship - Evidence must be provided that the payment of the fee or charge will cause and impose significant financial hardship on the applicant due to their particular circumstance.
- Charity - Where the applicant demonstrates that they are a registered charity and the service they are providing will supply a significant charitable service to the community.
- Community Benefit - Where an applicant can demonstrate significant community benefit, a fee or charge may be reduced or waived at Council's discretion.
- Illness or death - Where an applicant can demonstrate serious illness, serious accident or death of a customer's immediate family member.

Applicants must provide all relevant information demonstrating eligibility for a fee reduction or waiver to Council for assessment in accordance with the fee waiving categories.

FEES AND CHARGES

CONTENTS

INFRASTRUCTURE AND WORKS

- 140 | Private Pipeline Applications
- 140 | Road, Footpath and Driveway Restorations
- 141 | Road Closures, Traffic Information, Footpath Closures and Temporary Road Lease
- 141 | Traffic Management: Event
- 142 | Traffic Management: Works and other activities
- 142 | Traffic Management: Heavy Vehicle Access
- 142 | Civil Works Fees for Subdivision and Development
- 143 | Developer Works – Public Land (Roads Act, Local Government Act)
- 143 | Work Bonds - (Roads Act, LG Act, Environmental Protection & Assessment Act)
- 143 | Subdivision and Development EP&A Act
- 144 | Owner's Contribution to Works
- 145 | Private Works
- 145 | Sundry Works Contribution to Work
- 146 | Noxious Plan Control

VIBRANT CITY

- 147 | Marketing & Communications
- 148 | Customer Service

STRATEGY PERFORMANCE AND BUSINESS SYSTEMS

- 183 | Rating information
- 184 | Cemetery charges
- 184 | stormwater management services charge
- 185 | Waste management charges
- 186 | Rates and administration
- 187 | Access to council information
- 187 | Administration - miscellaneous
- 188 | Maps/documents
- 188 | Property

CULTURE COMMUNITY AND RECREATION

- 149 | parks and sportsgrounds
- 149 | Grading criteria for sportsground
- 150 | Athletics
- 150 | Regional facility
- 150 | Maitland no.1 Sportsground
- 153 | Maitland regional athletics centre
- 157 | Sportsfields (excludes fee for floodlight usage)
- 161 | Community Service
- 162 | Town Hall
- 163 | Senior Citizens Centre
- 163 | Community Halls
- 168 | Library
- 170 | Walka Water Works
- 170 | Swimming pools
- 176 | Maitland Regional Art Gallery

PLANNING AND ENVIRONMENT

- 190 | Development Application and Subdivision Fees
- 196 | Certificates and Inspections for Development and Building
- 203 | Building and Development Information
- 204 | Section 6.23 Certificates - Building Certificates
- 205 | Section 10.7 Certificates - Planning Certificate
- 205 | Preparation of LEPS and DCP Rezoning
- 210 | Pounding, Impounding and Animal Control
- 215 | Impounding animals (dogs/cats)
- 216 | Impounding animals (stock)
- 216 | Other impounded items
- 217 | Compliance (Environment Health and Development Surveillance)
- 220 | Special Events
- 220 | Domestic Waste Collection
- 221 | Commercial Waste
- 221 | Waste Management Centre
- 223 | Environmental Sustainability



Woodberry Skate Park

PROPOSED 2023-24 FEES AND CHARGES

INFRASTRUCTURE & WORKS

SERVICE AREA		DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
PRIVATE PIPELINE APPLICATIONS					
Private pipeline applications					
Private pipeline applications (per application)			\$290.91	\$29.09	\$320
ROAD, FOOTPATH AND DRIVEWAY RESTORATION					
Footpath					
Asphalt (per m²)			\$386.36	\$38.64	\$425
Pavers (per m² plus cost of pavers)			\$409.09	\$40.91	\$450
Concrete (per m²)			\$386.36	\$38.64	\$425
Grass/earth			\$163.64	\$16.36	\$180
Bitumen (per m²)			\$363.64	\$36.36	\$400
The Levee (Mall) Restorations	Minimum trench width of 1 metre for all Levee restoration works (per m²)		\$6,136.36	\$613.64	\$6750
Driveways					
Asphalt (per m²)			\$386.36	\$38.64	\$425
Pavers (per m² plus cost of pavers)			\$409.09	\$40.91	\$450
Concrete domestic (per m²)			\$454.54	\$45.45	\$500
Concrete commercial (per m²)			\$500	\$50	\$550
Bitumen (per m²)			\$363.64	\$36.36	\$400
Roads					
Bitumen (per m²)			\$363.64	\$36.36	\$400
Asphalt (per m²)			\$386.36	\$38.64	\$425
Concrete (per m²)			\$727.27	\$72.73	\$800
Gravel or earth (per m²)			\$272.73	\$27.27	\$300
Pavers (per m² plus cost of pavers)			\$772.73	\$77.27	\$850
Remove & reconsolidate trench (per m²)			\$727.27	\$72.73	\$800
The Levee (Mall) Restorations	Minimum trench width of 1 metre for all Levee restoration works (per m²)		\$6,136.36	613.64	\$6750
Restoration of kerb and gutter					
Stone (per lineal metre)	Individual quotes or agreed rates can be negotiated for larger areas or numerous jobs in close proximity		\$2,045.45	\$204.55	\$2250

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Non-Notification Fee	Individual quotes or agreed rates can be negotiated for larger areas or numerous jobs in close proximity	\$290.91	\$29.09	\$320
Inspection fee for road restoration by other utilities (two inspections)	Individual quotes or agreed rates can be negotiated for larger areas or numerous jobs in close proximity	\$272.73	\$27.27	\$300
Concrete (per lineal metre)	Individual quotes or agreed rates can be negotiated for larger areas or numerous jobs in close proximity	\$454.54	\$45.45	\$500
ROAD CLOSURES, TRAFFIC INFORMATION, FOOTPATH CLOSURES, HOARDINGS & TEMPORARY ROAD LEASE				
Road Management and Usage				
Permanent Road Closures - Preliminary Investigation Fee (non-refundable)		\$181.82	\$18.18	\$200
Permanent Road Closures of Council Roads - Full Application Fee	Applicant to pay all costs. \$70 initial administration fee. \$800 initial advertisement fee.	Full cost recovery	\$0	Full cost recovery
Lease of unused public roads (excluding Crown roads) - Application Fee	Applicant to pay all costs. Minimum charge of \$350.	Calculated Fee	\$0	Calculated Fee
Footpath Dining Application fee	Applications for outdoor dining in the Maitland local government area to be made through Service NSW. No Council application fee applies to outdoor dining.	\$0	\$0	\$0
Rent Occupation Charge per Chair (annual fee)	No Council rental occupation charge applies to tables and chairs for outdoor dining.	\$0	\$0	\$0
Traffic Information Service				
Supply of existing traffic information per hour or part there of	Maximum five survey sites. Only applicable to existing Council surveyed data if available.	\$45.45	\$4.55	\$50
TRAFFIC MANAGEMENT: EVENTS				
Temporary road closures (for each closure associated with Events)	Includes traffic and transport assessment, reporting to local traffic committee and Council. (Application required for Class 1 & 2 events 4 months prior to event date, Class 3 which requires 6 weeks)	\$450	\$0	\$450
Plus advertising fee (temporary road closure)		\$318.18	\$31.82	\$350

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
TRAFFIC MANAGEMENT: WORKS AND OTHER ACTIVITIES				
Installation of Regulatory Signage for Works Zone		Full cost recovery	\$0	Full cost recovery
Application for Works Zone (Road Occupancy) - Application Fee	\$100 minimum charge. Plus investigation (\$70 per hour or part thereof).	\$90.91	\$9.09	\$100
	Occupation fee - footpath/road (greater than one day) - \$300/ week	\$300	\$0	\$300
Works Zone - Traffic Management Checking and acceptance or amendment	\$100 minimum charge. Plus investigation (\$70 per hour or part thereof).	\$90.91	\$9.09	\$100
Advertising fee (temporary road closure or traffic control on major roads)	Application required 14 days min prior to closure.	\$363.64	\$36.36	\$400
Skip bin on road reserve (Application fee)	Skip bin on road reserve application fee \$100 + \$200 / week or part thereof If Traffic management required additional fees are applicable	\$90.91	\$9.09	\$100
Swing or hoist goods; expose article (S68 Local Government Act)		\$90.91	\$9.09	\$100
Monthly inspection of Approved Hoarding and / or Works Zone		\$136.36	\$13.64	\$150
Repairs or reinstatement of Road Reserve following Works Zone or Hoarding occupancy		Full cost recovery	\$0	Full cost recovery
Application for Permit Parking Fee	May be waived for charitable events by Community Services	\$90.91	\$9.09	\$100
Hoarding & scaffolding erection fee (per application)	\$100 minimum charge. Plus investigation (\$100 per hour or part thereof). Note: additional fee for traffic management and swinging or hoisting goods may be required.	\$90.91	\$9.09	\$100
TRAFFIC MANAGEMENT: HEAVY VEHICLE ACCESS				
Heavy vehicle access permit: Council investigation over & above desktop assessment (per hour or part thereof) [via NHVR]		\$63.64	\$6.36	\$70
Vehicle route assessment (B-doubles, HML, OSOM etc) (application fee)		\$700	\$70	\$770
Heavy vehicle access permit: Council desktop assessment only (application fee) [not via NHVR]	\$70 minimum charge. Plus investigation [not via NHVR] (\$70 per hour or part thereof)	\$63.64	\$6.36	\$70

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
CIVIL WORKS FEES FOR SUBDIVISION & DEVELOPMENT				
DEVELOPER WORKS - PUBLIC LAND (ROADS ACT, LG ACT)				
Design assessment & works inspection are carried out under a Roads Act approval				
Industrial, commercial, urban & rural residential (with K&G) per metre (\$2000 minimum)		\$62.80	\$0	\$62.80
Rural residential (without K&G) per metre, and part road construction (\$2000 minimum)		\$42.10	\$0	\$42.10
Additional inspections/special projects - per hour (1 hr minimum)		\$150	\$15	\$165
Driveway centreline, drainage pipeline/channel, retaining wall or footpath, per lineal metre - Not part of road construction (\$1474 minimum)		\$32.20	\$0	\$32.20
Miscellaneous - carparks, earthworks, retaining, major structures (includes multi-cell culverts, bridges) (minimum \$1474)		4% of the cost of works	\$0	4% of the cost of works
WORK BONDS - (ROADS ACT, LG ACT, EP&A)				
Outstanding Works Bond		Determined cost of works	\$0	Determined cost of works
Bond release fee - per bond or partial release/swap (note additional inspection fees may apply)	Works under \$10,001	\$670	\$67	\$737
Bond release fee - per bond or partial (note additional inspection fees may apply)	Works over \$10,001	\$909.09	\$90.91	\$1000
SUBDIVISION & DEVELOPMENT EP&A ACT				
Subdivision Works Certificate - Council				
Industrial, commercial, urban & rural residential (with K&G) per metre (\$1000 minimum +GST)		\$11.40	\$1.14	\$12.54
Rural road without K&G and part Road construction per metre (\$1000 minimum +GST)		\$8.14	\$0.81	\$8.95
Landscaping design -per design stage (street tree)		\$427.27	\$42.73	\$470
Drainage Basin -per basin design min (\$1000)		\$518.18	\$51.82	\$570
Roundabouts - additional 50% of urban rate per metre along each radial leg up to works limit	50% of new Rd rate	\$5.70	\$0.57	\$6.27
Driveway centreline, drainage pipeline/channel, retaining wall or footpath, per lineal metre - Not part of road construction (\$737 minimum +GST)		\$9.30	\$0.93	\$10.23

SERVICE AREA		2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Miscellaneous - carparks, earthworks, retaining, earthworks, major structures (includes multi-cell culverts, bridges) (minimum \$737)		2% of the cost of works + GST	\$0	2% of the cost of works + GST
Bulky Earthworks Application Only (per lot/700sq.m ave. Min \$1000)		\$14.55	\$1.46	\$16
On-site detention system: Private residential		\$272.73	\$27.27	\$300
On-site detention system - Industrial Private commercial	Minor Public items outside of large basins	\$363.64	\$36.36	\$400
Public minor water quality/stormwater items - rain gardens, bio-pits/systems, special structural pits, etc (per item)		\$363.64	\$36.36	\$400
Construction Certificate - from Accredited Certifier				
Principal Certifying Authority - subdivision inspections (works)				
Industrial, commercial, urban & rural residential (with K&G) per metre (\$1000 minimum)		\$45.70	\$4.57	\$50.27
Rural road without K&G and part road construction per metre (\$1000 minimum)		\$30.18	\$3.02	\$33.20
Roundabouts - additional 50% of urban rate/m along each radial leg up to works limit		\$22.85	\$2.29	\$25.14
Driveway centreline, drainage pipeline/channel, retaining wall or footpath, per lineal metre - Not part of road construction (\$737+GST minimum)		\$17.27	\$1.73	\$19
Miscellaneous - carparks, earthworks, retaining, earthworks, major structures (includes multi-cell culverts, bridges) (minimum \$737)		Calculated Fee 2% cost of works	\$0	Calculated Fee 2% cost of works
Bulky Earthworks Application Only per lot - Max 700sq.m average (Min \$1000)		\$58.18	\$5.82	\$64
Amend Plans (per hr) - EPA, Roads Act, LG Act (min \$720)		\$218.18	\$21.82	\$240
Miscellaneous Engineering Fees				
Re-inspection fee minimum 1hr EPA, Roads Act, LG Act (\$165/hr)		Calculated Fee	\$0	Calculated Fee
Basins		\$1,100	\$0	\$1100
Stormwater Structures - rain gardens, bio, treatment pits, special structural pits, etc (\$400 per item)		\$400	\$0	\$400
Landscape components - street trees, parks, vegetation buffers (\$1,100 each)		\$1,100	\$0	\$1100
Plan / Report check fee per hour (minimum 1hr per item)	e.g. Pavement Reports, Management Plans (Traffic, Construction, etc) Reports to Local Traffic Committee & others	\$240	\$0	\$240

SERVICE AREA		2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
OWNER'S CONTRIBUTION TO WORKS				
Owner's contribution to works				
Footpath Paving - owners contribution to works per m2 (half cost)	To be applied in accordance with Council's policy.	\$168.18	\$16.82	\$185
Kerb and gutter - owners contribution to works - per metre (half cost)	To be applied in accordance with Council's policy.	\$181.82	\$18.18	\$200
PRIVATE WORKS				
Additional fees to application for private works				
Design for driveway or footpaths per property				
Assessment for the conversion of drainage pit	Minimum Fee \$150 + GST (The Group Manager - Infrastructure & Works has delegated authority to waive the application fee in cases where the applicant is a charitable organisation or government authority carrying out work on Council's behalf).	Calculated Fee	\$0	Calculated Fee
Design for the relocation of a drainage pit	Minimum Fee \$150 + GST (The Group Manager - Infrastructure & Works has delegated authority to waive the application fee in cases where the applicant is a charitable organisation or government authority carrying out work on Council's behalf).	Calculated Fee	\$0	Calculated Fee
Single driveway (limited to footpath area)	The Group Manager - Infrastructure & Works has delegated authority to waive the application fee in cases where the applicant is a charitable organisation or government authority carrying out work on Council's behalf.	Calculated Fee	\$0	Calculated Fee
SUNDRY WORKS CONTRIBUTION TO WORKS				
Sundry works: Works that are not restoration works				
Dish crossing - standard length (3.9m overall)		\$2000	\$200	\$2,200
Dish crossing - extensions (per lineal metre)		\$500	\$50	\$550
The Levee (Mall) Restorations - Minimum trench width of 1 metre for all Levee restoration works (per m2)		\$6,136.36	\$613.64	\$6,750
Driveway strips (per m2)		\$454.54	\$45.45	\$500
Driveway slabs (per m2)		\$454.54	\$45.45	\$500
Footpath paving (per m2)		\$454.54	\$45.45	\$500

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Gutter Bridge crossing		\$2,727.27	\$272.73	\$3000
Other sundry works		Actual Cost plus 15% + GST	\$0	Actual Cost plus 15% + GST
When the following works are done at the owner's request, in conjunction with adjoining Council works in progress, rates will apply as follows:				
Driveway strips (per m2)		\$363.64	\$36.36	\$400
Infill to driveway strips (per m2)		\$363.64	\$36.36	\$400
Driveway slabs (concrete) (per m2)		\$363.64	\$36.36	\$400
Footpath paving (per m2)		\$386.36	\$38.64	\$425
Private Works Application Fee				
Stormwater outlet, gardens (per application)		\$130	\$0	\$130
Additional Formwork/pre-pour inspection (per application)		\$140	\$0	\$140
Street tree planting for driveways or compensatory planting	Priced on approach	\$0	\$0	\$0
Tree works on public land application		\$136.36	\$13.64	\$150
Council to undertake tree works on public land	Priced on approach	\$0	\$0	\$0
Driveways, footpaths, retaining walls, drainage pits (per application)		\$375	\$0	\$375
NOXIOUS PLANT CONTROL				
Noxious Weed certificate (per certificate)		\$175	\$0	\$175

VIBRANT CITY

SERVICE AREA		DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
MARKETING AND COMMUNICATIONS					
Internet/email printing access					
Print out per black and white A4 page			\$0.23	\$0.02	\$0.25
Print out per colour A4 page			\$0.77	\$0.08	\$0.85
Print out per black and white A3 page			\$0.41	\$0.04	\$0.45
Print out per colour A3 page			\$0.95	\$0.10	\$1.05
Souvenirs					
Consignment sales (commission)			Up to 25% + GST	\$0	Up to 25% + GST
Consignment sales (community/not for profit groups) - commission			5% + GST	\$0	5% + GST
Postage of saleable items - postage of merchandise items sold through the Visitor Information Centre			Full cost recovery +GST	\$0	Full cost recovery +GST
Direct sales (retail mark-up)			Up to 100% + GST	\$0	Up to 100% + GST
Signage					
Council determined Maintenance - Per Large Sign			Full Costs Recovery +20% admin. fee +GST	\$0	Full Costs Recovery +20% admin. fee +GST
Replacement Fee - Per finger board			Full Costs Recovery + \$25 + 10% GST	\$0	Full Costs Recovery + \$25 + 10% GST
Banner Pole usage			Banner pole usage fees will be determined on a cost recovery basis for each applicant	\$0	Banner pole usage fees will be determined on a cost recovery basis for each applicant
Tourist, Services & Information Signs - Per Sign			Full Costs Recovery +10% admin. fee +GST	\$0	Full Costs Recovery +10% admin. fee +GST
Mobile Food in Public Places - Street Eats					
Street Vending			\$318.18	\$31.82	\$350
Cluster Group Vending			\$436.36	\$43.64	\$480
Street Vending and Cluster Group Vending			\$654.54	\$65.45	\$720

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
MAITLAND RESERVATIONS				
Events				
Marketing - cooperative partnerships, advertising, website participation, consumer shows/brochures and material - calculated on level of participation		% of cost + GST	\$0	% of cost + GST
Participation - sponsorship, amusement contract, stall sites, marketing partner - calculated on level/space participation		% of cost + GST	\$0	% of cost + GST
CUSTOMER SERVICE				
Photocopying				
Photocopy / Printing	The fee is the same for the Admin Building, CSC, VIC and Library.			
Per black & white sheet (A4)		\$0.18	\$0.02	\$0.20
Per colour sheet (A4)		\$0.73	\$0.07	\$0.80
Per black & white sheet (A3)		\$0.36	\$0.04	\$0.40
Per colour sheet (A3)		\$1.09	\$0.11	\$1.20

CULTURE, COMMUNITY & RECREATION

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
PARKS AND SPORTSGROUNDS				
GRADING CRITERIA FOR SPORTSGROUNDS				
Sportsfields				
Grade A				
Summer: Ovals with turf cricket pitches, may have access to a range of amenities, changerooms, toilet facilities, canteen, and storage. Ancillary facilities vary including car parking, fencing, access to practice wickets and playground facilities. The sportsground has good quality grass cover and is mown weekly. Sportsfields within this grade include: Allan and Don Lawrence No.1, Bolwarra Oval, Coronation Oval, King Edward, Gillieston Heights, Largs, Lochinvar No.1, Lorn, Maitland Park - Robins Oval, Maitland Park No.1 Blackhill, Maitland Park No.2 GUOOF, Maitland Park No.3 Louth Park, Maitland Park No.4 SMR, Max Mahon Oval, Morpeth Oval No.1, Metford Recreation Area, Shamrock Oval, Tenambit Oval, Thornton Oval and Woodberry Oval No.1.				
Winter: Ground size suitable for competition, may have access to a range of amenities, changerooms, toilet facilities, canteen, and storage. Floodlighting suitable for training and possible competition games. Ancillary facilities vary including car parking, fencing - fee admission may be charged, good quality grass cover mown fortnightly. Synthetic surfaces may be applicable to specific sports. Sportsfields within this grade include: Cooks Square Park, Hockey Synthetic Surface- Maitland Park. Ground size suitable for competition, may have access to a range of amenities, changerooms, toilet facilities, canteen, and storage. Floodlighting suitable for training and possible competition games. Ancillary facilities vary including car parking, fencing - fee admission may be charged, good quality grass cover mown fortnightly. Synthetic surfaces may be applicable to specific sports. Sportsfields within this grade include: Cooks Square Park, Hockey Synthetic Surface- Maitland Park.				
Grade B				
Summer: Ovals with synthetic cricket pitches, may have access to a range of amenities, changerooms, toilet facilities, canteen, and storage. Ancillary facilities vary including car parking, fencing and access to practice wickets. The sportsground has good grass cover and is mown weekly. Sportsfields within this grade include: Beryl Humble, Fieldsend Oval, Norm Chapman Oval No.1, Norm Chapman Oval No.2, Allan and Don Lawrence No.2, Somerset Park., McKeachies Sportsground				
Winter: Ground size suitable for competition, may have access to a range of amenities, changerooms, toilet facilities, canteen, and storage. Floodlighting suitable for training. Ancillary facilities vary including car parking, fencing, good grass cover, mown fortnightly. Sportsfields within this grade include: Allan and Don Lawrence Grounds Nos. 1-3, Bolwarra Nos.1 &2, Coronation Oval, King Edward, Beryl Humble No.1 & 2, Gillieston Heights, Largs, Lochinvar Nos. 1-3, Lorn, Maitland Park -Robins Oval, Maitland Park Nos. 1-4, Maitland Sportsground No.2, Smyth Field Athletic Track, Fieldsend Oval Nos. 1-2, Metford Recreation Area Nos. 1-2, Morpeth Oval Nos.1-2, Norm Chapman Oval Nos.1-3, Max Mahon Oval, Hartcher Field, Shamrock Nos.1-2, Tenambit Oval, Thornton Oval, Somerset Park Nos 1-2, Woodberry Oval Nos. 1-2., McKeachies Sportsground				
Parks and Recreation		Grading criteria as for sportsgrounds		
Grade C				
Summer: Ovals with concrete cricket pitches, may have access to a range of amenities, changerooms, toilet facilities, canteen, and storage. Ancillary facilities vary including car parking and fencing. The sportsground has average grass cover and is mown weekly. Sportsfields within this grade include: Lochinvar No.2, Johnson Reserve Mt Pleasant Street Ovals Nos. 1-4 and Harold Gregson. Note grounds not supporting cricket facilities during the summer season will be graded as prep their Winter grading.				

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Winter: Ground size suitable for training, limited access to a range of amenities, changerooms, toilet facilities, canteen, and storage. May or may not have floodlighting suitable for training. Ancillary facilities vary may have access to car parking, average grass cover, mown as often as practical. Sportsfields within this grade include: Bolwarra No.3 Training field, Chelmsford Drive, Cook Square Park Training field, Morpeth Oval No.3, Tenambit Training Field No.3 (Maize Street), Johnson Reserve Mt Pleasant Street Ovals Nos. 1-4, Kerr Street Rutherford, Harold Gregson.				
Netball and Tennis Courts				
Grade A				
Association Courts - multiple courts used for competition and training, Surface is predominately hard surfaced with some grass courts netball only). Floodlighting for training and competition, access to a range of amenities, changerooms, toilet facilities, canteen, meeting and storage. Ancillary facilities vary including car parking. Netball Courts within this grade include: Maitland Park Netball Courts Tennis Courts within this grade include: Victoria Street Tennis Courts - (Leased).				
Grade B				
Hard surfaced courts in multiples of 2- 4 used for - Tennis competition and training only; Netball training only. May have floodlighting for training and competition (tennis only) access to amenities / toilet facilities, and storage. Ancillary facilities vary may include car parking. Netball Courts within this grade include: Thornton Park Netball Courts, Taree Avenue Courts. Tennis Courts within this grade include: Thornton Park Tennis Courts, Law Street Tennis Courts, Rutherford Tennis Courts, Largs and Tenambit Tennis Courts.				
Grade C				
Hard surface courts for tennis and grassed surfaced courts used by netball for training only. May have floodlighting and access to amenities / toilet facilities. Ancillary facilities vary may include car parking. Netball Courts within this grade include: Tenambit Reserve Netball Courts, Ron Stewart Netball Courts, Allan and Don Lawrence Netball Courts Tennis Courts within this grade include: Lochinvar, Gillieston Heights, Bolwarra and Woodberry Tennis Courts.				
ATHLETICS				
Grade B				
Allan & Don Lawrence Athletic Track, Woodberry Athletic Track, Metford Athletic Track, Max McMahon Athletics Track.				
REGIONAL FACILITY				
MAITLAND NO. 1 SPORTSGROUND				
Seniors fees and charges - seasonal use				
Hire of sports field playing surface only	Competition/training (2 night training and 1 day competition)	\$3,705.45	\$370.55	\$4,076
Hire of sports field playing surface only	Daily use	\$140	\$0	\$140
Hire of sports field playing surface only	Hourly Rate	\$31.82	\$3.18	\$35

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Hire of change rooms (per 2 sheds), briefing room and strap room	Daily use	\$53.64	\$5.36	\$59
Hire of change rooms (per 2 sheds), briefing room and strap room	Hourly use	\$22.73	\$2.27	\$25
Senior Fees and Charges- casual use				
Hire of sports field playing surface only	Hourly use	\$31.82	\$3.18	\$35
Hire of change rooms (per 2 sheds), briefing room and strap room	Daily use	\$72.73	\$7.27	\$80
Hire of change rooms (per 2 sheds), briefing room and strap room	Hourly use	\$22.73	\$2.27	\$25
Junior Fees And Chargers - Seasonal Use				
Hire of sports field playing surface only	Competition/training (2 night training and 1 day competition)	\$1,851.82	\$185.18	\$2,037
Hire of sports field playing surface only	Daily use	\$64.54	\$6.45	\$71
Hire of sports field playing surface only	Hourly use	\$16.36	\$1.64	\$18
Hire of change rooms (per 2 sheds), briefing room and strap room	Daily use	\$53.64	\$5.36	\$59
Hire of change rooms (per 2 sheds), briefing room and strap room	Hourly use	\$22.73	\$2.27	\$25
Junior Fees And Chargers - Seasonal Use				
Hire of sports field playing surface only	Hourly use	\$16.36	\$1.64	\$18
Hire of change rooms (per 2 sheds), briefing room and strap room	Daily use	\$72.73	\$7.27	\$80
Hire of change rooms (per 2 sheds), briefing room and strap room	Hourly use	\$22.73	\$2.27	\$25
Gala Days, State & National Level Tournament, Commercial, Elite Sporting Events Fees And Charges - Hire Of Sports Field				
Seniors - Gala Days, State & National Level hire of sports field playing surface only	Hourly use	\$64.54	\$6.45	\$71
Juniors - Gala Days, State & National Level hire of sports field playing surface only	Hourly use	\$31.82	\$3.18	\$35

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Commercial hire of sports field playing surface only	Fees to be determined based on assessment of application Price On Application (POA)	POA	\$0	POA
Hire of sports field and facilities as requested for elite sporting events	Fees to be determined based on assessment of application (POA)	POA	\$0	POA
Generic Fees And Charges All Hirers				
Application fee	Per booking	\$126.36	\$12.64	\$139
Application fee (Charities/ Not for Profit/Schools)	Per booking	\$64.54	\$6.45	\$71
Late application fee (<15 days prior to event)		\$232.73	\$23.27	\$256
Late application fee (<15 days prior to event, Charities/Not for Profit/Schools)		\$114.54	\$11.45	\$126
Key deposit	Refundable on return of key	\$179.09	\$17.91	\$197
Key/lock replacement	If facility required to be rekeyed, Full Cost Recovery (FCR)	FCR + GST	\$0	FCR + GST
Kitchen hire	Home Games during a Season (Up to 10 maximum)	\$581.82	\$58.18	\$640
Kitchen hire	Daily use	\$158.18	\$15.82	\$174
Kitchen hire	Hourly use	\$40.91	\$4.09	\$45
Floodlighting	Full cost recovery	FCR + GST	\$0	FCR + GST
Reset flood light at hirers request	Full cost recovery	FCR + GST	\$0	FCR + GST
Facility clean up fee	Full cost recovery (minimum 4 hours applies on weekends)	FCR + GST	\$0	FCR + GST
Security bond	Minimum subject to damage Damage to ground/facilities	\$625	\$0	\$625
Use of Sportsground out of season, without approval / licence, closed or in wet weather	Per offence 1st offence (plus full cost recovery of damage following ground assessment)	\$318.18	\$31.82	\$350
Use of Sportsground out of season, without approval / licence, closed or in wet weather	Per offence 2nd offence (plus full cost recovery of damage following ground assessment)	\$635.45	\$63.55	\$699
Use of Sportsground out of season, without approval / licence, closed or in wet weather	Per offence 3rd offence (plus full cost recovery of damage following ground assessment)	\$1,270.91	\$127.09	\$1,398
Sponsorship signage	As approved by Council In line with Councils Sponsorship Signage within Recreation Facilities Policy	As approved by Council	\$0	As approved by Council

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Function Room Fees And Charges				
Function room hire	Home Games during a Season (Up to 10 maximum)	\$1,058.18	\$105.82	\$1,164
Function room hire	Daily use	\$338.18	\$33.82	\$372
Function room hire	Half daily use	\$174.54	\$17.45	\$192
Function room hire	Hourly use	\$47.27	\$4.73	\$52
Function room security bond	Damage to facility / equipment	\$410	\$0	\$410
MAITLAND REGIONAL ATHLETICS CENTRE				
Fees & charges for athletics track, zone, regional schools, coaches, centre field				
Seasonal Hire, one session/ per week	Per Season (includes track, public amenities, first aid room, equipment and 1/2 function room. Excludes change rooms, canteen, floodlights)	\$1,917.27	\$191.73	\$2,109
Training - professional/ semi-professional/clinic	Hourly (public amenities only, limited equipment)	\$89.09	\$8.91	\$98
Training - Club/Clinic	Hourly (public amenities only, limited equipment)	\$49.09	\$4.91	\$54
Training - single entry	Single entry	\$6.36	\$0.64	\$7
Recreational Use, Walking & light training	FREE (no spikes) unavailable to be advised & directed by Council	FREE	\$0	FREE
Community Event (Walkathon/Fun Run/Other)	Day (includes track, public amenities, first aid room, canteen, excludes: change rooms, function rooms - applies to schools & community groups)	\$393.64	\$39.36	\$433
Casual Club use - Junior/ Senior athletics	Per Day/Night (includes track, public amenities, canteen, change rooms, first aid room, equipment, 1/2 of function room)	\$540.91	\$54.09	\$595

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Zone/regional/elite sport events/commercial hire				
Zone Event Casual use - little athletics/ senior athletics	Per Day (includes track, public amenities, canteen, change rooms, first aid room, equipment, excludes function rooms)	\$787.27	\$78.73	\$866
Regional Event Casual use - little athletics/senior athletics	Per Day (includes track, public amenities, canteen, change rooms, first aid room, equipment, excludes function rooms)	\$2,360	\$236	\$2,596
Hire of Centre and Facilities as requested for National, State elite sporting events	POA Fees to be determined based on assessment of application	POA	\$0	POA
Commercial Hire	Fees to be determined based on assessment of application	POA	\$0	POA
School usage				
School Sport Track Only	Per Hour	\$49.09	\$4.91	\$54
Standard School Carnivals	Half Day (includes track, public amenities, canteen, change rooms, first aid room, equipment, 1/2 of function room)	\$393.64	\$39.36	\$433
Standard School Carnivals	Full Day (includes track, public amenities, canteen, change rooms, first aid room, equipment, 1/2 of function room)	\$639.09	\$63.91	\$703
Coach fees				
Coach Permit	Annual Pass Permit allows for coaching of athletes at the Centre with approved Coach Application. Athletes pay a fee to the Coach. (Excludes hire of track, change rooms, function rooms)	\$272.73	\$27.27	\$300
Coach Permit	Annual Pass Permit allows for coaching of athletes at the Centre with approved Coach Application. No fee paid by the athletes to the Coach. (Excludes hire of track, change rooms, functions rooms)	\$69.09	\$6.91	\$76
Office Desk Hire	Per Month Hire of one desk space in a shared office (excludes storage, IT equipment)	\$147.27	\$14.73	\$162

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Office Desk Hire	Per Season Hire of one desk space in a shared office (excludes storage, IT equipment)	\$737.27	\$73.73	\$811
Centre field				
Centre Field Only	Per Hour Casual Hire of centre field (includes field, public amenities, first aid room, excludes change rooms, canteen, function rooms)	\$30.91	\$3.09	\$34
Additional areas to hire that are excluded from the above fees				
Change Room Hire	Per Day (2 change rooms, male & female)	\$49.09	\$4.91	\$54
Change Room Hire	Per Hour 2 change rooms, male & female	\$21.82	\$2.18	\$24
Canteen Hire - Season	Per Season	\$567.27	\$56.73	\$624
Canteen Hire - Daily	Daily	\$154.54	\$15.45	\$170
Canteen Hire - Hourly	Per Bookings	\$40	\$4	\$44
Floodlighting				
Floodlighting - per booking	Per Booking	\$15.45	\$1.55	\$17
Adjust floodlights at hirers request		Contractor Rate Plus 10%	\$0	Contractor Rate Plus 10%
Athletics equipment (hire when not included in package)				
Athletics Equipment Hire	(Full list of equipment available for individual hire)	POA	\$0	POA
Function room				
Function Room - Daily Use	(Includes amenities, kitchenette)	\$330.91	\$33.09	\$364
Function Room - Half Day Use	(Includes amenities, kitchenette)	\$170	\$17	\$187
Function Room - Hourly	(Includes amenities, kitchenette)	\$46.36	\$4.64	\$51
Function Room when room divider installed	(Fee when room is split into two smaller rooms)	1/2 Function Room Fee	\$0	1/2 Function Room Fee
Generic fees and charges for all hirers				
Application Fee	Per booking (excludes Recreational use free entry and Coach bookings)	\$123.64	\$12.36	\$136
Key Deposit	Refundable on return of key	\$162	\$0	\$162
Cancellation Administration Fee	Per Bookings	\$73.64	\$7.36	\$81
BOND - Season	Per Season	\$400	\$0	\$4001

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
BOND - School	Per Booking	\$200	\$0	\$200
BOND - All other Hirers	Per Booking	\$500	\$0	\$500
BOND - Equipment	Fee to be determined based on assessment of application (POA)	POA	\$0	POA
Facility Clean Up Fee	Full cost recovery minimum 4 hours for weekends Per Booking	FCR + GST	\$0	FCR + GST
Use of Centre Field out of season, without approval/ licence, closed or in wet weather	Per offence, 1st offence (plus full cost recovery of damage following ground assessment)	\$310	\$31	\$341
Use of Centre Field out of season, without approval/ licence, closed or in wet weather	Per offence, 2nd offence (plus full cost recovery of damage following ground assessment)	\$620	\$62	\$682
Use of Centre Field out of season, without approval/ licence, closed or in wet weather	Per offence, 3rd offence (plus full cost recovery of damage following ground assessment)	\$1,239.09	\$123.91	\$1,363
Damage to Asset	Track, grandstand, amenities	500 + assessed damage	\$0	500 + assessed damage
Waste	Additional bin charge	FCR + GST	\$0	FCR + GST
Sponsorship Signage	As approved by Council in line with Councils Sponsorship Signage within Recreation Facilities Policy	As approved by Council	\$0	As approved by Council
Storage at council buildings				
Annual	Per m2	\$11.82	\$1.18	\$13
Seasonal	Per m2	\$6.36	\$0.64	\$7
SPORTSFIELDS (EXCLUDES FEE FOR FLOODLIGHT USAGE)				
Football / Rugby League/ Rugby Union/ Australian Rules/ Hockey/ Touch Football/ Oztag				
Grade A - Rate per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$10	\$1	\$11
Grade B - Rate per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$6.36	\$0.64	\$7
Grade C - Rate per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$4.54	\$0.45	\$5

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Baseball/ Softball				
Baseball/ Softball - Diamond (Excludes Fee for Floodlight Usage) - Rate per hour		\$6.36	\$0.64	\$7
Cricket (excludes fee for floodlight usage)				
Grade A - Turf Wicket - Rate per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$7.27	\$0.73	\$8
Grade B - Synthetic Wicket - Rate per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$6.36	\$0.64	\$7
Grade C Concrete Wicket - Rate per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$4.54	\$0.45	\$5
Cricket practice nets (including ground hire)				
Concrete per set of nets per night per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$5.45	\$0.55	\$6
Turf per set of nets per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$3.64	\$0.36	\$4
Concrete per set of nets per season	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$303.64	\$30.36	\$334
Turf per set of nets per season	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$136.36	\$13.64	\$150
Athletics (excludes Maitland Regional Athletics Centre located in Central Maitland) (excludes fee for floodlight usage)				
Grade A - Rate per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$13.64	\$1.36	\$15
Grade B - Rate per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$9.09	\$0.91	\$10
Grade C - Rate per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$5.45	\$0.55	\$6

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Triathlon (excludes fee for floodlight usage)				
Grade A - Rate per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$13.64	\$1.36	\$15
Dog obedience (excludes fee for floodlight usage)				
Grade A - Rate per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$10	\$1	\$11
Grade B - Rate per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$6.36	\$0.64	\$7
Croquet (excludes fee for floodlight usage)				
Grade A - Rate per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$4.54	\$0.45	\$5
BMX (excludes fee for floodlight usage)				
Grade B - Rate per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$9.09	\$0.91	\$10
Archery (excludes fee for floodlight usage)				
Grade C - Rate per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$5.45	\$0.55	\$6
Remote Car Club (Excludes Fee for Floodlight Usage)				
Grade C - Rate per hour	Floodlighting Costs - Costs for floodlighting will be apportioned back to the individual club/ user group	\$5.45	\$0.55	\$6
Personal trainers, commercial fitness groups (trainers to have \$20million public liability insurance)				
Licence for six months - January to June or July to December (non-refundable)		\$439.09	\$43.91	\$483
Licence for 12 months - January to December (non-refundable)		\$660.91	\$66.09	\$727
All other users				
Sportsfields/Oval (Excludes Fee for Floodlight Usage)	Per Field			
Grade A - Rate per hour		\$17.27	\$1.73	\$19
Grade B - Rate per hour		\$10.91	\$1.09	\$12

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Grade C - Rate per hour		\$6.36	\$0.64	\$7
Netball (per court; excludes floodlighting)				
Netball Association (per court)				
Grade A - Rate per hour		\$5.45	\$0.55	\$6
Grade B - Rate per hour		\$3.64	\$0.36	\$4
Grade C - Rate per hour		\$2.73	\$0.27	\$3
Tennis (commercial use subject to separate negotiation)				
Daytime				
Grade A - Rate per hour		\$15.45	\$1.55	\$17
Grade B - Rate per hour		\$12.73	\$1.27	\$14
Grade C - Rate per hour		\$7.27	\$0.73	\$8
Night Time (Includes lights)				
Grade A - Rate per hour		\$22.73	\$2.27	\$25
Grade B - Rate per hour		\$15.45	\$1.55	\$17
Grade C - Rate per hour		\$8.18	\$0.82	\$9
Fees for special events, clinics, skate park events (maximum 8 hours per day or as negotiated)				
Commercial Event 0-49 - Rate per hour		\$100	\$10	\$110
Commercial Event 50-99 - Rate per hour		\$121.82	\$12.18	\$134
Commercial Events 100-499 people - Rate per hour		\$143.64	\$14.36	\$158
Commercial Events 500-1000 people - Rate per hour		\$275.45	\$27.55	\$303
Commercial Event >1000		By negotiation	\$0	By negotiation
Commercial Event Bond		\$644	\$0	\$644
Non-Profit Community Events Under 200 people - Rate per hour		\$121.82	\$12.18	\$134
Non-Profit Community Events 200-500 people - Rate per hour		\$176.36	\$17.64	\$194
Non-Profit Community Events 500-1000 people - Rate per hour		\$217.27	\$21.73	\$239
Non-Profit Community Events > 1000		By negotiation	\$0	By negotiation
Community Event Bond		\$292	\$0	\$292
Circus per day		\$1,527.27	\$152.73	\$1,680
Security bond for circus events to cover damage or repairs		\$2,600	\$0	\$2,600

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Booking without amusements (excluding events, commercial operators, ceremonies, weddings) up to 4 hours				
Maitland Park & other reserves		\$72.73	\$7.27	\$80
CEREMONIES, PHOTOGRAPHY, AMUSEMENTS, JUMPING CASTLES (UP TO 4 HOURS PER BOOKING)				
Maitland Park& other reserves		\$200.91	\$20.09	\$221
Booking with Amusements, Jumping Castles (Maitland Park and other Reserves)		\$129.09	\$12.91	\$142
Commercial Photography		\$221	\$0	\$221
Parks - Open Space (including unnamed reserves)				
Rate per hour (excludes event bookings where bump in & bump out equipment required) Maximum number of attendees 20 then refer to event fees				
No amenities, no services	Rate per hour	\$6.36	\$0.64	\$7
Amenities & services	Rate per hour	\$8.18	\$0.82	\$9
Non-standard hire fee	Fees to be determined based on assessment of application and type of hire (POA)	POA	\$0	POA
Bond - low impact		\$500	\$0	\$500
Bond - medium impact		\$1500	\$0	\$1500
Bond - high impact		\$3000	\$0	\$3000
Other fees and charges				
Damage to Parks and Ovals		\$500 plus assessed damage	\$0	\$500 plus assessed damage
Damage to Amenities		\$500 plus assessed damage	\$0	\$500 plus assessed damage
Penalty Fee for Unapproved works	Works on grounds or buildings without an authorised Permit to Carry Out Works. This is for all Recreational Venues.	\$1050	\$105	\$1155
Clean Up and Park Services - Weekdays (Business Hours)	Full Cost Recovery	FCR + GST	\$0	FCR + GST
Clean Up and Park Services - After Hours	Full Cost Recovery	FCR + GST	\$0	FCR + GST
Breach of Terms and Condition of Use - minimum per breach plus assessed damage.		\$334.54	\$33.45	\$368
Breach of Sponsorship Signage Policy	Charge Per Sign	\$54.54	\$5.45	\$60

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Key Deposits for parks and reserves (refundable upon return of key)		\$133.64	\$13.36	\$147
Goal Posts - installation & removal per field		\$636.36	\$63.64	\$700
Garbage Bins - additional bin charge per day per bin		\$29.09	\$2.91	\$32
Cleaning as per contractor charges		Contractor Rates	\$0	Contractor Rates
Reset Floodlights (At Hirers Request)		Contractor Rates	\$0	Contractor Rates
Electricity Charges for Flood Lights		Contractor Rates	\$0	Contractor Rates
Wet Weather Fees				
Breach of wet weather procedure - clubs utilising grounds that have been closed		\$151.82	\$15.18	\$167
Breach of wet weather procedure - Damage to sportsgrounds (minimum per breach plus assessed damage)		\$604.54	\$60.45	\$665
Line Marking (One off additional and out of season)				
Athletics	Hourly Rate - Full Cost Recovery	FCR + GST	\$0	FCR + GST
Football - all codes per field	Hourly Rate - Full Cost Recovery	FCR + GST	\$0	FCR + GST
Hockey	Hourly Rate - Full Cost Recovery	FCR + GST	\$0	FCR + GST
Touch Football per field	Hourly Rate - Full Cost Recovery	FCR + GST	\$0	FCR + GST
Netball per court	Hourly Rate - Full Cost Recovery	FCR + GST	\$0	FCR + GST
Cricket	Hourly Rate - Full Cost Recovery	FCR + GST	\$0	FCR + GST
Booking Cancellation Fee				
Booking Cancellation Fee Sporting and Non Sporting Use:	More than 14 working days notice 100% refund. 7-14 working days notice 50% refund. Less than 7 days notice - no refund	\$53.64	\$5.36	\$59
COMMUNITY SERVICE				
Master Locksmith Access Key. (MLAK)				
Service Providers & Schools		\$15	\$0	\$15
Individuals with Disability Pension Card		\$0	\$0	\$0

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
TOWN HALL				
Standard Rate applies to individuals, businesses, government and profit-making organisations with a capacity to pay or to receive a fee for use of the facility when delivering a service. This applies to groups and organisations such as:				
<ul style="list-style-type: none">Businesses, corporations, political organisationsPrivate individuals for parties, functions, annual balls, presentations, fund raising events and general hireLocal, State and Federal government agencies (e.g., Electoral Office)				
Community Rate applies to not-for-profit community groups and organisations based in Maitland who make a community contribution through their activities. Certification needs to be provided for not-for-profit groups. This includes organisations in receipt of State or Federal operational funding. The community group rate applies to all incorporated groups and organisations. This applies to groups and organisations such as:				
<ul style="list-style-type: none">Groups in receipt of State or Federal Government funding (e.g., Neighbourhood Centres)Non-Government organisations - not for profit organisations (e.g., welfare agencies and support services)Not for profit community groups - (eg. playgroups, seniors' groups, hobby-based groups, church community, religious/workshop services				
Auditorium				
Standard Rate - Weekday - Hourly		\$131.82	\$13.18	\$145
Standard Rate - Weekend - Hourly		\$158.18	\$15.82	\$174
Community Rate - Weekday - Hourly		\$84.54	\$8.45	\$93
Community Rate - Weekend - Hourly		\$93.64	\$9.36	\$103
Maitland Room				
Standard Rate - Weekday - Hourly		\$50.91	\$5.09	\$56
Standard Rate - Weekend - Hourly		\$74.54	\$7.45	\$82
Community Rate - Weekday - Hourly		\$35.45	\$3.55	\$39
Community Rate - Weekend - Hourly		\$45.45	\$4.55	\$50
Heritage, Paterson, Hunter, Committee Room/Meeting Rooms				
Standard Rate - Weekday - Hourly		\$30	\$3	\$33
Standard Rate - Weekend - Hourly		\$44.54	\$4.45	\$49
Community Rate - Weekday - Hourly		\$17.27	\$1.73	\$19
Community Rate - Weekend - Hourly		\$27.27	\$2.73	\$30
Evans Room				
Standard Rate - Weekday - Hourly		\$89.09	\$8.91	\$98
Standard Rate - Weekend - Hourly		\$112.73	\$11.27	\$124
Community Rate - Weekday - Hourly		\$60	\$6	\$66
Community Rate - Weekend - Hourly		\$69.09	\$6.91	\$76
Kitchen				

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Kitchen - Hourly Rate	As approved Management Model with Council	\$80.91	\$8.09	\$89
Commercial Operator		As per agreed charges with Council	\$0	As per agreed charges with Council
Town Hall - Bond Fees				
Bond Low Risk		\$200	\$0	\$200
Bond Medium Risk		\$500	\$0	\$500
Bond High Risk		\$1,000	\$0	\$1,000
Special Event, Hire of all bookable spaces				
Special Event, Hire of all bookable spaces Per Hour		POA	\$0	POA
SENIOR CITIZENS CENTRE				
Standard Rate applies to individuals, businesses, government and profit-making organisations with a capacity to pay or to receive a fee for use of the facility when delivering a service. This applies to groups and organisations such as:				
<ul style="list-style-type: none">Businesses, corporations, political organisationsPrivate individuals for parties, functions, annual balls, presentations, fund raising events and general hireLocal, State and Federal government agencies (e.g., Electoral Office)				
Community Rate applies to not-for-profit community groups and organisations based in Maitland who make a community contribution through their activities. Certification needs to be provided for not-for-profit groups. This includes organisations in receipt of State or Federal operational funding. The community group rate applies to all incorporated groups and organisations. This applies to groups and organisations such as:				
<ul style="list-style-type: none">Groups in receipt of State or Federal Government funding (e.g., Neighbourhood Centres)Non-Government organisations - not for profit organisations (e.g., welfare agencies and support services)Not for profit community groups - (eg. playgroups, seniors' groups, hobby-based groups, church community, religious/workshop servicesSchools				
Standard Rate - Weekday - Hourly		\$101.82	\$10.18	\$112
Standard Rate - Weekend - Hourly		\$126.36	\$12.64	\$139
Community Rate - Weekday - Hourly		\$66.36	\$6.64	\$73
Community Rate - Weekend - Hourly		\$75.45	\$7.55	\$83
Senior Citizens - Bond Fees				
Bond Low Risk		\$200	\$0	\$200
Bond Medium Risk		\$500	\$0	\$500
Bond High Risk		\$1000	\$0	\$1000

Service Area	Description	2023-24 Fee Amount Exc. GST	GST	2023-24 Fee Amount Inc. GST
Community Halls				
Standard Rate applies to individuals, businesses, government and profit making organisations with a capacity to pay or to receive a fee for use of the facility when delivering a service. This applies to groups and organisations such as: <ul style="list-style-type: none">Businesses, corporations, political organisationsPrivate individuals for parties, functions, annual balls, presentations, fund raising events and general hireLocal, State and Federal government agencies (e.g. Electoral Office)				
Community Rate applies to not for profit community groups and organisations based in Maitland who make a community contribution through their activities. Certification needs to be provided for not for profit groups. This includes organisations in receipt of State or Federal operational funding. The community group rate applies to all incorporated groups and organisations. This applies to groups and organisations such as: <ul style="list-style-type: none">Groups in receipt of State or Federal Government funding (e.g. Neighbourhood Centres)Non-Government organisations - not for profit organisations (e.g. welfare agencies and support services)Not for profit community groups - (eg. playgroups, seniors groups, hobby based groups, church community, religious/workshop services)Schools				
Bruce Street Community Hall				
Standard rate - weekday - hourly		\$16.36	\$1.64	\$18
Standard rate - weekend - hourly		\$30.91	\$3.09	\$34
Community rate - weekday - hourly		\$10	\$1	\$11
Community rate - weekend - hourly		\$19.09	\$1.91	\$21
Use of bbq	Per hour	\$27.27	\$2.73	\$30
Tablecloth hire & cleaning	Per hour	\$32.73	\$3.27	\$36
Maitland netball clubhouse meeting room				
Standard rate - weekday - hourly		\$22.73	\$2.27	\$25
Standard rate - weekend - hourly		\$36.36	\$3.64	\$40
Community rate - weekday - hourly		\$12.73	\$1.27	\$14
Community rate - weekend - hourly		\$22.73	\$2.27	\$25
Mckeachie's meeting room				
Standard rate - weekday - hourly		\$12.73	\$1.27	\$14
Standard rate - weekend - hourly		\$27.27	\$2.73	\$30
Community rate - weekday - hourly		\$7.27	\$0.73	\$8
Community rate - weekend - hourly		\$16.36	\$1.64	\$18
Metford Community Hall				
Standard rate - weekday - hourly		\$12.73	\$1.27	\$14
Standard rate - weekend - hourly		\$27.27	\$2.73	\$30
Community rate - weekday - hourly		\$7.27	\$0.73	\$8
Community rate - weekend - hourly		\$16.36	\$1.64	\$18

Service Area	Description	2023-24 Fee Amount Exc. GST	GST	2023-24 Fee Amount Inc. GST
Morpeth Museum				
Individual entry (adult)		\$1.82	\$0.18	\$2
Individual entry (accompanied child)		Free	\$0	Free
Group school (participatory)		\$1.82	\$0.18	\$2
Group entries	Per person	\$1.82	\$0.18	\$2
Group entries - inclusions (talk + walk map etc.)	Per person	\$2.73	\$0.27	\$3
Group entries - am tea (large groups)	Per person	\$5.45	\$0.55	\$6
Group entries - am tea (small groups)	Per person	\$7.27	\$0.73	\$8
Group entries - am tea & walk (small groups)	Per person	\$10.91	\$1.09	\$12
Group entries - walk	Per person	\$7.27	\$0.73	\$8
Group entries - guided coach tour (morpeth)	Per person minimum charge for 20 people	\$4.54	\$0.45	\$5
Group entries - guided coach tour (district 1.5 Hour)	Per person minimum charge for 20 people	\$5.45	\$0.55	\$6
Group entries - am tea + guided coach tour (morpeth)	Per person minimum charge for 20 people	\$7.27	\$0.73	\$8
Group entries - am tea + guided coach tour (district)	Per person minimum charge for 20 people	\$9.09	\$0.91	\$10
Morpeth School of Arts				
Standard rate - weekday - hourly		\$15.45	\$1.55	\$17
Standard rate - weekend - hourly		\$30	\$3	\$33
Community rate - weekday - hourly		\$9.09	\$0.91	\$10
Community rate - weekend - hourly		\$18.18	\$1.82	\$20
Noel Unicomb Community Hall (Woodberry)				
Standard rate - weekday - hourly		\$16.36	\$1.64	\$18
Standard rate - weekend - hourly		\$40.91	\$4.09	\$45
Community rate - weekday - hourly		\$15.45	\$1.55	\$17
Community rate - weekend - hourly		\$25.45	\$2.55	\$28
Standard rate - weekday - hourly		\$16.36	\$1.64	\$18
Standard rate - weekend - hourly		\$30.91	\$3.09	\$34

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Community rate - weekday - hourly		\$10	\$1	\$11
Community rate - weekend - hourly		\$19.09	\$1.91	\$21
Pat Hughes Community Hall (Thornton)				
Standard rate - weekday- hourly		\$21.82	\$2.18	\$24
Standard rate - weekend - hourly		\$45.45	\$4.55	\$50
Community rate - weekday - hourly		\$18.18	\$1.82	\$20
Community rate - weekend - hourly		\$28.18	\$2.82	\$31
Rutherford Community Centre				
The Bullen Room				
Standard rate - weekday - hourly		\$16.36	\$1.64	\$18
Standard rate - weekend - hourly		\$40.91	\$4.09	\$45
Community rate - weekday - hourly		\$15.45	\$1.55	\$17
Community rate - weekend - hourly		\$25.45	\$2.55	\$28
Elphick Room				
Standard rate - weekday - hourly		\$11.82	\$1.18	\$13
Standard rate - weekend - hourly		\$26.36	\$2.64	\$29
Community rate - weekday - hourly		\$7.27	\$0.73	\$8
Community rate - weekend - hourly		\$16.36	\$1.64	\$18
Ted Cahill Room, Meeting Room 1, Meeting Room 2				
Standard rate - weekday - hourly		\$10	\$1	\$11
Standard rate - weekend - hourly		\$24.54	\$2.45	\$27
Community rate - weekday - hourly		\$6.36	\$0.64	\$7
Community rate - weekend - hourly		\$15.45	\$1.55	\$17
Kitchen				
Kitchen hire only - hourly		\$18.18	\$1.82	\$20
Shamrock Hill Multi Purpose Centre - Function Room				
Standard rate - weekday - hourly		\$13.64	\$1.36	\$15
Standard rate - weekend - hourly		\$28.18	\$2.82	\$31
Community rate - weekday - hourly		\$8.18	\$0.82	\$9
Community rate - weekend - hourly		\$17.27	\$1.73	\$19

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Somerset Park Meeting Room				
Standard rate - weekday - hourly		\$19.09	\$1.91	\$21
Standard rate - weekend - hourly		\$43.64	\$4.36	\$48
Community rate - weekday - hourly		\$16.36	\$1.64	\$18
Community rate - weekend - hourly		\$27.27	\$2.73	\$30
Tenambit Community Hall				
Standard rate - weekday - hourly		\$16.36	\$1.64	\$18
Standard rate - weekend - hourly		\$41.82	\$4.18	\$46
Community rate - weekday - hourly		\$15.45	\$1.55	\$17
Community rate - weekend - hourly		\$25.45	\$2.55	\$28
Gillieston Heights Community Hub				
Activity room 1				
Standard rate - weekday - hourly		\$50.91	\$5.09	\$56
Standard rate - weekend - hourly		\$75.45	\$7.55	\$83
Community rate - weekday - hourly		\$35.45	\$3.55	\$39
Community rate - weekend - hourly		\$45.45	\$4.55	\$50
Activity room 2				
Standard rate - weekday - hourly		\$45.45	\$4.55	\$50
Standard rate - weekend - hourly		\$60	\$6	\$66
Community rate - weekday - hourly		\$26.36	\$2.64	\$29
Community rate - weekend - hourly		\$35.45	\$3.55	\$39
Meeting room 1				
Standard rate - weekday - hourly		\$12.73	\$1.27	\$14
Standard rate - weekend - hourly		\$27.27	\$2.73	\$30
Community rate - weekday - hourly		\$8.18	\$0.82	\$9
Community rate - weekend - hourly		\$17.27	\$1.73	\$19
Meeting room 2				
Standard rate - weekday - hourly		\$19.09	\$1.91	\$21
Standard rate - weekend - hourly		\$33.64	\$3.36	\$37
Community rate - weekday - hourly		\$11.82	\$1.18	\$13
Community rate - weekend - hourly		\$21.82	\$2.18	\$24

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Commercial kitchen				
Standard rate - hourly		\$29.09	\$2.91	\$32
Storage room				
Yearly storage room hire fee		\$506.36	\$50.64	\$557
Monthly storage fee		\$48.18	\$4.82	\$53
The Woodberry Family Centre				
Multipurpose function room				
Standard rate - weekday - hourly		\$11.82	\$1.18	\$13
Standard rate - weekend - hourly		\$26.36	\$2.64	\$29
Community rate - weekday - hourly		\$7.27	\$0.73	\$8
Community rate - weekend - hourly		\$16.36	\$1.64	\$18
Consultants meeting room				
Standard rate - weekday - hourly		\$10	\$1	\$11
Standard rate - weekend - hourly		\$24.54	\$2.45	\$27
Community rate - weekday - hourly		\$6.36	\$0.64	\$7
Community rate - weekend - hourly		\$15.45	\$1.55	\$17
Community Hall - Bond Fees				
Bond low risk		\$200	\$0	\$200
Bond medium risk		\$500	\$0	\$500
Bond high risk		\$1,000	\$0	\$1,000
All Facilities				
Any additional cleaning at a facility after a function. To be deducted from the bond or to be paid on top of any damages.	Per Hour	\$67.27	\$6.73	\$74
LIBRARY				
Lost book		Cost of replacement	\$0	Cost of replacement
Microfilm printout (per page)		\$0.18	\$0.02	\$0.20

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Photocopying and computer printouts				
Black/white A3 (per copy (machine operated))		\$0.36	\$0.04	\$0.40
Colour A4 and printing (per copy (machine operated))		\$0.73	\$0.07	\$0.80
Colour A3 and printing (per copy (machine operated))		\$1.09	\$0.11	\$1.20
Black/white A4 (per copy (machine operated))		\$0.18	\$0.02	\$0.20
Friends of Maitland City Library membership				
Individual		\$18.18	\$1.82	\$20
Family		\$27.27	\$2.73	\$30
Library Meeting Rooms				
Study room hire	Time periods aligned with Community and Recreation Planning timeframes for meeting room hire. Full day and half daytime-frames adjusted. Evening rate discontinued and hourly rate introduced.			
Hourly rate		\$9.09	\$0.91	\$10
Half day (up to 4 hours)		\$36.36	\$3.64	\$40
Full day (up to 8 hours)		\$72.73	\$7.27	\$80
Meeting room hire - Community Groups/ Charities	Time periods aligned with Community and Recreation Planning timeframes for meeting room hire. Full day and half daytime-frames adjusted. Evening rate discontinued and hourly rate introduced.			
Hourly rate		\$13.64	\$1.36	\$15
Half day (up to 4 hours)		\$50	\$5	\$55
Full day (up to 8 hours)		\$100	\$10	\$110
Meeting room hire - Other	Time periods aligned with Community and Recreation Planning timeframes for meeting room hire. Full day and half daytime-frames adjusted. Evening rate discontinued and hourly rate introduced.			
Hourly rate		\$22.73	\$2.27	\$25
Half day (up to 4 hours)		\$90.91	\$9.09	\$100
Full day (up to 8 hours)		\$154.54	\$15.45	\$169.99
Images				
Print				
A3		\$32.27	\$3.23	\$35.50
A2		\$41.36	\$4.14	\$45.50
A4 (210 x 297 mm)		\$23.18	\$2.32	\$25.50
Digital				
jpeg or tiff (400ppi) - for personal use		\$14.09	\$1.41	\$15.50
jpeg or tiff (400ppi) - for commercial use		\$90.91	\$9.09	\$100

Service Area	Description	2023-24 Fee Amount Exc. GST	GST	2023-24 Fee Amount Inc. GST
Other				
Library programs (per person)		Recommended retail price + GST	\$0	Recommended retail price + GST
Library merchandise		Recommended retail price + GST	\$0	Recommended retail price + GST
Promotional material		Recommended retail price + GST	\$0	Recommended retail price + GST
Replacement membership cards (per card)		\$0.91	\$0.09	\$1
Inter library loans - plus charges incurred from lending libraries		\$5	\$0.50	\$5.50
Exam supervision (per hour)		\$45.45	\$4.55	\$50
Walka Water Works				
Eastern & Western Annex				
Up to 4 hours		\$406.36	\$40.64	\$447
Function/Event		\$811.82	\$81.18	\$893
Eastern Annex Lawn, No. 1 & No. 2 Picnic Areas	If a special event an application form will have to be completed - additional charges will apply			
Up to 6 hours (50-100 people or with Amusement Equipment)		\$129.09	\$12.91	\$142
Per Day (100+ people or with Amusement Equipment)		\$377.27	\$37.73	\$415
Ceremonies & Photography				
All locations up to 4 hours		\$200.91	\$20.09	\$221
Orienteering, School Events, Other (excluding Cross Country)				
Each participant		\$6.36	\$0.64	\$7
Cross Country Events or Large Events				
Event Fee per hour		\$119.09	\$11.91	\$131
Reserved Area and Event Fee (applies to 0-499 participants per day)		\$525.45	\$52.55	\$578
Reserved Area and Event Fee (applies to 500-999 participants per day)		\$1050	\$105	\$1155
Reserved Area and Event Fee (applies to over 1000 participants per day)		\$2,014.54	\$201.45	\$2,216
Walka Water Works - Bond Fees				
Bond Low Risk		\$200	\$0	\$200
Bond Medium Risk		\$500	\$0	\$500
Bond High Risk		\$1000	\$0	\$1000

Service Area	Description	2023-24 Fee Amount Exc. GST	GST	2023-24 Fee Amount Inc. GST
Swimming Pools				
Pool admission - single entry				
Adult - Single Entry		\$5.73	\$0.57	\$6.30
Child - Single Entry (Under 18 years)		\$4.73	\$0.47	\$5.20
Child - Single Entry (Under 4 years old with paying adult)		Free	\$0	Free
School - Single Entry (Under supervisors control)		\$3.82	\$0.38	\$4.20
Concession - Single Entry	Senior, Pension, Concession and Student card holders	\$3.82	\$0.38	\$4.20
Corporate - Single Entry (Individual)	Corporate rate applies to persons who are financial members of a corporate fitness club with an agreement with Maitland City Council	\$4.73	\$0.47	\$5.20
Family - Single Entry		\$16	\$1.60	\$17.60
Family Concession - Single Entry	Senior, Pension, Concession and Student card holders	\$14.18	\$1.42	\$15.60
Carer - Single Entry	Carer card holders	Free	\$0	Free
Spectators - Single Entry		\$2.82	\$0.28	\$3.10
Pool Memberships	Unlimited entry at Maitland and East Maitland Aquatic Centres in accordance with membership duration - (Pool Memberships cannot be exchanged, refunded or transferred. Refer to Pool Membership Terms and Conditions on purchase of any Pool Membership)			
3 Month Paid In Full - Adult		\$130.09	\$13.01	\$143.10
3 Month Paid In Full - Child		\$103.73	\$10.37	\$114.10
3 Month Paid In Full - Concession		\$84.82	\$8.48	\$93.30
3 Month Paid In Full - Family		\$218.64	\$21.86	\$240.50
3 Month Paid In Full - Family Concession		\$198	\$19.80	\$217.80
6 Month Paid In Full - Adult		\$241.36	\$24.14	\$265.50
6 Month Paid In Full - Child		\$198	\$19.80	\$217.80
6 Month Paid In Full - Concession		\$155.54	\$15.55	\$171.10
6 Month Paid In Full - Family		\$419.45	\$41.95	\$461.40
6 Month Paid In Full - Family Concession		\$381.82	\$38.18	\$420
12 Month Paid In Full - Adult		\$452.45	\$45.25	\$497.70
12 Month Paid In Full - Child		\$371.36	\$37.14	\$408.50
12 Month Paid In Full - Concession		\$292.18	\$29.22	\$321.40

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
12 Month Paid In Full - Family		\$622.09	\$62.21	\$684.30
12 Month Paid In Full - Family Concession		\$565.54	\$56.55	\$622.10
Direct debit membership				
Adult - Direct Debit	Weekly fee. Ongoing weekly direct debt - 30 days written notice to cancel the membership	\$8.91	\$0.89	\$9.80
Concession - Direct Debit	Weekly fee. Ongoing weekly direct debt - 30 days written notice to cancel the membership	\$5.64	\$0.56	\$6.20
Family - Direct Debit	Weekly fee. Ongoing weekly direct debt - 30 days written notice to cancel the membership	\$12.64	\$1.26	\$13.90
Family Concession - Direct Debit	Weekly fee. Ongoing weekly direct debt - 30 days written notice to cancel the membership	\$11	\$1.10	\$12.10
Gold Medal Recipient	Winners at State Age and National Aged Championships (Gold Medal Membership to be issued by Maitland City Council and valid for 12 months from title win)	Free	\$0	Free
Swim Club Instructors	Club instructors, coaches and officials as approved by Maitland City Council	Free	\$0	Free
Pool admission - visit pass				
Adult - 20 Visit Pass		\$108.82	\$10.88	\$119.70
Concession - 20 Visit Pass		\$72.54	\$7.25	\$79.80
Child - 20 Visit Pass (4yrs to 18yrs)		\$89.82	\$8.98	\$98.80
Aqua fitness - single admission				
Aqua Fitness - Single Entry	(Includes pool admission)	\$13.09	\$1.31	\$14.40
Aqua Fitness - Single Entry - Concession	(Includes pool admission)	\$10.54	\$1.05	\$11.60
Aqua Fitness - Pool Member Single Entry		\$7.54	\$0.75	\$8.30
Aqua Fitness - Pool Member Concession Single Entry		\$6.82	\$0.68	\$7.50
Aqua Fitness - Schools Single Entry	Minimum 20 participants	\$4.73	\$0.47	\$5.20
Aqua Fitness - Pool Member Corporate Single Entry	Corporate rate applies to persons who are financial members of a corporate fitness club with an agreement with Maitland City Council	\$6.82	\$0.68	\$7.50

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Aqua fitness - visit pass				
Aqua Fitness - 10 Visit Pass	Includes pool admission	\$117.82	\$11.78	\$129.60
Aqua Fitness - Concession 10 Visit Pass	Includes pool admission	\$94.91	\$9.49	\$104.40
Aqua Fitness - Pool Member 10 Visit Pass		\$67.91	\$6.79	\$74.70
Aqua Fitness - Corporate Member 10 Visit Pass		\$61.36	\$6.14	\$67.50
Aqua fitness + pool entry - direct debit				
Aqua Fitness + Pool Entry - Adult Direct Debit Membership	Weekly Fee. Unlimited access to Aqua Fitness and Pool Entry. Charged Weekly Available on Direct Debit Only. Ongoing weekly - direct debt - 30 days written notice to cancel the membership.	\$21.45	\$2.15	\$23.60
Aqua Fitness + Pool Entry - Concession Direct Debit Membership	Weekly fee. Unlimited access to Aqua Fitness and Pool Entry. Charged Weekly Available on Direct Debit Only. Ongoing weekly - direct debt - 30 days written notice to cancel the membership.	\$18.09	\$1.81	\$19.90
Learn to swim				
Learn To Swim - Adult - Private 15 Minutes (per person per lesson)	Learn to Swim programs are GST free under section 38-85 of the New Tax System (Goods and Services Tax) Act 1999 (GST Act). Enrollment in the Learn to Swim Program entitles the student to one lesson per week and membership during the term. Refer to our Keep Watch Policy for conditions.	\$29.30	\$0	\$29.30
Learn to Swim - Child - Private 15 minutes (per person per lesson)	Learn to Swim programs are GST free under section 38-85 of the New Tax System (Goods and Services Tax) Act 1999 (GST Act). Enrollment in the Learn to Swim Program entitles the student to one lesson per week and membership during the term. Refer to our Keep Watch Policy for conditions.	\$27.20	\$0	\$27.20

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Learn to Swim - Child - Private 30 minutes (per person per lesson)	Learn to Swim programs are GST free under section 38-85 of the New Tax System (Goods and Services Tax) Act 1999 (GST Act). Enrollment in the Learn to Swim Program entitles the student to one lesson per week and membership during the term. Refer to our Keep Watch Policy for conditions.	\$44.60	\$0	\$44.60
Learn to Swim - Child - private 30 minutes (2 persons per lesson)	Learn to Swim programs are GST free under section 38-85 of the New Tax System (Goods and Services Tax) Act 1999 (GST Act). Enrollment in the Learn to Swim Program entitles the student to one lesson per week and membership during the term. Refer to our Keep Watch Policy for conditions.	\$22.30	\$0	\$22.30
Learn to Swim - Child - Group Lesson (per person per lesson)	Learn to Swim programs are GST free under section 38-85 of the New Tax System (Goods and Services Tax) Act 1999 (GST Act). Enrollment in the Learn to Swim Program entitles the student to one lesson per week and membership during the term. Refer to our Keep Watch Policy for conditions.	\$17.10	\$0	\$17.10
Learn to Swim - Child - Access & Inclusion (up to 15 minutes)	Learn to Swim programs are GST free under section 38-85 of the New Tax System (Goods and Services Tax) Act 1999 (GST Act). Enrollment in the Learn to Swim Program entitles the student to one lesson per week and membership during the term. Refer to our Keep Watch Policy for conditions.	\$20.60	\$0	\$20.60
Learn to swim - School - Group Lesson (per person per lesson)	Learn to Swim programs are GST free under section 38-85 of the New Tax System (Goods and Services Tax) Act 1999 (GST Act).	\$10.70	\$0	\$10.70
Learn to Swim - Other programs	Price on application	Calculated fee to be determined	\$0	Calculated fee to be determined
Squads				
Squads - Development	Weekly direct debit	\$18.18	\$1.82	\$20
Squad - Development (casual)	Per visit	\$13.91	\$1.39	\$15.30
Squads - Bronze	Weekly direct debit	\$20	\$2	\$22

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Family Squad	Weekly direct debit	\$57.60	\$0	\$57.60
Squads - Bronze (casual)	Per visit	\$13.91	\$1.39	\$15.30
Squads - Silver	Weekly direct debit	\$30.18	\$3.02	\$33.20
Squads - Gold	Weekly direct debit	\$39.82	\$3.98	\$43.80
Squads - Open	Weekly direct debit	\$39.82	\$3.98	\$43.80
Squads - Fitness	Weekly direct debit	\$22.45	\$2.25	\$24.70
Carnival, club and event hire	During standard opening hours			
Carnival and Event Hire - 50 Metre Outdoor Pool	Hire of 50 Metre Outdoor Pool for School Carnivals, Competitions and Events	\$161.82	\$16.18	\$178
Carnival and Event Hire - Outdoor Program Pool	Hire of Outdoor Program Pool for School Carnivals, Competitions and Events	\$53.91	\$5.39	\$59.30
Carnival and Event Hire - Splash Pad per hour	Hire of Splash Pad for School Carnivals, Competitions and Events	\$53.91	\$5.39	\$59.30
Carnival and Event Hire - 25 Metre Indoor pool	Hire of 25 Metre Indoor Pool for School Carnivals, Competitions and Events	\$161.82	\$16.18	\$178
Carnival Participant - Single Entry		\$3.82	\$0.38	\$4.20
Triathlon Club Hire Fee	Up to 12 Bookings (excludes entry)	\$254.54	\$25.45	\$280
Triathlon Participant - Single Entry Fee	During event only	\$3.82	\$0.38	\$4.20
Swim Club Hire Fee	12 Months (excludes entry)	\$258.09	\$25.81	\$283.90
Swim Club Participant - Single Entry	Club night only	\$3.82	\$0.38	\$4.20
Lane Hire	Fee per Lane per Hour - Booking form must be completed and confirmed prior to arrival. Maximum of 10 people per lane. Lane bookings are subject to availability and Maitland City Council Booking terms & conditions.	\$28.45	\$2.85	\$31.30
Hire - Starter	per day	\$12.54	\$1.25	\$13.80
Inflatable hire				
Inflatable - Pool Party - per hour - exclusive use inflatable	Excludes pool admission	\$171.36	\$17.14	\$188.50
Inflatable - Booking Deposit	(Deposit will be retained if less than 24 hours cancellation received)	\$55	\$5.50	\$60.50

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Hire				
Hire - P.A.	per day	\$12.54	\$1.25	\$13.80
Hire - Marque (each)	per day	\$12.54	\$1.25	\$13.80
Meeting Room - Hire per hour (capacity 15)		\$23.18	\$2.32	\$25.50
Other Fees				
Booking Cancellation Fee	Any booking with less then 24 hours notice will be charge the cancellation fee, unless the booking is rescheduled at the time of cancellation.	\$161.82	\$16.18	\$178
Membership Card/Fob replacement fee		\$4.73	\$0.47	\$5.20
Cleaning & Damage	For all carnival bookings (If pool and surrounds are damaged or not left in a clean and tidy state then a fee will be charged to make good.)	\$161.82	\$16.18	\$178
MAITLAND REGIONAL ART GALLERY				
Application of a fee or charge Maitland Regional Art Gallery (MRAG) has two (2) categories for applying fees and charges: Category 1 - Corporate or Private; Exclusive venue hire for corporate or private clients, out of public open hours only. Category 2 - Community; Non-exclusive venue hire for community activities during standard open hours only.				
Notes: <ul style="list-style-type: none">All hire of Art Gallery spaces require gallery staff for supervision of the site only, not as function staff. Additional costs may apply to venue hire fees.A security bond is payable on confirmation of the booking. The security bond will be refunded after a site inspection is completed as per the terms and conditions of the venue hire agreement.Catering suppliers must have a current food service licence and appropriate insurance.All food and drink is to be consumed in the specified hired space only. No food or drink is allowed in other Gallery exhibition spaces at any time.All venue and workshop room hire spaces are subject to availability.Maitland City Council events are exempt from venue hire fees and charges, staffing costs may apply.All costs are based on 150 guests. Additional costs may apply in excess of this number.Current MRAG Members are eligible to receive 10% discount on venue hire fees. Discount does not apply to staff costs.All costs are inclusive of GST.				
Venue Hire	Base Hourly Rate, minimum three (3) hours.	\$260	\$0	\$260
Security Bond	Base hourly rate, minimum of three (3) hours.	\$204.54	\$20.45	\$225
Monday to Friday	Base hourly rate, minimum of three (3) hours.	\$254.54	\$25.45	\$280
Saturday	Base hourly rate, minimum of three (3) hours.	\$318.18	\$31.82	\$350

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Sunday	Base Hourly Rate, minimum three (3) hours.			
Workshop room hire	subject to availability			
Corporate or Private Workshop Room Hire				
Security Bond		\$250	\$0	\$250
Base Hourly Rate	Subject to availability.	\$45.45	\$4.55	\$50
Community Workshop Room Hire				
Security Bond		\$100	\$0	\$100
Materials used		Cost plus 40%	\$0	Cost plus 40%
Base Hourly Rate	Subject to availability. Long term hire is subject to project proposal and approval by the Gallery Director. Proposals to be submitted by the applicant.	\$22.73	\$2.27	\$25
Garden hire	Base hourly rate, minimum of three (3) hours			
Security Bond		\$250	\$0	\$250
Monday to Friday		\$218.18	\$21.82	\$240
Saturday		\$254.54	\$25.45	\$280
Sunday		\$318.18	\$31.82	\$350
Maitland Regional Art Gallery Membership				
Advertising fee - ARTEL magazine.	Fee to advertise in MRAG Members Magazine (ARTEL). Subject to approval by Gallery Director.	\$272.73	\$27.27	\$300
ARTEL magazine	Retail price of MRAG Members magazine (ARTEL) for non-members.	\$0	\$0	\$0
Receipt of MRAG and MRAGM information electronically or through the mail				

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
1yr Membership				
Individual	1 year individual membership.	\$31.82	\$3.18	\$35
Family	1 year family membership. The definition of 'family' for MRAGM purposes, is any two (2) people over 18 living at the same address and up to three (3) dependant children. Childrens' date of birth must be supplied. Children who turn 18 whilst being a current member under a family membership will be allowed to remain under the family membership until their 19th birthday.	\$59.09	\$5.91	\$65
Concession - Individual	1 year individual concession membership. The definition of individual concession for MRAGM purposes, is any one of the following: 1) any persons under 18, 2) any person studying full time with a valid Australian Student ID or, 3) any person with a valid Pension Card. ID cards must be sighted, or a photocopy provided.	\$27.27	\$2.73	\$30
Business	1 year business membership. Business Memberships must be in a registered business name. Business' must nominate two primary cardholders; these cardholders will be eligible to receive the 10% discount in the Gallery Shop. No other employees may claim the Gallery Shop discount unless they hold a separate membership in their name. Business memberships are eligible to receive a 10% discount on venue hire fees (excludes catering), for a single event in each fiscal membership year.	\$81.82	\$8.18	\$90

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
3yr Membership				
Individual	3 year individual membership	\$77.27	\$7.73	\$85
Family	3 year family membership. The definition of 'family' for MRAGM purposes, is any two (2) people over 18 living at the same address and up to three (3) dependant children. Childrens' date of birth must be supplied. Children who turn 18 whilst being a current member under a family membership will be allowed to remain under the family membership until their 19th birthday.	\$136.36	\$13.64	\$150
Concession - Individual	3 year individual concession membership. The definition of individual concession for MRAGM purposes, is any one of the following: 1) any persons under 18, 2) any person studying full time with a valid Australian Student ID or, 3) any person with a valid Pension Card. ID cards must be sighted, or a photocopy provided.	\$63.64	\$6.36	\$70
Business	3 year business membership. Business Memberships must be in a registered business name. Business' must nominate two primary cardholders; these cardholders will be eligible to receive the 10% discount in the Gallery Shop. No other employees may claim the Gallery Shop discount unless they hold a separate membership in their name. Business memberships are eligible to receive a 10% discount on venue hire fees (excludes catering), for a single event in each fiscal membership year.	\$181.82	\$18.18	\$200

SERVICE AREA		DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Gallery Shop					
Gallery Shop stock; merchandise and consignment			Minimum commission of 40% of the RRP (excluding GST). Maitland City Council reserves the right to establish individual contracts with suppliers.	\$0	Minimum commission of 40% of the RRP (excluding GST). Maitland City Council reserves the right to establish individual contracts with suppliers.
Exhibition merchandise			Catalogues and merchandise will comply with the price structure outlined in exhibition agreement. Where RRP is not already defined a minimum commission of 40% (excluding GST) off the RRP will be applied.	\$0	Catalogues and merchandise will comply with the price structure outlined in exhibition agreement. Where RRP is not already defined a minimum commission of 40% (excluding GST) off the RRP will be applied.
Postage	Postage of merchandise items sold through the MRAG Shop.		Full costs recovery + GST	\$0	Full costs recovery + GST
Event and admission fees					
Admission Fees		Entry to gallery is free unless a major ticketed exhibition is scheduled with tickets outlined as a guide below			
MRAG Members			\$9.09	\$0.91	\$10
Adults			\$13.64	\$1.36	\$15
Family (two adults, up to three children)			\$31.82	\$3.18	\$35
Concession or child (5-17yrs)			\$9.09	\$0.91	\$10
Children under five			Free	\$0	Free
Bus group tour bookings	Per person		\$9.09	\$0.91	\$10
School/Education	Per student		\$9.09	\$0.91	\$10
Ticketed Events					
Ticketed Events			Full cost recovery + GST unless funded by third party contribution/s	\$0	Full cost recovery + GST unless funded by third party contribution/s

SERVICE AREA		DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Meeting Room Hire					
Community meeting room hire		Per hour	\$20	\$0	\$20
Corporate or Private meeting room hire		Per hour	\$35	\$0	\$35
Other services					
Transport and/or installation costs that are incurred by provision of services are additional and charged on the basis of full costs recovery + GST. This also applies to new fee for Platform Lift Hire below.					
Commission for sale of art objects			The sale of art objects within exhibitions will comply with the price structure outlined in the exhibition agreement. Minimum commission of 30% of the RRP (excluding GST).	\$0	The sale of art objects within exhibitions will comply with the price structure outlined in the exhibition agreement. Minimum commission of 30% of the RRP (excluding GST).
Corporate art loan fee		Subject to availability and compliance with loan agreement, MRAG will loan artworks to corporations and organisations.	15% of valuation + installation costs	\$0	15% of valuation + installation costs
Corporate loan fee administration cost		Selection of works, loan documentation preparation, renewal loan doc preparation, management of installation and transport. selection of works, loan documentation preparation, renewal loan doc preparation, management of installation and transport.	\$318.18	\$31.82	\$350
Loan crating fee		Costs for crating artwork Full cost recovery + GST	FCR	\$0	FCR
Image reproduction		Image reproduction / photography fee \$150 per item	\$150	\$0	\$150
MRAG initiated touring exhibition fees			Subject to variation due to grants, artwork & artist involved.		
Workshops (unless funded by 3rd party contributions)			Tutor fee + materials + administration costs (where applicable).	\$0	Tutor fee + materials + administration costs (where applicable).
Installation and de-installation services (hourly rate)		Artwork preparation and display	\$180	\$0	\$180

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Graphic Design Services (hourly rate) Monday - Friday		\$163.64	\$16.36	\$180
Loan Fee 1-5 items	Loan preparation service fee 1-5 items Option to waive for small institutions and community gallery director to approve Loan preparation service fee 1-5 items Option to waive for small institutions and community gallery director to approve	\$280	\$0	\$280
Loan preparation service fee 6 or more items	Loan preparation service fee 6 or more items Loan preparation service fee 6 or more items Fee may be waived for small institutional or community galleries	\$570	\$0	\$570

STRATEGY, PERFORMANCE & BUSINESS SYSTEMS

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
RATING INFORMATION				
Rating charges (with 5.9% Rate increase)				
Residential Rate - Urban				
Base charge		\$639.53	\$0	\$639.53
Per dollar of land value		\$0.002739	\$0	\$0.002739
Residential Rate - Non Urban				
Base charge		\$290.73	\$0	\$290.73
Per dollar of land value		\$0.003429	\$0	\$0.003429
Farmland Rate - High Intensity				
Base charge		\$428.89	\$0	\$428.89
Per dollar of land value		\$0.002081	\$0	\$0.002081
Farmland Rate - Low Intensity				
Base charge		\$295.41	\$0	\$295.41
Per dollar of land value		\$0.001979	\$0	\$0.001979
Business Rate - Ordinary				
Base charge		\$0	\$0	\$0
Per dollar of land value		\$0.012567	\$0	\$0.012567
Mining Rate				
Base charge		\$0	\$0	\$0
Per dollar of land value		\$0.109631	\$0	\$0.109631
CBD Rate (Special Rate)				
Per dollar of land value		\$0.005179	\$0	\$0.005179
Interest				
Interest on overdue rates		Interest payable on overdue rates and charges for the period 1 July 2023 to 30 June 2024 is to be 9% per annum.	\$0	Interest payable on overdue rates and charges for the period 1 July 2023 to 30 June 2024 is to be 9% per annum.
Rebates				
Statutory pensioner rebate		50% of the rate levied to a maximum of \$250	\$0	50% of the rate levied to a maximum of \$250
Mall Rate (Special Rate)				

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Per dollar of land value		\$0	\$0	\$0
Hunter Catchment Levy				
Per dollar of land value	Collected on behalf of Hunter Local Land Services (HLLS). Based on land value, levied on all rateable properties.	\$0.0001046	\$0	\$0.0001046
CEMETERY CHARGES				
Burial Plot		\$1,224.54	\$122.45	\$1,347
Application for burial permit interment (per application)		\$260	\$26	\$286
Application for interment of ashes (in burial plot per application)		\$260	\$26	\$286
Purchase of niche in columbarium		\$725.45	\$72.55	\$798
Interment of ashes in the columbarium (including purchase of the plaque & surround)		\$625.45	\$62.55	\$688
Application to re-open grave (per application)		\$260	\$26	\$286
Application to erect tomb or monument		\$204.54	\$20.45	\$225
Additional inscription to headstone		\$112.73	\$11.27	\$124
Replacement of plaque and surround		\$500	\$50	\$550
Transfer the Interment Right (per application)		\$112.73	\$11.27	\$124
Licence Application Fee		\$131.82	\$13.18	\$145
Exhumation Fee	Prior approval must be provided by NSW Department of Health	\$612.73	\$61.27	\$674
Special Requirements (e.g., Moving Ashes per hour)		\$163.64	\$16.36	\$180
Miscellaneous publications		\$27.27	\$2.73	\$30
STORMWATER MANAGEMENT SERVICES CHARGE				
Category - Area Range (M2)	Annual fee applicable to urban land categorised as residential or business for rating purposes, excluding vacant land.			
Residential strata unit (per unit (area n/a))		\$12.50	\$0	\$12.50
Business Strata Unit (per unit (area n/a))		\$5	\$0	\$5
Business (0 - 700)		\$25	\$0	\$25
Business (701 - 2,000)		\$75	\$0	\$75
Business (2,001 - 10,000)		\$100	\$0	\$100
Business (10,001 - 50,000)		\$200	\$0	\$200
Business (Over 50,000 m2)		\$250	\$0	\$250
Residential (per property (area n/a))		\$25	\$0	\$25
WASTE MANAGEMENT CHARGES				
Domestic Waste	These fees are the same as on the domestic waste collection page.			

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Domestic waste management base charge for vacant land (annual fee)		\$50	\$0	\$50
Domestic waste management service charge (annual fee)	All three bins service and collection	\$575.75	\$0	\$575.75
Additional Domestic waste bin (annual fee)	1 x waste bin and collection	\$411	\$0	\$411
Additional Domestic recycling bin (annual fee)	1 x recycling bin and collection	\$95	\$0	\$95
Additional Domestic garden organics bin (annual fee)	1 x garden organics bin and collection	\$70	\$0	\$70
Connection to Domestic waste management service (per connection)	Provision of one set of domestic waste bins (1 x waste bin, 1 x recycling bin and 1 x garden organics bin). Bins remain the property of Maitland City Council.	\$90	\$0	\$90
Connection to additional Domestic waste management service (per connection)	Provision of one additional waste service (bin remains the property of Maitland City Council)	\$37	\$0	\$37
Connection to additional Domestic recycling or garden organics waste service (per connection)	Provision of one recycling bin or one garden organics bin. Bin remains property of Contractor.	\$37	\$0	\$37
Change in Domestic recycling bin size (per change)	Bin remains property of Contractor	\$37	\$0	\$37
Commercial Waste				
Commercial waste management service charge (annual fee)	Bin service and collection	\$746	\$0	\$746
Commercial waste management service charge - Eligible EPA Charity Certificate Holders (annual fee)	Bin service and collection	\$436	\$0	\$436
Commercial recycling bin (annual fee)	1 x recycling bin and collection	\$95	\$0	\$95
Commercial garden organics bin (annual fee)	1 x garden organics bin and collection. Bin remains the property of the Contractor	\$70	\$0	\$70
Connection to Commercial waste service (per connection)	Provision of one commercial waste bin. Bin remains the property of Maitland City Council	\$90	\$0	\$90

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Connection to Commercial recycling or garden organics service (per connection)	Provision of one commercial recycling bin or one commercial garden organics bin. Bin remains the property of the Contractor	\$37	\$0	\$37
Kerbside waste collection				
Kerbside waste collection	fully absorbed cost divided by the number of customers		\$0	fully absorbed cost divided by the number of customers
RATES & ADMINISTRATION				
Section 603 certificate (fee set by Office of Local Government)				
Urgent Section 603 certificate		\$190	\$0	\$190
Section 603 certificate		\$95	\$0	\$95
Sundry Debtor				
Court costs and associated fees on outstanding sundry debtor accounts	as advised by debt recovery agency		\$0	as advised by debt recovery agency
Credit reference check fee	as advised by credit reference agency +GST		\$0	as advised by credit reference agency +GST
Admin fee to set up sundry debtor 30 day account		\$90.91	\$9.09	\$100
Sundry debtor loan advance interest	2% above the interest rate on the most recent Council loan drawdown + GST		\$0	2% above the interest rate on the most recent Council loan drawdown + GST
Section 611 charges				
Charge for telecommunication carriers under section 611 of the Local Government Act - (per km for all cable components)		\$500	\$50	\$550
Charge for gas distribution income/sales	per individual contracts		\$0	per individual contracts
Rating Information and Enquiry Fees				
Inspection of valuation records by applicant (per hour or part thereof)		\$40	\$4	\$44
Search conducted by Council (per hour or part thereof)		\$40	\$4	\$44
Reprinting rate notices - (per notice)		\$5	\$0.50	\$5.50
Letter - Possessory Title Application (per letter)		\$80	\$8	\$88
Information given in writing		\$25.45	\$2.55	\$28
Dishonoured cheque				
Admin fee for processing dishonoured cheque / direct debit		\$18.18	\$1.82	\$20

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Dishonour fee - (amount charged by financial institution or agent)		Full recovery of cost	\$0	Full recovery of cost
ACCESS TO COUNCIL INFORMATION				
STATUTORY FEES: Access to records by a natural person				
Regarding their own personal/health affairs	(Under the Privacy and Personal Information Protection Act 1998 and the Health Records and Information Privacy Act 2002)			
Application fee		\$30	\$0	\$30
Processing charge (per hour after first 20 hours)		\$30	\$0	\$30
All other requests	Under the Government Information (Public Access) Act 2009			
Application fee	Under the NSW Government Information (Public Access) Act 2009)	\$30	\$0	\$30
Processing charge (per hour after first hour)		\$30	\$0	\$30
Internal review (application fee)	Applicants have a right to request a review if they are not satisfied with the outcome.	\$40	\$0	\$40
ADMINISTRATION - MISCELLANEOUS				
Policy manual of Council - (can be downloaded free from Council's website)		\$235	\$0	\$235
Copying of Council meeting agenda (annual charge) - (can be downloaded free from Council's website)		\$336.36	\$33.64	\$370
Delegations register		\$105	\$0	\$105
Council meeting code (section 364(2)) - (can be downloaded free from Council's website)		\$30	\$0	\$30
Election Recount - recount of individual ward votes	Council resolved on 25 January 2022 for the New South Wales (NSW) Electoral Commission to conduct all election recounts. The fee would be at full cost recovery of the quote from the NSW Electoral Commission.		\$0	Council resolved on 25 January 2022 for the New South Wales (NSW) Electoral Commission to conduct all election recounts. The fee would be at full cost recovery of the quote from the NSW Electoral Commission.

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Election Recount - recount of Mayoral votes		Council resolved on 25 January 2022 for the New South Wales (NSW) Electoral Commission to conduct all election recounts. The fee would be at full cost recovery of the quote from the NSW Electoral Commission.	\$0	Council resolved on 25 January 2022 for the New South Wales (NSW) Electoral Commission to conduct all election recounts. The fee would be at full cost recovery of the quote from the NSW Electoral Commission.
Council property register - (can be downloaded free from Council's website)		\$236.36	\$23.64	\$260
Bank guarantee fee		\$50	\$5	\$55
Certificate under Sec.54 of the Local Government Act - classification of public land (application fee)		\$48	\$0	\$48
Copy of all Ward Map (consolidated)		\$61.82	\$6.18	\$68
MAPS/DOCUMENTS				
GIS Maps				
A0 Bond Paper (each)	The above GIS maps have a 15 minute labour cost included. Any map compilation over 15 minutes to be charged at \$15 per 15 minutes thereafter.	\$55	\$5.50	\$60.50
A1 Bond Paper (each)	The above GIS maps have a 15 minute labour cost included. Any map compilation over 15 minutes to be charged at \$15 per 15 minutes thereafter.	\$46	\$4.60	\$50.60
A2 Bond Paper (each)	The above GIS maps have a 15 minute labour cost included. Any map compilation over 15 minutes to be charged at \$15 per 15 minutes thereafter.	\$41	\$4.10	\$45.10
A3 Bond Paper/A4 Bond Paper (each)	The above GIS maps have a 15 minute labour cost included. Any map compilation over 15 minutes to be charged at \$15 per 15 minutes thereafter.	\$37	\$3.70	\$40.70

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
PROPERTY				
Inhouse licence/lease processing application fee		\$77.27	\$7.73	\$85
Short term licence fee - Contractor - per week		\$300	\$30	\$330
Short term licence fee - Resident - per month		\$100	\$10	\$110
GIS - provision of data layers (extraction and supply) - per hour or part thereof		\$86.36	\$8.64	\$95
Section 88G Certificate	This certificate determines whether there are any outstanding monies payable to council as a result of a positive covenant that affects the title of the property.	\$33.64	\$3.36	\$37

PLANNING & ENVIRONMENT

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
DEVELOPMENT APPLICATION AND SUBDIVISION FEES				
Scale of fees - Development				
Item 2.1 - What is the fee for a development application?				
Development Application for development, other than a development application referred to in item 2.2 or 2.3, involving the erection of a building, the carrying out of a work or the demolition of a work or building with an estimated cost of development.				
Estimated cost of development (clause 251 of the Environmental Planning & Assessment Regulation 2021) details what should be included in determining the genuine cost estimate.				
Up to \$5,000	Up to \$5,000	\$138	\$0	\$138
\$5,001 to \$50,000	Fees are based on the value of development as determined by the value on the Insurance Certificate for Home Building Compensation Fund. Where this is not provided upon lodgement, the value of development as determined by Council's authorised officer.	\$212 plus an additional \$3 for each \$1,000 (or part of \$1,000) of the estimated cost	\$0	\$212 plus an additional \$3 for each \$1,000 (or part of \$1,000) of the estimated cost
\$50,001 to \$250,000	Fees are based on the value of development as determined by the value on the Insurance Certificate for Home Building Compensation Fund. Where this is not provided upon lodgement, the value of development as determined by Council's authorised officer.	\$442 plus an additional \$3.64 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$50,000	\$0	\$442 plus an additional \$3.64 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$50,000
\$250,001 to \$500,000	Fees are based on the value of development as determined by the value on the Insurance Certificate for Home Building Compensation Fund. Where this is not provided upon lodgement, the value of development as determined by Council's authorised officer.	\$1,455 plus an additional \$2.34 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000	\$0	\$1,455 plus an additional \$2.34 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000
\$500,001 to \$1,000,000	Fees are based on the value of development as determined by the value on the Insurance Certificate for Home Building Compensation Fund. Where this is not provided upon lodgement, the value of development as determined by Council's authorised officer.	\$2,190 plus an additional \$1.64 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000	\$0	\$2,190 plus an additional \$1.64 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
\$1,000,001 to \$10,000,000	Fees are based on the value of development as determined by the value on the Insurance Certificate for Home Building Compensation Fund. Where this is not provided upon lodgement, the value of development as determined by Council's authorised officer.	\$3,281 plus an additional \$1.44 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000	\$0	\$3,281 plus an additional \$1.44 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000
Greater than \$10,000,000	Fees are based on the value of development as determined by the value on the Insurance Certificate for Home Building Compensation Fund. Where this is not provided upon lodgement, the value of development as determined by Council's authorised officer.	\$19,917 plus an additional \$1.19 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000	\$0	\$19,917 plus an additional \$1.19 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000
Item 2.2 - Sign Application				
		\$357 plus \$93 for each advertisement in excess of one or the fee calculated in accordance with the scaled fee whichever is greater	\$0	\$357 plus \$93 for each advertisement in excess of one or the fee calculated in accordance with the scaled fee whichever is greater
Item 2.3 Dwelling houses				
Development involving the erection of a dwelling house with an estimated construction cost of \$100,000 or less		\$571	\$0	\$571
Subdivision				
Item 2.4 Subdivision (other than strata subdivision)				
(i) with new public road				
base fee (includes first affected lot(s))		\$834	\$0	\$834
	per additional lot created	\$65	\$0	\$65
Item 2.5 without new public road				
base fee (includes first affected lot(s))		\$414	\$0	\$414
per additional lot created		\$53	\$0	\$53
Item 2.6 Strata Subdivision				
base fee (includes first affected lot(s))		\$414	\$0	\$414
per additional lot created		\$65	\$0	\$65

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Item 2.7 Development application for development not involving the erection of a building, the carrying out of a work, the subdivision of land or the demolition of a work or building.				
Development that does not involve the erection of a building, the carrying out of work, the subdivision of land or the demolition of a building or work		\$357	\$0	\$357
Tree Applications				
Application to remove or prune tree/s		\$120 (for up to 3 trees) plus \$26.50 per additional tree	\$0	\$120 (for up to 3 trees) plus \$26.50 per additional tree
CI 266 Planning Reform contributions from development application fees				
This section applies to a development application with an estimated cost of more than \$50,000 that involves - the erection of a building, the carrying out of a work or the demolition of a work or a building. The consent authority must set aside an amount from the fee paid for the development application for payment to the Planning Secretary for planning reform services.		$P = (E \times 0064) - 5$	\$0	$P = (E \times 0064) - 5$
Item 3.1 & 3.2 - Integrated Development / Requiring Concurrence				
Integrated Development / Requiring Concurrence		An additional fee of \$176 per integrated referral is payable for development that requires concurrence or is integrated development.	\$0	An additional fee of \$176 per integrated referral is payable for development that requires concurrence or is integrated development.
Item 3.3 Designated Development				
Designated Development		An additional fee of \$1,154 is payable for designated development.	\$0	An additional fee of \$1,154 is payable for designated development.
Item 3.4 Residential Apartment Development				
Residential Apartment Development		\$3,763	\$0	\$3,763
Additional Fee for referral of a Residential Apartment Development to an Urban Design Panel. Applies to all DA's and modification application.		Application through Port Stephen's Council, refer to Port Stephen's Council 2023/24 Fees and Charges.		
Additional fee for referral of other development to an Urban Design Panel. Applies to all DA's and modification application		Application through Port Stephen's Council, refer to Port Stephen's Council 2023/24 Fees and Charges.		
Additional fee for review of all types of development to an Urban Design Panel prior to DA lodgement. Applies to all DA's and modification application.				
Application through Port Stephen's Council, refer to Port Stephen's Council 2023/24 Fees and Charges.				

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Notification/Advertising Fees - Development requiring advertising				
Item 3.5 designated development		\$2,785	\$0	\$2,785
Item 3.6 nominated integrated development, threatened species development or Class 1 aquaculture development		\$1,386	\$0	\$1,386
Item 3.7 prohibited development		\$1,386	\$0	\$1,386
Item 3.8 Giving notice for other development for which a community participation plan requires notice to be given.		\$1,386	\$0	\$1,386
Notification in accordance with Community Participation Plan See additional fees above in modifications section		\$209.09	\$20.91	\$230
Fees for modification of development consent (Other than State significant development)				
Item 4.1 - Modification application under the Act, Section 4.55(1)		\$89	\$0	\$89
Item 4.1 - Modification application under the Act, Section 4.55(1) to correct an administrative error of council		\$0	\$0	\$0
Item 4.2 - Modification application under the Act, section 4.55(1A), or section 4.56(1) that involves in the consent authority's opinion, minimal environmental impact.		\$809 or 50% of DA fee whichever is the lesser	\$0	\$809 or 50% of DA fee whichever is the lesser
Item 4.3 - Modification application under the Act, section 4.55(2) or 4.56(1) that does not, in the consent authority's opinion, involve minimal environmental impact, if the original fee was less than \$100		50% of the original application	\$0	50% of the original application
Item 4.4 - Modification application under the Act, section 4.55(2) or 4.56(1) that does not, in the consent authority's opinion, involve minimal environmental impact, if the original application was \$100 or more and involved the erection of a dwelling house with an estimated cost of \$100,000 or less		\$238	\$0	\$238
Item 4.5 -Modification application under the Act, section 4.55(2) or 4.56(1) that does not, in the consent authority's opinion, involve minimal environmental impact, if the original fee was \$100 or more, other than specified in item 4.3 or 4.4		Calculated in accordance with the scaled fee as set out in the table below	\$0	Calculated in accordance with the scaled fee as set out in the table below
Estimated cost of development in relation to Item 4.5				
Up to \$5,000		\$69	\$0	\$69
\$5,001 to \$250,000		\$106 plus an additional \$1.50 for each \$1,000 (or part of \$1,000) of the estimated cost	\$0	\$106 plus an additional \$1.50 for each \$1,000 (or part of \$1,000) of the estimated cost

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
\$250,001 to \$500,000		\$628 plus an additional \$0.85 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds of \$250,000.	\$0	\$628 plus an additional \$0.85 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds of \$250,000.
\$500,001 to \$1,000,000		\$894 plus an additional \$0.50 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000.	\$0	\$894 plus an additional \$0.50 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000.
\$1,000,001 to \$10,000,000		\$1,238 plus an additional \$0.40 for each \$1,000) by which the estimated cost \$1,000,000.	\$0	\$1,238 plus an additional \$0.40 for each \$1,000) by which the estimated cost \$1,000,000.
Item 4.6 - Additional fee for modification application if notice is required to be given under the Act, Section 4.55(2) or 4.56(1).		\$835	\$0	\$835
Item 4.7 - Additional fee for modification application that is accompanied by statement of qualified designer.		\$954	\$0	\$954
Item 4.8 Additional fee for modification application that is referred to design panel for advice.		\$3,763	\$0	\$3,763
Item 4.9 - Submitting modification application under the Act, section 4.55(1A) or (2) on the NSW Planning Portal		\$43	\$0	\$43
Item 7 - Fees for reviews and appeals				
Item 7.1 - Application for review under the Act, Section 8.3		50% fee for original development application	\$0	50% fee for original development application
Item 7.2 - Application for review under the Act, Section 8.3		\$238	\$0	\$238
Item 7.3 - Application for review under the Act, Section 8.3		Calculated in accordance with the scaled fee as set out in the table below	\$0	Calculated in accordance with the scaled fee as set out in the table below
Estimated cost of development in relation to Item 7.3				
Up to \$5,000		\$69	\$0	\$69
\$5,001 to \$250,000		\$107 plus an additional \$1.50 for each \$1,000 (or part of \$1.000) of the	\$0	\$107 plus an additional \$1.50 for each \$1,000 (or part of \$1.000) of the

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
\$250,001 to \$500,000		\$628 plus an additional \$0.85 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000	\$0	\$628 plus an additional \$0.85 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000
\$500,001 to \$1,000,000		\$894 plus an additional \$0.50 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000	\$0	\$894 plus an additional \$0.50 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000
\$1,000,001 to \$10,000,000		\$1,238 plus an additional \$0.40 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000	\$0	\$1,238 plus an additional \$0.40 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000
More than \$10,000,000		\$5,943 plus an additional \$0.27 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000	\$0	\$5,943 plus an additional \$0.27 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000
Item 7.4 What is the fee for review of decision to reject a development application				
If the estimated cost of development is less than \$100,000		\$69	\$0	\$69
If the estimated cost of the development is \$100,000 or more and less than or equal to \$1,000,000		\$188	\$0	\$188
If the estimated cost of the development is more than \$1,0000		\$313	\$0	\$313
Item 7.5 Fee for an appeal against determination of modification application under the Act, Section 8.9				
Appeal by Applicant - modifications of development consent		50% fee that was payable for the application of the subject of the appeal.	\$0	50% fee that was payable for the application of the subject of the appeal.

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Item 7.6 Review of determine under the Act, Section 8.3 on the NSW Planning Portal				
	Item 7.6 Review of determine under the Act, Section 8.3 on the NSW Planning Portal	\$5	\$0	\$5
	Item 7.7 Notice of application for review of a determination under the Act, section 8.3	\$778	\$0	\$778
Refund of Development Application Fees				
	Written notification received prior to initial investigations	75% of the fee for the development application	\$0	75% of the fee for the development application
	Written notification received following initial investigations but prior to substantial commencement of an assessment report	50% of the fee for the development application	\$0	50% of the fee for the development application
	Written notification received following substantial commencement of an assessment report but prior to preparing a determination	25% of the fee for the development assessment	\$0	25% of the fee for the development assessment
	Written notification received following preparation of a determination	0% of the fee for the development application	\$0	0% of the fee for the development application
Long Service Payments Levy				
	A levy payment is required if the cost of works exceeds \$250,000	0.25% of the cost of the building and construction work	\$0	0.25% of the cost of the building and construction work
Archiving Fee				
	(Applicable to all Development Applications and Applications to Modify a Development Consent under s4.55)	\$109.09	\$10.91	\$120
CERTIFICATES AND INSPECTIONS FOR DEVELOPMENT AND BUILDING				
Appointment of Council as Principal Certifying Authority				
Construction Certificates for Building Works - Council				
	Construction works with a value up to \$5,000	Minimum fee \$115 plus \$3 per \$1,000 or part thereof Maximum fee \$150 plus \$9 per \$1,000 or part thereof	\$0	Minimum fee \$115 plus \$3 per \$1,000 or part thereof Maximum fee \$150 plus \$9 per \$1,000 or part thereof

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
	Construction works with a value from \$5,001 - \$100,000	Minimum fee \$115 plus \$3 per \$1,000 or part thereof Maximum fee \$150 plus \$7.50 per \$1,000 or part thereof	\$0	Minimum fee \$115 plus \$3 per \$1,000 or part thereof Maximum fee \$150 plus \$7.50 per \$1,000 or part thereof
	Construction works with a value from \$100,001 - \$500,000	Minimum fee \$300 plus \$1.50 per \$1,000 or part thereof Maximum fee \$500 plus \$3.75 per \$1,000 or part thereof	\$0	Minimum fee \$300 plus \$1.50 per \$1,000 or part thereof Maximum fee \$500 plus \$3.75 per \$1,000 or part thereof
	Construction works with a value from \$500,001 - \$1,000,000	Minimum fee \$500 plus \$1.50 per \$1,000 or part thereof Maximum fee \$750 plus \$2.50 per \$1,000 or part thereof	\$0	Minimum fee \$500 plus \$1.50 per \$1,000 or part thereof Maximum fee \$750 plus \$2.50 per \$1,000 or part thereof
	Construction works with a value over \$1,000,000	\$2,000 plus as par quotation. Staff time per hour plus cost of resources required	\$0	\$2,000 plus as par quotation. Staff time per hour plus cost of resources required
	Building alterations (internal) to bulky goods premises, commercial premises, premises for light industry or a warehouse or distribution Centre under the NSW Codes SEPP	See scale of fees (including inspection fees) applicable to Construction Certificate applications.	\$0	See scale of fees (including inspection fees) applicable to Construction Certificate applications.
Construction Certificate Modifications Minor amendments comprises alterations to the proposed method of construction not requiring detailed assessment, e.g. change frame construction from metal to timber. Determination of what constitutes a minor amendment is at the discretion of Council. Major amendments comprise all modifications that are not considered minor adjustments.				
	Modification of construction certificate (minor)	\$150	\$0	\$150
	Modification of construction certificate (other than minor)	50% of the original construction certificate fee	\$0	50% of the original construction certificate fee

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Complying Development Certificates - Council:				
Item 9.3 Submitting complying development certificate on the NSW planning portal		\$39	\$0	\$39
Amendment/reissue of Complying Development Certificate		\$100	\$10	\$110
Complying development certificate with a value up to \$5,000	Minimum fee \$115 plus \$3 per \$1,000 or part thereof Maximum fee \$150 plus \$9 per \$1,000 or part thereof	\$0		Minimum fee \$115 plus \$3 per \$1,000 or part thereof Maximum fee \$150 plus \$9 per \$1,000 or part thereof
Complying Development Certificate with a value from \$5,001 - \$50,000	Minimum fee \$155 plus \$2.50 per \$1,000 or part there of Maximum fee \$200 plus \$7.50 per \$1,000 or part thereof	\$0		Minimum fee \$155 plus \$2.50 per \$1,000 or part there of Maximum fee \$200 plus \$7.50 per \$1,000 or part thereof
Complying development certificate with a value \$50,001 - \$400,000	Minimum fee \$230 plus \$2.50 per \$1,000 or part thereof Maximum fee \$330 plus \$5.50 per \$1,000 or part thereof	\$0		Minimum fee \$230 plus \$2.50 per \$1,000 or part thereof Maximum fee \$330 plus \$5.50 per \$1,000 or part thereof
Complying development certificate with a value \$400,001 - \$1,000,000	Minimum fee \$600 plus \$1.50 per \$1,000 or part thereof Maximum fee \$1,500 plus \$3 per \$1,000 or part thereof	\$0		Minimum fee \$600 plus \$1.50 per \$1,000 or part thereof Maximum fee \$1,500 plus \$3 per \$1,000 or part thereof
Complying development certificate with a value over \$1,000,000	Minimum fee \$2,100 plus as per quotation (staff time per hour plus cost of resources required)	\$0		Minimum fee \$2,100 plus as per quotation (staff time per hour plus cost of resources required)
Refund for withdrawal of Construction Certificate				

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Application is withdrawn before site investigations are made		80% of fee may be refunded on request of the applicant	\$0	80% of fee may be refunded on request of the applicant
Application is withdrawn prior to a BCA compliance audit being commenced		40% of fees may be refunded on request of the applicant	\$0	40% of fees may be refunded on request of the applicant
Application is withdrawn after the BCA compliance audit has been commenced but before the certificate is issued		5% of fee may be refunded on request of the applicant	\$0	5% of fee may be refunded on request of the applicant
Modification of Complying Development Certificate				
Complying Development Certificate Modifications Minor amendments comprises alterations to the proposed method of construction not requiring detailed assessment e.g. Determination of what constitutes a minor amendment is at the discretion of Council. Major amendments comprise all modifications that are not considered minor amendments				
Minor Modification under Section 4.30		\$150	\$0	\$150
Modification under Section 4.30 (other than minor)		50% of original Complying Development Certificate fee	\$0	50% of original Complying Development Certificate fee
Withdrawal of Complying Development Application				
Application is withdrawn before site investigations are made		80% of fee may be refunded on request of the applicant	\$0	80% of fee may be refunded on request of the applicant
Application is withdrawn prior to preparation of an assessment/compliance audit being commenced		40% of fees may be refunded on request of the applicant	\$0	40% of fees may be refunded on request of the applicant
Application is withdrawn after the assessment/compliance audit has been completed, but before the certificate is issued		5% of fee may be refunded on request of the applicant	\$0	5% of fee may be refunded on request of the applicant
Occupation Certificates				
The fee payable for an occupation certificate is calculated in accordance with the following:				
Cost up to and including \$50,000	Per building	\$125	\$0	\$125
Cost \$50,001 to \$100,000	Per building	\$175	\$0	\$175
Cost \$100,001 to \$250,000	Per building	\$225	\$0	\$225
Cost \$250,001 to \$500,000	Per building	\$250	\$0	\$250

SERVICE AREA		DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Cost \$500,001 to \$1,000,000		Per building	\$275	\$0	\$275
Cost 1,000,001 and over		Per building	\$325	\$0	\$325
Interim OC for all above		Per building	As per final	\$0	As per final
OC for change of building use only		Per building	\$220	\$0	\$220
Subdivision Certificates					
Subdivision Certificates - Council: Including strata subdivision			\$170 per lot created min fee \$340	\$0	\$170 per lot created min fee \$340
Release / vary / modify restriction on title			\$360 plus \$135 per hour for more than 4hrs work plus full cost recovery of any legal fees encountered by Council	\$0	\$360 plus \$135 per hour for more than 4hrs work plus full cost recovery of any legal fees encountered by Council
Endorse new restriction, covenant, easement of the like			\$360 plus \$135 per hour for more than 4hrs work plus full cost recovery of any legal fees encountered by Council	\$0	\$360 plus \$135 per hour for more than 4hrs work plus full cost recovery of any legal fees encountered by Council
Termination of strata plan			\$360 plus \$135 per hour for more than 4hrs work plus full cost recovery of any legal fees encountered by Council	\$0	\$360 plus \$135 per hour for more than 4hrs work plus full cost recovery of any legal fees encountered by Council
Allocation of house numbers					
Residential/commercial lots			\$32 per number including strata plus GST	\$0	\$32 per number including strata plus GST
Rural/ industrial lots			\$43 per number including strata plus GST	\$0	\$43 per number including strata plus GST
Road naming					
1-5 Roads			\$750	\$0	\$750
6-10 Roads			\$1,000	\$0	\$1,000
11-15 Roads			\$1,500	\$0	\$1,500
15 or More	POA		\$0	\$0	\$0
Item 9.4 Submitting a Certificate on the NSW Planning portal					

SERVICE AREA		DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Item 9.4 Submitting application for construction certificate, subdivision works certificate, occupation certificate, subdivision certificate, building information certificate, or complying development certificate on the NSW planning portal			\$43	\$0	\$43
Certificates - Private Accredited Certifier					
Lodgement and recording of private occupation/ construction/complying development/strata certificate		In NSW the provision of these services is generally contestable with Private Certifiers apart from where certain building constructions or subdivisions have been gazetted as only being certifiable by Councils. Where that category is not contestable, it should be interpreted to mean potentially contestable. That is, even if there is no Private Certifier practicing in your Council area, GST should be charged for the issuing of these certificates.	\$36	\$0	\$36
Building Inspection Fees and Charges					
Critical Stage Inspections are those inspections that are required to be conducted by the Principal Certifying Authority (PCA) throughout the construction phase of a development in order for the PCA to issue an Occupation Certificate at the completion of the works. Each and every critical stage inspection MUST be carried out, however, in certain circumstances and where appropriate, some inspections may be conducted concurrently. Where inspections are conducted concurrently only one (1) inspection fee is applicable. The following table is intended as a guide only and additional inspections or re-inspections and fees may be required by Council at any stage in order for Council to issue the Occupation Certificate.					
Other fees					
Bushfire (BAL) certificate where Council is the certifier			\$175	\$0	\$175
Bushfire (BAL) certificate where Council is not the certifier			\$300	\$0	\$300
Compliance certificate			\$200/hr or part thereof	\$0	\$200/hr or part thereof
Additional fee to prepare and make a referral to NSW Fire Brigades as per Clause 144 of the Environmental Planning and Assessment Regulation 2000			Minimum fee \$800 plus as per quotation (staff time per hour plus cost of resources required including the amount of the invoice received from Fire & Rescue NSW)	\$0	Minimum fee \$800 plus as per quotation (staff time per hour plus cost of resources required including the amount of the invoice received from Fire & Rescue NSW)

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Change of PCA		Minimum fee \$300 plus as per quotation (staff time per hour plus cost of resources required to assess the application information) Inspections, occupation certificates, archiving fee etc are charged at the relevant rate within the fees and charges document in force at the time of application	\$0	Minimum fee \$300 plus as per quotation (staff time per hour plus cost of resources required to assess the application information) Inspections, occupation certificates, archiving fee etc are charged at the relevant rate within the fees and charges document in force at the time of application
Council Building Surveying or Planning Professional Officer providing consultant services	Per hour or part thereof including travel time if applicable Registration level of certifier required is determined by Council	Registered Certifier - Unrestricted/ Restricted all classes \$200 - Restricted (1 and 10)/Building Inspector \$165 Planning Officer - Senior Planner/ Principal \$200 - Planner \$165	\$0	Registered Certifier - Unrestricted/ Restricted all classes \$200 - Restricted (1 and 10)/Building Inspector \$165 Planning Officer - Senior Planner/ Principal \$200 - Planner \$165
Fees for Critical Stage Inspections				
Building Inspection - Critical stage inspections Required inspections and critical stage inspections will be done concurrently if possible and viable. Additional inspections may be required and must be paid for prior to inspection being done or may be invoiced at discretion of Council.		Minimum fee \$130 Maximum fee \$300 Single inspection only	\$0	Minimum fee \$130 Maximum fee \$300 Single inspection only
For critical post approval stage inspection		Additional fee on top of the inspection fee (per unit) \$200	\$0	Additional fee on top of the inspection fee (per unit) \$200
Out of normal hours inspections				
Commercial and Industrial - critical stage inspections Required inspections and critical stage inspections will be done concurrently if possible and viable. Additional inspections may be required and must be paid for prior to inspection being done or may be invoiced at discretion of Council				

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Industrial/Commercial Development up to \$10,000		Minimum fee \$150 Maximum fee \$450	\$0	Minimum fee \$150 Maximum fee \$450
Out of normal hours inspections		Additional fee on top of the inspection fee (per unit) \$200	\$0	Additional fee on top of the inspection fee (per unit) \$200
BUILDING & DEVELOPMENT INFORMATION				
Application under s68 of the Local Govt Act 1993				
Fee for minor amendment to design		\$150	\$0	\$150
Application to install a Manufactured Home, Moveable Dwelling, or Associated Structure on Land	per structure	\$500	\$0	\$500
(Where not covered by a specific fee under this schedule)		\$100	\$0	\$100
Install, construct or alter a waste treatment device or a human waste storage facility or a drain connected to any such device or facility		\$440	\$0	\$440
Operate a system of sewage management		\$160	\$0	\$160
Objection under section 82 of the Local Government Act		\$250	\$0	\$250
Flood Information				
Provision of information regarding development standards for flood control lots, including as per General and Rural Housing Codes for the purposes of a Complying Development Certificate		\$272.73	\$27.27	\$300
Property information				
General written information requiring research & written reply (no site inspection)	per hour or part thereof	\$131.82	\$13.18	\$145
General written information requiring research, written reply & site inspection	per hour or part thereof	\$286.36	\$28.64	\$315
Development/building history enquiry fee, including purchase of records from archives	per hour or part thereof	\$109.09	\$10.91	\$120
Dwelling entitlement search		\$131.82	\$13.18	\$145
Provide written professional/technical advice on Development proposal where a Pre-DA Meeting is not required. Where the enquiry takes longer than 2 hours, to be charged at an hourly rate of \$150 incl GST		\$272.73	\$27.27	\$300

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Written information in relation to property details in lieu of section 10.7(2) and section 10.7(5) certificates	per hour or part thereof	\$131.82	\$13.18	\$145
Fire Safety (buildings)				
Annual admin fee	Submission of Annual Fire Safety Statements (AFSS) to council is requirement of legislation	\$50 plus \$50 per fire safety measure	\$0	\$50 plus \$50 per fire safety measure
Fire Safety Certification Audit	Includes inspection and all associated investigations	\$240/hr min'm 1 hr	\$0	\$240/hr min'm 1 hr
Fire safety inspection fee (charged as an hourly rate)	Where work to prepare a fire safety schedule (or the like) involves extensive research.	\$165	\$0	\$165
Referral of plans and specifications to the NSW Fire Brigade for an alternative solution to meet Category 2 Fire Safety Provisions		\$277.27	\$27.73	\$305
Fire Safety officer professional services				
Preparation of fire safety schedules, requested inspections, consideration of fire safety measures compliance and the like		\$185 per hour or part thereof (min charge 1hr)		\$185 per hour or part thereof (min charge 1hr)
Outstanding notices				
Section 735A - Local Government Act		\$65	\$0	\$65
Pre-lodgement Advisory Service				
Development up to 10 dwellings or up to 10 lots or up to \$1 million with minutes		\$590.91	\$59.09	\$650
Development over 10 dwellings or over 10 lots or over \$1 million with minutes		\$772.73	\$77.27	\$850
Statistical Information				
Preparation/production of reports (per hour or part thereof)		\$68.18	\$6.82	\$75
SECTION 6.23 CERTIFICATES - BUILDING CERTIFICATES				
Standard application fee Class 1 and 10 (BCA defined)				
Class 1 and 10 Building		\$300	\$0	\$300
Standard application fee Class 2-9 (BCA defined)				
Not exceeding 200m2 (per building)		\$300	\$0	\$300
Exceeding 2,000m2		\$1,200 plus \$75 per additional 1,000m2 or part thereof	\$0	\$1,200 plus \$75 per additional 1,000m2 or part thereof
Exceeding 200m2 but not exceeding 2,000m2		\$300 plus an additional 0.50/m2 over 200m2 (per building)	\$0	\$300 plus an additional 0.50/m2 over 200m2 (per building)

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Part of building with that part exiting of an external wall only or does not otherwise have a floor area		\$300	\$0	\$300
Reinspection fee (per inspection)		\$120	\$0	\$120
Building information certificate fee for unauthorised development				
Class 1 and 10 (BCA defined)- Maximum DA and CC fee applicable to the development based on the cost of works as determined by council including additional fees as highlighted in the note below where applicable. Note: Where initial assessment reveals that the certificate cannot be issued and additional assessment is required, that time will be estimated at \$120/ hr. Payment is required prior to determination of the certificate.				
Class 2 - 9 (BCA defined)- Maximum DA and CC fee applicable to the development based on the cost of works as determined by council, including additional fees as highlighted in the note below where applicable. Note: Where initial assessment reveals that the certificate cannot be issued and additional assessment is required, that time will be estimated at \$185/ hr. Payment is required prior to determination of the certificate.				
Copy on building information certificate (per certificate)		\$35	\$0	\$35
SECTION 10.7 CERTIFICATES - PLANNING CERTIFICATE				
s10.7 Certificates EPA Act (1979)				
Item 9.7 Section 10.7(2) - statutory fees		\$67	\$0	\$67
Item 9.8 Section 10.7(5) - statutory fees (additional fee - issued in conjunction with Section 10.7(2) certificate)		\$101	\$0	\$101
s10.7 Parcelled assessments				
Section 10.7(2) - parcelled assessments (in excess of six (6) lots)		\$250	\$0	\$250
Section 10.7(5) - parcelled assessments (in excess of six (6) lots)		\$620	\$0	\$620
s10.7 Urgent Fees				
Section 10.7(2) - urgent fees	Urgent fee applications issued within 48 hours or additional urgent fee will be refunded.	\$90	\$0	\$90
Section 10.7(5) - Urgent fees ('additional fee - issued in conjunction with Section 10.7(2) urgent certificate)	Urgent fee applications issued within 48 hours or additional urgent fee will be refunded.	\$133	\$0	\$133
s10.7 Urgent Fees - Parcelled assessments				
Section 10.7(2) - parcelled assessments - urgent fees (in excess of six (6) lots)	Urgent fee applications issued within 48 hours	\$495	\$0	\$495
Section 10.7(5) - parcelled assessments - urgent fees (in excess of six (6) lots)	Urgent fee applications issued within 48 hours	\$1,240	\$0	\$1,240
PREPARATION OF LEPS AND DCPS (REZONING)				
Specialist Studies/Local Environmental Studies				
Required to support amendments to Maitland Local Environmental Plan (Environmental Studies) or Strategic Planning Policies	Full Cost recovery of Specialist Reports Plus GST on Specialist Report Plus 20% of the value of reports for management	Calculated Fee	\$0	Calculated Fee

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Preparation of each Precinct Plan under a new or existing Development Control Plan	Minimum fee of \$22,000 or full cost recovery	\$22,000	\$0	\$22,000
Review proponent led DCP or preparation of amendment to Development Control Plan	Minimum fee of \$16,898.44 or full cost recovery	\$16,898.44	\$0	\$16,898.44
Preparation of Development Control Plan for new development proposal (Standard)	Minimum fee of \$33,802.28 or full cost recovery Fees associated with the preparation of a DCP for a proposal that is not identified in an endorsed Council strategy will be charged at lodgement stage to reflect the need to concurrently prepare plans outside of the Council's strategic framework.	\$33,802.28	\$0	\$33,802.28
Review proponent led Precinct Plan or preparation of amendment to existing Precinct Plan	Minimum fee of \$7,508.70 or full cost recovery	\$7,508.70	\$0	\$7,508.70
Preparation of Development Control Plan for new development proposal (Complex)	Minimum fee of \$78,000 or full cost recovery Fees associated with the preparation of a DCP for a proposal that is not identified in an endorsed Council strategy will be charged at lodgement stage to reflect the need to concurrently prepare plans outside of the Council's strategic framework.	\$7,8000	\$0	\$7,8000
Additional Fees				
Re-exhibition of Local Environmental Plan amendment, Development Control Plan or Precinct Plan	Minimum fee of \$7,513.85 plus full-cost recovery or planning advice plus GST on report Plan	\$7,513.85	\$0	\$7,513.85
Public hearing for amendment to Maitland Local Environmental Plan		\$6,000	\$0	\$6,000
Rezoning				
Rezoning enquiries requiring research, site inspection and written reply	Minimum fee of \$824 or full cost recovery	\$824	\$0	\$824

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Rezoning enquiries requiring research and written reply	Minimum fee of \$566.50 or full cost recovery	\$566.50	\$0	\$566.50
Prelodgement Meeting	This fee can be fully discounted from lodgement fees at the time that the proposal proceeds to the formal lodgement stage.	\$2,000	\$0	\$2,000
Meeting Minutes	Formal written advice is an optional inclusion of a prelodgement meeting. This fee is not eligible to be discounted from lodgement fees.	\$500	\$0	\$500
Maitland Local Environmental Plan 2011:				
A4 written document	This information is available electronically and free of charge on Council's website.	\$108.15	\$0	\$108.15
A3 map booklet	This information is available electronically and free of charge on Council's website.	\$432.60	\$0	\$432.60
A3 map booklet - A4 written document	This information is available electronically and free of charge on Council's website.	\$484.10	\$0	\$484.10
Planning policies or strategies				
Development Control Plans - Entire Document (paper copy)	This information is available electronically and free of charge on Council's website.	\$355.35	\$0	\$355.35
Strategic Planning Studies (paper copy)	This information is available electronically and free of charge on Council's website.	\$108.15	\$0	\$108.15
Development Control Plans (paper copy)	This information is available electronically and free of charge on Council's website.	\$63.50	\$0	\$63.50
Amendments to the Maitland Local Environmental Plan (Identified in a Council Endorsed Strategy)				
Category I: Mapping anomalies, where an error in the Maitland Local Environmental Plan can be identified, and where the proposed amendment is considered to be consistent with the intent and direction of the document and Council.		Nil	\$0	Nil

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Category II: Small site rezoning applications, where there are a small number of issues and a limited local impact. These applications are often termed spot-rezonings and could include a minor extension to a zone boundary or change to a definition.	These fees are to be staged, with a \$10,000 lodgement fee charged for Category II-IV at the time of lodgement. Rezoning fees are to be paid in three equal installments - prior to pre-gateway Council endorsement, prior to the draft proposal going to public exhibition and prior to the finalisation of plan making. In addition, any direct costs associated with the draft LEP may be charged on a full cost recovery basis, including from third parties and additional study costs will also apply if applicable.	\$35,406	\$0	\$35,406
Category III: Larger, more complex rezoning applications with a number of issues affecting the local area. These applications will often require consultation with a limited number of government agencies, as well as targeted community consultation.	These fees are to be staged, with a \$10,000 lodgement fee charged for Category II-IV at the time of lodgement. Rezoning fees are to be paid in three equal instalments – prior to pre-gateway Council endorsement, prior to the draft proposal going to public exhibition and prior to the finalisation of plan making. In addition, any direct costs associated with the draft LEP may be charged on a full cost recovery basis, including from third parties & additional study costs will also apply if applicable.	\$66,432	\$0	\$66,432
Category IV: The most complex rezoning applications, which may be large holdings with a range of issues, or particularly constrained and complicated smaller sites. These applications would require consultation with a wide range of government agencies, the wider community (including public meetings) and affected landowners.	These fees are to be staged, with a \$10,000 lodgement fee charged for Category II-IV at the time of lodgement. Rezoning fees are to be paid in three equal instalments – prior to pre-gateway Council endorsement, prior to the draft proposal going to public exhibition and prior to the finalisation of plan making. In addition, any direct costs associated with the draft LEP may be charged on a full cost recovery basis, including from third parties & additional study costs will also apply if applicable.	\$108,690	\$0	\$108,690

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Amendments to the Maitland Local Environmental Plan (Not Identified in a Council Endorsed Strategy)				
Category II: Small site rezoning applications, where there are a small number of issues and a limited local impact. These applications are often termed spot-rezonings and could include a minor extension to a zone boundary or change to a definition. Proposals for land not identified in a strategic policy will incur an additional 10% fee for all charges over the lifecycle of the assessment.	These fees are to be staged, with a \$10,000 lodgement fee charged for Category II-IV at the time of lodgement. Rezoning fees are to be paid in three equal instalments – prior to pre-gateway Council endorsement, prior to the draft proposal going to public exhibition and prior to the finalisation of plan making. In addition, any direct costs associated with the draft LEP may be charged on a full cost recovery basis, including from third parties & additional study costs will also apply if applicable.	\$38,946	\$0	\$38,946
Category III: Larger, more complex rezoning applications with a number of issues affecting the local area. These applications will often require consultation with a limited number of government agencies, as well as targeted community consultation. Proposals for land not identified in a strategic policy will incur an additional 10% fee for all charges over the lifecycle of the assessment.	These fees are to be staged, with a \$10,000 lodgement fee charged for Category II-IV at the time of lodgement. Rezoning fees are to be paid in three equal instalments – prior to pre-gateway Council endorsement, prior to the draft proposal going to public exhibition and prior to the finalisation of plan making. In addition, any direct costs associated with the draft LEP may be charged on a full cost recovery basis, including from third parties & additional study costs will also apply if applicable.	\$73,074	\$0	\$73,074
Category IV: The most complex rezoning applications, which may be large holdings with a range of issues, or particularly constrained and complicated smaller sites. These applications would require consultation with a wide range of government agencies, the wider community (including public meetings) and affected landowners. Proposals for land not identified in a strategic policy will incur an additional 10% fee for all charges over the lifecycle of the assessment.	These fees are to be staged, with a \$10,000 lodgement fee charged for Category II-IV at the time of lodgement. Rezoning fees are to be paid in three equal instalments – prior to pre-gateway Council endorsement, prior to the draft proposal going to public exhibition and prior to the finalisation of plan making. In addition, any direct costs associated with the draft LEP may be charged on a full cost recovery basis, including from third parties & additional study costs will also apply if applicable.	\$119,559	\$0	\$119,559

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Local Infrastructure Plans				
Works In Kind Agreement	Minimum fee of \$2,000 plus full cost recovery on any legal fees and quantity surveyor services at cost to the applicant.	\$2,000	\$0	\$2,000
Voluntary Planning Agreement	Minimum fee of \$5,000 plus full cost recovery on any legal fees and valuation services at cost to the applicant	\$5,000	\$0	\$5,000
Development Contributions Plan	Minimum fee of \$10,000 plus full cost recovery on any legal fees, quantity surveyor and valuation services at cost to the applicant. Fees associated with the preparation of a contribution plan for a proposal that is not identified in an endorsed Council strategy will be charged at lodgement stage to reflect the need to concurrently prepare plans outside of Council's Strategic framework.	\$10,000	\$0	\$10,000
POUNDING, IMPOUNDING AND ANIMAL CONTROL				
Registration of dog / cat - lifetime registration				
Charged in accordance with Companion Animals Act and Regulations - subject to change.				
Dog - not desexed by 6 months of age	Fees set by NSW Government - to be advised at a later date (except if kept by recognised breeder for breeding purposes)	The amount published by notice by the Chief Executive on the NSW legislation website and/ or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$252	\$0	The amount published by notice by the Chief Executive on the NSW legislation website and/ or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$252

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Dog - not desexed and kept by a recognised breeder for breeding purposes	Fees set by NSW Government	The amount published by notice by the Chief Executive on the NSW legislation website and/ or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$75	\$0	The amount published by notice by the Chief Executive on the NSW legislation website and/ or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$75
Dog - desexed by 6 months of age	Fees set by NSW Government - (except one owned by an eligible pensioner)	The amount published by notice by the Chief Executive on the NSW legislation website and/ or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$75	\$0	The amount published by notice by the Chief Executive on the NSW legislation website and/ or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$75

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Dog - desexed by 6 months of age and owned by eligible pensioner	Fees set by NSW Government	The amount published by notice by the Chief Executive on the NSW legislation website and/or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$32	\$0	The amount published by notice by the Chief Executive on the NSW legislation website and/or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$32
Dog - desexed sold by pound or shelter	Fees set by NSW Government	\$0	\$0	\$0
Dog not desexed or desexed after 6 months of age (and not kept by a recognised breeder)	<p>Note: The additional fee is not payable:</p> <ul style="list-style-type: none"> if, before the dog reaches 6 months of age, a veterinary practitioner has specified in writing that: the dog should not be desexed until it reaches the age specified by the veterinary practitioner (fee applies after that age is reached), or desexing the dog at any time of its life would constitute a serious health risk to the dog, or in the case of a dog that is desexed after reaching 6 months of age and sold to the owner by a rehoming organisation. <p>Fees set by NSW Government</p>	The amount published by notice by the Chief Executive on the NSW legislation website and/or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$252	\$0	The amount published by notice by the Chief Executive on the NSW legislation website and/or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$252
Trained seeing eye or hearing dogs		\$0	\$0	\$0

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Cat - desexed or not desexed (if not desexed an annual permit is required)	Fees set by NSW Government	The amount published by notice by the Chief Executive on the NSW legislation website and/or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$65	\$0	The amount published by notice by the Chief Executive on the NSW legislation website and/or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$65
Cat - desexed and owned by eligible pensioner	Fees set by NSW Government	The amount published by notice by the Chief Executive on the NSW legislation website and/or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$32	\$0	The amount published by notice by the Chief Executive on the NSW legislation website and/or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$32
Cat - desexed and sold by pound or shelter	Fees set by NSW Government	\$0	\$0	\$0

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Cat - not desexed and kept by a recognised breeder for breeding purposes	Fees set by NSW Government	The amount published by notice by the Chief Executive on the NSW legislation website and/or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$65	\$0	The amount published by notice by the Chief Executive on the NSW legislation website and/or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$65
Cat - not desexed by 4 months of age (in addition to the one-off lifetime registration fee)	Fees set by NSW Government	The amount published by notice by the Chief Executive on the NSW legislation website and/or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$92	\$0	The amount published by notice by the Chief Executive on the NSW legislation website and/or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$92

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Declared dangerous dog or restricted dog (in addition to the one-off lifetime registration fee). This applies to dogs that are already registered.	Applies to declared dangerous dog or dog declared to be a restricted breed or restricted by birth. Fees set by NSW Government	The amount published by notice by the Chief Executive on the NSW legislation website and/or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$221	\$0	The amount published by notice by the Chief Executive on the NSW legislation website and/or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$221
Late fee	If the registration fee for a dog or cat has not been paid 28 days after the date on which the animal is required to be registered Fees set by NSW Government	The amount published by notice by the Chief Executive on the NSW legislation website and/or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$21	\$0	The amount published by notice by the Chief Executive on the NSW legislation website and/or the website of the Office of Local Government website, as prescribed under Schedule 2 of Companion Animals Regulation 2018. If no adjusted fees have been published: \$21

Impounding animals (dogs/cats)			
Seizure release fee for registered dogs/cats:			
Impounding fee 1st time	\$50	\$0	\$50
Impounding fee 2nd and subsequent	\$175/\$330	\$0	\$175/\$330
Processing of identification/microchipping forms and all relevant paperwork for the Companion Animals Register (C.A.R.) for organisations that have access to and can complete data entry on the C.A.R.	\$0	\$0	\$0
Impounding fee 1st time menacing/dangerous	\$165	\$0	\$165
Impounding fee 2nd and subsequent menacing/dangerous	\$350/\$650	\$0	\$350/\$650

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Sustenance		\$50 - charged after first day	\$0	\$50 - charged after first day
Sustenance - menacing/dangerous		\$55 - charged after first day	\$0	\$55 - charged after first day
Surrender (application can be made to Council requesting waiver of fee due to hardship)		\$175	\$0	\$175
Other (pocket pets/poultry/rabbit)		Actual cost incurred + 20% for service, admin & sundry expenses	\$0	Actual cost incurred + 20% for service, admin & sundry expenses
Impounding animals (stock)				
Transportation fee		Actual cost incurred + 20% for service, admin & sundry expenses	\$0	Actual cost incurred + 20% for service, admin & sundry expenses
Walking fee (per hour)		\$50	\$0	\$50
Sustenance (per animal per day)		Actual cost incurred + 20% for service, admin & sundry expenses	\$0	Actual cost incurred + 20% for service, admin & sundry expenses
Advertising		Actual cost incurred + 20% for service, admin & sundry expenses	\$0	Actual cost incurred + 20% for service, admin & sundry expenses
Service of notice of owner		\$85	\$0	\$85
Veterinary care		Actual cost incurred	\$0	Actual cost incurred
Charge or loss for abandoning animals and trespassing animals		Actual cost incurred + 20% for service, admin & sundry expenses	\$0	Actual cost incurred + 20% for service, admin & sundry expenses
Other impounded items				
Class 1 (personal items) – storage (per day)	Small or medium-sized things. Examples include baggage or personal recreational equipment such as bicycles or kayaks.	\$10 per day + \$80 administrative fee	\$0	\$10 per day + \$80 administrative fee
Class 2 (sharing service) – storage (per day)	Items available for the use of the public at large, whether on payment of a fee or other benefit, including as part of a ‘sharing service’. Examples are shopping trolleys and share e-scooters.	\$105	\$0	\$105

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Class 2 (sharing service) – transportation of item to place of storage	Items available for the use of the public at large, whether on payment of a fee or other benefit, including as part of a ‘sharing service’. Examples are shopping trolleys and share e-scooters.	Actual cost incurred + 20% for service, admin & sundry expenses	\$0	Actual cost incurred + 20% for service, admin & sundry expenses
Class 3 (vehicle) – storage (per day)	Motor vehicles, which have the same meaning as that of the Road Transport Act 2013, and include caravans, boat trailers or other trailers	\$55 per day + \$80 administration fee	\$0	\$55 per day + \$80 administration fee
Service of notice/administration fee		\$85	\$0	\$85
Class 3 (vehicle) – transportation of item to place of storage	Motor vehicles, which have the same meaning as that of the Road Transport Act 2013, and include caravans, boat trailers or other trailers	Actual cost incurred + 20% for service, admin & sundry expenses	\$0	Actual cost incurred + 20% for service, admin & sundry expenses
COMPLIANCE (ENVIRONMENTAL HEALTH AND DEVELOPMENT SURVEILLANCE)				
Manufactured home estate / caravan park / camping ground - approval to operate				
Approval to operate (Local Gov't Act)	Approval valid for maximum of 5 years subject to ongoing satisfactory operating conditions	\$317 plus \$6 per site	\$0	\$317 plus \$6 per site
Approval to operate (renewal)		\$160 plus \$4.50 per site	\$0	\$160 plus \$4.50 per site
Inspection		\$265	\$0	\$265
Re-inspection		\$265	\$0	\$265
Certificate of completion for Manufactured Home in a Manufactured Home Estate		\$185 per manufactured home	\$0	\$185 per manufactured home
Application to install a manufactured home, moveable dwelling or associated structure on land (68(a) Local Govt Act) (not including inspection)		\$430	\$0	\$430
Boarding houses				
Inspection		\$317	\$0	\$317
Re-inspection		\$160	\$0	\$160
Clothing / charity bins				
Application (per bin)	Approval valid for maximum of 5 years	\$125	\$0	\$125
Inspection	Inspection fee only applies to bins located on public property, or on private property where Council has to intervene.	\$150	\$0	\$150

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Food Business: (includes: fixed premises, temporary events and food vans)				
Annual administration fees (Food Act) (medium - more than 5 but not more than 50 FTE food handlers)		\$800	\$0	\$800
Annual administration fees (Food Act) (large - more than 50 FTE food handlers)	Note: FTE means full time equivalent; food handler means a person who directly engages in the handling of food for a food business.	\$3,500	\$0	\$3,500
Annual administration fee (Food Act) (small - up to 5 FTE food handlers)		\$390	\$0	\$390
Inspection		\$180	\$0	\$180
Re-inspection		\$180	\$0	\$180
Pre-purchase inspection		\$381.82	\$38.18	\$420
Legionella control - regulated air handling systems (Public Health Act)				
Notification	New premises or change of business owner details (applies to premises as a whole)	\$120	\$0	\$120
Annual administration fee		\$125 per system	\$0	\$125 per system
Inspection		\$195	\$0	\$195
Mortuaries				
Inspection		\$175	\$0	\$175
Re-inspection		\$175	\$0	\$175
Post Approval Regulation of On Site Sewage Management (OSSM / Septic Tank)				
for applications to install / alter a Septic Tank please refer to Development Application Fees				
Annual admin charge for all OSSM systems		\$85	\$0	\$85
Approval to operate inspection		\$160	\$0	\$160
Compliance inspection		\$0	\$0	\$0
Compliance re-inspection		\$130	\$0	\$130
Pre-purchase inspection		\$279.09	\$27.91	\$307
Skin penetration				
Notification fee	for new business or change of owners details	\$100	\$0	\$100
Premises inspection		\$190	\$0	\$190
Re-inspection		\$130	\$0	\$130
Underground Petroleum Storage Systems				
Administration fee		\$130	\$0	\$130
Underground Petroleum Storage System - Inspection		\$260	\$0	\$260
Underground Petroleum Storage System - Re-inspection		\$180	\$0	\$180

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Swimming Pool Barriers (Swimming Pool Act)				
Inspection	CI 19 Swimming Pool Regulations 2018 - max'm fee \$150. Where joint inspections for public health and pool barriers are done at the same premises at the same time then the total fee will be reduced by one third e.g. (2 x \$125 = \$250 would be reduced to \$166.66)	\$150	\$0	\$150
Registration Fee		\$9.09	\$0.91	\$10
Re-inspection (for each re-inspection)	CI 19 Swimming Pool Regulation 2018 - Max'm \$100 per any or all re-inspections. Where joint inspections for public health and pool barriers are done at the same premises at the same time then the total fee will be reduced by one third e.g. (2 x \$125 = \$250 would be reduced to \$166.66)	\$100	\$0	\$100
Application for exemption	CI 13 Swimming Pools Regulation 2018 - max'm fee \$250. Section 22 of Swimming Pools Act 1992	\$265	\$0	\$265
Resuscitation charts for swimming pools		\$27.27	\$2.73	\$30
Swimming Pool/Spa - public/commercial (Public Health Act)				
Notification fee	New Business or change of ownership details	\$105	\$0	\$105
Inspection		\$190	\$0	\$190
Re-inspection		\$130	\$0	\$130
Compliance cost notices				
Environmental Planning and Assessment Act	Notice of intention Order	Minimum charge of \$330 Where the works take longer than 3 hours, to be charged at a hourly rate of \$110 (Orders - no maximum; Notice of Intention - maximum \$750)	\$0	Minimum charge of \$330 Where the works take longer than 3 hours, to be charged at a hourly rate of \$110 (Orders - no maximum; Notice of Intention - maximum \$750)
Food Act	CI 11 Food Regs 2015 - \$330 is the prescribed fee that a person may be required to pay. Improvement notice	\$330	\$0	\$330

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Protection of the Environment Operations Act	Clean-up notice Prevention notice Prohibition order	\$605 AND Cost recovery of all or any reasonable costs and expenses subject to limitations (Part 4.5 POEO Act)	\$0	\$605 AND Cost recovery of all or any reasonable costs and expenses subject to limitations (Part 4.5 POEO Act)
Public Health Act - all except regulated systems	CI 97 Public Health Regulation 2012 - \$270. Improvement notices Prohibition orders	\$270	\$0	\$270
Public Health Act - Regulated systems	CI 97 Public Health Regulation 2012 - \$560. Improvement notices and Prohibition orders for premises where there is a Regulated System	\$560	\$0	\$560
281C Compliance cost notices not to include certain costs and expenses				
(1) For the purposes of section 121CA (5) (c) of the Act, a compliance cost notice must not require the payment of the following:				
b) any costs or expenses relating to the preparation or serving of the notice				
a) any costs or expenses relating to an investigation that lead to the giving of an order to which the notice relates				
Rangers monitoring of parking on private and strata property	Minimum 30 minutes	\$80 per hour	\$0	\$80 per hour
SPECIAL EVENTS				
Application for special events (If the event is being held on a Council oval, the money is payable to the Oval Boards (not Council) for site hire. Applications to waive fees will be considered in accordance with Section 612 of the Local Government Act 1993)		\$152.50	\$0	\$152.50
Garbage collection and disposal (per bin/per day)		\$25.10	\$0	\$25.10
DOMESTIC WASTE COLLECTION				
Domestic waste management service charge (annual fee)	All three bins service and collection	\$575.75	\$0	\$579.75
Domestic waste management base charge for vacant land - (annual fee)		\$50	\$0	\$50
Additional Domestic waste bin (annual fee)	1 x waste bin and collection	\$411	\$0	\$411
Additional Domestic recycling bin (annual fee)	1 x recycling bin and collection	\$95	\$0	\$95
Additional Domestic garden organics bin (annual fee)	1 x garden organics bin and collection	\$70	\$0	\$70

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Connection to Domestic waste management service (per connection)	Provision of one set of domestic waste bins (1 x waste bin, 1 x recycling bin and 1 x garden organics bin). Bins remain the property of Maitland City Council	\$90	\$0	\$90
Connection to additional Domestic waste management service (per connection)	Provision of one additional waste service (bin remains the property of Maitland City Council)	\$37	\$0	\$37
Connection to additional Domestic recycling or garden organics waste service (per connection)	Provision of one recycling bin or one garden organics bin. Bin remains property of Contractor	\$37	\$0	\$37
Change in Domestic recycling bin size (per change)	Bin remains property of Contractor	\$37	\$0	\$37
COMMERCIAL WASTE				
Commercial waste management service charge (annual fee)		\$746.60	\$0	\$746.60
Commercial waste management service charge - Eligible EPA Charity Certificate Holders (annual fee)		\$436	\$0	\$436
Commercial recycling bin (annual fee)	1 x recycling bin and collection	\$95	\$0	\$95
Charity mixed waste (first 20 tonnes per year)	For eligible organisations on application and approval.	\$0	\$0	\$0
Commercial garden organics bin (annual fee)	1 x garden organics bin and collection	\$70	\$0	\$70
Connection to Commercial waste service (per connection)	Provision of one commercial waste bin. Bin remains the property of Maitland City Council	\$90	\$0	\$90
Connection to Commercial recycling service or greenwaste service (per connection)	1 x recycling bin and collection	\$37	\$0	\$37
Kerbside waste collection		fully absorbed cost divided by the number of customers	\$0	fully absorbed cost divided by the number of customers
WASTE MANAGEMENT CENTRE				
Waste/Recycling type				
Domestic Waste				
Mixed domestic waste (per tonne)		\$406.36	\$40.64	\$447

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Demolition and construction waste				
Mixed demolition and construction waste (per tonne)		\$406.36	\$40.64	\$447
Asbestos (per tonne)		\$528.18	\$52.82	\$581
Concrete, bricks, roof tiles (concrete or terracotta) - uncontaminated (per tonne)		\$241.82	\$24.18	\$266
Virgin excavated natural material – certified (VENM) (per tonne)		\$158.18	\$15.82	\$174
Virgin excavated natural material – certified (VENM) in excess of operational requirements		\$406.36	\$40.64	\$447
Commercial Waste				
Mixed commercial waste (per tonne)		\$406.36	\$40.64	\$447
Special waste (bulky waste, dead animals, large tyres and track treads, dusty waste, odorous waste, difficult to compact waste) (per tonne)		\$508.18	\$50.82	\$559
Bulk polystyrene (per tonne)		\$1818.18	\$181.82	\$2000
Vegetation & Timber				
Vegetation and timber (non-treated, non-painted) (per tonne)	Vegetation, prunings, timber (non-treated, non-painted, nails removed, no stumps) (per tonne)	\$181.82	\$18.18	\$200
Recyclables				
Electronic waste	Less than 60 kg	\$0	\$0	\$0
Electronic waste	60kg or greater	\$181.82	\$18.18	\$200
General recyclables (cardboard, paper, bottles, cans, plastics, waste oil)	Less than 60kg Approximately one 240 litre wheelie bin	\$0	\$0	\$0
Vehicle Batteries		\$0	\$0	\$0
Scrap Metal	White goods (except fridges, freezers and air con), ferrous and non-ferrous metal	\$0	\$0	\$0
Problem waste - paint, smoke detectors, batteries, fluorescent lights, gas bottles, engine oil and cooking oil	Household quantities	\$0	\$0	\$0
Fridges, freezers and air con units	Fee per unit for any items that contain refrigerant gas.	\$13.64	\$1.36	\$15
General recyclables (Cardboard, paper, bottles, cans and plastic)	60kg or greater	\$181.82	\$18.18	\$200
Mattress (per unit)		\$38.18	\$3.82	\$42

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Other				
Small Tyre (per tyre)		\$9.64	\$0.96	\$10.60
Small Tyre on Rim		\$30.45	\$3.05	\$33.50
Medium tyre (per tyre)		\$44.09	\$4.41	\$48.50
Weighbridge docket (per vehicle)		\$40.91	\$4.09	\$45
Minimum fee for mixed waste		\$8.14	\$0.81	\$8.95
Minimum fee for vegetation		\$3.64	\$0.36	\$4
ENVIRONMENTAL SUSTAINABILITY				
Administration				
Environmental studies, plans and reports - Paper copy, USB or CD		\$63.50	\$0	\$63.50
Environionmental studies, plans and report - electronic file transfer		\$0	\$0	\$0
Environmental data entry or modelling (\$/hour)	Data entry or modelling undertaken by or on behalf of Council. Charged at hourly rate for work undertaken by Council staff, or at full cost recovery rate for work undertaken on behalf of Council	\$127.27	\$12.73	\$140
Sustainable Living				
Green Communities Programs / Events / Training / Merchandise - fee per person per program or event.	Sustainability programs/events /merchandise are offered periodically throughout the year as per the annual Green Communities Program. On occasion we are required to recoup the costs of the program, event or merchandise.	\$0	\$0	\$0
Environmentally sustainable residential dwelling consultation (\$/ hour)	Charged at hourly rate for work undertaken by Council staff, or at full cost recovery rate for work undertaken on behalf of Council	\$163.64	\$16.36	\$180
Electric vehicle charging (\$/ kWh)	Vairable fee per kilowatt dependent on charger speed	\$0.36	\$0.04	\$0.40

SERVICE AREA	DESCRIPTION	2023-24 FEE AMOUNT EXC. GST	GST	2023-24 FEE AMOUNT INC. GST
Natural Environment and Resilience				
Advice to consultants on flooding information (\$/hour)	Charged at hourly rate for work undertaken by Council staff, or at full cost recovery rate for work undertaken on behalf of Council	\$163.64	\$16.36	\$180
Advice to consultants on biodiversity (\$/hour)	Charged at hourly rate for work undertaken by Council staff, or at full cost recovery rate for work undertaken on behalf of Council	\$163.64	\$16.36	\$180
Advice to consultants on contamination (\$/hour)	Charged at hourly rate for work undertaken by Council staff, or at full cost recovery rate for work undertaken on behalf of Council.	\$163.64	\$16.36	\$180
Advice to consultants on climate change mitigation and adaptation (\$/hour)	Charged at hourly rate for work undertaken by Council staff, or at full cost recovery rate for work undertaken on behalf of Council	\$163.64	\$16.36	\$180
Advice to consultants on estuary management (\$/hour)	Charged at hourly rate for work undertaken by Council staff, or at full cost recovery rate for work undertaken on behalf of Council	\$163.64	\$16.36	\$180
Advice to consultants on water quality in natural systems (\$/hour)	Charged at hourly rate for work undertaken by Council staff, or at full cost recovery rate for work undertaken on behalf of Council	\$163.64	\$16.36	\$180
Advice to consultants on environmental management (\$/hour)	Charged at hourly rate for work undertaken by Council staff, or at full cost recovery rate for work undertaken on behalf of Council	\$163.64	\$16.36	\$180



Joseph Maxwell Park, Gillieston Heights

Appendix

228 | Glossary



Hunter Valley Steamfest, Maitland

GLOSSARY

ABS Australian Bureau of Statistics.

ADVOCACY The act of speaking or arguing in favour of something, such as a cause, idea, or policy. In the context of the strategic priorities it refers to another sphere of government or organisation delivering a service or outcome for the city.

COMMUNITY INDICATORS measures the wellbeing of our city and community.

COMMUNITY LAND Land classified as community land must be kept for use by the general community. All community land must be regulated by a Plan of Management, which may apply to one or more areas of land.

CROWN LAND Crown land is land that is owned by the NSW Government but managed on its behalf by Council.

CSP Community Strategic Plan.

CFO Chief Financial Officer.

CSC Customer Service Centre.

DA Development Application.

DCP Development Control Plan.

DIAP The Disability Inclusion Action Plan will at as a roadmap to guide Maitland City Council's actions and establish strategies to ensure we create an inclusive community for all people who live, visit and work in Maitland.

DELIVERY INDICATORS measures the high level impact of our service delivery on our city and community.

DELIVERY PROGRAM A strategic document with a minimum four year outlook, which outlines the key strategies the organisation will undertake to achieve its desired outcomes.
(Note: this is a legislative requirement).

EEO Equal Employment Opportunity.

ELT Executive Leadership Team is led by and comprises four Group Managers; Infrastructure & Works, Strategy, Performance & Business Systems, Culture Community & Recreation, Planning and Environment, and three Executive Managers; Vibrant City, Digital Transformation and Workplace Culture & Safety.

EPA Environmental Planning Assessment Act

FBT Fringe Benefits Tax.

FINANCIAL YEAR The financial year we are reporting on in this Operational Plan is the period from 1 July 2023 to 30 June 2024.

FTE Full time equivalent. In relation to staff numbers this refers to a figure that is based on the wages for fulltime staff.

GIPA The Government Information (Public Access) Act 2009 (NSW), or GIPA Act, replaced freedom of information legislation.

GIS Geographic Information System.

IPART Independent Pricing and Regulatory Tribunal. better decisions.

LGA Local Government Area.

COMMUNITY SATISFACTION SURVEY rates residents satisfaction with Council services and facilities, and their attitudes towards a range of community issues. Conducted every two years, the information provides Council with a baseline to assess their performance.

MAITLAND +10 is our integrated Community Strategic Plan which provides clear strategic direction for the long term, and identifies the main priorities, aspirations and future vision of the community.

MRAG Maitland Regional Art Gallery

DELIVERY PROGRAM 2022-2026 Delivery Program 2022-2026 is our is our combined Delivery Program and Operational Plan and translates the community's visions and priorities into clear actions and is the primary reference point for all activities undertaken by Council during its term of office.

OPERATIONAL INDICATORS measures the impact of our programs and services.

OPERATIONAL PLAN A document with a one year outlook that outlines the key activities to be undertaken to achieve the desired outcomes set out in the Community Strategic Plan. (Note: this is a legislative requirement).

PAMP Pedestrian Accessibility and Mobility Plan.

PARTNERING A structured approach to working together with other parties to achieve a mutually beneficial outcome.

POA Price on application.

RATE PEG The percentage limit by which a council may increase the total income it will receive from rates. The percentage is set each year by the NSW Minister for Local Government.

RISK MANAGEMENT A discipline for developing appropriate procedures to reduce the possibility of adverse effects from future events.

SEPP State Environmental Planning Policy.

VIC Visitor Information Centre.



Queens Wharf, Morpeth



Thornton



maitland
city council

PO Box 220,
Maitland NSW 2320

info@maitland.nsw.gov.au

maitland.nsw.gov.au