

'Spot Joe Rider' Competition | 'CONDITIONS OF ENTRY'

1. Information on how to enter and prizes and any details form part of these 'Conditions of Entry'. Entry into the promotion constitutes deemed acceptance of these Conditions of Entry. Entries must comply with these Conditions of Entry to be valid. This promotion is governed by the laws of NSW.
2. Entrants acknowledge and agree that this is a competition of chance and that each submitted entry will enter the promotion that a winner will be randomly selected.
3. The promoter of this promotion is **Maitland City Council, 263 High Street, Maitland** ('Promoter'). The Promoter's decision in all matters is final and no further correspondence will be entered into.

ELIGIBILITY

4. Entry is only open to persons who meet the following criteria: ('Entrants'):
 - a) who are Australian residents, living in NSW;
 - b) who are over 18 years of age or have approval of a parent or guardian if under 18 years of age;
 - c) complete the entry form in its entirety and provide their name and contact details;
 - d) are not:
 - i. current or past employees of the Promoter, or Transport for NSW;
 - ii. persons who have accepted an offer of employment by the Promoter [or Transport for NSW]; or
 - iii. immediate family members of any of the persons in the preceding two sub-paragraphs.
5. The Promoter may request any Entrant at any time to provide reasonable evidence that s/he meets the eligibility requirements listed above and failure to do so will result in disqualification from this promotion.

PROMOTION DATES

6. The promotion starts on Monday 9th October 2023 at 7:00AM AEST and ends on Friday 13th October 2023 at 11:59PM AEST ('Promotional Period').

HOW TO ENTER

7. To enter the promotion, Entrants must, during the Promotional Period:
 - a) complete the entry form via the Promoter's website; and
 - b) provide their name and contact details.
 - c) correctly identify the street name and suburb where Joe Rider was spotted.
8. Each submitted entry form that complies with the above criteria generates one entry ('Entry') into the promotion. Only one Entry is allowed per person per day within the Promotional Period. The same person cannot win a daily Prize twice within the Promotional Period. Every entry will go in the draw for the grand prize.
9. The Promoter accepts no responsibility for any Entry that is late, lost, incomplete, incorrectly entered or misdirected or for any technical difficulties or equipment malfunction (whether or not under the Promoter's control) including inaccessibility to the Promoter's website during the Promotional Period.

PRIZE JUDGING

10. A total of 6 Winners (each a 'Winner') will be drawn, one per day at 5pm - until the end of the Promotional Period. One additional Winner will be drawn from the total entries at the end of the promotional period for the grand prize. This will be drawn on Monday 16th October 2023 at 9am
11. Random Draw software 'Wheel of Names' will be used to draw winning Entries. The drawn Entry must meet the Eligibility Criteria. If the drawn Entry does not meet the Eligibility Criteria, another Entry will be drawn.
12. Daily Winners will be contacted the following day for each day within the Promotional Period. The grand prize Winner will be contacted Monday the 16th of October 2023. Each Winner will be notified via email or phone.

PRIZE DETAILS

13. Separate prizes will be awarded to the Winners in accordance with these Conditions of Entry. **Daily Winners will receive a \$50 Visa Gift Card and the grand prize Winner will receive a \$250 Visa Gift card.**

14. Prizes will be distributed via post or available for pick up from the Promoter within 2 days. If Prizes are sent by post, the Promoter is not responsible for lost (undelivered) or stolen Prizes.

PRIZE CLAIM DATE

15. Each winner will be contacted as outlined above (clause 12). The Winner must respond, accepting the Prize by Monday 16th October 5:00PM AEST ('Prize Claim Date').

UNCLAIMED PRIZE ARRANGEMENTS

16. If a prize is not claimed by the Prize Claim Date or a Winner, the Promoter will award the Prize to another Entrant as per judging criteria as outlined above (clause 10). The relevant time limits will be extended as convenient and in the absolute discretion of the Promoter.

GENERAL

17. A prize is not transferrable or exchangeable and cannot be taken as cash. A prize must be taken as offered and cannot be varied.
18. Subject to any written directions given by Liquor & Gaming NSW, the Promoter will not replace or substitute a prize or provide compensation where a Winner is unable to claim or use a Prize for any reason including cancellation or discontinuance or unavailability of the Prize.
19. The Promoter reserves the right to request the Entrant produce appropriate photo identification or other documentation (to the Promoter's satisfaction, at its sole discretion) in order to confirm the Entrant's identity, age, and residential address before issuing a Prize (including confirming approval of a parent or guardian where an Entrant is under 18 years of age). If the documentation required by the Promoter is not received by the Promoter within the time frame outlined or where an Entrant's eligibility has not been verified/validated to the Promoter's satisfaction, the Entry will be disqualified from this promotion.
20. Any ancillary or incidental costs (including, without limitation, any data or internet costs incurred in receiving, collecting or using a Prize) relating to this competition or a Prize is the responsibility of the Entrant and/or Winner.
21. Subject to any written directions given by Liquor & Gaming NSW, the Promoter reserves the right, in its sole discretion, to cancel, terminate, modify or suspend the promotion and/or, if necessary provide an alternative prize or prizes to the same value of the original prize or prizes. The Promoter will not be liable for any loss or damage to any party arising from any variation, cancellation or otherwise arising directly or indirectly as a result of the promotion.
22. Acceptance and use of a Prize is subject to any terms of use issued by the manufacturer or supplier of the Prize and, where relevant, the owner or manager of the venue where the Prize is to be used or enjoyed.
Each of the Winners consent to the Promoter publishing or distributing their name in relation to the promotion in their absolute discretion.

PRIVACY

23. The Promoter will deal with any personal information that is collected from entrants as part of this promotion ('Personal Information') in accordance with the Information Protection Principles under the Privacy and Personal Information Protection Act 1998 (NSW). The Promoter collects entrant's Personal Information in order to conduct the promotion, and where appropriate, award a Prize. For this purpose, the Promoter may disclose such information to its officers, employees, and agents and third parties including any sponsors or suppliers of the Prizes. Entrants must provide the Personal Information otherwise their entries will be invalid. For information about how an entrant's personal information is collected, used and disclosed by Maitland City Council, **please see Maitland Council's Privacy Management Plan at <https://www.maitland.nsw.gov.au/my-council/governance-and-transparency/policies>**
24. The Promoter will keep each Entrant's information **at 263 High Street, Maitland NSW 2320**. Entrants can access or seek the correction of their personal information held by the Promoter at any time during business hours by sending a request to: info@maitland.nsw.gov.au
25. The Promoter will contact each Entrant for future promotions where consent from the Entrant has been provided.