

## GENERAL MANAGER

## OFFICE OF THE GENERAL MANAGER

- General Manager Support
- Mayoral Support
- Executive Support Coordination
- Civic Functions
- Councillor Support
- Council Business Papers (agendas/minutes)

## PEOPLE & PERFORMANCE

- Employee Relations & Engagement
- Attraction and Retention
- Organisational Development
- Workforce Planning
- Work, Health & Safety
- Corporate Risk
- Marketing
- Communications (Internal & External)
- Community Engagement
- Integrated Planning & Performance
- Productivity & Continuous Improvement
- Legal Services

## CUSTOMER & DIGITAL SERVICES

- Solution Delivery
- Data Governance
- Cyber Security Management
- Technology Strategic Planning
- Technology Business Partner
- IT Operations & Service Management
- Enterprise Architecture
- Digital Transformation Project Management
- Customer Services
- Information & Document Management Services

## FINANCE

- Corporate Accounting & Reporting
- Financial Accounting
- Rates
- Payroll Services
- Debt Management
- Procurement & Stores
- Accounts Payable
- Passenger Fleet Management
- Strategic Property Management

## CITY PLANNING

- Strategic Planning
- City Planning
- Section 94 Planning
- Development Assessment
- Health & Building Surveying
- Regulatory Compliance
- Ranger Services Sustainability & Resilience Planning
- Environmental Management
- City Heritage
- Waste Management
- Floodplain Management
- City & Visitor Economy

## CITY SERVICES

- Asset Management
- Capital Works Program
- Major Projects (scoping & procurement)
- Capital Works Construction
- Parks & Recreation Maintenance
- Community Buildings & Maintenance
- Survey, Design & Subdivision Engineering
- Traffic & Transport Planning
- Mechanical Services, Plant & Depot
- Emergency Management
- Community and Recreation Facilities Management
- Major Venues Management
- Library Services
- Art Gallery
- Aquatics
- Community Planning & Support Services
- Place Activation & Events