

Six Monthly Progress Report Snapshot

January 2025 – June 2025

Our achievements

- 86% of Operational Plan actions are on track or completed.
- Completing the new intersection at Government and Raymond Terrace roads, Thornton.
- Successfully securing 19 grants worth \$14.3 million.
- Booked hours across all rooms at Town Hall increased by 134%.
- Council's new Luminous event drew 12,500 attendees with glowing art, performers, and live music.
- Launching the Food Organics and Garden Organics (FOGO) service, supported by education stalls and workshops reaching over 840 residents in person.
- Maitland Town Hall became the SES communication headquarters during the May floods, hosting senior officials, the NSW Premier, and the Prime Minister.
- Council endorsed Maitland's Future, our new Community Strategic Plan.
- Marking Maitland Regional Art Gallery's 50th anniversary with exhibitions celebrating Hunter-based artists and stories.
- Flood Level 1955, a three-week event celebrating community resilience during the 1955 floods.
- Our Customer Experience team resolved 80% of calls on first contact, no transfer needed.

Liveable Maitland

13,136



potholes filled

27,371



Aquatic Centre
program attendance

185,216



e-resources and
physical library loans

2,246



planning certificates
processed

Vibrant Maitland

2,096

booked hours
across all rooms at
Maitland Town Hall



165,599

visits to the My
Maitland website



7,690

attendees at 248 events
at Maitland Regional Art
Gallery

4

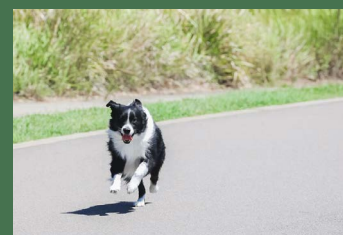
business events held
or sponsored

Sustainable Maitland



83.3%

average of
impounded animals
returned home



88

illegal dumping
incidents

1,415

Recycle Smart
pickups

4,620

seedlings planted
by Council

Achieving Together

724



face-to-face training
sessions delivered to staff

54



community grants provided

207



food premises
inspections completed

496



Government Information
Public Access requests
received

Scan the QR code to view the full report



maitland
CITY COUNCIL