



Homelessness Support Services in Maitland

Local organisations providing support to those in need

24/7 Crisis Support & Helplines

Services



Link2Home - Homelessness
1800 152 152

What do they provide?

- Info, assessment & referrals 24/7
- Statewide NSW access



Domestic Violence Line
1800 656 463

- Info, assessments & referrals 24/7
- Statewide NSW access



Child Protection Helpline
13 32 11

- Info, assessments & referrals 24/7
- Statewide NSW access

Employment & Financial Help

Services



Castle Personnel
Shop 11, Cinema Centre, Ken Tubman Dr, Maitland NSW 2320
1300 817 917 | hello@castle.org.au

What do they provide?

- Helping people with disabilities, mental health conditions, chronic illnesses and injuries find work and live meaningful lives



Financial Counselling Hunter Valley
02 4933 8999

- Free financial counselling to assist with budgeting, debt help and advocacy

Food, Emergency Relief & Material Support

Services



HOPE UC - Meals of Hope
13/1a Ken Tubman Dr,
Maitland NSW 2320
02 4393 3764
info@hopeuc.com

What do they provide?

- Free meals
- Fresh groceries
- Pantry items



Maitland Region Community Support (MRCS)
13 Arthur St, Rutherford NSW 2320
02 4932 0950
info@mracs.org.au

- Emergency relief
- Community programs
- Parenting & life skills



St Vincent de Paul
437 High Street, Maitland NSW 2320
02 4961 6885
maitland.newcastle@vinnies.org.au

- Food parcels, groceries and clothing
- Fuel cards
- Assistance with utilities bills
- Other every day necessities including referrals

For more info on food relief services – refer to Maitland’s Food Assistance Network Flyer available at library branches or via Councils website



Youth Services & Accommodation

Services



Samaritans Specialist Homelessness

Service (SHS)
0448 405 357
shs.intake@samaritans.org.au

What do they provide?

- Assisting youth who are homeless or at risk of homelessness aged between 16-24 yrs
- Outreach casework support, transitional accommodation, early intervention



Samaritans Youth Maitland (SYAM)

0419 631 511
syamaitland201@samaritans.org.au

- Short-term crisis accommodation for homeless youth between ages 12-15 years of age
- HYAP model accommodation with a focus on family restoration



headspace Maitland

73 Elgin St, Maitland NSW 2320
02 4931 1000
headpsacemaitland@samaritans.org.au

- Fee free and confidential support where young people aged between 12 and 25 can access qualified youth mental health professionals

Disability & Supported Living Services

Services



Ravensfield Respite

427 Wollombi Rd, Farley NSW 2320
0483 115 582
info@ravensfieldrespite.com.au

What do they provide?

- Individualised Living options
- Supported Independent Living
- Community access and capacity building programs

Crisis Accommodation Services

Services



Hume Community Housing

464 High St, Maitland NSW 2320
Housing Option Team
1800 004 300
housing.options@humehousing.com.au

What do they provide?

- Tenancy assistance
- Financial support to help people escaping domestic or family violence secure private rental housing
- Social housing



Carrie's Place

116 High St, East Maitland NSW 2320
02 4934 2585
intake@carriesplace.org.au

- A range of culturally appropriate programs for people experiencing domestic and family violence, and homelessness.

Healthcare, Drug & Alcohol Support

Services



East Maitland Community Health

58 Stronach Ave,
East Maitland NSW 2323
02 4931 2000
HNELHD-ContactUs@hnehealth.nsw.gov.au

What do they provide?

- Essential healthcare services to the local community including community nursing, chronic disease care, allied health, women's health



SMART Recovery (Online)

02 9373 5100
martrecovery@srau.org.au

- Programs for families, youth, First Nation people
- Addiction recovery support

Animal Welfare

Services



SafetyNetPetAssist

For eligibility check email
safetynet@petsure.com.au

What do they provide?

- Helps people who are eligible to care for their sick or injured pets
- Professional advice
- Urgent or essential veterinary procedures and treatments

