

Client details form

LEARN TO SWIM	SQUAD PROGRAM	AQUA FITNESS PROGRAMS	VISIT PASS	POOL MEMBERSHIP
☐ Learn to swim	☐ Development	☐ 10 visit	☐ 20 visit	☐ Weekly Direct Debit
☐ Holiday Intensive Program	☐ Bronze	☐ Aqua Fitness + Membership		☐ 3 month
	☐ Silver			☐ 6 month
	☐ Gold			☐ 12 month

Category

- ☐ Adult
 ☐ Child
 ☐ Family
 ☐ Concession
☐ Corporate

Corporate club name:

Club ID No.:

PRIMARY APPLICANT DETAILS (ADULT)

Name		Date of birth	
Address			
Email		Mobile	

ADDITIONAL APPLICANTS/STUDENTS DETAILS

Name	Date of birth	Relationship to primary applicant	Photo consent
1			Y ☐ N ☐

2			Y ☐ N ☐
3			Y ☐ N ☐
4			Y ☐ N ☐

MEDICAL INFORMATION

Are there any medical considerations?	Y ☐ N ☐
	If yes, please specify:

EMERGENCY CONTACT

Name		Relationship	
Phone Number			

Conditions as Applicable to the Type of Application

All Passes

General entry conditions of the Swim Centres applies to all patrons. Passes/FOBS remain the property of Maitland City Council and its swim centres, Passes/FOBS will be withheld from any non financial pass holders. MCC and its swim centres reserves the right to refuse or cancel any program and entry pass cards of any person in its absolute discretion. All pass cards can only be used by the registered person. Passes/cards are not transferable. A fee is applicable for lost/replacement passes/cards. All pool membership, visit passes and aqua fitness programs visit passes are not exchangeable, refundable or transferable.

Squad Program

Squad bookings are required. Squad sessions are to be paid on a weekly direct debit based

on the number of sessions booked per week over the calendar month. Multiple sessions per week rates apply to the same person enrolled in the program. Cancellations – no refunds for failure to attend. Notification is required to cancel your direct debit if you choose to leave the program. Active kids vouchers can only be used when booking at least two of months of squad.

Aqua Fitness Programs

Aqua fitness programs include entry for recreational swim before and after the fitness class participant only. Aqua fitness programs may be purchased per visit or in quantities of 10. Each quantity purchased is valid for 12 months from the date of purchase. Bookings are required for select Aqua fitness programs. The concession rate applies to children 5 to 17 years of age and concession card holders of seniors card, Health care card, Commonwealth seniors health care card, pensioners, student ID cards and unemployed persons. Aqua fitness

programs are not suitable for under 10 years of age. Aqua fitness passes are not transferrable and can only be used by the registered pass/card holder. NSW companion card allows the card holders and their carer entry for a single applicable fee.

Visit passes

Visit passes may be used at any MCC operated swim centre. Visit passes entry passes are valid for 12 months from date of purchase. Visit passes are for general entry only and do not include programs. Visit passes are not transferrable and can only be used by the registered pass/card holder. The concession rate applies to children 5 to 17 years of age and concession card holders of seniors card, Health care card, commonwealth seniors health care card, pensioners, student ID cards and unemployed persons. Aqua programs are not suitable for under 10 years of age. Visit passes are not transferrable and can only be used by the registered pass/card holder. NSW companion card allows the card holders and their carer entry for a single applicable fee.

Pool Memberships

Memberships are available for purchase and use at MCC operated swim centres. Memberships entitle the registered individual membership holder to unlimited general entry for the duration of their membership, commencing on the date of purchase. Memberships cannot be shared or used by any other persons. The concession rate applies to children 5 to 17 years of age and concession card holders of seniors card, Health care card, Commonwealth seniors health care card, pensioners, student ID cards and unemployed persons. The family membership category entitles the registered family members on the pass to unlimited general entry commencing on the date of purchase. Memberships are not transferable and can only be used by the registered pass/ card holder.

Bookings

Please call 4933 5073 and select option one or email aquatics@maitland.nsw.gov.au

Refunds and missed lessons

Refunds are not provided for missed lessons. If appropriate notice has been given and a medical certificate has been presented within seven (7) days, a family pass may be awarded.

Risk waiver

I agree to my child's/ward's attendance in the Maitland City Council Swim and Survive, Learn to Swim program. In case of an emergency, I authorise pool staff to arrange for my child/ward to receive such medical or surgical treatment as deemed necessary by appropriate authorities. I agree to pay or reimburse costs which may be incurred for medical or surgical attention, ambulance transport, drugs and any other medical or surgical expenses while my child/ward is enrolled in the program.

I understand that although Maitland City Council attempts to minimise any risk of personal injury, I acknowledge that there is an inherent risk of personal injury in physical activities undertaken as part of this program.

Hygiene

Maitland City Council aquatic centres endorse the NSW Health guidelines, Clean Pools for Healthy Swimming.

To ensure that you and your family enjoy your time swimming at our centre, please follow the below simple guidelines:

1. Make sure children use the toilet before entering the pool and tight-fitting water proof pants and approved swimming nappies at all times.
2. Change nappies regularly, not beside the pool but in the changerooms.
3. After changing nappies, dispose of waste in the bins provided and wash hands thoroughly with soap.
4. If you, or your children have experienced diarrhoea in the past two weeks please do not go in the pool.

Medical considerations

Please inform the Swim School Office of any medical considerations that the student may have. This information is important to the instructor to be aware of the safety of yourself and others.

Facility emergency or evacuation

Maitland aquatics staff have successfully completed Management of Facility Evacuation and Emergency Training. In the event of an emergency or evacuation, please follow staff directions.

Photography waiver

I grant Maitland City Council permission to use or alter any photographic or film images of me or in which I may be included in any form now or hereafter known for any other purpose whatsoever. I hereby waive any right or claim that I may have to inspect or approve any products or copy used in connection with any of the photographic images/film.

Privacy and personal information

Privacy Statement

Maitland City Council complies with the Privacy Code of Practice for Local Government in dealing with all personal information that is required to be supplied when an applicant completes this application. However, some of the personal information which is set out in this form, will become part of the public record which Council is required to keep pursuant to the NSW State Records Act. Furthermore, Council may be required to divulge some personal information pursuant to the Government Information (Public Access) Act 2009.

For privacy reasons and in accordance with child safety standards, all centre patrons agree:

- Not to take photos or videos of other patrons,

- Not to use photography or video devices in changerooms,
- If requested, to permit staff to view photos or video taken in the centre and to delete any items that raise privacy concerns

Protection notice

Purpose of collection

To register you for Council's Learn to Swim program.

Intended recipients

Council staff.

Storage

This form will be stored in Council's record keeping system.

Retention period

This form will be stored in Council's record keeping system until the expiry of its retention period after which it will be disposed of according to State Records General Disposal Authority for local government (GDA-10).

For further information

Refer to the Access Information Guidelines available from the Council's website at maitland.nsw.gov.au or contact Council's Public Officer.

Consent

I have permission to supply the details of all persons I have listed on this form in respect to this application on their behalf. I will advise the swim centre if any details I have provided in this form change. I understand that the information that I have provided will be treated in accordance with Maitland City Councils Privacy Management Plan Policy. I agree to the applicable conditions of this application and pass type on behalf of all persons detailed on this form and registered to the pass/card type.

Primary applicant signature

Date