

Conditions of Entry

Maitland Aquatic Centre and East Maitland Aquatic Centre

Risk

- Enter and use Maitland Aquatic and East Maitland Centre at your own risk.
- Use may be hazardous. You must only swim where you are medically fit and able to swim.
- Drowning may occur.
- For the safety of you and those under your supervision, follow directions of signage and staff at all times.
- Do not leave valuables unattended. We are not responsible for lost or stolen items or loss of or damage to property.
- All injuries must be reported to Council staff as soon as practicable.

No smoking

- This is a smoke-free facility.
- NO smoking, e-cigarettes or vaping.

Supervision requirements

- Children under 6 years and non-swimmers must be actively supervised and remain within arm's reach of a responsible adult aged 18 years or over at all times.
- Children aged 6 to 13 years must be actively supervised by a responsible person aged 16 years or over at all times. Minimum supervision ratio: 1 responsible adult/person to 4 children.
- Keep Watch wristbands must be worn where issued.
- It is the responsibility of the supervising responsible adult/person to maintain close and active supervision at all times.

Unsafe behaviour

- NO running, pushing or rough play.

- NO jumping or diving in shallow water.
- NO bombing.
- NO backflips, somersaults, gainers, manus or acrobatic entries.
- NO dunking, wrestling or horseplay.
- NO throwing people or objects.
- NO swearing, abusive or offensive behaviour.

Jumping and diving

- Entries must be feet first except where signs designate a diving area.
- Jumping is only permitted in deep-water areas where signs permit jumping.
- Lifeguards and/or signs may prohibit jumping at any time due to safety risks.

Pool and lane use

- No recreational play in lap lanes.
- Swim in a lane appropriate to your ability and keep left.
- Do not cross lanes during squad or lap swimming.

Play equipment

- Use of any personal equipment, including inflatables or other pool toys, is at the discretion of Council staff.
- Lifeguards may restrict use of personal equipment, including inflatables or other pool toys, due to safety risks.

Aquatic centre rules

- NO glass, alcohol or illegal drugs.
- NO knives or other weapons.
- NO bikes, scooters or skateboards.
- NO pets or animals (except assistance animals).

- NO drones.
- Appropriate swimwear must be worn at all times.

Personal hygiene

- Shower before entering the pool.
- Children are encouraged to use the toilet before swimming.
- Do not swim if unwell.
- Do not swim if diarrhoea within 14 days.
- Do not swim with open wounds unless securely covered.
- Babies and young children must wear approved swim nappies.
- No soap, detergent or other substances are to be used in the pools.

Photography and privacy

- The use of cameras, photography and video recording is conditional on having an individual's consent.
- Photography and video recording is otherwise restricted to your immediate family or group only.
- For the safety and privacy of all our young swimmers, refrain from taking photographs or videos that include other people's children.
- Cameras, mobile phones and photography are prohibited in change rooms.
- Council staff may request to view images or footage where a privacy concern exists and may direct deletion if required.

Use of change rooms

- Child safety and wellbeing is our priority.
- A supervising responsible adult over 18 years must be present with children under 8 years in the change room at all times.
- Anyone 8 years and over must not use the change room of the opposite sex.
- This means that a supervising responsible adult may not take children 8 years and over into the change room of the opposite sex.

Behaviour management and enforcement

- We aim to maintain a safe and respectful environment and will not tolerate abusive, aggressive, threatening, harassing, discriminatory or violent behaviour.
- We reserve the right to refuse entry, remove, suspend or ban anyone who does not comply with these Conditions of Entry or whose behaviour may impact the safety or wellbeing of others.
- We reserve the right to inspect bags and personal belongings where there are reasonable safety, security or compliance concerns.

Important safety information

- Please listen to the pool lifeguards at all times.
- 3 loud blasts of an air horn or whistle indicates there is an emergency and everyone must evacuate the aquatic centre.
- Follow Maitland City Council staff directions at all times.