

Together, we make Maitland.

Acknowledgement of country

We acknowledge the Wonnarua People as the Traditional Owners and Custodians of the land within the Maitland Local Government Area.

Council pays respect to all Aboriginal Elders, past, present and future with a spiritual connection to these lands.

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How to read this plan

Maitland +10, our community strategic plan, is presented in four overarching themes. Within each theme are statements on what our community would like for our city over the next ten years and how we will get there. The plan includes a list of those groups that can help deliver each theme, as well as how we will know we are on track, and how we will measure this.

Maitland +10 is prepared by Maitland City Council on behalf of our community in accordance with requirements of the *Local Government Act.*

Together, we make Maitland.

We are a proud and changing community, celebrating our heritage and future potential. Our housing choices are diverse, with education and job opportunities for all. From parks to sport and culture, we have all that we need close to home. The iconic Hunter River shapes our landscape, bringing both opportunities and challenges. We aim to live sustainably, restoring our natural environment and reducing waste where we can.

Our leaders are always listening, and let the community know about decisions made.

Message from our Mayor

I am honoured to lead Council in engaging with our community to finalise our ten year vision for Maitland, the river city we all call home.

This plan, Maitland +10, is the culmination of listening to you, our community, as to your priorities for the next decade and your ideas for creating that future together.

We've spent many months talking to people in a range of ways, including social media and other online tools, face-to-face discussions or other forms of contact.

In responding to your vision of our future, the plan is presented under four themes:

- Let's connect with each other (page 11)
- Let's create opportunities (page 15)
- Let's live sustainably (page 19)
- Let's lead together (page 23)

Each theme contains a number of goals, outlines the steps we can take to reach them and, most importantly, suggests how we will know when these have been met.

Our people are Maitland's best quality. We know that to achieve our ideal future, we will need to work together. As Mayor, I will also work hard with other levels of government and stakeholders in pursuit of your vision.

For Council, this plan has also set the priorities for us in developing our own Delivery Program for the term.

Our city is already great, but I know with your continued input and fresh perspectives we can make it even better.



Councillor Philip Penfold Mayor of Maitland

Our ten year plan on a page



Let's connect with each other

WE WANT

To stay friendly, happy and proud as our city grows

TOGETHER WE WILL

Make our neighbourhoods great with spaces, activities and programs that connect us

Connect with each other through participating in local arts, cultural and library activities and programs

Take steps to feel safe wherever we are, any time of day or night

WE WANT

To easily get to where we want to go

TOGETHER WE WILL

Plan to meet the needs of those using our roads

Make it safe and easy to get around the city, no matter how we choose to travel

WE WANT

To acknowledge First Nations peoples and their stewardship of the land within our city

TOGETHER WE WILL

Recognise and respect our First Nations peoples and their connection with the land and waterways for thousands of years

WE WANT

To be heathy and active with access to local services and facilities

TOGETHER WE WILL

Ensure the community and health services and facilities we need are available as our population grows and changes

Expand and enhance formal education opportunities from pre-school to post-graduate

Provide facilities that enable us to participate in recreational and sports activities, no matter our background, ability or age

WE WANT

To celebrate what makes our city unique – our history, our people and our river

TOGETHER WE WILL

Understand and acknowledge the rich culture of our people

Recognise the importance of our heritage buildings and precincts

Embrace the Hunter River as an iconic part of our city



Let's create opportunities

WE WANT

To shop and work locally

TOGETHER WE WILL

Access what we need in our local neighbourhoods

Attract new and innovative industries and opportunities

WE WANT

To afford the house we want in the neighbourhood we like

TOGETHER WE WILL

Access different housing options in new and old suburbs, villages and townships

Manage growth sustainably, integrating the new and old while respecting our rural amenity and character

WE WANT

To have Central Maitland as the vibrant heart of our city

TOGETHER WE WILL

Make Central Maitland 'the' place to visit – contemporary, vibrant and full of experiences

WE WANT

To show off our city

TOGETHER WE WILL

Showcase our iconic attractions and experiences

Promote our major facilities to attract events and activities

Retain and promote our unique rural landscape, farms and food markets



WE WANT

To love and look after our great outdoors

TOGETHER WE WILL

Tread lightly while enjoying our areas of bushland and open space

Protect our native plants and animals

Improve the quality of our waterways and wetlands

WE WANT

To reduce our reliance on non-renewable natural resources

TOGETHER WE WILL

Learn how to positively contribute to our environmental wellbeing, at home and as a community

WE WANT

To be ready in case of more hot days, storms and floods

TOGETHER WE WILL

Understand climate risks and our impacts and take action against these

WE WANT

To reduce our waste

TOGETHER WE WILL

Limit the amount of waste we create and send to landfill



Let's lead together

WE WANT

To have elected leaders that look out for us

TOGETHER WE WILL

Take opportunities to have our say on Council decisions that impact us

Access our elected leaders to discuss local issues

Have our elected leaders make decisions in the best interest of our community

WE WANT

To have an efficient and effective Council

TOGETHER WE WILL

Ensure our city infrastructure, services and finances are managed sustainably and transparently

Have a local government that is 'un-council like' in the delivery of great service

Hear what our Council is doing and how that is serving the community

WE WANT

To work together to be the best our community can be

TOGETHER WE WILL

Partner across all levels of government and the private sector to plan our city's future

Contribute to a positive city future in our day to day activities

'Preservation of historical and cultural aspects of the city risk disappearing in the rush to expand'

ARANCE

Community Participant -2021 Engagement

> 'Infrastructure for the current and future population, especially public transport' Community Participant -2021 Engagement



'Convenient to live, work and socialise. Half an hour to almost everything you need. Still relatively affordable' Community Participant -2021 Engagement

Your say

Maitland +10 is reviewed every four years at the beginning of each new term of Maitland City Council.

The review helps understand if there have been any changes in community aspirations for the future of the city, and allows the plan to be adapted to ensure our whole community can work together to reach those goals through:

- understanding what we value within our city
- identifying what we want for our future and how we plan to work together to get there
- exploring our key challenges and opportunities
- identifying who our key stakeholders are, or who will help us ready our goals
- considering how we will check in to see our progress
- identifying ways our community can be involved in our future
- responding to community needs and aspirations.

Maitland City Council leads the review and realignment of the plan in line with its Community Engagement Strategy and the Integrated Planning and Reporting Framework. These two guidelines enable activities and opportunities for all community members to have their say on our future through applying the social justice principles of access, equity, participation and rights.

The review which informs this version of Maitland +10 considered a number of creative engagement initiatives to capture feedback from individuals, business representatives, youth, hard to reach communities, seldom heard groups, various networks and peak bodies.

It included a desk top review of major engagement activities including extensive community feedback on the future of land use, satisfaction and usage surveys and specific questioning around community vision, challenges and opportunities.

The main messages received by the community were around increasing opportunities for social connectivity and wellbeing, easing frustration around traffic congestion, infrastructure keeping pace with growth, addressing concerns around environmental management and environmental impacts, ensuring sustainable management of urban growth, supporting access to affordable housing, local businesses and jobs and public transport, more involvement in local decision making and wanting more long term planning to address infrastructure needs and growth.

These aspirations have been captured under four themes: Let's connect with each other, Let's create opportunities, Let's live sustainably and Let's lead together, listing what we want (our objectives) and what we will do (our strategies).

'I'd love to see a big campaign on waste reduction education' Community Participant -2021 Engagement





Let's connect with each other

The Wonnarua people are the traditional owners and custodians of the land within the Maitland local government area. Their lands extend throughout the Hunter Valley and they retain a strong connection with the land, waterways and community.

Maitland is one of the oldest regional centres in Australia with built heritage that dates back to the early 1800s, providing a diverse mix of iconic heritage sites and historic villages.

More than 90,000 residents live within our suburbs and rural areas, spread over the 396 square kilometres of the city limits. We welcome around 1,700 new people each year with the population expected to grow to 104,700 by 2041.

Our community participate in a range of sport and leisure pursuits, with over 450 hectares of passive and active open space to enjoy. Central Maitland also offers a range of community and tourism events, and an active local arts scene.

There are a range of educational opportunities located within the city and our new Maitland Hospital opened in 2022, providing a modern and comfortable environment.

Movement across the city is via the New England Highway, Raymond Terrace Road connects us with RAAF Williamtown and the Pacific Highway for travel north, and Cessnock Road connects the city to the M15 for easy access to the Hunter winery region, Newcastle city and beaches and south for a quick trip to Sydney.

WE LOVE

Our city and neighbourhoods, from heritage areas to new areas, and we want everyone to feel welcome.

Opportunities to connect and relax with each other and making sure everyone feels included, in areas such as sports, culture and arts.

WE THINK ABOUT

Being able to access the essential services a growing community needs and to move quickly and easily about the city, no matter how we choose to travel.

The rapid growth of the community putting pressure on our education, health, community and transport infrastructure.

Finding creative ways to welcome our new residents and connect with each other.

Having enough public spaces to relax and enjoy, and balancing our heritage with our growth.

| We want | Together we will |
|--|---|
| To stay friendly, happy and proud as our city grows | Make our neighbourhoods great with spaces, activities and programs that connect us Connect with each other through participating in local arts, cultural and library activities and programs Take steps to feel safe wherever we are, any time of day or night |
| To easily get to where we want to go | Plan to meet the needs of those using our roads Make it safe and easy to get around the city, no matter how we choose to travel |
| To acknowledge First Nations peoples and their stewardship of the land within our city | Recognise and respect our First Nations peoples and their connection with the land and waterways for thousands of years |
| To be healthy and active with access to local services and facilities | Ensure the community and health services and facilities we need are available as our population grows and changes Expand and enhance formal education opportunities from pre- school to post-graduate Provide facilities that enable us to participate in recreational and sports activities, no matter our background, ability or age |
| To celebrate what makes our city unique – our history, our people and our river | Understand and acknowledge the rich culture of our people Recognise the importance of our heritage buildings and precincts Embrace the Hunter River as an iconic part of our city |



How will we know if we are on track?

- We will feel connected through programs and activities.
- We will feel satisfied with transport options and infrastructure.
- We will better understand our First Nations peoples and their connection to the land and waterways.
- We will access a range of local sporting, leisure and cultural facilities and activities.
- We will recognise our built and natural heritage and the history of our city.
- We will feel comfortable in our outdoor spaces that are provided with sufficient shade.





Who will help

Council (lead, facilitate and advocate) Community Community Organisations Service Providers

Council (lead, facilitate and advocate) State Government Agencies Federal Government Agencies

Council (lead, facilitate and advocate) Community Community Organisations State Government Agencies

Council (lead, facilitate and advocate) State Government Agencies Federal Government Agencies Service Providers Community

Council (lead, facilitate and advocate) Community Community Organisations



- Home to 90,449 people, including 21,192 families
- 104,700 projected population for 2041
- 13 percent of our population was born overseas
- 14 percent are aged 65 and over
- Median age of 36
- 5.3 percent of residents identify as Aboriginal and Torres Strait Islander
- 9 percent of our population speak a language other than English at home
- 5.8 percent are people with disability (needing core function support)
- 28 percent are aged 19 years or under



Our population grew by 3,056 (3.5 percent) in 2020/21 which was the fifth highest in NSW, and the highest outside of Greater Sydney.

The strongest growth occurred in Thornton, followed by Maitland West, and Maitland (Gillieston Heights, Louth Park).

• There are a range of potential measures or indicators that can be used to see how we are progressing toward our objectives in this theme. These include the growth of our population, community feedback on facilities and transport infrastructure, the number of events staged by Council and attendance figures, crime statistics and community perceptions of crime, participation in cultural and sporting facilities, travel times across the city, traffic congestion, road conditions, use of heritage buildings and length of footpaths.





Let's create opportunities

Maitland is a key strategic centre within the Hunter Region, producing over \$10 billion in goods and services each year and providing 10 percent of the region's jobs. The largest contributors to our economy are the construction industry and health and social assistance sectors.

The city offers greenfield industrial land, commercial investment and tourism opportunities, conveniently situated at the junction of major transport routes in the lower Hunter Valley.

The key economic centres of the city include Central Maitland, a lifestyle precinct showcasing our heritage and providing for a range of events, East Maitland, a catalyst area for the growth of health related industries within close proximity to the new Maitland Hospital, and Thornton, providing industrial and employment lands within easy access of major freeways and rail networks.

Population growth is catered for in new urban release areas (Thornton North, Aberglasslyn, Lochinvar, Farley, Anambah, Gillieston Heights), which are significant contributors to the supply of greenfield housing for the Greater Newcastle area, complemented by infill developments in already established suburbs.

Visitor economy is an important contributor to our economy, with local attractions, built and natural heritage and the historic villages of Morpeth and Lorn forming part of our tourism network. Cultural assets such as Maitland Regional Art Gallery, Maitland Gaol, Walka Water Works along with annual flagship events are increasing Maitland's attraction to residents and visitors.

WE LOVE

Our towns and villages. Our city and its iconic sites and events. Shopping and working locally.

WE THINK ABOUT

Being able to access the right education to prepare for future industries and jobs.

Attracting new industries and businesses to our city.

Having jobs for our youth.

Planning for a post mining economy.

The impacts of our floodplains and flooding.

The unknown future impacts of COVID-19.

| We want | Together we will |
|---|--|
| To shop and work locally | Access what we need in our local neighbourhoods Attract new and innovative industries and opportunities |
| To afford the house we want in the neighbourhood we like | Access different housing options in new and old suburbs, villages and townships Manage growth sustainably, integrating the new and old while respecting our rural amenity and character |
| To have Central Maitland as the vibrant heart of our city | Make Central Maitland 'the' place to visit – contemporary, vibrant and full of experiences |
| To show off our city | Showcase our iconic attractions and experiences Promote our major facilities to attract events and activities Retain and promote our unique rural landscape, farms and food markets |



How will we know if we are on track?

- We will be able to work and shop in Maitland.
- We will have access to a range of affordable housing.
- Our city centre will be vibrant and host a range of unique experiences.
- We will welcome visitors to our city and show off our iconic attractions.





Who will help

Council (facilitate and advocate) State Government Agencies Federal Government Agencies Business Owners Industry groups

Council (lead, facilitate and advocate) State Government Agencies Federal Government Agencies Community Service Providers Developers Investors

Council (lead, facilitate and advocate) State Government Agencies Business Owners Investors Developers Community

Council (facilitate and advocate) State Government Agencies Hunter Business Chambers Business Owners Investors Community

Quick stats

- \$10,311.963 (\$M) economic output
- \$4,844.304 (\$M) value addition
- 28,318 total employment
- 58 percent live and work in Maitland
- 20 percent have a Bachelors Degree or higher education qualification
- 2.6 average people per household
- \$620,000 median house price (June 2021)
- 31,900 dwellings
- 45,450 projected dwellings by 2041
- 86 percent single detached dwellings
- 12 percent medium density dwellings



• There are a range of potential measures or indicators that can be used to see how we are progressing toward our objectives in this theme. These include the median rent and mortgage costs, number of dwellings, development applications, the educational profile of our residents, local employment data, retail spend, visitor economy spend, workforce profile, travel to work statistics, new business registrations, household income, and visitor numbers at Maitland Gaol and Maitland Regional Art Gallery.





Let's live sustainably

The Hunter River is one of Maitland's greatest natural assets. In flood it provides significant support to the environment through the delivery of water to flood dependent ecosystems and improving soil nutrients for agricultural land on the floodplain. It also threatens access to homes and businesses.

Maitland is home to 390 fauna and 1,290 flora species, with 132 threatened species and 20 threatened ecological communities. These communities are supported by a variety of significant wetland habitats including Tenambit, Woodberry, Wentworth and Dagworth Swamps.

Our established residential suburbs have mature trees with a high level of urban canopy cover, which contributes to their local character and amenity. However, many newly developed suburbs have a low level of tree coverage and are vulnerable to urban heat island effect.

Our increasing demand for natural resources is recognised by many as being unsustainable in the long term.

WE LOVE

Our green spaces, from parks to bushland, rivers to floodplains.

WE THINK ABOUT

How to reduce our environmental impact through recycling and re-use.

Climate change and its impact on our city through drought and floods.

The quality of the water in our rivers and wetlands to sustain our ecology.

The lack of trees in our city and how hot it's getting.

| We want | Together we will |
|---|---|
| To love and look after our great outdoors | Tread lightly while enjoying our areas of bushland and open space Protect our native plants and animals Improve the quality of our waterways and wetlands |
| To reduce our reliance on non- renewable natural resources | Learn how to positively contribute to our environmental wellbeing, at home and as a community |
| To be ready in case of more hot days, storms and floods | Understand climate risks and our impacts and take action against these |
| To reduce our waste | Limit the amount of waste we create and send to landfill |



How will we know if we are on track?

- Our waterways and catchments will be healthy.
- There will be more trees and shade across the city.
- The amount of waste we send to landfill will be less.
- We will have access to natural areas for recreation.
- The risk to our threatened species and ecological communities will be reduced.



Who will help

Council (lead, facilitate and advocate) State Government Agencies Federal Government Agencies Community Hunter Water

Council (lead, facilitate and advocate) State Government Agencies Federal Government Agencies Community Local Schools Industry Community

Council (lead, facilitate and advocate) Community State Government Agencies Federal Government Agencies Hunter Local Land Services

Council (lead, facilitate and advocate) State Government Agencies Federal Government Agencies Community Service Providers Business Owners

🖕 Quick stats

- 450 hectares of passive and open space
- 1,290 recorded flora species
- 390 recorded fauna species
- 20 threatened ecological communities
- Over 240 heritage items
- Over 527 recorded Aboriginal sites
- Seven heritage conservation areas
- 16 percent canopy cover (trees over 2m high)
- Approximately 15 percent of remnant bushland

'Native forest and shrubs should be better safeguarded against residential development to create recreational areas for people to enjoy (walks, push biking)'

Community Participant -2021 Engagement

• There are a range of potential measures or indicators that can be used to see how we are progressing toward our objectives in this theme. These include tonnes of rubbish collected and recycled, household energy consumption, greenhouse gas emissions, renewable energy use, household water consumption, vegetation cover, pest and weed management, land revegetated and community perception.





Let's lead together

Our community is supported by a number of local leaders from individuals to community and business members.

Our Council has a community elected Mayor and 12 councillors who provide an essential link between what our community need and what Council delivers. Council plays a significant role in the community and economy with an asset portfolio of over \$1.7 billion and more than 500 employees.

Community input is essential through local, regional and state forums as we plan to ensure current and future community wellbeing, housing and industrial/commercial growth, and the delivery of services and infrastructure.

WE LOVE

Our diverse leaders who represent us in government and in industry and community forums.

WE THINK ABOUT

How we can better understand all the confusing rules.

Participating in activities outside of work and home when time is so limited.

How we make sure our different needs can be heard and prioritised as we grow and diversify.

City planning and growth is expensive - how will we fund all the things we need and expect.

What is happening with long term planning and how can we make it easier to find out.

How can all levels of government work together to prioritise our needs.

| We want | Together we will |
|--|--|
| To have elected leaders that look out for us | Take opportunities to have our say on Council decisions that impact us Access our elected leaders to discuss local issues Have our elected leaders make decisions in the best interest of our community |
| To have an efficient and effective Council | Ensure our city infrastructure, services and finances managed sustainably and transparently Have a local government that is 'un-council like' in the delivery of great service Hear what our council is doing and how that is serving the community |
| To work together to be the best our community can be | Partner across all levels of government and the private sector to plan our city's future Contribute to a positive city future in our day to day activities |



How will we know if we are on track?

- We will be aware of our community and elected leaders.
- We will actively participate in discussion and decisions about the services, plans and programs of Maitland City Council.
- We will enjoy an innovative and digital approach to the service provided by Maitland City Council.
- We will be satisfied with the performance of Maitland City Council.



Who will help

Council (lead, facilitate and advocate) State Government Agencies Federal Government Agencies Community

Council (lead)

Council (lead, facilitate and advocate) State Government Agencies Federal Government Agencies Service Providers Community Community Organisations Business Owners

Quick stats

- We are represented by:
 - Mayor and 12 local Councillors
 - One State Member
 - Two Federal Members
- More than 10,000 of us volunteer each year
- Our network of emergency service organisations support us through major disasters and events

'I'm prepared to help, volunteer... to facilitate and canvas our community regarding getting what Maitland deserves, we are the fastest growth area in NSW, we are a fantastic community'

Community Participant - 2021 Engagement

• There are a range of potential measures or indicators that can be used to see how we are progressing toward our objectives in this theme. These include community perception, Council workforce statistics and satisfaction, Councillor demographics, amount of grant funding received to deliver community projects, membership of community groups, participation in government engagement activities, Council's website statistics, financial management of Council, performance comparative data between councils.



How Council supports the delivery of Maitland +10

Lead: Council will deliver as part of its core business through its services and assets.

Facilitate: Council will work with key stakeholders to provide services to the community.

Advocate: Council will advocate to key stakeholders to provide services that support the community to achieve its vision.

Council's role

The integrated planning and reporting framework (below) provides the structure from which Maitland +10 and Council's strategic and operational documents are connected, including reporting and accountability.

The aspirations of the community (page 9) are developed into themed objectives and strategies that the whole community will work towards achieving.

These are aligned to the key planning and priorities set by state and regional agencies (refer page 28).

Council then prepares a Resourcing Strategy, Delivery Program and annual Operational Plan to identify its part in the delivery of Maitland +10. This includes a review of the human, financial and asset resources needed against what is available, at the levels expected by the community. During this process it is recognised that Council's role is not only to promote the community's vision but also to lead, facilitate or advocate for infrastructure and services (refer to page 26).

Council ensures that all strategies and plans are prepared in accordance with legislative requirements and that any supporting strategies, such as the Local Strategic Planning Statement, are aligned to the community vision.

Council prepares a number of reports tracking progress against Maitland +10, as it is delivered through Council's supporting strategies and plans.





PREMIER'S PRIORITIES

These priorities represent the NSW Government's commitment to making a significant difference to enhance the quality of life of the people of NSW. They have been set with the purpose of delivering on the State's key policy priorities, being:

- a strong economy
- highest quality education
- well connected communities with quality local environments
- putting customer at the centre of everything we do
- breaking the cycle of disadvantage.

DRAFT HUNTER REGIONAL PLAN 2041

20 year strategic planning blueprint to ensure the ongoing prosperity of the region's vibrant and connected communities. The draft plan responds to this era of rapid change to promote sustainable growth, connected communities, resilience and a region that all residents have a stake in.

GREATER NEWCASTLE METROPOLITAN PLAN 2036

NSW Government's outcomes and strategies for an integrated metropolitan city with focus on skilled workforce, environmental resilience and quality of life, jobs and services, and connections to jobs, services and recreation.

FUTURE TRANSPORT STRATEGY 2056

NSW Government's vision for the next 40 years of transport in NSW, focused on the customer, successful places, growing the economy, safety and performance, accessible services and sustainability.

GREATER NEWCASTLE FUTURE TRANSPORT PLAN

NSW Government's strategic transport network and vision of future transport planning for the Greater Newcastle area.

HUNTER REGIONAL ECONOMIC DEVELOPMENT STRATEGY 2018-2022

Long term vision and associated strategy for the Hunter Region, formed in collaboration with Cessnock City, Dungog Shire, Maitland City, Muswellbrook Shire, Port Stephens, Singleton and Upper Hunter Shire Councils.

NET ZERO PLAN STAGE 1: 2020-2030

NSW's action on climate change and goal to reach net zero emissions by 2050. The plan supports a range of initiatives targeting energy, electric vehicles, hydrogen, primary industries, technology, built environment, carbon financing and organic waste.

NSW VISITOR ECONOMY STRATEGY 2030

The NSW Government's Visitor Economy Strategy 2030 provides a roadmap to support all industries involved in the visitor economy to recover from the impact of drought, bushfires and COVID-19 and to grow in the future.

LOWER HUNTER REGIONAL CONSERVATION PLAN

This Regional Conservation Plan (RCP) sets out a 25 year program to direct and drive conservation planning and efforts in the Lower Hunter Valley. It is a partner document to the Government's Lower Hunter Regional Strategy (LHRS) that sets out the full range of Government planning priorities, and identifies the proposed areas of growth.

Maitland +10 14 June 2022

Council offers sincere thanks to all of the people that contributed to the review of Maitland +10.

Disclaimer: Every effort has been made to ensure the accuracy of the information herein however Maitland City Council accepts no responsibility for any consequences resulting from misdescription or inadvertent errors. It is recommended that the accuracy of the information supplied be confirmed with the contact listed.

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